Questions for:
Network, Server and Workstation
Support & Maintenance/Repair; Replacement Parts;
Project Management; and Consulting Services
For the
Buffalo & Erie County Public Library
RFP # 2024-028VF

1. Are the workstations running Windows 10 or newer?
    Yes – most are windows 11, a few are 10. All will be 11 by the time 10 is no longer supported

2. What OS are the servers currently running, 2016 or newer?
    Windows servers are running 2016 or 2019. Linux server run a variety of distro on different version depending on system they support.

3. Are all the switches, routers & AP's that fall out of warranty considered to be covered as a part of the hardware replacement requirement, along with the workstations, servers & printers?
    Yes although we realize old hardware needs to be retired and we will retire them and replace them ourselves.