



# Buffalo & Erie County Public Library


## Public Access Computer Statistics

May 2010

<b>EXECUTIVE SUMMARY: ALL OUTLETS</b>						
Total Number of Sessions						
	May		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
<b>System Total</b>	<b>69,099</b>	64,999	<b>6.3%</b>	<b>350,699</b>	329,905	<b>6.3%</b>
Contract Member Libraries	32,710	31,378	4.2%	167,507	159,139	5.3%
City Branches	18,539	15,848	17.0%	91,566	79,860	14.7%
Central Library	17,850	17,773	0.4%	91,626	90,906	0.8%
Sessions Per Public Computer	May					
	PAC	Laptops				
Contract Member Libraries	76.6	9.9				
Buffalo Branches	85.8	21.1				
Central Library	158.0	0				
			Year to Date			
			PAC	Laptops		
			392.3	50.9		
			423.9	123.5		
			810.8	0		

## Registered Public Access Computer Sessions


### Session Counts Per Outlet

 <b>Library</b>	May 2010			MAY 2009	Change	Year to Date 2010			YTD 2009	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	154	20	174	175	-0.6%	927	118	1,045	754	38.6%
<i>Amherst</i>										
Audubon	2,002	210	2,212	2,069	6.9%	10,422	1,129	11,551	10,505	10.0%
Clearfield	1,610	150	1,760	1,604	9.7%	7,755	769	8,524	8,856	-3.7%
Eggertsville-Snyder	852	74	926	1,025	-9.7%	4,182	378	4,560	4,919	-7.3%
Williamsville	584	32	616	600	2.7%	3,021	233	3,254	3,081	5.6%
Angola	616	100	716	663	8.0%	3,042	410	3,452	3,351	3.0%
Aurora	935	79	1,014	945	7.3%	4,682	403	5,085	5,057	0.6%
Boston	208	78	286	266	7.5%	958	481	1,439	1,549	-7.1%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	2,320	157	2,477	2,257	9.7%	11,851	1,028	12,879	12,010	7.2%
Reinstein Memorial	2,034	278	2,312	1,994	15.9%	10,415	1,552	11,967	10,027	19.3%
Clarence	1,085	88	1,173	1,168	0.4%	5,486	472	5,958	6,284	-5.2%
Collins	399	120	519	558	-7.0%	2,270	849	3,119	2,883	8.2%
Concord	538	166	704	809	-13.0%	2,644	913	3,557	4,031	-11.8%
Eden	328	83	411	450	-8.7%	1,531	539	2,070	2,101	-1.5%
Elma	448	78	526	466	12.9%	2,202	316	2,518	2,336	7.8%
Grand Island Memorial	643	74	717	686	4.5%	3,330	414	3,744	3,791	-1.2%
<i>Hamburg</i>										
Hamburg	1,371	218	1,589	1,788	-11.1%	6,564	1,284	7,848	8,715	-9.9%
Lake Shore	436	48	484	531	-8.9%	2,164	275	2,439	2,607	-6.4%
Lackawanna	1,257	416	1,673	1,582	5.8%	6,374	2,127	8,501	7,398	14.9%
Lancaster	1,637	187	1,824	2,013	-9.4%	8,678	997	9,675	9,859	-1.9%
Marilla	128	24	152	154	-1.3%	684	153	837	868	-3.6%
Newstead	386	121	507	531	-4.5%	2,063	737	2,800	3,009	-6.9%
North Collins	209	147	356	355	0.3%	1,142	807	1,949	1,769	10.2%
Orchard Park	1,507	310	1,817	1,680	8.2%	8,260	1,223	9,483	7,716	22.9%
City of Tonawanda	842	203	1,045	943	10.8%	4,190	1,097	5,287	4,573	15.6%
<i>Town of Tonawanda</i>							0			
Kenilworth	945	197	1,142	994	14.9%	4,731	954	5,685	4,979	14.2%
Kenmore	2,721	674	3,395	3,003	13.1%	14,388	3,234	17,622	15,606	12.9%
West Seneca	2,053	130	2,183	2,069	5.5%	10,013	646	10,659	10,505	1.5%
<i>Buffalo</i>										
Crane	2,410	217	2,627	2,563	2.5%	11,228	998	12,226	12,579	-2.8%
Dudley	1,308	309	1,617	1,480	9.3%	7,030	1,583	8,613	7,307	17.9%
East Clinton	885	224	1,109	1,262	-12.1%	4,370	1,136	5,506	6,504	-15.3%
East Delavan	1,784	653	2,437	2,161	12.8%	8,907	4,339	13,246	11,529	14.9%
Merriweather	2,507	1,507	4,014	3,724	7.8%	13,268	7,430	20,698	18,426	12.3%
Niagara	1,564	819	2,383	2,436	-2.2%	7,379	4,556	11,935	12,570	-5.1%
North Park	2,053	287	2,340	0.0%	N/A	8,427	1,468	9,895	0.0%	N/A
Riverside	1,392	620	2,012	2,222	-9.5%	6,400	3,047	9,447	10,945	-13.7%
<i>Central</i>								0		
B S T	6,132	369	6,501	6,221	4.5%	32,792	2,330	35,122	33,283	5.5%
Children's	0	554	554	485	14.2%	0	2,476	2,476	2,018	22.7%
GRO	42	0	42	32	31.3%	168	1	169	142	19.0%
HSS	9,953	391	10,344	10,523	-1.7%	49,421	2,335	51,756	53,319	-2.9%
Teen Room	250	159	409	512	-20.1%	1,245	858	2,103	2,144	-1.9%
<b>System</b>	<b>58,528</b>	<b>10,571</b>	<b>69,099</b>	64,999	<b>6.3%</b>	<b>294,604</b>	<b>56,095</b>	<b>350,699</b>	329,905	<b>6.3%</b>
Member Libraries	<b>28,248</b>	<b>4,462</b>	<b>32,710</b>	31,378	<b>4.2%</b>	<b>143,969</b>	<b>23,538</b>	<b>167,507</b>	159,139	<b>5.3%</b>
Buffalo Branches	<b>13,903</b>	<b>4,636</b>	<b>18,539</b>	15,848	<b>17.0%</b>	<b>67,009</b>	<b>24,557</b>	<b>91,566</b>	79,860	<b>14.7%</b>
Central Library	<b>16,377</b>	<b>1,473</b>	<b>17,850</b>	17,773	<b>0.4%</b>	<b>83,626</b>	<b>8,000</b>	<b>91,626</b>	90,906	<b>0.8%</b>

