



Buffalo & Erie County Public Library - 2024 Statistics

|  | Year to Date Totals | | | | | | |
|--|---------------------|------------------|------------------|-------------------|----------------|--------------------|----------------|
| | Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance | |
| | | | | | | Virtual | Traditional |
| B&ECPL Totals | 1,009,786 | 2,929,139 | 3,025,758 | 122,519 | 292,003 | 8,125 | 114,290 |
| Member Libraries | 706,049 | 260,789 | 1,665,703 | 66,380 | 159,852 | 6,220 | 87,448 |
| Buffalo Branches | 137,306 | 43,550 | 165,457 | 27,268 | 51,665 | - | 6,278 |
| Central Library | 149,294 | 26,861 | 109,394 | 28,871 | 80,222 | 1,905 | 15,906 |
| Bookmobile Services | 7,663 | 1,333 | 26,328 | - | 264 | - | 4,658 |
| Institutions | 9,474 | - | 104,132 | - | - | - | - |
| System | - | 2,596,606 | 954,744 | - | - | - | - |
| MEMBER LIBRARIES | | | | | | | |
| Alden (Ewell Free) | 4,883 | 4,232 | 11,325 | 361 | 2,430 | - | 808 |
| <i>Amherst</i> | | | | | | | |
| Audubon | 57,752 | 16,248 | 178,788 | 5,246 | 23,020 | - | 6,286 |
| Clearfield | 53,393 | 14,219 | 136,350 | 4,369 | 12,222 | - | 2,561 |
| Egbertsville-Snyder | 24,082 | 9,395 | 64,702 | 2,007 | 5,438 | - | 1,280 |
| Williamsville | 9,429 | 8,181 | 20,909 | 601 | 5,394 | - | 2,171 |
| Angola | 18,808 | 5,277 | 14,635 | 984 | 474 | - | 675 |
| Aurora | 29,252 | 11,765 | 72,246 | 1,846 | 9,394 | - | 2,470 |
| Boston | 6,149 | 4,587 | 15,927 | 355 | 975 | - | 1,079 |
| <i>Cheektowaga</i> | | | | | | | |
| Julia Boyer Reinstein | 45,825 | 13,024 | 116,124 | 6,513 | 8,531 | 401 | 5,321 |
| Reinstein Memorial | 18,497 | 14,799 | 43,699 | 3,648 | 3,661 | - | 3,137 |
| Clarence | 34,748 | 12,909 | 101,135 | 2,272 | 7,982 | - | 4,590 |
| Collins | 8,617 | 3,919 | 24,906 | 608 | 1,338 | 1,096 | 2,406 |
| Concord | 13,094 | 4,461 | 25,851 | 966 | 2,652 | - | 1,257 |
| Eden | 7,527 | 5,786 | 19,047 | 541 | 1,001 | 10 | 772 |
| Elma | 17,579 | 6,235 | 44,042 | 912 | 1,907 | - | 2,810 |
| Grand Island Memorial | 22,195 | 7,900 | 52,860 | 1,110 | 3,799 | - | 4,088 |
| <i>Hamburg</i> | | | | | | | |
| Hamburg | 41,293 | 15,642 | 95,023 | 4,417 | 9,326 | - | 6,607 |
| Lake Shore | 16,732 | 7,242 | 28,447 | 931 | 2,609 | - | 1,928 |
| Lackawanna | 14,596 | 6,171 | 22,927 | 2,300 | 2,668 | - | 3,925 |
| Lancaster | 39,653 | 16,649 | 105,806 | 3,328 | 8,472 | - | 9,235 |
| Marilla | 4,609 | 3,695 | 16,304 | 142 | 392 | - | 164 |

