

# Buffalo & Erie County Public Library



## CIRCULATION STATISTICS

November 2012

### **EXECUTIVE SUMMARY**

|                              | <u>Nov. 2012</u> | <u>Nov. 2011</u> |              | <u>Jan-Nov. 2012</u> | <u>Jan-Nov. 2011</u> |             |
|------------------------------|------------------|------------------|--------------|----------------------|----------------------|-------------|
| <b>CITY OF BUFFALO:</b>      |                  |                  |              |                      |                      |             |
| <b>Central Library</b>       | 58,025           | 59,373           | -2.3%        | 685,269              | 689,583              | -0.6%       |
| <b>City Branches</b>         | 60,110           | 63,888           | -5.9%        | 713,367              | 688,667              | 3.6%        |
| <b>CONTRACTING LIBRARIES</b> | 371,019          | 395,629          | -6.2%        | 4,462,101            | 4,504,564            | -0.9%       |
| <b>INSTITUTIONS</b>          | 13,619           | 12,097           | 12.6%        | 161,112              | 153,332              | 5.1%        |
| <b>e-BRANCH</b>              | 143,161          | 139,908          | 2.3%         | 1,620,265            | 1,474,405            | 9.9%        |
| <b>TOTAL CIRCULATION</b>     | <b>645,934</b>   | <b>670,895</b>   | <b>-3.7%</b> | <b>7,642,114</b>     | <b>7,510,551</b>     | <b>1.8%</b> |

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CENTRAL, EXTENSION SERVICES and e-BRANCH**

| NOVEMBER 2012            | NOV<br>2012 | NOV<br>2011 | CHANGE | JAN-NOV<br>2012 | JAN-NOV<br>2011 | CHANGE |
|--------------------------|-------------|-------------|--------|-----------------|-----------------|--------|
| <u>CENTRAL LIBRARY</u>   |             |             |        |                 |                 |        |
| TOTAL CENTRAL            | 58,025      | 59,373      | -2.3%  | 685,269         | 689,583         | -0.6%  |
| <u>CITY BRANCHES</u>     |             |             |        |                 |                 |        |
| Crane                    | 10,310      | 10,589      | -2.6%  | 126,942         | 125,966         | 0.8%   |
| Dudley                   | 7,988       | 9,254       | -13.7% | 99,606          | 108,125         | -7.9%  |
| East Clinton             | 6,443       | 4,719       | 36.5%  | 67,046          | 52,366          | 28.0%  |
| East Delavan             | 5,686       | 6,200       | -8.3%  | 62,985          | 69,049          | -8.8%  |
| Niagara                  | 7,535       | 8,099       | -7.0%  | 90,722          | 81,297          | 11.6%  |
| Merriweather             | 8,292       | 9,099       | -8.9%  | 97,268          | 89,253          | 9.0%   |
| North Park               | 7,358       | 8,137       | -9.6%  | 86,723          | 78,056          | 11.1%  |
| Riverside                | 6,498       | 7,791       | -16.6% | 82,075          | 84,555          | -2.9%  |
| TOTAL BRANCHES           | 60,110      | 63,888      | -5.9%  | 713,367         | 688,667         | 3.6%   |
| <u>INSTITUTIONS</u>      |             |             |        |                 |                 |        |
| Correctional Facility    | 9,779       | 9,320       | 4.9%   | 114,997         | 115,516         | -0.4%  |
| Holding Center           | 3,840       | 2,777       | 38.3%  | 46,115          | 37,816          | 21.9%  |
| TOTAL INSTITUTIONS       | 13,619      | 12,097      | 12.6%  | 161,112         | 153,332         | 5.1%   |
| <u>e-BRANCH</u>          |             |             |        |                 |                 |        |
| Books, magazines & media | 112,016     | 117,171     | -4.4%  | 1,279,831       | 1,267,509       | 1.0%   |
| Downloadable audio books | 4,869       | 4,425       | 10.0%  | 54,690          | 47,042          | 16.3%  |
| Downloadable videos      | 94          | 117         | -19.7% | 1,263           | 1,266           | -0.2%  |
| eBooks                   | 21,007      | 13,725      | 53.1%  | 233,733         | 115,911         | 101.6% |
| Downloadable music       | 5,175       | 4,470       | 15.8%  | 50,748          | 42,677          | 18.9%  |
| TOTAL e-BRANCH           | 143,161     | 139,908     | 2.3%   | 1,620,265       | 1,474,405       | 9.9%   |

