



## CIRCULATION STATISTICS

December 2017

### **EXECUTIVE SUMMARY**

	<u>Dec. 2017</u>	<u>Dec. 2016</u>		<u>Jan-Dec. 2017</u>	<u>Jan-Dec. 2016</u>	
<b>CENTRAL LIBRARY</b>	27,193	34,199	-20.5%	420,763	459,908	-8.5%
<b>CITY BRANCHES</b>	35,029	42,303	-17.2%	499,614	552,208	-9.5%
<b>CONTRACTING LIBRARIES</b>	231,586	257,833	-10.2%	3,481,122	3,731,149	-6.7%
<b>INSTITUTIONS</b>	13,370	13,352	0.1%	157,249	134,917	16.6%
<b>e-BRANCH</b>	156,463	162,013	-3.4%	1,915,745	1,953,615	-1.9%
<b>BOOKMOBILE SERVICES</b>	861	486	77.2%	9,988	3,289	See note.
<b>TOTAL CIRCULATION</b>	<b>464,502</b>	<b>510,186</b>	<b>-9.0%</b>	<b>6,484,481</b>	<b>6,835,086</b>	<b>-5.1%</b>

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CENTRAL LIBRARY, CITY BRANCHES, INSTITUTIONS, e-BRANCH & BOOKMOBILE SERVICES**

DECEMBER 2017	DEC 2017	DEC 2016	CHANGE	JAN-DEC 2017	JAN-DEC 2016	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	27,193	34,199	-20.5%	420,763	459,908	-8.5%
<u>CITY BRANCHES</u>						
Crane	6,971	9,716	-28.3%	101,908	111,050	-8.2%
Dudley	5,063	5,454	-7.2%	69,238	74,212	-6.7%
East Clinton	3,699	4,162	-11.1%	51,823	56,075	-7.6%
East Delavan	2,790	4,090	-31.8%	43,004	50,970	-15.6%
Merriweather	4,196	4,239	-1.0%	60,826	60,075	1.3%
Niagara	3,634	5,040	-27.9%	56,673	71,141	-20.3%
North Park	5,744	5,541	3.7%	69,279	70,893	-2.3%
Riverside	2,932	4,061	-27.8%	46,863	57,792	-18.9%
TOTAL BRANCHES	35,029	42,303	-17.2%	499,614	552,208	-9.5%
<u>INSTITUTIONS</u>						
Correctional Facility	9,362	9,841	-4.9%	111,520	97,458	14.4%
Holding Center	4,008	3,511	14.2%	45,729	37,459	22.1%
TOTAL INSTITUTIONS	13,370	13,352	0.1%	157,249	134,917	16.6%
<u>e-BRANCH</u>						
Books, magazines & media	95,722	105,821	-9.5%	1,192,174	1,293,892	-7.9%
Interlibrary Loans	360	433	-16.9%	6,195	6,255	-1.0%
Downloadable audio books	14,125	12,119	16.6%	168,790	140,291	20.3%
Downloadable/Streaming videos	141	163	-13.5%	1,897	2,802	-32.3%
eBooks	37,890	35,136	7.8%	447,932	412,599	8.6%
Downloadable music/music videos	8,225	8,341	-1.4%	98,757	97,776	1.0%
TOTAL e-BRANCH	156,463	162,013	-3.4%	1,915,745	1,953,615	-1.9%
<u>BOOKMOBILE SERVICES</u>						
Library on Wheels	861	486	77.2%	9,988	3,289	See note.
TOTAL BOOKMOBILE SERVICES	861	486	77.2%	9,988	3,289	See note.