May-2024

| Totals for the Month | | | | | | |
|----------------------|----------------|----------------|-------------------|---------------|--------------------|---------------|
| Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance | |
| | | | | | Virtual | Traditional |
| 194,034 | 640,711 | 586,404 | 24,533 | 64,347 | 2,023 | 22,461 |
| 132,325 | 46,008 | 318,490 | 13,110 | 34,845 | 1,550 | 16,748 |
| 26,573 | 8,073 | 32,953 | 5,730 | 11,273 | - | 1,244 |
| 31,928 | 5,108 | 21,305 | 5,693 | 18,181 | 473 | 3,716 |
| 1,224 | 313 | 4,631 | - | 48 | - | 753 |
| 1,984 | - | 22,864 | - | - | - | - |
| - | 581,209 | 186,161 | - | - | - | - |
| | | | | | | |
| 992 | 779 | 1,887 | 79 | 683 | - | 149 |
| | | | | | | |
| 11,420 | 2,753 | 35,245 | 1,079 | 5,114 | - | 1,696 |
| 10,540 | 2,274 | 26,663 | 881 | 2,829 | - | 460 |
| 4,687 | 1,551 | 10,099 | 437 | 1,159 | - | 376 |
| 1,986 | 1,325 | 4,120 | 120 | 1,176 | - | 564 |
| 4,155 | 967 | 2,821 | 175 | 125 | - | 184 |
| 5,446 | 2,254 | 12,855 | 334 | 1,962 | - | 91 |
| 1,149 | 816 | 3,204 | 79 | 208 | - | 221 |
| | | | | | | |
| 8,254 | 2,224 | 21,804 | 1,356 | 1,640 | 115 | 677 |
| 3,246 | 2,548 | 8,334 | 687 | 810 | - | 387 |
| 6,924 | 2,538 | 21,898 | 463 | 1,742 | - | 611 |
| 1,578 | 754 | 4,444 | 87 | 266 | 554 | 473 |
| 2,484 | 814 | 4,934 | 201 | 602 | - | 347 |
| 1,340 | 1,086 | 3,641 | 129 | 216 | 2 | 190 |
| 3,264 | 1,167 | 8,021 | 196 | 414 | - | 674 |
| 3,918 | 1,407 | 9,688 | 194 | 858 | - | 576 |
| | | | | | | |
| 7,729 | 2,794 | 18,394 | 813 | 2,100 | - | 1,341 |
| 2,874 | 1,386 | 5,769 | 179 | 517 | - | 496 |
| 3,068 | 1,094 | 4,171 | 471 | 593 | - | 791 |
| 6,513 | 2,848 | 19,940 | 668 | 1,765 | - | 1,527 |
| 800 | 687 | 2,762 | 26 | 73 | - | 57 |

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| | | | | | | Virtual | Traditional |
| Newstead | 13,822 | 5,986 | 22,090 | 771 | 2,596 | 3,166 | 2,588 |
| North Collins | 5,694 | 4,377 | 7,520 | 483 | 1,869 | 1,475 | 1,574 |
| Orchard Park | 62,600 | 15,280 | 123,395 | 3,587 | 11,079 | - | 7,888 |
| City of Tonawanda | 23,092 | 9,490 | 43,752 | 3,554 | 5,803 | - | 1,466 |
| <i>Town of Tonawanda</i> | | | | | | | |
| Kenilworth | 14,658 | 6,556 | 26,165 | 1,901 | 2,117 | 7 | 651 |
| Kenmore | 49,153 | 15,301 | 130,474 | 7,057 | 11,142 | 65 | 4,640 |
| West Seneca | 48,317 | 11,463 | 101,254 | 5,570 | 11,561 | - | 5,071 |
| BUFFALO BRANCHES | | | | | | | |
| Coles (formerly East Delavan) | 16,084 | 3,856 | 10,024 | 5,160 | 5,450 | - | 859 |
| Crane | 21,043 | 9,078 | 43,853 | 3,656 | 7,314 | - | 1,462 |
| Dudley | 12,408 | 5,635 | 20,320 | 2,520 | 11,412 | - | 549 |
| East Clinton | 6,429 | 3,374 | 12,083 | 1,462 | 4,061 | - | 683 |
| González-Soto (formerly Niagara) | 7,894 | 4,860 | 7,725 | 1,217 | 3,749 | - | 257 |
| Merriweather | 40,829 | 7,305 | 20,628 | 7,094 | 7,634 | - | 900 |
| North Park | 19,360 | 5,108 | 40,339 | 4,031 | 5,101 | - | 1,208 |
| Panty (formerly Riverside) | 13,259 | 4,334 | 10,485 | 2,128 | 6,944 | - | 360 |
| CENTRAL LIBRARY | 149,294 | 26,861 | 109,394 | 28,871 | 80,222 | 1,905 | 15,906 |
| BOOKMOBILE SERVICES | | | | | | | |
| Library on Wheels | 6,320 | 810 | 15,070 | - | 264 | - | 4,615 |
| Library 2Go | 1,343 | 523 | 11,258 | - | - | - | 43 |
| INSTITUTIONS | | | | | | | |
| Correctional Facility | 6,542 | - | 31,555 | - | - | - | - |
| Holding Center | 2,932 | - | 72,577 | - | - | - | - |
| SYSTEM ¹ | - | 2,596,606 | - | - | - | - | - |
| Online renewals ² | - | - | 2,972 | - | - | - | - |
| Interlibrary Loans | - | - | 7,335 | - | - | - | - |
| eAudioBooks | - | - | 349,094 | - | - | - | - |
| eVideos | - | - | 5,500 | - | - | - | - |
| eBooks | - | - | 458,017 | - | - | - | - |
| eMusic | - | - | 1,164 | - | - | - | - |
| eMagazines | - | - | 130,662 | - | - | - | - |

1) Webpage visits listed for individual libraries are those to the home page for that library. Visits to the general library website and online catalogs are listed under SYSTEM.