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CONTRACTING LIBRARIES**

| NOVEMBER 2012                | NOV<br>2012    | NOV<br>2011    | CHANGE       | JAN-NOV<br>2012  | JAN-NOV<br>2011  | CHANGE       |
|------------------------------|----------------|----------------|--------------|------------------|------------------|--------------|
| Alden (Ewell Free)           | 3,017          | 3,257          | -7.4%        | 37,516           | 39,992           | -6.2%        |
| Amherst Public               |                |                |              |                  |                  |              |
| Audubon                      | 39,681         | 39,887         | -0.5%        | 485,708          | 469,364          | 3.5%         |
| Clearfield                   | 26,579         | 29,849         | -11.0%       | 332,013          | 342,191          | -3.0%        |
| Egbertsville-Snyder          | 17,809         | 16,965         | 5.0%         | 197,951          | 191,991          | 3.1%         |
| Williamsville                | 5,955          | 6,643          | -10.4%       | 72,553           | 76,701           | -5.4%        |
| Angola Public                | 4,533          | 4,126          | 9.9%         | 50,030           | 49,316           | 1.4%         |
| Aurora Town Public/E. Aurora | 16,924         | 20,818         | -18.7%       | 222,970          | 230,445          | -3.2%        |
| Boston Free                  | 5,289          | 5,699          | -7.2%        | 60,243           | 67,746           | -11.1%       |
| Cheektowaga Public           |                |                |              |                  |                  |              |
| Julia B. Reinstein           | 30,600         | 29,709         | 3.0%         | 361,244          | 317,411          | 13.8%        |
| Reinstein Memorial           | 16,996         | 20,964         | -18.9%       | 203,664          | 238,401          | -14.6%       |
| Clarence Public              | 20,220         | 22,568         | -10.4%       | 265,053          | 274,743          | -3.5%        |
| Collins Public               | 5,896          | 5,656          | 4.2%         | 61,697           | 61,796           | -0.2%        |
| Concord Public               | 8,316          | 8,222          | 1.1%         | 93,408           | 94,424           | -1.1%        |
| Eden                         | 5,783          | 7,008          | -17.5%       | 70,012           | 75,098           | -6.8%        |
| Elma Public                  | 9,574          | 9,321          | 2.7%         | 111,907          | 110,939          | 0.9%         |
| Grand Island Memorial        | 12,903         | 13,361         | -3.4%        | 148,761          | 150,043          | -0.9%        |
| Hamburg Public               |                |                |              |                  |                  |              |
| Hamburg                      | 19,164         | 19,070         | 0.5%         | 217,166          | 219,533          | -1.1%        |
| Lake Shore                   | 8,246          | 8,637          | -4.5%        | 96,956           | 99,992           | -3.0%        |
| Lackawanna Public            | 6,260          | 6,816          | -8.2%        | 71,479           | 65,383           | 9.3%         |
| Lancaster Public             | 14,884         | 16,285         | -8.6%        | 181,698          | 184,587          | -1.6%        |
| Marilla Free                 | 3,859          | 4,851          | -20.4%       | 48,396           | 47,065           | 2.8%         |
| Newstead Public              | 5,446          | 5,609          | -2.9%        | 60,763           | 60,662           | 0.2%         |
| North Collins Memorial       | 2,552          | 2,542          | 0.4%         | 29,053           | 28,438           | 2.2%         |
| Orchard Park Public          | 23,466         | 24,312         | -3.5%        | 286,762          | 290,666          | -1.3%        |
| Tonawanda Public             | 10,234         | 10,853         | -5.7%        | 116,780          | 118,858          | -1.7%        |
| Town of Tonawanda Public     |                |                |              |                  |                  |              |
| Kenilworth                   | 6,663          | 6,826          | -2.4%        | 86,820           | 86,164           | 0.8%         |
| Kenmore                      | 24,731         | 28,170         | -12.2%       | 293,324          | 312,447          | -6.1%        |
| West Seneca Public           | 15,439         | 17,605         | -12.3%       | 198,174          | 200,168          | -1.0%        |
| <b>TOTAL CONTRACT LIBS:</b>  | <b>371,019</b> | <b>395,629</b> | <b>-6.2%</b> | <b>4,462,101</b> | <b>4,504,564</b> | <b>-0.9%</b> |

