


# Registered Public Access Computer Sessions

## Session Counts Per Outlet

	December			Year to Date Totals			Footnotes
	2013	2012	% of	2013	2012	% of	
	Total Sessions	Total Sessions	Change	Total Sessions	Total Sessions	Change	
Alden (Ewell Free)	153	195	-21.5%	2,027	2,277	-11.0%	<p><b>Weekly Open Hours of Service:</b> <a href="#">PDF/1 page</a></p> <p><b>System-wide</b> - Various closings/shortened hours for the holidays.</p> <p><b>Alden</b> - Closed 3 hours early 12/12 due to weather conditions.</p> <p><b>Boston</b> - Closed 8 hours early 12/12 due to weather conditions.</p> <p><b>Collins</b> - Closed 12/12 due to weather conditions.</p> <p><b>Concord</b> - Closed 12/12 and 12/13 due to weather conditons.</p> <p><b>East Aurora</b> - Closed 4 hours early 12/28 due to power outage.</p> <p><b>Eden</b> - Closed 12/11 due to weather conditions.</p> <p><b>Marilla</b> - Closed 2 hours early 12/12 due to weather conditions.</p> <p><b>North Collins</b> - Closed due to weather 12/11.</p> <p><b>Orchard Park</b> - Building open 2 additional hrs 12/6 for Friends book sale and 12/7 for "Holiday in the Park."</p> <p><b>Reinstein</b> - Some printer downtime this month.</p> <p><b>Tonawanda</b> - Santa visit and two gingerbread house programs 12/5.</p>
<i>Amherst</i>							
Audubon	2,234	2,136	4.6%	31,001	31,264	-0.8%	
Clearfield	1,285	1,334	-3.7%	17,761	17,815	-0.3%	
Egbertsville-Snyder	850	890	-4.5%	12,602	11,769	7.1%	
Williamsville	402	496	-19.0%	6,149	6,957	-11.6%	
Angola	479	614	-22.0%	7,654	8,468	-9.6%	
Aurora	843	913	-7.7%	13,421	12,594	6.6%	
Boston	146	148	-1.4%	2,023	2,299	-12.0%	
<i>Cheektowaga</i>							
Julia Boyer Reinstein	2,763	3,068	-9.9%	41,632	41,694	-0.1%	
Reinstein Memorial	1,744	1,944	-10.3%	26,032	27,090	-3.9%	
Clarence	949	1,020	-7.0%	13,540	16,728	-19.1%	
Collins	443	581	-23.8%	7,129	8,416	-15.3%	
Concord	623	533	16.9%	8,195	9,407	-12.9%	
Eden	258	315	-18.1%	4,499	4,545	-1.0%	
Elma	475	437	8.7%	6,167	5,704	8.1%	
Grand Island Memorial	606	645	-6.0%	9,098	8,106	12.2%	
<i>Hamburg</i>							
Hamburg	1,424	1,574	-9.5%	21,257	21,048	1.0%	
Lake Shore	332	363	-8.5%	5,043	5,442	-7.3%	
Lackawanna	1,283	1,203	6.7%	18,041	18,429	-2.1%	
Lancaster	1,541	1,631	-5.5%	21,495	20,818	3.3%	
Marilla	135	137	-1.5%	2,182	2,180	0.1%	
Newstead	511	447	14.3%	7,138	7,024	1.6%	
North Collins	522	347	50.4%	5,419	4,454	21.7%	
Orchard Park	1,596	1,784	-10.5%	22,502	23,610	-4.7%	
City of Tonawanda	1,274	1,089	17.0%	16,496	15,649	5.4%	
<i>Town of Tonawanda</i>							
Kenilworth	876	694	26.2%	13,199	10,363	27.4%	
Kenmore	3,183	3,025	5.2%	43,061	40,223	7.1%	
West Seneca	1,765	1,463	20.6%	22,896	24,102	-5.0%	
<i>Buffalo</i>							
Crane	2,051	1,989	3.1%	27,747	26,894	3.2%	
Dudley	1,358	1,347	0.8%	18,243	19,351	-5.7%	
East Clinton	1,100	897	22.6%	12,691	11,430	11.0%	
East Delavan	3,009	2,818	6.8%	38,059	33,205	14.6%	
Merriweather	4,513	4,276	5.5%	62,016	57,096	8.6%	
Niagara	2,337	2,204	6.0%	30,202	31,177	-3.1%	
North Park	1,654	2,164	-23.6%	24,100	25,169	-4.2%	
Riverside	1,605	1,446	11.0%	18,950	19,138	-1.0%	
<i>Central</i>	19,754	17,759	11.2%	235,150	225,893	4.1%	
<b>System</b>	<b>66,076</b>	<b>63,926</b>	<b>3.4%</b>	<b>874,817</b>	<b>857,828</b>	<b>2.0%</b>	
Member Libraries	28,695	29,026	-1.1%	407,659	408,475	-0.2%	
Buffalo Branches	17,627	17,141	2.8%	232,008	223,460	3.8%	
Central Library	19,754	17,759	11.2%	235,150	225,893	4.1%	

