



CIRCULATION STATISTICS

November 2019

EXECUTIVE SUMMARY

	<u>Nov. 2019</u>	<u>Nov. 2018</u>		<u>Jan-Nov. 2019</u>	<u>Jan-Nov. 2018</u>	
CENTRAL LIBRARY	24,126	27,932	-13.6%	285,659	336,214	-15.0%
CITY BRANCHES	33,681	33,376	0.9%	401,629	408,123	-1.6%
CONTRACTING LIBRARIES	239,096	254,105	-5.9%	2,930,870	3,092,893	-5.2%
INSTITUTIONS	14,212	13,830	2.8%	147,149	163,181	-9.8%
e-BRANCH	213,032	196,142	8.6%	2,353,309	1,995,975	17.9%
BOOKMOBILE SERVICES	998	614	62.5%	11,743	12,176	-3.6%
TOTAL CIRCULATION	525,145	525,999	-0.2%	6,130,359	6,008,562	2.0%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL LIBRARY, CITY BRANCHES, INSTITUTIONS, e-BRANCH & BOOKMOBILE SERVICES

NOVEMBER 2019	NOV 2019	NOV 2018	CHANGE	JAN-NOV 2019	JAN-NOV 2018	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	24,126	27,932	-13.6%	285,659	336,214	-15.0%
<u>CITY BRANCHES</u>						
Coles (formerly East Delavan)	3,229	2,558	26.2%	34,538	33,470	3.2%
Crane	7,185	7,519	-4.4%	81,431	84,818	-4.0%
Dudley	2,045	4,405	-53.6%	46,460	56,437	-17.7%
East Clinton	2,935	2,836	3.5%	33,687	37,776	-10.8%
González-Soto (formerly Niagara)	4,324	3,877	11.5%	44,568	44,750	-0.4%
Merriweather	4,607	4,730	-2.6%	52,313	53,776	-2.7%
North Park	7,048	4,047	74.2%	72,097	58,027	24.2%
Panty (formerly Riverside)	2,308	3,404	-32.2%	36,535	39,069	-6.5%
TOTAL BRANCHES	33,681	33,376	0.9%	401,629	408,123	-1.6%
<u>INSTITUTIONS</u>						
Correctional Facility	10,037	9,220	8.9%	99,499	117,338	-15.2%
Holding Center	4,175	4,610	-9.4%	47,650	45,843	3.9%
TOTAL INSTITUTIONS	14,212	13,830	2.8%	147,149	163,181	-9.8%
<u>e-BRANCH</u>						
Books, magazines & media	103,190	102,035	1.1%	1,156,335	1,082,733	6.8%
Interlibrary Loans	984	846	16.3%	11,078	7,820	41.7%
Downloadable audio books	28,087	20,809	35.0%	290,648	201,457	44.3%
Downloadable/Streaming videos	18	27	-33.3%	297	864	-65.6%
eBooks	52,657	46,725	12.7%	591,583	478,072	23.7%
Downloadable music/music videos	28,096	25,700	9.3%	303,368	225,029	34.8%
TOTAL e-BRANCH	213,032	196,142	8.6%	2,353,309	1,995,975	17.9%
<u>BOOKMOBILE SERVICES</u>						
Library on Wheels	998	614	62.5%	11,743	12,176	-3.6%
TOTAL BOOKMOBILE SERVICES	998	614	62.5%	11,743	12,176	-3.6%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

NOVEMBER 2019	NOV 2019	NOV 2018	CHANGE	JAN-NOV 2019	JAN-NOV 2018	CHANGE
Alden (Ewell Free)	1,835	1,800	1.9%	22,391	23,390	-4.3%
Amherst Public						
Audubon	24,079	25,002	-3.7%	299,688	324,463	-7.6%
Clearfield	18,958	20,538	-7.7%	247,045	257,129	-3.9%
Egbertsville-Snyder	9,940	10,677	-6.9%	116,894	121,826	-4.0%
Williamsville	3,373	3,248	3.8%	41,693	41,329	0.9%
Angola Public	2,201	2,787	-21.0%	30,136	31,874	-5.5%
Aurora Town Public/E. Aurora	10,423	11,699	-10.9%	131,951	146,483	-9.9%
Boston Free	2,911	3,140	-7.3%	35,609	39,109	-8.9%
Cheektowaga Public						
Julia B. Reinstein	19,162	21,463	-10.7%	235,124	270,138	-13.0%
Reinstein Memorial	6,783	7,194	-5.7%	87,388	96,098	-9.1%
Clarence Public	14,570	14,482	0.6%	178,175	189,174	-5.8%
Collins Public	3,333	3,549	-6.1%	41,334	37,487	10.3%
Concord Public	3,747	4,547	-17.6%	43,848	51,749	-15.3%
Eden	3,666	3,540	3.6%	41,770	45,896	-9.0%
Elma Public	5,948	6,117	-2.8%	74,980	81,443	-7.9%
Grand Island Memorial	5,663	7,525	-24.7%	86,391	94,549	-8.6%
Hamburg Public						
Hamburg	13,515	13,021	3.8%	153,761	159,273	-3.5%
Lake Shore	4,227	4,861	-13.0%	51,626	57,146	-9.7%
Lackawanna Public	3,830	4,118	-7.0%	43,250	50,317	-14.0%
Lancaster Public	12,662	12,912	-1.9%	150,640	153,294	-1.7%
Marilla Free	2,685	2,794	-3.9%	35,026	34,847	0.5%
Newstead Public	4,043	3,701	9.2%	43,837	45,967	-4.6%
North Collins Public	1,598	1,619	-1.3%	17,890	19,831	-9.8%
Orchard Park Public	16,181	17,352	-6.7%	200,758	228,955	-12.3%
Tonawanda Public	7,272	7,495	-3.0%	83,389	84,038	-0.8%
Town of Tonawanda Public						
Kenilworth	4,354	4,610	-5.6%	55,890	61,037	-8.4%
Kenmore	18,384	21,218	-13.4%	216,069	231,144	-6.5%
West Seneca Public	13,753	13,096	5.0%	164,317	114,907	See notes
TOTAL CONTRACT LIBS:	239,096	254,105	-5.9%	2,930,870	3,092,893	-5.2%

FOOTNOTES:

2019

Dudley Branch: Closed starting 11/18/19 - construction. Scheduled to reopen 1/13/20.

Grand Island Memorial: 11/4/19 - 11/9/19 - Open with limited services. New carpet and desk installation.

2018

System-wide: May - New service Freegal Music Streaming added.

Collins Public: 11/10/18 and 11/28/18 - Closed - weather.

Lancaster Public: 11/18/18 - Closed - power outage.

North Collins Public: 11/28/18 - Closed - weather.

West Seneca Public: January - Mid June - In temporary location due to construction.

6/25/18 - Reopened in renovated, permanent location.