

Buffalo & Erie County Public Library



CIRCULATION STATISTICS

December 2011

EXECUTIVE SUMMARY

	<u>Dec. 2011</u>	<u>Dec. 2010</u>		<u>Jan-Dec. 2011</u>	<u>Jan-Dec. 2010</u>	
CITY OF BUFFALO:						
Central Library	59,011	57,309	3.0%	748,594	752,812	-0.6%
City Branches	62,061	60,858	2.0%	750,728	758,201	-1.0%
CONTRACTING LIBRARIES	364,685	341,931	6.7%	4,869,249	5,018,675	-3.0%
INSTITUTIONS	16,323	17,671	-7.6%	169,655	208,775	-18.7%
e-BRANCH	141,753	116,587	21.6%	1,616,158	1,358,689	18.9%
TOTAL CIRCULATION	643,833	594,356	8.3%	8,154,384	8,097,152	0.7%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL, EXTENSION SERVICES and e-BRANCH

DECEMBER 2011	DEC 2011	DEC 2010	CHANGE	JAN-DEC 2011	JAN-DEC 2010	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	59,011	57,309	3.0%	748,594	752,812	-0.6%
<u>CITY BRANCHES</u>						
Crane	11,007	12,148	-9.4%	136,973	148,524	-7.8%
Dudley	8,873	8,391	5.7%	116,998	121,764	-3.9%
East Clinton	5,115	4,641	10.2%	57,481	62,239	-7.6%
East Delavan	5,984	6,485	-7.7%	75,033	71,503	4.9%
Niagara	7,148	6,365	12.3%	88,445	83,014	6.5%
Merriweather	8,777	9,297	-5.6%	98,030	104,137	-5.9%
North Park	7,799	6,806	N/A	85,855	77,486	10.8%
Riverside	7,358	6,725	9.4%	91,913	89,534	2.7%
TOTAL BRANCHES	62,061	60,858	2.0%	750,728	758,201	-1.0%
<u>INSTITUTIONS</u>						
Correctional Facility	12,834	13,211	-2.9%	128,350	145,208	-11.6%
Holding Center	3,489	3,660	-4.7%	41,305	44,386	-6.9%
Home & Infirmary	-	800	-100.0%	-	19,181	-100.0%
TOTAL INSTITUTIONS	16,323	17,671	-7.6%	169,655	208,775	-18.7%
<u>e-BRANCH</u>						
Books, magazines & media	116,527	104,286	11.7%	1,384,036	1,282,482	7.9%
Downloadable audio books	4,623	3,733	23.8%	51,665	37,069	39.4%
Downloadable videos	157	137	14.6%	1,423	1,851	-23.1%
eBooks	16,081	5,571	188.7%	131,992	27,111	386.9%
Downloadable music	4,365	2,860	52.6%	47,042	10,176	362.3%
TOTAL e-BRANCH	141,753	116,587	21.6%	1,616,158	1,358,689	18.9%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

DECEMBER 2011	DEC 2011	DEC 2010	CHANGE	JAN-DEC 2011	JAN-DEC 2010	CHANGE
Alden (Ewell Free)	3,286	2,910	12.9%	43,278	42,750	1.2%
Amherst Public						
Audubon	38,738	35,664	8.6%	508,102	536,108	-5.2%
Clearfield	27,123	28,974	-6.4%	369,314	408,976	-9.7%
Egbertsville-Snyder	16,698	15,705	6.3%	208,689	218,717	-4.6%
Williamsville	5,802	6,204	-6.5%	82,503	91,934	-10.3%
Angola Public	4,480	4,009	11.7%	53,796	53,311	0.9%
Aurora Town Public/E. Aurora	19,004	18,049	5.3%	249,449	250,804	-0.5%
Boston Free	5,493	5,499	-0.1%	73,239	76,319	-4.0%
Cheektowaga Public						
Julia B. Reinstein	27,237	19,394	40.4%	344,648	308,637	11.7%
Reinstein Memorial	17,872	21,006	-14.9%	256,273	286,480	-10.5%
Clarence Public	20,900	20,378	2.6%	295,643	301,899	-2.1%
Collins Public	5,200	5,203	-0.1%	66,996	69,304	-3.3%
Concord Public	8,205	7,819	4.9%	102,629	98,673	4.0%
Eden	6,037	6,162	-2.0%	81,135	81,704	-0.7%
Elma Public	8,832	8,312	6.3%	119,771	134,907	-11.2%
Grand Island Memorial	12,480	10,992	13.5%	162,523	164,331	-1.1%
Hamburg Public						
Hamburg	17,560	15,828	10.9%	237,093	236,549	0.2%
Lake Shore	8,359	7,657	9.2%	108,351	108,958	-0.6%
Lackawanna Public	5,519	4,338	27.2%	70,902	68,121	4.1%
Lancaster Public	15,627	12,829	21.8%	200,214	201,849	-0.8%
Marilla Free	3,837	3,442	11.5%	50,902	51,639	-1.4%
Newstead Public	4,587	4,013	14.3%	65,249	65,720	-0.7%
North Collins Memorial	1,949	2,242	-13.1%	30,387	31,363	-3.1%
Orchard Park Public	22,492	22,288	0.9%	313,158	325,509	-3.8%
Tonawanda Public	9,981	8,889	12.3%	128,839	132,593	-2.8%
Town of Tonawanda Public						
Kenilworth	7,026	8,871	-20.8%	93,190	126,333	-26.2%
Kenmore	25,436	21,789	16.7%	337,883	319,899	5.6%
West Seneca Public	14,925	13,465	10.8%	215,093	225,288	-4.5%
TOTAL CONTRACT LIBS:	364,685	341,931	6.7%	4,869,249	5,018,675	-3.0%

