



Buffalo & Erie County Public Library

Public Access Computer Statistics

March 2010

EXECUTIVE SUMMARY: ALL OUTLETS

Total Number of Sessions


	March		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
System Total	78,875	71,710	10.0%	210,782	196,446	7.3%
Contract Member Libraries	38,232	35,212	8.6%	100,434	94,102	6.7%
City Branches	20,073	17,074	17.6%	54,027	47,162	14.6%
Central Library	20,570	19,424	5.9%	56,321	55,182	2.1%

Sessions Per Public Computer	March	
	PAC	Laptops
Contract Member Libraries	89.5	14.0
Buffalo Branches	92.9	26.7
Central Library	182.0	0

Year to Date	
PAC	Laptops
235.2	33.6
250.1	73.2
498.4	0

Registered Public Access Computer Sessions


Session Counts Per Outlet

 Library	March 2010			March 2009	Change	Year to Date 2010			YTD 2009	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	254	27	281	156	80.1%	595	83	678	455	49.0%
<i>Amherst</i>						0	0			
Audubon	2,342	256	2,598	2,316	12.2%	6,293	672	6,965	6,265	11.2%
Clearfield	1,713	176	1,889	2,026	-6.8%	4,653	479	5,132	5,397	-4.9%
Egbertsville-Snyder	920	73	993	1,052	-5.6%	2,429	234	2,663	2,836	-6.1%
Williamsville	719	46	765	655	16.8%	1,837	149	1,986	1,780	11.6%
Angola	621	89	710	779	-8.9%	1,748	223	1,971	1,979	-0.4%
Aurora	1,070	75	1,145	1,132	1.1%	2,772	240	3,012	3,057	-1.5%
Boston	207	104	311	388	-19.8%	541	303	844	948	-11.0%
<i>Cheektowaga</i>						0	0			
Julia Boyer Reinstein	2,722	243	2,965	2,674	10.9%	6,985	673	7,658	7,214	6.2%
Reinstein Memorial	2,457	361	2,818	2,109	33.6%	6,411	954	7,365	5,847	26.0%
Clarence	1,274	103	1,377	1,481	-7.0%	3,387	288	3,675	3,768	-2.5%
Collins	529	221	750	594	26.3%	1,406	552	1,958	1,798	8.9%
Concord	573	259	832	860	-3.3%	1,516	552	2,068	2,450	-15.6%
Eden	357	137	494	483	2.3%	900	311	1,211	1,209	0.2%
Elma	500	90	590	518	13.9%	1,257	180	1,437	1,417	1.4%
Grand Island Memorial	741	110	851	887	-4.1%	2,019	263	2,282	2,316	-1.5%
<i>Hamburg</i>						0	0			
Hamburg	1,447	292	1,739	1,935	-10.1%	3,791	819	4,610	5,116	-9.9%
Lake Shore	505	70	575	555	3.6%	1,271	154	1,425	1,535	-7.2%
Lackawanna	1,465	495	1,960	1,413	38.7%	3,801	1,336	5,137	4,030	27.5%
Lancaster	1,927	187	2,114	2,324	-9.0%	5,343	614	5,957	5,821	2.3%
Marilla	147	50	197	184	7.1%	414	111	525	559	-6.1%
Newstead	498	199	697	661	5.4%	1,252	468	1,720	1,835	-6.3%
North Collins	273	211	484	481	0.6%	708	564	1,272	1,071	18.8%
Orchard Park	1,870	243	2,113	1,815	16.4%	5,020	621	5,641	4,351	29.6%
City of Tonawanda	888	308	1,196	1,160	3.1%	2,429	640	3,069	2,645	16.0%
<i>Town of Tonawanda</i>						0	0			
Kenilworth	1,051	183	1,234	1,022	20.7%	2,755	559	3,314	2,935	12.9%
Kenmore	3,327	779	4,106	3,314	23.9%	8,798	1,866	10,664	9,291	14.8%
West Seneca	2,283	165	2,448	2,238	9.4%	5,787	408	6,195	6,177	0.3%
<i>Buffalo</i>						0	0			
Crane	2,378	214	2,592	2,594	-0.1%	6,502	559	7,061	7,205	-2.0%
Dudley	1,528	307	1,835	1,649	11.3%	4,198	830	5,028	4,294	17.1%
East Clinton	1,040	285	1,325	1,448	-8.5%	2,588	695	3,283	3,855	-14.8%
East Delavan	1,913	997	2,910	2,440	19.3%	5,409	2,728	8,137	6,785	19.9%
Merriweather	2,946	1,616	4,562	4,022	13.4%	8,091	4,309	12,400	10,873	14.0%
Niagara	1,668	1,065	2,733	2,618	4.4%	4,372	3,022	7,394	7,613	-2.9%
North Park	1,847	335	2,182	0.0%	N/A	4,481	901	5,382	0.0%	N/A
Riverside	1,320	614	1,934	2,303	-16.0%	3,556	1,786	5,342	6,537	-18.3%
<i>Central</i>						0	0			
B S T	7,581	553	8,134	7,164	13.5%	20,630	1,527	22,157	20,574	7.7%
Children's	0	458	458	350	30.9%	0	1,249	1,249	1,016	22.9%
GRO	38	1	39	25	56.0%	108	1	109	83	31.3%
HSS	10,826	578	11,404	11,430	-0.2%	29,927	1,515	31,442	32,258	-2.5%
Teen Room	312	223	535	455	17.6%	808	556	1,364	1,251	9.0%
System	66,077	12,798	78,875	71,710	10.0%	176,788	33,994	210,782	196,446	7.3%
Member Libraries	32,680	5,552	38,232	35,212	8.6%	86,118	14,316	100,434	94,102	6.7%
Buffalo Branches	14,640	5,433	20,073	17,074	17.6%	39,197	14,830	54,027	47,162	14.6%
Central Library	18,757	1,813	20,570	19,424	5.9%	51,473	4,848	56,321	55,182	2.1%

