



Buffalo & Erie County Public Library

Public Access Computer Statistics

September 2010

EXECUTIVE SUMMARY: ALL OUTLETS

Total Number of Sessions


	SEPTEMBER		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
System Total	74,406	67,929	9.5%	650,219	619,115	5.0%
Contract Member Libraries	35,928	33,206	8.2%	313,288	303,045	3.4%
City Branches	21,078	17,361	21.4%	176,416	153,342	15.0%
Central Library	17,400	17,362	0.2%	160,515	162,728	-1.4%

Sessions Per Public Computer	September	
	PAC	Laptops
Contract Member Libraries	106.6	15.0
Buffalo Branches	119.1	27.8
Central Library	179.4	0

Year to Date	
PAC	Laptops
929.6	105.9
996.7	199.0
1,654.8	0

Registered Public Access Computer Sessions


Session Counts Per Outlet

 Library	September 2010			September 2009	Change	Year to Date 2010			YTD 2009	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	165	21	186	286	-35.0%	1,605	243	1,848	1,670	10.7%
<i>Amherst</i>						0	0	0		
Audubon	2,378	257	2,635	2,231	18.1%	19,471	2,337	21,808	20,041	8.8%
Clearfield	1,573	126	1,699	1,631	4.2%	14,448	1,420	15,868	16,423	-3.4%
Eggertsville-Snyder	1,023	86	1,109	926	19.8%	8,208	766	8,974	9,407	-4.6%
Williamsville	659	63	722	522	38.3%	5,565	471	6,036	5,412	11.5%
Angola	633	152	785	786	-0.1%	5,725	1,102	6,827	6,583	3.7%
Aurora	1,066	87	1,153	1,027	12.3%	8,855	759	9,614	9,118	5.4%
Boston	160	136	296	286	3.5%	1,741	1,014	2,755	2,944	-6.4%
<i>Cheektowaga</i>						0	0	0		
Julia Boyer Reinstein	2,743	210	2,953	2,549	15.8%	22,205	1,935	24,140	22,173	8.9%
Reinstein Memorial	2,323	398	2,721	2,109	29.0%	18,866	3,272	22,138	19,108	15.9%
Clarence	1,123	140	1,263	1,201	5.2%	10,330	1,151	11,481	12,065	-4.8%
Collins	467	221	688	666	3.3%	4,231	1,802	6,033	5,868	2.8%
Concord	625	194	819	923	-11.3%	5,214	1,891	7,105	8,020	-11.4%
Eden	310	113	423	480	-11.9%	2,819	1,138	3,957	3,943	0.4%
Elma	427	105	532	449	18.5%	4,124	707	4,831	4,465	8.2%
Grand Island Memorial	546	77	623	752	-17.2%	5,896	828	6,724	6,922	-2.9%
<i>Hamburg</i>						0	0	0		
Hamburg	1,348	233	1,581	1,553	1.8%	12,097	2,530	14,627	16,214	-9.8%
Lake Shore	392	47	439	448	-2.0%	3,943	584	4,527	4,814	-6.0%
Lackawanna	1,385	564	1,949	1,592	22.4%	11,708	4,452	16,160	14,447	11.9%
Lancaster	1,739	262	2,001	1,988	0.7%	15,667	2,196	17,863	18,322	-2.5%
Marilla	161	33	194	170	14.1%	1,286	301	1,587	1,632	-2.8%
Newstead	435	171	606	565	7.3%	4,115	1,516	5,631	5,707	-1.3%
North Collins	237	212	449	336	33.6%	2,012	1,606	3,618	3,159	14.5%
Orchard Park	1,592	290	1,882	2,025	-7.1%	14,727	2,484	17,211	16,202	6.2%
City of Tonawanda	883	261	1,144	887	29.0%	7,997	2,155	10,152	8,798	15.4%
<i>Town of Tonawanda</i>						0	0	0		
Kenilworth	843	344	1,187	987	20.3%	8,048	2,273	10,321	9,312	10.8%
Kenmore	2,831	729	3,560	3,669	-3.0%	25,299	6,115	31,414	30,175	4.1%
West Seneca	2,136	193	2,329	2,162	7.7%	18,612	1,426	20,038	20,101	-0.3%
<i>Buffalo</i>						0	0	0		
Crane	2,313	202	2,515	2,526	-0.4%	20,967	1,952	22,919	23,276	-1.5%
Dudley	1,452	316	1,768	1,523	16.1%	13,143	3,002	16,145	14,306	12.9%
East Clinton	955	424	1,379	1,194	15.5%	8,230	2,765	10,995	11,780	-6.7%
East Delavan	2,494	1,227	3,721	2,763	34.7%	18,401	8,744	27,145	23,067	17.7%
Merriweather	3,227	1,552	4,779	4,174	14.5%	24,983	13,855	38,838	36,368	6.8%
Niagara	1,708	746	2,454	2,625	-6.5%	14,448	8,221	22,669	23,783	-4.7%
North Park	2,019	326	2,345	389	N/A	16,257	3,037	19,294	389	N/A
Riverside	1,436	681	2,117	2,167	-2.3%	12,660	5,751	18,411	20,373	-9.6%
<i>Central</i>						0	0	0		
B S T	6,282	332	6,614	6,127	7.9%	56,214	4,110	60,324	58,452	3.2%
Children's	0	565	565	525	7.6%	1	5,465	5,466	4,868	12.3%
GRO	21	0	21	55	-61.8%	303	2	305	326	-6.4%
HSS	9,616	326	9,942	10,300	-3.5%	87,636	3,846	91,482	95,356	-4.1%
Teen Room	128	130	258	355	-27.3%	1,684	1,254	2,938	3,726	-21.1%
System	61,854	12,552	74,406	67,929	9.5%	539,741	110,478	650,219	619,115	5.0%
Member Libraries	30,203	5,725	35,928	33,206	8.2%	264,814	48,474	313,288	303,045	3.4%
Buffalo Branches	15,604	5,474	21,078	17,361	21.4%	129,089	47,327	176,416	153,342	15.0%
Central Library	16,047	1,353	17,400	17,362	0.2%	145,838	14,677	160,515	162,728	-1.4%