SUNDAY CIRCULATION - 2011

	Central	Merriweather	Audubon	Clearfield *	Elma**	Hamburg	J.B.R.	Kenmore	Lancaster***	North Collins	Orchard Park	Reinstein****	SUNDAY 2011	SUNDAY 2010	CHANGE
01/02/11	1,203	275	1,209	789	Closed	422	660	485	255	35	532	Closed	5,865	3,011	94.8%
01/09/11	1,220	130	1,178	649	Closed	333	558	499	470	83	642	Closed	5,762	5,129	12.3%
01/16/11	1,366	192	1,081	698	Closed	327	583	501	457	131	568	Closed	5,904	6,246	-5.5%
01/23/11	1,277	136	607	514	Closed	326	606	533	292	110	470	Closed	4,871	6,324	-23.0%
01/30/11	1,819	227	836	690	Closed	476	620	714	417	97	733	Closed	6,629	5,841	13.5%
02/06/11	1,576	203	700	637	Closed	381	689	472	259	65	527	Closed	5,509	5,620	-2.0%
02/13/11	970	226	1,059	581	Closed	317	596	461	312	57	660	Closed	5,239	5,135	2.0%
02/20/11	1,518	246	1,177	761	Closed	470	947	720	460	93	645	Closed	7,037	5,901	19.3%
02/27/11	1,269	273	1,198	611	Closed	466	728	554	451	177	656	Closed	6,383	6,140	4.0%
03/06/11	1,385	93	1,058	787	Closed	290	659	518	344	101	600	Closed	5,835	6,620	-11.9%
03/13/11	1,228	208	1,237	775	Closed	342	845	419	361	51	452	Closed	5,918	6,207	-4.7%
03/20/11	1,177	143	1,098	787	Closed	308	708	466	339	47	578	Closed	5,651	6,282	-10.0%
03/27/11	1,322	206	1,253	767	Closed	296	838	659	397	98	556	Closed	6,392	6,465	-1.1%
04/03/11	1,270	204	1,062	934	Closed	339	795	429	464	82	567	Closed	6,146	0	Easter '10
04/10/11	812	228	985	835	Closed	300	769	639	391	96	615	Closed	5,670	5,649	0.4%
04/17/11	1,101	156	1,022	739	Closed	430	748	435	433	130	669	Closed	5,863	6,122	-4.2%
04/24/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	5,997	Easter '11
05/01/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	405	Closed	405	5,242	-92.3%
05/08/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	312	Closed	312	4,998	-93.8%
05/15/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	698	Closed	698	4,304	-83.8%
05/22/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	593	Closed	593	4,222	-86.0%
09/04/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	0	N/A
09/11/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	410	Closed	410	3,840	-89.3%
09/18/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	301	Closed	301	4,322	-93.0%
09/25/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	346	Closed	346	4,189	-91.7%
10/02/11	661	79	601	461	Closed	201	482	290	264	9	319	Closed	3,367	5,150	-34.6%
10/09/11	641	79	650	287	Closed	203	413	441	241	37	308	Closed	3,300	4,691	-29.7%
10/16/11	1,054	136	876	419	Closed	320	569	480	207	76	527	Closed	4,664	5,310	-12.2%
10/23/11	989	162	775	439	Closed	188	565	467	249	69	439	Closed	4,342	4,690	-7.4%
10/30/11	857	123	630	452	Closed	213	611	571	335	37	497	Closed	4,326	3,731	15.9%
11/06/11	858	85	756	500	Closed	253	505	450	421	113	415	Closed	4,356	5,712	-23.7%
11/13/11	1,038	241	1,093	707	Closed	293	630	592	294	79	570	Closed	5,537	5,642	-1.9%
11/20/11	1,106	153	876	617	Closed	283	791	440	308	62	582	Closed	5,218	5,102	2.3%
11/27/11	1,011	84	815	489	Closed	272	711	430	324	82	505	Closed	4,723	4,841	-2.4%
12/04/11	1,280	163	907	658	Closed	255	700	447	333	47	369	Closed	5,159	4,719	9.3%
12/11/11	1,024	122	590	512	Closed	272	528	472	305	114	369	Closed	4,308	4,380	-1.6%
12/18/11	888	112	813	521	Closed	240	517	320	327	72	433	Closed	4,243	3,977	6.7%
12/25/11	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	1,541	-100.0%
YTD TOTALS	31,920	4,685	26,142	17,616	0	8,816	18,371	13,904	9,710	2,250	17,868	0	151,282	183,292	-17.5%

