



CIRCULATION STATISTICS

December 2019

EXECUTIVE SUMMARY

	<u>Dec. 2019</u>	<u>Dec. 2018</u>		<u>Jan-Dec. 2019</u>	<u>Jan-Dec. 2018</u>	
CENTRAL LIBRARY	23,407	27,165	-13.8%	309,066	363,379	-14.9%
CITY BRANCHES	28,226	35,214	-19.8%	429,855	443,337	-3.0%
CONTRACTING LIBRARIES	217,386	233,678	-7.0%	3,148,256	3,326,571	-5.4%
INSTITUTIONS	14,365	14,552	-1.3%	161,514	177,733	-9.1%
e-BRANCH	221,022	199,932	10.5%	2,574,331	2,195,907	17.2%
BOOKMOBILE SERVICES	876	758	15.6%	12,619	12,934	-2.4%
TOTAL CIRCULATION	505,282	511,299	-1.2%	6,635,641	6,519,861	1.8%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL LIBRARY, CITY BRANCHES, INSTITUTIONS, e-BRANCH & BOOKMOBILE SERVICES

DECEMBER 2019	DEC 2019	DEC 2018	CHANGE	JAN-DEC 2019	JAN-DEC 2018	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	23,407	27,165	-13.8%	309,066	363,379	-14.9%
<u>CITY BRANCHES</u>						
Coles (formerly East Delavan)	2,870	2,676	7.2%	37,408	36,146	3.5%
Crane	6,075	7,426	-18.2%	87,506	92,244	-5.1%
Dudley	-	4,799	See notes	46,460	61,236	-24.1%
East Clinton	2,766	3,248	-14.8%	36,453	41,024	-11.1%
González-Soto (formerly Niagara)	3,576	3,764	-5.0%	48,144	48,514	-0.8%
Merriweather	4,419	5,106	-13.5%	56,732	58,882	-3.7%
North Park	5,734	4,322	32.7%	77,831	62,349	24.8%
Panty (formerly Riverside)	2,786	3,873	-28.1%	39,321	42,942	-8.4%
TOTAL BRANCHES	28,226	35,214	-19.8%	429,855	443,337	-3.0%
<u>INSTITUTIONS</u>						
Correctional Facility	9,890	10,382	-4.7%	109,389	127,720	-14.4%
Holding Center	4,475	4,170	7.3%	52,125	50,013	4.2%
TOTAL INSTITUTIONS	14,365	14,552	-1.3%	161,514	177,733	-9.1%
<u>e-BRANCH</u>						
Books, magazines & media	103,145	105,858	-2.6%	1,259,480	1,188,591	6.0%
Interlibrary Loans	1,089	824	32.2%	12,167	8,644	40.8%
Downloadable audio books	29,621	20,730	42.9%	320,269	222,187	44.1%
Downloadable/Streaming videos	20	35	-42.9%	317	899	-64.7%
eBooks	56,754	48,480	17.1%	648,337	526,552	23.1%
Downloadable music/music videos	30,393	24,005	26.6%	333,761	249,034	34.0%
TOTAL e-BRANCH	221,022	199,932	10.5%	2,574,331	2,195,907	17.2%
<u>BOOKMOBILE SERVICES</u>						
Library on Wheels	876	758	15.6%	12,619	12,934	-2.4%
TOTAL BOOKMOBILE SERVICES	876	758	15.6%	12,619	12,934	-2.4%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

DECEMBER 2019	DEC 2019	DEC 2018	CHANGE	JAN-DEC 2019	JAN-DEC 2018	CHANGE
Alden (Ewell Free)	1,769	1,497	18.2%	24,160	24,887	-2.9%
Amherst Public						
Audubon	22,554	24,297	-7.2%	322,242	348,760	-7.6%
Clearfield	17,670	20,408	-13.4%	264,715	277,537	-4.6%
Egbertsville-Snyder	8,988	9,085	-1.1%	125,882	130,911	-3.8%
Williamsville	3,296	3,050	8.1%	44,989	44,379	1.4%
Angola Public	2,428	2,577	-5.8%	32,564	34,451	-5.5%
Aurora Town Public/E. Aurora	9,512	10,584	-10.1%	141,463	157,067	-9.9%
Boston Free	2,650	3,074	-13.8%	38,259	42,183	-9.3%
Cheektowaga Public						
Julia B. Reinstein	16,631	19,145	-13.1%	251,755	289,283	-13.0%
Reinstein Memorial	6,012	7,090	-15.2%	93,400	103,188	-9.5%
Clarence Public	12,507	13,404	-6.7%	190,682	202,578	-5.9%
Collins Public	3,062	3,154	-2.9%	44,396	40,641	9.2%
Concord Public	3,646	3,933	-7.3%	47,494	55,682	-14.7%
Eden	3,200	3,127	2.3%	44,970	49,023	-8.3%
Elma Public	5,546	5,810	-4.5%	80,526	87,253	-7.7%
Grand Island Memorial	6,463	6,717	-3.8%	92,854	101,266	-8.3%
Hamburg Public						
Hamburg	11,937	11,765	1.5%	165,698	171,038	-3.1%
Lake Shore	3,447	4,102	-16.0%	55,073	61,248	-10.1%
Lackawanna Public	3,938	3,936	0.1%	47,188	54,253	-13.0%
Lancaster Public	11,260	11,317	-0.5%	161,900	164,611	-1.6%
Marilla Free	2,644	2,808	-5.8%	37,670	37,655	0.0%
Newstead Public	3,355	3,311	1.3%	47,192	49,278	-4.2%
North Collins Public	1,467	1,240	18.3%	19,357	21,071	-8.1%
Orchard Park Public	14,179	16,031	-11.6%	214,937	244,986	-12.3%
Tonawanda Public	6,866	6,652	3.2%	90,255	90,690	-0.5%
Town of Tonawanda Public						
Kenilworth	4,237	4,621	-8.3%	60,127	65,658	-8.4%
Kenmore	16,194	19,484	-16.9%	232,263	250,628	-7.3%
West Seneca Public	11,928	11,459	4.1%	176,245	126,366	See notes
TOTAL CONTRACT LIBS:	217,386	233,678	-7.0%	3,148,256	3,326,571	-5.4%