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CONTRACTING LIBRARIES**

DECEMBER 2017	DEC 2017	DEC 2016	CHANGE	JAN-DEC 2017	JAN-DEC 2016	CHANGE
Alden (Ewell Free)	1,604	1,815	-11.6%	25,592	26,073	-1.8%
Amherst Public						
Audubon	24,276	26,939	-9.9%	385,348	405,604	-5.0%
Clearfield	20,456	19,724	3.7%	268,068	288,851	-7.2%
Egbertsville-Snyder	9,420	10,113	-6.9%	138,726	143,993	-3.7%
Williamsville	3,184	3,684	-13.6%	50,222	55,447	-9.4%
Angola Public	2,259	2,688	-16.0%	35,166	36,264	-3.0%
Aurora Town Public/E. Aurora	10,425	12,143	-14.1%	163,969	175,972	-6.8%
Boston Free	3,249	3,749	-13.3%	45,820	49,875	-8.1%
Cheektowaga Public						
Julia B. Reinstein	21,905	21,365	2.5%	313,832	329,272	-4.7%
Reinstein Memorial	8,379	8,510	-1.5%	119,747	129,429	-7.5%
Clarence Public	13,861	14,864	-6.7%	210,712	225,569	-6.6%
Collins Public	3,318	3,303	0.5%	41,788	44,512	-6.1%
Concord Public	4,357	5,065	-14.0%	62,793	65,814	-4.6%
Eden	3,538	4,097	-13.6%	52,093	56,208	-7.3%
Elma Public	6,132	6,448	-4.9%	93,827	97,317	-3.6%
Grand Island Memorial	6,797	8,273	-17.8%	110,479	122,923	-10.1%
Hamburg Public						
Hamburg	12,104	13,409	-9.7%	184,308	181,354	1.6%
Lake Shore	4,468	5,613	-20.4%	66,536	76,563	-13.1%
Lackawanna Public	3,404	4,087	-16.7%	54,455	64,845	-16.0%
Lancaster Public	11,062	12,015	-7.9%	172,833	174,113	-0.7%
Marilla Free	2,781	3,199	-13.1%	37,522	43,610	-14.0%
Newstead Public	3,453	3,743	-7.7%	52,224	55,688	-6.2%
North Collins Public	1,608	1,785	-9.9%	21,636	24,196	-10.6%
Orchard Park Public	16,819	18,036	-6.7%	257,069	255,115	0.8%
Tonawanda Public	6,523	8,323	-21.6%	99,140	101,134	-2.0%
Town of Tonawanda Public						
Kenilworth	4,596	4,718	-2.6%	64,221	64,572	-0.5%
Kenmore	17,274	18,515	-6.7%	260,062	266,169	-2.3%
West Seneca Public	4,334	11,610	-62.7%	92,934	170,667	-45.5%
<b>TOTAL CONTRACT LIBS:</b>	<b>231,586</b>	<b>257,833</b>	<b>-10.2%</b>	<b>3,481,122</b>	<b>3,731,149</b>	<b>-6.7%</b>

## **FOOTNOTES:**

### **2017**

System-wide: [Weekly Open Hours: PDF/1 page](#)

E. Delavan Branch: 10/16/17 - 11/4/17 - Closed - construction.

Amherst Public:  
Clearfield Branch: 1/15/17 - Closed - plumbing issue.  
2/18/17 - 3/5/17 - Closed - carpet project.  
3/10/17 - Began 3 additional open hours on Fridays.  
8/12/17 - Closed - plumbing issue.

Cheektowaga Public:  
Reinstein Memorial Branch: 7/19/17 - 7/20/17 - Closed - sidewalk/side street construction.

Concord Public: 1/5/17 - Closed - weather.  
11/20/17 - Closed - heating repair.  
12/26/17 - Closed - weather.

Grand Island Memorial: 3/15/17 - Closed - weather.

Hamburg Public:  
Lake Shore Public: 6/17/17 - 6/20/17 - Closed - power outage due to transformer fire on utility pole.

Lackawanna Public: 2/16/17 - Closed - window repair.

Town of Tonawanda Public:  
Kenilworth Branch: 4/24/17 - 4/28/17 - Closed - carpet tile installation.  
Kenmore Branch: 9/15/17 - Closed - National Grid work caused power outage.

West Seneca Public: April - May 2017 - Open while under construction.  
6/27/17 - 7/3/17; 7/15/17 - Closed - moved to temporary location due to construction.  
9/9/17 - Closed - no water.  
July - December - In temporary location due to construction.

### **2016**

System-wide: [Weekly Open Hours: PDF/1 page](#)  
2016 - Ill statistics added effective 1/1/16.  
2/29/16 - Open - Leap Year.

Central Library: 12/2/16 - Closed 5 hours early - Gala Fundraiser.

Bookmobile Services: May - New bookmobile service (Library on Wheels) began with media event 5/19/16.

Correctional Facility: 9/19, 9/21-9/23, 9/28-9/30/16 - Closed.  
10/5, 10/13 & 10/14/16 - Closed.

Holding Center: 9/7, 9/22, 9/23 & 9/26-9/28/16 - Closed.

Amherst Public:  
Egbertsville-Snyder: 7/21/16 - Closed - work by National Grid.

Angola Public: 1/11/16 & 1/13/16 - Closed - weather.

Concord Public: 5/2-5/6/16 - Closed - interior painting.  
12/10/16 - Closed - weather.

Eden: 1/11/16 - Closed - weather.  
2/13/16 - Closed - weather.

Lackawanna Public: 2/16/16 - Closed - weather.  
9/13 - 9/19/16 - Closed - building repair.  
11/10/16 - Closed early - Bethlehem Steel Plant fire.

Lake Shore Public: 11/8/16 & 11/10/16 - Closed - carpet replacement.

City of Tonawanda Public: 9/11/16 - Adding Sunday hours.