The 2010 & 2011 B&ECPL operating budget funds Sunday hours at the Central, Merriweather, Audubon, Hamburg, Julia B. Reinstein, Kenmore, North Collins and Orchard Park Libraries.

*Sunday hours at the Clearfield (Amherst) Library are provided as a result of fundraising efforts.

**The Elma Public Library began Sunday hours on January 10, 2010 and ceased Sunday hours for 2011.

***Lancaster's Sunday hours are paid by private funds.

**** Reinstein Memorial Library ceased Sunday hours for 2011. Town funding that had supported Sunday hours at the library in 2010 are now used to offset reductions in weekday service.

FOOTNOTES**2011**

System-wide: Weekly Open Hours of Service: [PDF/1 page](#)

Correctional Facility: January - Closed 2 days staff sick.
February - Closed 2 days staff absence.
April - Closed Good Friday, 04/22/11, and 3 days for staff absence.
May - Closed 2 days for staff absence.
July - Decline in circulation due to lock downs and security drills limiting inmate access.
August - Decrease due to several lockdowns this month.
September - Decline in circulation due to lack of staffing to open public library; 11 days no staff available. Law library open as usual.
October - Decline in circulation due to lack of staffing to open public library; 13 days no staff available. Law library open as usual.
November - Decline in circulation due to lack of staffing to open public library; 11 days no staff available. Law library open as usual.
December - Closed 2 days staff vacation. Law Library open without interruption to service.

Holding Center: January - Closed 2 days staff vacation.
February - Closed 1 day staff absence.
April - Closed Good Friday, 04/22/11, and 2 days for staff absence. Decrease in circulation due to unit lock downs & limited access to library for security reasons.
May - Closed 1 day for staff absence.
September - Decline in circulation due to lack of staffing to open public library; 8 days no staff available. Law library open as usual.
October - Decline in circulation due to lack of staffing to open public library; 9 days no staff available. Law library open as usual.
November - Decline in circulation due to lack of staffing to open public library; 5 days no staff available. Law library open as usual.
December - Closed 3 days staff vacation. Law Library open without interruption to service.

Central Library: 02/02/2011 - Delayed opening 2 1/2 hours due to weather.

Dudley Branch: Delayed opening to 1 p.m. for Staff Forum on 06/11/11.
E. Clinton Branch: Delayed opening to 1 p.m. for Staff Forum on 06/11/11.
E. Delavan Branch: Delayed opening to 1 p.m. for Staff Forum on 06/11/11.
Closed 1 1/2 hours early 08/29/11.

Merriweather Branch: Temporarily closed 07/11/11 through 08/7/11 due to damage to building from vehicle accident.
Niagara Branch: Closed 01/24/2011 due to frozen pipes.
Delayed opening to 1 p.m. for Staff Forum on 06/11/11.

Amherst Public:
Audubon Branch: No programming first half of February 2011.
Williamsville Branch: Closed 07/12/11 for the Village's Old Home Day's event.
Cheektowaga Public:
Julia Boyer Reinstein: Closed 4 hours early 8/30/11 due to power outage.
Clarence Public: Closed 1 hour 07/11/11 due to power outage.
Elma Public: January: Due to uncertainty of the 2011 budget, children's programs got off to a slow start. PR could not be done at appropriate time because of uncertainty of ample staffing to run them.
09/12/11 Parking lot closed all day for paving. 9/10-9/30/11 Children's Nonfiction Room closed for renovation.

Grand Island Memorial: 02/02/2011 - Closed due to weather.
Lackawanna Public: 02/02/2011 - Closed due to weather.
Closed 09/21-09/22/11 due to plumbing problems.
Lancaster Public: Closed approximately 1 hr. early 04/06/11 due to power outage.
North Collings Public: 02/02/2011 - Closed 3 hours early due to weather.
Orchard Park Public: June - NYS Construction Grant renovation project disrupted browsing of collection and access to library.
August - Decrease in visitors due to a NYS Construction Grant renovation project with the demolition and installation of new air conditioning units.
October decrease in circulation was due to a NYS Construction Grant renovation project involving the parking lot demolition and construction.
Closed 4 hours early 07/19/11 due to staging on adjacent streets for Canal Fest parade.