**SUNDAY CIRCULATION - 2012**

|          | Central | Merriweather | Audubon | Clearfield * | Elma ** | Hamburg | J.B.R. | Kenmore | Lancaster** | North Collins | Orchard Park | SUNDAY 2012 | SUNDAY 2011 | CHANGE      |
|----------|---------|--------------|---------|--------------|---------|---------|--------|---------|-------------|---------------|--------------|-------------|-------------|-------------|
| 01/01/12 | Closed  | Closed       | Closed  | Closed       | Closed  | Closed  | Closed | Closed  | Closed      | Closed        | Closed       | 0           | 5,865       | Holiday '12 |
| 01/08/12 | 1,248   | 167          | 1,173   | 597          | Closed  | 318     | 714    | 480     | 474         | 72            | 433          | 5,676       | 5,762       | -1.5%       |
| 01/15/12 | 1,195   | 179          | 915     | 813          | Closed  | 266     | 775    | 649     | 450         | -             | 594          | 5,836       | 5,904       | -1.2%       |
| 01/22/12 | 1,244   | 214          | 886     | 580          | Closed  | 284     | 916    | 492     | 304         | 47            | 632          | 5,599       | 4,871       | 14.9%       |
| 01/29/12 | 1,281   | 67           | 1,054   | 532          | Closed  | 356     | 880    | 216     | 299         | 43            | 637          | 5,365       | 6,629       | -19.1%      |
| 02/05/12 | 1,161   | 157          | 948     | 702          | Closed  | 327     | 725    | 156     | 429         | 42            | 476          | 5,123       | 5,509       | -7.0%       |
| 02/12/12 | 1,070   | 251          | 744     | 703          | Closed  | 315     | 662    | 482     | 286         | 41            | 475          | 5,029       | 5,239       | -4.0%       |
| 02/19/12 | 1,362   | 161          | 1,248   | 770          | Closed  | 369     | 769    | 562     | 509         | -             | 631          | 6,381       | 7,037       | -9.3%       |
| 02/26/12 | 1,403   | 135          | 915     | 816          | Closed  | 309     | 806    | 684     | 391         | 147           | 709          | 6,315       | 6,383       | -1.1%       |
| 03/04/12 | 982     | 283          | 1,114   | 823          | Closed  | 471     | 991    | 645     | 484         | 168           | 676          | 6,637       | 5,835       | 13.7%       |
| 03/11/12 | 1,035   | 152          | 985     | 944          | Closed  | 327     | 771    | 602     | 419         | 70            | 528          | 5,833       | 5,918       | -1.4%       |
| 03/18/12 | 758     | 157          | 811     | 560          | Closed  | 271     | 748    | 497     | 328         | 107           | 407          | 4,644       | 5,651       | -17.8%      |
| 03/25/12 | 1,345   | 125          | 984     | 638          | Closed  | 298     | 838    | 708     | -           | 112           | 662          | 5,710       | 6,392       | -10.7%      |
| 04/01/12 | 1,089   | 136          | 907     | 639          | Closed  | 371     | 826    | 697     | -           | 87            | 623          | 5,375       | 6,146       | -12.5%      |
| 04/08/12 | Closed  | Closed       | Closed  | Closed       | Closed  | Closed  | Closed | Closed  | Closed      | Closed        | Closed       | 0           | 5,670       | Easter '12  |
| 04/15/12 | 1,008   | 234          | 1,074   | 741          | Closed  | 299     | 637    | 510     | 461         | 107           | 659          | 5,730       | 5,863       | -2.3%       |
| 04/22/12 | 1,013   | 184          | 1,031   | 742          | Closed  | 478     | 903    | 632     | 267         | 133           | 702          | 6,085       | 0           | Easter '11  |
| 04/29/12 | 1,065   | 151          | 809     | 522          | Closed  | 305     | 697    | 534     | 306         | 90            | 442          | 4,921       | 405         | 1115.1%     |
| 05/06/12 | 792     | 144          | 751     | Closed       | Closed  | 319     | 473    | 426     | Closed      | Closed        | 361          | 3,266       | 312         | 946.8%      |
| 05/13/12 | 829     | 117          | 600     | Closed       | Closed  | 181     | 374    | 325     | Closed      | Closed        | 341          | 2,767       | 698         | 296.4%      |
| 05/20/12 | 807     | 112          | 737     | Closed       | Closed  | 248     | 455    | 258     | Closed      | Closed        | 262          | 2,879       | 593         | 385.5%      |
| 05/27/12 | Closed  | Closed       | Closed  | Closed       | Closed  | Closed  | Closed | Closed  | Closed      | Closed        | Closed       | 0           | 0           | N/A         |
| 09/02/12 | Closed  | Closed       | Closed  | Closed       | Closed  | Closed  | Closed | Closed  | Closed      | Closed        | Closed       | 0           | 0           | N/A         |
| 09/09/12 | 509     | 102          | 916     | Closed       | 87      | 164     | 595    | 427     | 378         | Closed        | 427          | 3,605       | 410         | 779.3%      |
| 09/16/12 | 750     | 133          | 856     | Closed       | 130     | 167     | 578    | 345     | 186         | Closed        | 204          | 3,349       | 301         | 1012.6%     |
| 09/23/12 | 886     | 108          | 915     | Closed       | 125     | 199     | 590    | 501     | 303         | Closed        | 534          | 4,161       | 346         | 1102.6%     |
| 09/30/12 | 884     | 113          | 849     | Closed       | 109     | 200     | 667    | 574     | 206         | Closed        | 362          | 3,964       | 3,367       | 17.7%       |
| 10/07/12 | 1,230   | 195          | 747     | Closed       | 108     | 229     | 632    | 549     | 264         | Closed        | 552          | 4,506       | 3,300       | 36.5%       |
| 10/14/12 | 1,069   | 110          | 855     | 435          | 101     | 235     | 542    | 493     | 347         | 78            | 369          | 4,634       | 4,664       | -0.6%       |
| 10/21/12 | 793     | 113          | 915     | 373          | 123     | 255     | 706    | 473     | 398         | 153           | 303          | 4,605       | 4,342       | 6.1%        |
| 10/28/12 | 930     | 92           | 997     | 461          | 178     | 256     | 721    | 512     | 404         | 98            | 499          | 5,148       | 4,326       | 19.0%       |
| 11/04/12 | 929     | 241          | 989     | 645          | 171     | 324     | 620    | 655     | 423         | 143           | 485          | 5,625       | 4,356       | 29.1%       |
| 11/11/12 | Closed  | Closed       | Closed  | Closed       | Closed  | Closed  | Closed | Closed  | Closed      | Closed        | Closed       | 0           | 5,537       | -100.0%     |
| 11/18/12 | 1,116   | 155          | 856     | 367          | 87      | 320     | 697    | 375     | 386         | 82            | 444          | 4,885       | 5,218       | -6.4%       |
| 11/25/12 | 789     | 148          | 904     | 474          | 93      | 238     | 442    | 566     | 212         | 33            | 296          | 4,195       | 4,723       | -11.2%      |