* North Park re-opened September 17, 2009

Registered Public Access Computer Sessions

Session Counts Per Outlet

 Library	Sessions Per Computer									
	March 2010			Year to Date		March 2010			Year to Date	
	Number of PACs	Number of Sessions	Sessions/ PAC	Sessions/ PAC	Number of Laptops	Number of Sessions	Sessions / Laptops	Number of Sessions	Sessions / Laptops	
Alden (Ewell Free)	5	281	56.2	135.6						
<i>Amherst</i>										
Audubon	31	2,598	83.8	224.7	6	49	8.2	101	16.8	
Clearfield	14	1,889	134.9	366.6						
Egbertsville-Snyder	9	993	110.3	295.9	3	68	22.7	159	53.0	
Williamsville	13	765	58.8	152.8	2	10	5.0	31	15.5	
Angola	14	710	50.7	140.8	6	78	13.0	235	39.2	
Aurora	12	1,145	95.4	251.0						
Boston	10	311	31.1	84.4	4	29	7.3	72	18.0	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	38	2,965	78.0	201.5	5	56	11.2	127	25.4	
Reinstein Memorial	23	2,818	122.5	320.2						
Clarence	16	1,377	86.1	229.7						
Collins	13	750	57.7	150.6						
Concord	12	832	69.3	172.3						
Eden	8	494	61.8	151.4	2	2	1.0	2	1.0	
Elma	10	590	59.0	143.7						
Grand Island Memorial	15	851	56.7	152.1						
<i>Hamburg</i>										
Hamburg	14	1,739	124.2	329.3	3	174	58.0	494	164.7	
Lake Shore	7	575	82.1	203.6						
Lackawanna	16	1,960	122.5	321.1						
Lancaster	15	2,114	140.9	397.1						
Marilla	8	197	24.6	65.6	2	31	15.5	66	33.0	
Newstead	11	697	63.4	156.4						
North Collins	10	484	48.4	127.2						
Orchard Park	19	2,113	111.2	296.9						
City of Tonawanda	16	1,196	74.8	191.8	3	64	21.3	143	47.7	
<i>Town of Tonawanda</i>										
Kenilworth	19	1,234	64.9	174.4	6	7	1.2	22	3.7	
Kenmore	25	4,106	164.2	426.6						
West Seneca	24	2,448	102.0	258.1	9	145	16.1	262	29.1	
<i>Buffalo</i>										
Crane	31	2,592	83.6	227.8	7	210	30.0	583	83.3	
Dudley	24	1,835	76.5	209.5	2	47	23.5	94	47.0	
East Clinton	11	1,325	120.5	298.5						
East Delavan	44	2,910	66.1	184.9	6	144	24.0	421	70.2	
Merriweather	47	4,562	97.1	263.8						
Niagara	20	2,733	136.7	369.7						
North Park*	23	2,182	94.9	234.0						
Riverside	16	1,934	120.9	333.9						
<i>Central</i>										
B S T	42	8,134	193.7	527.5						
Children's	8	458	57.3	156.1						
GRO	2	39	19.5	54.5						
HSS	49	11,404	232.7	641.7						
Teen Room	12	535	44.6	113.7						
System	756	78,875	104.3	278.8	66	1,114	16.9	2,812	42.6	
Member Libraries	427	38,232	89.5	235.2	51	713	14.0	1,714	33.6	
Buffalo Branches	216	20,073	92.9	250.1	15	401	26.7	1,098	73.2	
Central Library	113	20,570	182.0	498.4	0	0	0	0	0	

* North Park re-opened September 17, 2009



Public Access Computer Statistics

March Footnotes

2010

Elma Public Began Sunday hours on 01/10/2010.

2009*

3/6/2009	System-Wide	System down in a.m.
11/08 - 3/09	Orchard Park	On Going - Building Renovations
10/4/2008	North Park	Library Closed

System-Wide A determination was made that all PCs in the public venue will be counted as Internet-able PCs.

All PC counts were updated in February 2009.

* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.