


# Registered Public Access Computer Sessions

## Session Counts Per Outlet

| <br><b>Library</b> | December       |                |              | Year to Date Totals |                |              | Footnotes   |
|---|----------------|----------------|--------------|---------------------|----------------|--------------|---|
|   | 2014           | 2013           | % of         | 2014                | 2013           | % of         |   |
|   | Total Sessions | Total Sessions | Change       | Total Sessions      | Total Sessions | Change       |   |
| Alden (Ewell Free)  | 184            | 153            | 20.3%        | 2,252               | 2,027          | 11.1%        | <b>Weekly Open Hours of Service:</b><br><a href="#">PDF/1 page</a><br><br><b>Hamburg</b> - Closed for construction 12/15-12/31.<br><br><b>Lake Shore</b> - Open extended hours 12/15-12/31 due to Hamburg construction. |
| <i>Amherst</i>  |                |                |              |                     |                |              |   |
| Audubon   | 2,092          | 2,234          | -6.4%        | 27,656              | 31,001         | -10.8%       |   |
| Clearfield  | 967            | 1,285          | -24.7%       | 14,148              | 17,761         | -20.3%       |   |
| Eggertsville-Snyder   | 899            | 850            | 5.8%         | 11,405              | 12,602         | -9.5%        |   |
| Williamsville   | 402            | 402            | 0.0%         | 4,909               | 6,149          | -20.2%       |   |
| Angola  | 481            | 479            | 0.4%         | 7,016               | 7,654          | -8.3%        |   |
| Aurora  | 970            | 843            | 15.1%        | 12,271              | 13,421         | -8.6%        |   |
| Boston  | 176            | 146            | 20.5%        | 1,915               | 2,023          | -5.3%        |   |
| <i>Cheektowaga</i>  |                |                |              |                     |                |              |   |
| Julia Boyer Reinstein   | 2,877          | 2,763          | 4.1%         | 36,959              | 41,632         | -11.2%       |   |
| Reinstein Memorial  | 1,542          | 1,744          | -11.6%       | 25,177              | 26,032         | -3.3%        |   |
| Clarence  | 1,190          | 949            | 25.4%        | 13,045              | 13,540         | -3.7%        |   |
| Collins   | 594            | 443            | 34.1%        | 8,055               | 7,129          | 13.0%        |   |
| Concord   | 617            | 623            | -1.0%        | 7,664               | 8,195          | -6.5%        |   |
| Eden  | 420            | 258            | 62.8%        | 4,846               | 4,499          | 7.7%         |   |
| Elma  | 433            | 475            | -8.8%        | 5,815               | 6,167          | -5.7%        |   |
| Grand Island Memorial   | 655            | 606            | 8.1%         | 8,143               | 9,098          | -10.5%       |   |
| <i>Hamburg</i>  |                |                |              |                     |                |              |   |
| Hamburg   | 376            | 1,424          | -73.6%       | 11,743              | 21,257         | -44.8%       |   |
| Lake Shore  | 571            | 332            | 72.0%        | 5,667               | 5,043          | 12.4%        |   |
| Lackawanna  | 1,420          | 1,283          | 10.7%        | 16,042              | 18,041         | -11.1%       |   |
| Lancaster   | 1,605          | 1,541          | 4.2%         | 20,694              | 21,495         | -3.7%        |   |
| Marilla   | 152            | 135            | 12.6%        | 1,777               | 2,182          | -18.6%       |   |
| Newstead  | 565            | 511            | 10.6%        | 6,820               | 7,138          | -4.5%        |   |
| North Collins   | 388            | 522            | -25.7%       | 5,290               | 5,419          | -2.4%        |   |
| Orchard Park  | 1,763          | 1,596          | 10.5%        | 21,817              | 22,502         | -3.0%        |   |
| City of Tonawanda   | 1,182          | 1,274          | -7.2%        | 15,069              | 16,496         | -8.7%        |   |
| <i>Town of Tonawanda</i>  |                |                |              |                     |                |              |   |
| Kenilworth  | 969            | 876            | 10.6%        | 12,187              | 13,199         | -7.7%        |   |
| Kenmore   | 3,126          | 3,183          | -1.8%        | 43,209              | 43,061         | 0.3%         |   |
| West Seneca   | 1,674          | 1,765          | -5.2%        | 21,805              | 22,896         | -4.8%        |   |
| <i>Buffalo</i>  |                |                |              |                     |                |              |   |
| Crane   | 2,042          | 2,051          | -0.4%        | 24,983              | 27,747         | -10.0%       |   |
| Dudley  | 1,548          | 1,358          | 14.0%        | 20,472              | 18,243         | 12.2%        |   |
| East Clinton  | 892            | 1,100          | -18.9%       | 13,288              | 12,691         | 4.7%         |   |
| East Delavan  | 3,276          | 3,009          | 8.9%         | 37,606              | 38,059         | -1.2%        |   |
| Merriweather  | 4,612          | 4,513          | 2.2%         | 56,954              | 62,016         | -8.2%        |   |
| Niagara   | 2,501          | 2,337          | 7.0%         | 29,306              | 30,202         | -3.0%        |   |
| North Park  | 1,377          | 1,654          | -16.7%       | 19,609              | 24,100         | -18.6%       |   |
| Riverside   | 1,434          | 1,605          | -10.7%       | 20,119              | 18,950         | 6.2%         |   |
| <i>Central</i>  | 18,230         | 19,754         | -7.7%        | 224,055             | 235,150        | -4.7%        |   |
| <b>System</b>   | <b>64,202</b>  | <b>66,076</b>  | <b>-2.8%</b> | <b>819,788</b>      | <b>874,817</b> | <b>-6.3%</b> |   |
| Member Libraries  | 28,290         | 28,695         | -1.4%        | 373,396             | 407,659        | -8.4%        |   |
| Buffalo Branches  | 17,682         | 17,627         | 0.3%         | 222,337             | 232,008        | -4.2%        |   |
| Central Library   | 18,230         | 19,754         | -7.7%        | 224,055             | 235,150        | -4.7%        |   |