FOOTNOTES:**2019**

System-wide: 1/29/19 - 1/31/19 - Several early and full closures - weather.

Central Library: 7/21/19 - Opened special hours to help the public "Beat the Heat"*

Correctional Facility: 1/1/19 - 9/30/19 - Decreased inmate population noted.

Dudley Branch: Closed starting 11/18/19 - construction. Scheduled to reopen 1/13/20.

Merrifield Branch: 7/21/19 - Opened special hours to help the public "Beat the Heat"*

North Park Branch: 8/21/19 - Closed - flooding due to weather.

Panty (formerly Riverside) Branch: 4/4/19 - Closed - circulation desk installation.

Alden (Ewell Free): September-October 2019 - Building access limited due to sidewalk construction.

Amherst Public:

- Audubon Branch: 1/20/19 - Closed - weather.
- Clearfield Branch: 1/20/19 - Closed - weather.
- 7/21/19 - Opened special hours to help the public "Beat the Heat"*

Williamsville Branch: 2/26/19 - 2/27/19 - Closed - power outage due to wind storm.

Aurora Town Public: 1/25/19 - Closed - weather.

Cheektowaga Public:

- Julia B. Reinstein 7/21/19 - Opened special hours to help the public "Beat the Heat"*
- Reinstein Memorial 7/21/19 - Opened special hours to help the public "Beat the Heat"*

Elma Public: 2/4/19 - 2 p.m. 2/7/19 - Closed - construction.

3/18/19 - 3/22/19 - Closed - construction.

Grand Island Memorial: 7/20/19 - 7/21/19 - Opened special hours to help the public "Beat the Heat"*

11/4/19 - 11/9/19 - Open with limited services. New carpet and desk installation.

Hamburg Public: 1/20/19 - Closed - weather.

Lancaster Public: 7/21/19 - Opened special hours to help the public "Beat the Heat"*

Marilla Free: 2/25/19 - Closed - power outage due to wind storm.

Newstead Public: 7/20/19 - 7/21/19 - Opened special hours to help the public "Beat the Heat"*

Orchard Park Public: 9/9/19 - Closed - Town of Orchard Park/Paramount Pictures facilities project.

Town of Tonawanda Public:

- Kenmore Branch: 2/25/19 - 2/26/19 - Closed - power outage due to wind storm.
- 7/21/19 - Opened special hours to help the public "Beat the Heat"*

2018

System-wide: May - New service Freegal Music Streaming added.

5/9/18 - Staff Development Day - many libraries closed/shortened hours.

Central Library: 7/1/18 - Opened special hours to help the public "Beat the Heat"*

Merrifield Branch: 7/1/18 - Opened special hours to help the public "Beat the Heat"*

Niagara Branch: 9/10/18 - Closed - basement flooding.

Amherst Public:

- Audubon Branch: 7/1/18 - Opened special hours to help the public "Beat the Heat"*
- Eggertsville-Snyder Branch: 10/23/18 - 10/26/18 - Closed - heating issue.

Aurora Town Public: 5/23/18 - Closed - service desk countertop installation & fireplace refurbished.

Cheektowaga Public:

- Julia B. Reinstein: 7/1/18 - Opened special hours to help the public "Beat the Heat"*
- Reinstein Memorial: 1/23/18 - Closed - Town maintenance.
- 7/1/18 - Opened special hours to help the public "Beat the Heat"*

Collins Public: 3/2/18 - Closed - weather.

7/1/18 - Opened special hours to help the public "Beat the Heat"*

11/10/18 and 11/28/18 - Closed - weather.

Grand Island Memorial: 6/30/18 & 7/1/18 - Opened special hours to help the public "Beat the Heat"*

Lancaster Public: 3/2/18 - Closed - weather.

11/18/18 - Closed - power outage.

Marilla Free: 8/11/18 - Closed - staffing.

Newstead Public: 6/30/18 & 7/1/18 - Opened special hours to help the public "Beat the Heat"*

North Collins Public: 6/30/18 & 7/1/18 - Opened special hours to help the public "Beat the Heat"*

11/28/18 - Closed - weather.

Orchard Park Public: 7/1/18 - Opened special hours to help the public "Beat the Heat"*

City of Tonawanda Public: 2/20/18, 1:30 p.m. - 2/23/18, noon - Closed - no power.

Town of Tonawanda Public:

- Kenmore Branch: 7/1/18 - Opened special hours to help the public "Beat the Heat"*

West Seneca Public: January - Mid June - In temporary location due to construction.

6/16/18 - 6/23/18 - Closed - construction.

6/25/18 - Reopened in newly renovated, permanent location.

*Heat Advisory/excessive heat warning