May-2024

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|----------------------|----------------|-------------|-------------------|-------------|--------------------|-------------|
| Library Visits | Webpage Visits | Circulation | Computer Sessions | WiFi Logins | Program Attendance | |
| | | | | | Virtual | Traditional |
| 2,658 | 1,018 | 4,209 | 147 | 494 | 663 | 617 |
| 1,209 | 806 | 1,551 | 95 | 422 | 216 | 279 |
| 11,882 | 2,594 | 23,441 | 699 | 2,247 | - | 1,705 |
| 4,491 | 1,519 | 8,561 | 706 | 1,251 | - | 373 |
| | | | | | | |
| 2,572 | 1,213 | 5,266 | 407 | 481 | - | 66 |
| 8,689 | 2,769 | 24,903 | 1,321 | 2,520 | - | 797 |
| 8,457 | 2,023 | 19,865 | 1,081 | 2,578 | - | 1,023 |
| | | | | | | |
| 3,166 | 780 | 1,726 | 1,006 | 1,152 | - | 249 |
| 4,583 | 1,693 | 9,488 | 946 | 1,770 | - | 325 |
| 2,405 | 1,115 | 4,238 | 541 | 2,586 | - | 67 |
| 1,241 | 636 | 2,753 | 342 | 1,008 | - | 110 |
| - | 771 | - | - | 363 | - | - |
| 8,765 | 1,288 | 4,295 | 1,605 | 1,763 | - | 143 |
| 3,679 | 927 | 8,256 | 810 | 1,058 | - | 274 |
| 2,734 | 863 | 2,197 | 480 | 1,573 | - | 76 |
| 31,928 | 5,108 | 21,305 | 5,693 | 18,181 | 473 | 3,716 |
| | | | | | | |
| 963 | 181 | 2,624 | - | 48 | | 746 |
| 261 | 132 | 2,007 | - | - | | 7 |
| | | | | | | |
| 1,341 | | 5,856 | - | | | |
| 643 | | 17,008 | - | | | |
| | 581,209 | | | | | |
| | | 470 | - | | | |
| | | 1,384 | | | | |
| | | 70,871 | | | | |
| | | 1,275 | | | | |
| | | 89,137 | | | | |
| | | 215 | | | | |
| | | 22,809 | | | | |

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| | | | | | | Virtual |

2) Includes patron initiated online renewals through the Library's website; phone renewals processed by System personnel; and phone renewals made using the Library's automated phone renewal system.

May-2024

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Buffalo & Erie County Public Library - 2024 Statistics



Footnotes in Chronological Order

| | |
|--|---|
| Ongoing | Libraries are operating consistent with guidance from the Erie County Department of Health (ECDOH) and Centers for Disease Control, emphasizing safety for patrons and staff. |
| Jan. 9 - Jan. 10; Jan. 13 - Jan.14; Jan. 13 - Jan 14; Jan 16 - Jan 18 2024 | System-wide - Full and partial day closures on the following dates due to winter storms - 1/9/2024, 1/10/2024, 1/13/2024, 1/14/2024, 1/16/2024, 1/17/2024, and 1/18/2024. |
| Jan. 16, 2024 | Clearfield - Closed 1/16/2024 - No heat. |
| Jan. 19, 2024 | East Clinton - Closed 1/19/2024 - Snow removal. |
| Mar. 4 - Mar. 6, 2024 | Eden - Carpet installation 3/4/2024-3/6/2024. Open 11am-4pm each day with limited services. |
| Apr. 1, 2024 | González-Soto - Closed beginning 4/1/2024 - Construction. |
| Apr. 8, 2024 | System-wide - Several full and partial day closures due to the Eclipse on 4/8/2024. |
| Apr. 11 - Apr. 13, 2024 | Central - Book Sale 4/11/2024-4/13/2024. |
| Apr.2; Apr. 30, 2024 | Coles, Dudley, East Clinton, Grand Island Memorial, Kenmore, Merriweather, Panty, City of Tonawanda - Polling place libraries for 4/2/2024 Presidential Primary and 4/30/2024 26th Congressional District Election. |
| May 15 - May 23, 2024 | Library on Wheels - Closed 5/15/2024-5/23/2024 - Generator service. |
| May 23, 2024 | Hamburg - Closed 5/23/2024 - flooding due to rainstorm. |