City of Tonawanda:
Town of Tonawanda:
Kenilworth Branch: Beginning 05/20/11, parking lot closed during construction.
Kenmore Branch: 02/02/2011 - Closed 4 hours early due to weather.
Closed most of day 08/16/11 due to power outage.

2010

System-wide: Majority of libraries closed morning of 09/22/2010 due to *Staff Workshop* - available for reopening at 12 noon.
e-Branch: Downloadable music started September 2010.

Correctional Facility: Closed 02/18/2010 due to librarian absence.
November - Closed 3 days for staff/guard vacations.

Holding Center: Closed 02/19/2010 due to staff absence. An almost 50% decline in circulation due to stricter security resulting in half as many inmates allowed to enter library.
March - An almost 25% decline in circulation due to inspections by Commission of Corrections resulting in stricter security and half as many inmates allowed to enter library.
Decline in circulation due to afternoon lock downs on 4/14, 4/21, 4/27 & 4/29/10; no inmates allowed in library after 11 a.m. on these dates.
Holding Center closed Good Friday, 04/02/2010.
May & June - Decline in circulation due to afternoon lock downs, sweeps and security reviews leading to a decline in attendance of inmates to the library.
July - Decline in circulation due to afternoon lock downs, sweeps and security reviews leading to a decline in attendance of inmates to the library. Closed 4 days due to removal and installation of new ceiling tiles.
August - Due to removal and installation of new ceiling tiles, inmates only had limited access to the public side of the library. Decline in circulation due to afternoon lock downs and building construction which limited access to inmates.
December - Closed 4 days for staff vacations.

Home/Infirmary: February - Decline in circulation due to the quarantining of the Home units because of a scabies outbreak.
May - Decline in circulation attributed to the declining number of nursing home residents. This trend will continue as the Erie County Retirement Home continues to reduce the number of beds.
July - Decline in circulation due to quarantine of various units with scabies.
Service to Erie County Home Library ceased 12/14/2010.

Dudley Branch: Closed 12/2/2010 due to winter storm.
East Clinton Branch: Electrical wire work down Fenton Street made parking nearly impossible for the first few months of the year.
During the first quarter of 2010, large trucks were stationed outside the library almost continuously.
October - Closed 2 days for fumigation.
October - Building addition and parking lot construction began 09/13/10 resulting in continued reduced parking and accessibility.

Alden (Ewell Free): September - Major road construction in front of library; no parking in front of library.
Closed 12/2/2010 due to winter storm.

Amherst Public:
Audubon Branch: April to August - Portion of Audubon Parkway closed due to construction at UB.
Closed 1-1/2 hours early 05/8/2010 due to power outage.
Main entrance closed due to sidewalk construction week of 10/11/2010.
Closed 4 hours early 12/14/2010 due to winter storm.

Eggertsville-Snyder Branch: Closed for remodeling and RFID 11/8-11/16/2010.
Williamsville Branch: Closed 3 hours early 12/14/2010 due to winter storm.

Aurora Town Public: Closed 5/26/2010 for electrical and lighting work.

Cheektowaga Public:
JBR Branch: Closed 12/2/2010 due to winter storm.
Reinstein Branch: April - building renovations going on.
Closed 12/2/2010 due to winter storm.

Clarence Public: Closed 3 hours early 12/14/2010 due to winter storm.
Concord Public: Closed 01/20/2010 to 01/24/2010 for boiler replacement.
Closed 11/27/2010 and 11/29/2010 due to boiler failure.

Elma Public: Began Sunday hours on 01/10/2010.
Building addition and parking lot construction began 9/13/2010 resulting in continued reduced parking and accessibility.

Lackawanna Public: Closed 12/2/2010 due to winter storm.
Lancaster Public: Closed 12/2/2010 due to winter storm.
Marilla Free: Closed 6-1/2 hours early 12/2/2010 due to winter storm.

Orchard Park Public: The overall decrease in circulation was predominately due to the substantial decrease in the Jaycees Earning by Learning program which historically had an impact on our circulation statistics. The library was also opened an additional Sunday in 2009.

City of Tonawanda Public: April - Front entrance renovation finished & special zoo visit program during school spring break.

Town of Tonawanda Public:
Kenilworth Branch: October - Part of parking lot was not usable due to roof replacement.
Kenmore Branch: Parking lot closed 7/26/2010 - 8/16/2010; limited street parking also due to construction in the area.
West Seneca Public: Closed 11/22/2010 due to power and telephone outage.
Closed 8 hours early 12/2/2010 due to winter storm.
Closed 12/3/2010 due to winter storm.