#### **Registered Public Access Computer Sessions** Session Counts Per Outlet December Year to Date Totals Buffalo & Eric County Public LIBRARY 2019 2018 % of 2019 2018 % of Total Total Total Total Sessions Sessions Change Sessions Sessions Change Library **Footnotes** Alden (Ewell Free) 101 119 -15.1% 1,734 1,781 -2.6% Amherst Audubon 1,455 1,364 6.7% 19,059 21,133 -9.8% 12,314 Clearfield 813 805 1.0% 11,921 -3.2% Eggertsville-Snyder 707 -9.1% 8,827 10,364 -14.8% Dudley - Closed starting 11/18/2019 -643 Construction. Scheduled to re-open Williamsville 235 177 32.8% 3,378 3,393 -0.4% 1/13/2020. -19.5% 275 231 19.0% 3,475 4,318 Angola 4.0% -3.0% 646 621 8,578 8,842 Aurora **Boston** 82 84 -2.4% 1,079 1,244 -13.3% Cheektowaga Julia Boyer Reinstein 1,873 2,177 -14.0% 27,348 31,277 -12.6% Reinstein Memorial 1,014 1,076 -5.8% 16,951 17,913 -5.4% -16.9% Clarence 660 698 -5.4% 9,493 11,430 -26.1% Collins 243 329 4,182 4,164 0.4% 344 Concord 348 -1.1% 4,722 5,306 -11.0% 103 -23.7% -19.2% Eden 135 1,679 2,079 274 306 -10.5% 3,997 4,700 -15.0% Elma -9.0% Grand Island Memorial 355 365 -2.7% 4,730 5,198 Hamburg 4.8% 19,971 18,967 Hamburg 1,462 1,395 5.3% Lake Shore 362 376 -3.7% 5,012 4,724 6.1% -1.4% 12,429 13,365 -7.0% Lackawanna 953 967 1,073 1,209 -11.2% 15,949 17,312 -7.9% Lancaster 77 -24.7% -23.7% 58 845 1,107 Marilla 285 286 -0.3% 3,971 4,792 -17.1% Newstead North Collins 127 108 17.6% 1,652 1,946 -15.1% Orchard Park -13.7% -20.6% 862 999 13,008 16,380 City of Tonawanda 917 777 18.0% 11,412 11,313 0.9% Town of Tonawanda Kenilworth 526 640 -17.8% 7,899 9,286 -14.9% Kenmore 2,239 2,484 -9.9% 30,652 32,746 -6.4% West Seneca 1,462 1,193 22.5% 19,323 9,938 94.4% Buffalo Coles 1,594 1,947 -18.1% 22,459 24,007 -6.4% 1,030 1,236 -16.7% 14,273 17,056 -16.3% Crane 1,024 -100.0% 14,037 Dudley 11,020 -21.5% 0 396 East Clinton 494 -19.8% 5,179 6,916 -25.1% 1,338 1.409 -5.0% 19,521 González-Soto 21,346 -8.5% Merriweather 2,391 2,947 -18.9% 34,351 37,840 -9.2% 1,326 -24.9% 16,799 -9.9% North Park 996 15,132 699 7.2% Panty (formerly Riverside) 652 9,924 10,254 -3.2% 9,996 10,274 -2.7% 115,265 Central 134,941 -14.6% **BookmobileServices** 300.0% -58.1% Library on Wheels 4 1 13 31 System 37,886 41,363 -8.4% 520,413 570,559 -8.8%

-3.0%

-23.5%

300.0%

-2.7%

273,276

131,859

115,265

13

287,332

148,255

134,941

31

-4.9%

-11.1%

-14.6%

-58.1%

20,053

11,035

10,274

Member Libraries

**Buffalo Branches** 

Central Library

Bookmobile

19,442

8,444

9,996

# All 2019 Footnotes in Chronological Order

# January:

System-wide - Several early and full closures 1/29/2019-1/31/2019 - Weather.

Audubon, Clearfield, and Hamburg - Closed Sunday, 1/20 - Weather.

Aurora - Closed 1/25 - Weather.

Coles (formerly East Delavan) - October 2017-January 2019 - Basement meeting/library space unavailable due to construction.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

#### February:

Coles (formerly East Delavan) - October 2017-February 2019 - Basement meeting/library space unavailable due to construction.

Elma - Closed 2/4/2019 through 2pm 2/7/2019 - Construction.

Kenmore - Closed 2/25/2019-2/26/2019 - Power outage due to wind storm.

Marilla - Closed 2/25/2019 - Power outage due to wind storm.

Orchard Park - No internet service 2/8/2019 from 9am-3pm.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

Williamsville - Closed 2/26/2019-2/27/2019 - Power outage due to wind storm.

# March:

Coles (formerly East Delavan) - October 2017-March 2019 - Basement meeting/library space unavailable due to construction.

Elma - Closed 3/18/2019-3/22/2019 - Construction.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

#### April:

Coles (formerly East Delavan) - October 2017-April 2019 - Basement meeting/library space unavailable due to construction.

Riverside - Closed 4/4/2019 - Circulation desk installation.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

#### Mav:

Coles (formerly East Delavan) - October 2017- mid May 2019 - Basement meeting/library space unavailable due to construction. Julia Boyer Reinstein - Limited parking 5/20-5/31 - Parking lot construction.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

# June:

Julia Boyer Reinstein - Limited parking 6/1/2019-6/4/2019 - Parking lot construction. Lot repayed 6/5/2019.

West Seneca - As of 6/25/2018, the Library re-opened in renovated, permanent location.

# July:

Central, Clearfield, Grand Island, Julia Boyer Reinstein, Kenmore, Lancaster, Merriweather, Newstead, Reinstein Memorial - Opened special Sunday hours 7/21/2019 in an effort to provide the community with a respite from the extreme heat.

Grand Island and Newstead also open special Saturday hours 7/20/2019. (Heat Advisory 7/20-7/21.)

#### August:

North Park - Closed 8/21 - Flooding due to weather.

## September:

Orchard Park - Closed 9/9 - Town of Orchard Park/Paramount Pictures facilities project.

#### October

Alden - Building access limited due to sidewalk construction September-October 2019.

#### November:

Dudley - Closed starting 11/18/2019 - Construction. Scheduled to re-open 1/13/2020.

Grand Island - Open with limited services 11/4/19-11/9/19. New carpet and desk installation.

# December:

Dudley - Closed starting 11/18/2019 - Construction. Scheduled to re-open 1/13/2020.