YTD TOTALS 30,572 4,636 27,485 13,877 1,312 8,699 20,750 15,025 8,914 1,853 14,725 147,848 137,572 7.5%

The 2011 & 2012 B&ECPL operating budget funds Sunday hours at the Central, Merriweather, Audubon, Hamburg, Julia B. Reinstein, Kenmore, North Collins and Orchard Park Libraries; 2012 Elma Sunday hours.  
 \*Clearfield (Amherst) Library's Sunday hours are provided as a result of fundraising efforts.  
 \*\*Lancaster Library's Sunday hours are paid by private funds

Beginning 9/9/12 to 12/16/12, Elma is adding Sunday hours 12 p.m. - 5 p.m.

**FOOTNOTES:**

**2012**

System-wide: Weekly Open Hours of Service: [PDF/1 page](#)  
 No Sunday hours on 11/11/12 due to SIRSI upgrade.

Aurora Town Public: Closed 11/14 - 11/16/12 for roof construction.

Town of Tonawanda:  
 Kenmore Branch: Closed Sunday, 1/29/12 & 2/5/12 - reported Sunday hours under Kenmore were actually at Kenilworth Branch.

**2011**

Correctional Facility: November - Decline in circulation due to lack of staffing to open public library; 11 days no staff available. Law library open as usual.

Holding Center: November - Decline in circulation due to lack of staffing to open public library; 5 days no staff available. Law library open as usual.

Elma Public: Due to uncertainty of the 2011 budget, children's programs got off to a slow start. PR could not be done at appropriate time because of uncertainty of ample staffing to run them.