\* North Park re-opened September 17, 2009

## Registered Public Access Computer Sessions

Session Counts Per Outlet

 <b>Library</b>	Sessions Per Computer									
	May 2010			Year to Date		May 2010			Year to Date	
	Number of PACs	Number of Sessions	Sessions/ PAC	Sessions/ PAC	Number of Laptops	Number of Sessions	Sessions / Laptops	Number of Sessions	Sessions / Laptops	
Alden (Ewell Free)	5	174	34.8	209.0						
<i>Amherst</i>										
Audubon	31	2,212	71.4	372.6	6	34	5.7	174	29.0	
Clearfield	14	1,760	125.7	608.9						
Egbertsville-Snyder	9	926	102.9	506.7	3	30	10.0	266	88.7	
Williamsville	13	616	47.4	250.3	2	12	6.0	49	24.5	
Angola	14	716	51.1	246.6	6	47	7.8	364	60.7	
Aurora	12	1,014	84.5	423.8	6	35	5.8	56	9.3	
Boston	10	286	28.6	143.9	4	9	2.3	89	22.3	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	38	2,477	65.2	338.9	5	12	2.4	156	31.2	
Reinstein Memorial	23	2,312	100.5	520.3						
Clarence	16	1,173	73.3	372.4						
Collins	13	519	39.9	239.9						
Concord	12	704	58.7	296.4						
Eden	8	411	51.4	258.8	2	4	2.0	13	6.5	
Elma	10	526	52.6	251.8						
Grand Island Memorial	15	717	47.8	249.6						
<i>Hamburg</i>										
Hamburg	14	1,589	113.5	560.6	3	185	61.7	858	286.0	
Lake Shore	7	484	69.1	348.4						
Lackawanna	16	1,673	104.6	531.3						
Lancaster	15	1,824	121.6	645.0						
Marilla	8	152	19.0	104.6	2	13	6.5	92	46.0	
Newstead	11	507	46.1	254.5						
North Collins	10	356	35.6	194.9						
Orchard Park	19	1,817	95.6	499.1						
City of Tonawanda	16	1,045	65.3	330.4	3	69	23.0	260	86.7	
<i>Town of Tonawanda</i>										
Kenilworth	19	1,142	60.1	299.2	6	13	2.2	35	5.8	
Kenmore	25	3,395	135.8	704.9						
West Seneca	24	2,183	91.0	444.1	9	102	11.3	489	54.3	
<i>Buffalo</i>										
Crane	31	2,627	84.7	394.4	7	192	27.4	1,007	143.9	
Dudley	24	1,617	67.4	358.9	2	46	23.0	215	107.5	
East Clinton	11	1,109	100.8	500.5						
East Delavan	44	2,437	55.4	301.0	6	79	13.2	630	105.0	
Merriweather	47	4,014	85.4	440.4						
Niagara	20	2,383	119.2	596.8						
North Park*	23	2,340	101.7	430.2						
Riverside	16	2,012	125.8	590.4						
<i>Central</i>										
B S T	42	6,501	154.8	836.2						
Children's	8	554	69.3	309.5						
GRO	2	42	21.0	84.5						
HSS	49	10,344	211.1	1,056.2						
Teen Room	12	409	34.1	175.3						
<b>System</b>	<b>756</b>	<b>69,099.0</b>	<b>91.4</b>	<b>463.9</b>	<b>72</b>	<b>882</b>	<b>12.3</b>	<b>4,753</b>	<b>66.0</b>	
Member Libraries	<b>427</b>	<b>32,710.0</b>	<b>76.6</b>	<b>392.3</b>	57	565	9.9	2,901	50.9	
Buffalo Branches	<b>216</b>	<b>18,539.0</b>	<b>85.8</b>	<b>423.9</b>	15	317	21.1	1,852	123.5	
Central Library	<b>113</b>	<b>17,850.0</b>	<b>158.0</b>	<b>810.8</b>	0	0	0	0	0	

\* North Park re-opened September 17, 2009



## Public Access Computer Statistics

### May Footnotes

#### 2010

- Aurora** Closed on Wednesday, May 26th, for electrical and lighting work.
- Audubon** Portion of Audubon Parkway closed through August due to construction at UB.
- Elma Public** Began Sunday hours on 01/10/2010.

#### 2009\*

- System-Wide** A determination was made that all PCs in the public venue will be counted as Internet-able PCs.  
All PC counts were updated in February 2009.

5/26/2009

**Audubon  
Eggertsville-Snyder  
Williamsville**

Delayed opening until 1:00pm for staff to attend Funeral Mass of caretaker Dave Walters.

4/09-10/09

**Aurora**

Main Street in Aurora undergoing huge reconstruction. Street in front of library has been closed to traffic, water shut off and programs have been canceled due to street issues. This is expected to continue until October 2009.

**North Park**

Library Closed 10/4/2008

**City Branches & Central**

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

**Williamsville**

Open 16 fewer hours/month in 2009

\* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.