## All 2013 Footnotes in Chronological Order

### January:

**Systemwide** - 42 additional weekly open hours being added this year.

**Kenmore and Kenilworth** - In 2012, KNL was closed 1/23/12-2/7/12 for remodeling and KNL was open additional hours during that time period, which accounts for this month's percentage changes.

**Orchard Park** - Closed 4 hrs early 1/28 due to power outage.

### February:

**Concord** - Closed 2/8 due to weather.

**Kenmore and Kenilworth** - In 2012, KNL was closed 1/23/12-2/7/12 for remodeling and KNL was open additional hours during that time period, which accounts for this month's percentage changes. Also due to this, nearby North Park had increased traffic last year, and is down this year.

**Orchard Park** - One library-owned laptop out of service for several days.

### March:

**System-wide** - Some decreases may be due to the fact that Good Friday/Easter holidays fell in April last year but March this year.

**Alden** - Closed 3/7 to repair heating system.

**Audubon and Eggertsville** - 3 hour delay in opening 3/22 to allow staff to attend a training webinar.

**Lancaster** - In 2012, closed 3/19-4/1 for electrical updates and installation of new carpeting, which accounts for high numbers in 2013.

**Reinstein** - In 2012, closed 3/12-3/25 for installation of new windows, which accounts for high numbers in 2013.

### April:

**West Seneca** - Closed 4/20 due to construction/electrical issues at Town Hall.

### May:

**Concord** - Air conditioner broken second half of the month, and closed 3 hours early 5/31 for dairy festival.

**Marilla** - Open 10am-2pm 5/10 for class tours.

**West Seneca** - Sidewalk construction near main door beginning 5/31.

### June:

**Kenmore** - Closed 12-9pm on 6/4 due to elevator fumes.

**Reinstein** - Closed 6/10-6/18 for window replacement.

**West Seneca** - Sidewalk construction blocking main door 5/31-6/10. Also, opened 4 hours late 6/24 due to water main break.

### July:

**Audubon** - Town of Amherst repaved parking lot 7/13 and restriped parking lot 7/15.

**Clarence** - Main entrance closed for construction 7/31.

**Williamsville** - Old Home Days 7/9-7/12. Work being done in the drive. Limited access to side door 7/15.

### August:

**Alden** - Opened 4 hours late 8/6 for sewer repair.

### September:

Served as polling places 9/10 - **Dudley, East Delevan, Grand Island, Kenmore, Merriweather, Riverside, and Tonawanda.**

**Alden** - Closed 9/24. Power shut off for repair work.

**Audubon** - Intermittent issues with Internet 9/3.

**Central Library** - Echo Art Fair 9/7-9/8.

**Clarence** - Opened 3 hours late for interior repair work 9/9-9/12.

**Concord** - Lost internet connectivity 9/24 at 5:25pm.

**Lancaster** - Eight new public computers recently added.

### October:

**Boston** - Lost power 12-2pm 10/24. Gala Fundraiser 10/27.

**Clarence** - Hot dog roast fundraiser 10/12 and book sale 10/24.

**Concord** - Closed 2 hours early 10/31.

**Crane** - Recently upgraded patron computers.

**East Delavan** - Opened 1 hr late 10/5 due to power outage.

**Elma** - No internet access 10/19. Power outage 8:30pm on 10/25.

**Orchard Park** - No internet access 10/19.

### November:

Served as polling places 11/5 - **Dudley, East Delavan** (first year), **Grand Island, Kenmore, Merriweather** (first year), **Riverside, and Tonawanda.** Last year, generally higher turnout for Presidential Election.

**East Aurora** - Library was closed Nov. 14-16, 2012 due to roof construction, which accounts for 2013 increase.

**Hamburg** - Closed 1 hour 11/16 due to gas leak.

**Newstead** - Opened 1 1/4 hours late 11/1 due to power outage.

**West Seneca** - Closed 4 ½ hours early 11/30/13 due to power outage.

December:

**System-wide** - Various closings/shortened hours for the holidays.

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