## All 2014 Footnotes in Chronological Order

### January:

**System-wide** - All libraries closed 1/7 due to weather, and various closings/shortened hours 1/6 and 1/8.

This month marked by extreme cold and snow.

**Concord** - Closed 1/3 and 1/28 due to weather.

**Grand Island** - Closed 1/3 due to boiler and power issues.

**West Seneca** - Closed 1/8 due to Internet and plumbing issues.

### February:

**System** - Record low temperatures this month.

**Orchard Park** - Printing was down for 4hrs 2/19, and all PACs were disabled for 1hr 2/20 due to a server connectivity problem.

**Hamburg** - Construction for expansion project began this month.

**West Seneca** - Opening delayed 1/2 hr 2/13 due to water main break.

### March:

**System-wide** - The majority of libraries closed 3/12 due to weather.

**Hamburg** - Construction for expansion project continues.

**Kenmore** - Acquired 6 public laptops on March 3rd.

**Lake Shore** - Increased traffic due to Hamburg construction.

**Williamsville** - Beginning this month, open 3 additional hours on Thursdays.

### April:

**System-wide** - Some decreases may be due to the fact that Good Friday/Easter holidays fell in March last year but April this year.

**Angola** - Closed 1-3pm 4/29 due to power failure.

**Hamburg** - Construction for expansion project continues.

### May:

Served as polling places for Buffalo School Board 5/6 - **Dudley, East Delavan, Merriweather, and Riverside.**

**Hamburg** - Construction for expansion project continues.

### June:

**System-wide** - Hug Your Library Campaign took place June 2013, which may account for some decreases this year.

**Audubon** - Lower session counts Saturday the 28th due to Ride for Roswell.

**Clearfield** - Closed 1 hr early 6/16 due to power outage.

**Concord** - Closed 2 hrs early 6/6 due to Dairy Festival.

**Hamburg** - Closed 6/16-6/28 for construction.

**Lake Shore** - Opened extended hours 6/16-6/28 due to Hamburg construction.

**Reinstein** - In 2013, closed 6/10-6/18 for window replacement, so numbers higher in 2014.

### July:

**Clearfield** - Branch closed 1.5 hours early 7/5 due to power outage.

**Elma** - Two power outages (totaling 2 hours 20 minutes) 7/3.

**Grand Island** - Two power outages 7/30 due to weather.

**Hamburg** - Construction for expansion project continues. Counter without electricity. All counts estimated this month.

**Kenilworth** - Several computers out of service throughout the month for short periods of time.

**Lackawanna** - Community Fun Days 7/25 and 7/26. Library opened for the Saturday date and closed Monday 7/28.

**North Park** - Italian Festival closed parts of Hertel Avenue 7/17-7/20.

**Tonawanda** - Closed 4 hours early 7/15 for Canal Fest parade staging logistics.

**West Seneca** - Closed 7/12 for Kiwanis arts and crafts show.

**Williamsville** - Old Home Days 7/8-7/11, parade lowering counts 7/8.

### August:

**Audubon** - Limited parking 8/2 due to health fair at Amherst Senior Center next door, resulting in lower counts for the day.  
8/13 end-of-summer-reading picnic.

**Hamburg** - Construction for expansion project continues. Counter without electricity. All counts estimated this month.

**Niagara** - Computer #4 was out of service for 3 days.

### September:

**Alden** - In 2013, Alden was closed 9/24 for repair work, which accounts for the large increase this year.

**Alden** and **Marilla** lost Internet service for over an hour 9/25.

**Angola** - Railroad crossing next to Library closed 9/22-9/25.

**Central** - Echo Art Fair 9/5-9/7.

**East Delavan** - Public computers down 9/25.

**Dudley, East Delavan, Grand Island, Merriweather, Kenmore, Riverside** and **Tonawanda** served as polling places for Primary Day Elections 9/9.

**Hamburg** - Construction for expansion project continues.

**Newstead** - 1 1/2 hour power failure on 9/23.

October:

**System-Wide** - Several libraries opened for the Columbus Day holiday for the first time this year.

**System-Wide** - Time Warner and SIRSI WorkFlows connection/slowness issues 10/6 and 10/7.

**Concord** - Closed 2 hours early 10/31.

**Hamburg** - Construction for expansion project continues.

**Orchard Park** - Emergency closing 2 1/2 hrs early 10/3 due to power failure.

November:

**System-wide** - Winter Storm Knife (aka Snowvember Storm) 11/18-11/24.

**Dudley, East Delavan, Grand Island, Merriweather, Kenmore, Riverside,** and **Tonawanda** served as polling places 11/4.

**Hamburg** - Construction for expansion project continues.

December:

**Hamburg** - Closed for construction 12/15-12/31.

**Lake Shore** - Open extended hours 12/15-12/31 due to Hamburg construction.