

Emergency Assistance

Police/Fire/Ambulance.....911
Services Referral.....211
Crisis Services.....834-3131

Utilities and Basic Needs

National Fuel Gas.....686-6123
National Grid..... (800) 642-4272
SNAP/Food Stamps.....858-8000
HEAP.....858-7644
Medicaid.....858-6244
WIC Program.....597-1484
Child Health Plus..... 1-800-698-4543

Governmental

Erie County – Health.....858-7690
Erie County - Mental Health....858-8530
Erie County - Senior Services..858-8526
Erie County - Social Services...858-8000
Social Security Administration
1-800-772-1213

Community Resources

American Red Cross (fires, floods)
886-7500
Buffalo Urban League.....250-2400
Catholic Charities.....856-4494

Child and Family Services....842-2750
Community Action Organization
881-5150

Hispanos Unidos de Buffalo...856-7110
Planned Parenthood.....831-2200
2-1-1 WNY 211

Affordable Housing

Belmont Housing Resources...884-7791
BMHA.....855-6774
Catholic Charities.....856-4494
H.O.M.E.....854-1400
Rental Assistance Corporation...882-0063
WNY Veterans Housing Coalition
882-5935

Legal Services

Legal Aide Bureau of Buffalo....853-9555
Legal Services for EDD.....853-3087
Neighborhood Legal Services...847-0650
Prisoners Legal Services.....854-1007
Volunteer Lawyers Project Inc...847-0662

Domestic Violence

Crisis Services.....834-3131
Haven House.....884-6000
Hispanos Unidos de Buffalo.....856-7110
Family Justice Center..... 558-7233

Veterans

VA Regional Office (Benefits
1 (800) 827-1000
VA Medical Center.....834-9200

VA Health Care for Homeless.....862-8885
Veteran’s Housing Coalition.....882-5935
Veteran’s One-Stop-Center898-0110

Health Clinics

Primary Medicine Clinic.....859-2175

Mental Health

Buffalo Psychiatric Center.....885-2261
ECMC – CPEP (Emergency Room).....
848-1676
Harbor House.....842-4184
Horizons831-1800
Independent Living Center.....836-0822
Endeavor.....895-6700
Spectrum..... 539-5500
Supported Housing Program873-5253

Substance Abuse

24/7 Addiction Hotline: 831-7007
Alcoholic Anonymous.....853-0388
Cazenovia Recovery Systems.....852-4331
ECMC – Chemical Dependency...898-3415
ECMC-Detox (Emergency Room): 898-3471
ECMC – Downtown Clinic..... 883-4517
Best Self Behavioral Health..... 884-0888
Narcotics Anonymous.....878-2316
Salvation Army Rehab.....875-2533

Emergency Shelters

Back to Basics854-1086
(Men Only)
Buffalo City Mission.....854-8181
(Adult Males)
Compass House.....886-1351
(12-17 Year Olds)
Cornerstone Manor.....854-8181-ext. 116
(Single Women/Families)
Family Promise of WNY.....771-3007
(Families)
Haven House.....884-6000
(Victims of Domestic Violence)
Little Portion Friary.....882-5705
(Adult Males/Females)
Salvation Army.....884-4798
(Families/ Single Women)
St. Luke’s Mission of Mercy.....894-4476
(Adult Males)
Temple of Christ: My Place Home:
895-1353 (Women and Children/Families)

Food and Clothing

Food for All.....882-7705
Friends of the Night People...884-5375
Group Ministries Inc.....883-4367
Hearts for the Homeless.....877-3536
Matt Urban Hope Center.....893-7222
Refuge Temple Pantry.....886-2199
Society of St. Vincent De Paul: 882-3360

South Buffalo Food Pantry.....824-5482
Urban Christian Ministries.....882-9472
Valley Community Association Inc:
823-4707

Employment

Buffalo Employment/Training
(BETC.....856-5627
Career Center.....851-2600

Soup Kitchen Hours

Buffalo City Mission **Breakfast-8:30am**
Lunch-11:30pm Dinner- 4:00pm
Central City Café **Lunch M-F 11am-1pm**
Friends of the Night People
Breakfast M-F 9-11 Dinner M-Sun 5-7
Hearts for the Homeless
Dinner Tue-5:30 Wed-Fri:6:00 Sat: 5:00
St. Vincent De Paul
Lunch Mon, Tue, Wed, Fri, Sat, 11-12



Pocket Guide to Buffalo and Erie County Community Services

IF YOU ARE EXPERIENCING A HOUSING EMERGENCY:

Go to Erie County Department of Social Services 158 Pearl St 2nd Floor of Rath Building Buffalo, NY 14202

After 4pm, call 211

Homeless Outreach:

Matt Urban Hope Center: 893-7222 x310
385 Paderewski Drive
Memorial Drive Buffalo NY 14212
Best Self Behavioral Health: 856-2587
1050 Niagara St. Buffalo, NY 14213

If you don't see what you're looking for, call 2-1-1 by dialing 2-1-1

Homeless Alliance of Western New York
625 Delaware Ave, Buffalo, NY 14202
716-853-1101 www.wnyhomeless.org