* North Park re-opened September 17, 2009

Registered Public Access Computer Sessions

Session Counts Per Outlet

 Library	Sessions Per Computer									
	September 2010			Year to Date		September 2010			Year to Date	
	Number of PACs	Number of Sessions	Sessions/ PAC	Sessions/ PAC	Number of Laptops	Number of Sessions	Sessions / Laptops	Number of Sessions	Sessions / Laptops	
Alden (Ewell Free)	4	186	46.5	462.0						
<i>Amherst</i>										
Audubon	22	2,635	119.8	991.3	6	88	14.7	421	70.2	
Clearfield	12	1,699	141.6	1,322.3						
Eggertsville-Snyder	9	1,109	123.2	997.1	3	96	32.0	623	207.7	
Williamsville	11	722	65.6	548.7	2	47	23.5	153	76.5	
Angola	7	785	112.1	975.3	6	82	13.7	720	120.0	
Aurora	9	1,153	128.1	1,068.2	6	7	1.2	122	20.3	
Boston	6	296	49.3	459.2	4	5	1.3	128	32.0	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	26	2,953	113.6	928.5	5	24	4.8	248	49.6	
Reinstein Memorial	23	2,721	118.3	962.5						
Clarence	14	1,263	90.2	820.1						
Collins	12	688	57.3	502.8						
Concord	11	819	74.5	645.9						
Eden	7	423	60.4	565.3	2	14	7.0	72	36.0	
Elma	8	532	66.5	603.9						
Grand Island Memorial	11	623	56.6	611.3						
<i>Hamburg</i>										
Hamburg	9	1,581	175.7	1,625.2	3	199	66.3	1601	533.7	
Lake Shore	6	439	73.2	754.5						
Lackawanna	15	1,949	129.9	1,077.3						
Lancaster	15	2,001	133.4	1,190.9						
Marilla	6	194	32.3	264.5	2	17	8.5	146	73.0	
Newstead	11	606	55.1	511.9						
North Collins	8	449	56.1	452.3						
Orchard Park	16	1,882	117.6	1,075.7						
City of Tonawanda	11	1,144	104.0	922.9	3	71	23.7	538	179.3	
<i>Town of Tonawanda</i>										
Kenilworth	11	1,187	107.9	938.3	6	121	20.2	390	65.0	
Kenmore	21	3,560	169.5	1,495.9						
West Seneca	16	2,329	145.6	1,252.4	9	82	9.1	877	97.4	
<i>Buffalo</i>										
Crane	19	2,515	132.4	1,206.3	9	263	29.2	1837	204.1	
Dudley	22	1,768	80.4	733.9	2	75	37.5	457	228.5	
East Clinton	10	1,379	137.9	1,099.5						
East Delavan	34	3,721	109.4	798.4	6	134	22.3	1089	181.5	
Merriweather	39	4,779	122.5	995.8						
Niagara	18	2,454	136.3	1,259.4						
North Park*	21	2,345	111.7	918.8						
Riverside	14	2,117	151.2	1,315.1						
<i>Central</i>										
B S T	36	6,614	183.7	1,675.7						
Children's	7	565	80.7	780.9						
GRO	1	21	21.0	305.0						
HSS	41	9,942	242.5	2,231.3						
Teen Room	12	258	21.5	244.8						
System	611	74,406	121.8	1,064.2	74	1,325	17.9	9,422	127.3	
Member Libraries	337	35,928	106.6	929.6	57	853	15.0	6,039	105.9	
Buffalo Branches	177	21,078	119.1	996.7	17	472	27.8	3,383	199.0	
Central Library	97	17,400	179.4	1,654.8	0	0	0	0	0	

* North Park re-opened September 17, 2009



Public Access Computer Statistics

September Footnotes

2010

System-Wide The number of public access computers available at each library is reconciled on a semi-annual basis. The January 2010 count included public access laptops and stationary workstations. Beginning June 2010 public access laptops are counted separately.

9/22/2010 **System-Wide** Majority of libraries closed morning due to Staff workshop.

Alden (Ewell Free) Major road construction in front of library; no parking in front of library.

Clearfield Did not open Sundays in September as in previous years.

e-Branch Downloadable music started September 2010.

Elma Public Began Sunday hours on 01/10/2010.

9/13/2010 Building addition and parking lot construction began significantly reducing parking and access to building.

2009*

9/17/2009 **North Park** Library re-opened in temporary location at 975 Hertel Avenue

9/23/2009 **System-wide:** Most libraries closed on 09/23/2009 for Staff Development Day. Elma, Kenmore, Lackawanna, Newstead and Reinstein Memorial Library maintained regular hours; Audubon, Clearfield, Eggertsville, Julia Boyer Reinstein, Lancaster, North Collins and Orchard Park were open in the evening.

4/09-10/09 **Aurora** Main Street in Aurora undergoing huge reconstruction. Street in front of library has been closed to traffic, water shut off and programs have been canceled due to street issues. This is expected to continue until October 2009.

Orchard Park Open three additional hours per week beginning May 26, 2009

System-Wide A determination was made that all PCs in the public venue will be counted as Internet-able PCs.
All PC counts were updated in February 2009.

City Branches & Central A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

Williamsville Open 16 fewer hours per month in 2009

* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.