



Buffalo & Erie County Public Library


Public Access Computer Statistics

July 2010 Revised

EXECUTIVE SUMMARY: ALL OUTLETS						
Total Number of Sessions						
	July		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
System Total	74,139	74,681	-0.7%	495,091	474,130	4.4%
Contract Member Libraries	36,433	37,325	-2.4%	238,212	231,447	2.9%
City Branches	20,978	18,872	11.2%	131,687	116,132	13.4%
Central Library	16,728	18,484	-9.5%	125,192	126,551	-1.1%
Sessions Per Public Computer	July					
	PAC	Laptops				
Contract Member Libraries	108.1	12.1	Year to Date			
	PAC	Laptops				
Buffalo Branches	118.5	19.1	706.9	74.7		
Central Library	172.5	0	744.0	145.4		
			1,290.6	0		

Registered Public Access Computer Sessions


Session Counts Per Outlet

 Library	JULY 2010			JULY 2009	Change	Year to Date 2010			YTD 2009	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	151	33	184	217	-15.2%	1,257	186	1,443	1,132	27.5%
<i>Amherst</i>										
Audubon	2,184	335	2,519	2,409	4.6%	14,736	1,700	16,436	15,154	8.5%
Clearfield	1,807	205	2,012	1,991	1.1%	11,142	1,107	12,249	12,675	-3.4%
Eggertsville-Snyder	1,003	107	1,110	1,145	-3.1%	6,157	569	6,726	7,208	-6.7%
Williamsville	552	54	606	585	3.6%	4,189	344	4,533	4,284	5.8%
Angola	714	172	886	883	0.3%	4,365	778	5,143	4,998	2.9%
Aurora	1,009	97	1,106	1,037	6.7%	6,744	582	7,326	7,017	4.4%
Boston	213	118	331	380	-12.9%	1,363	719	2,082	2,267	-8.2%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	2,663	247	2,910	2,456	18.5%	16,858	1,463	18,321	16,877	8.6%
Reinstein Memorial	1,923	376	2,299	2,369	-3.0%	14,353	2,280	16,633	14,524	14.5%
Clarence	1,272	184	1,456	1,573	-7.4%	7,940	787	8,727	9,293	-6.1%
Collins	504	266	770	705	9.2%	3,244	1,321	4,565	4,417	3.4%
Concord	704	229	933	1,054	-11.5%	3,924	1,360	5,284	6,038	-12.5%
Eden	334	110	444	433	2.5%	2,150	801	2,951	2,954	-0.1%
Elma	493	97	590	578	2.1%	3,142	461	3,603	3,450	4.4%
Grand Island Memorial	716	111	827	830	-0.4%	4,707	626	5,333	5,423	-1.7%
<i>Hamburg</i>										
Hamburg	1,383	359	1,742	2,044	-14.8%	9,281	1,938	11,219	12,694	-11.6%
Lake Shore	469	93	562	582	-3.4%	3,040	431	3,471	3,760	-7.7%
Lackawanna	1,296	622	1,918	1,809	6.0%	8,974	3,259	12,233	11,079	10.4%
Lancaster	1,743	342	2,085	2,278	-8.5%	12,088	1,505	13,593	14,230	-4.5%
Marilla	140	41	181	201	-10.0%	983	224	1,207	1,273	-5.2%
Newstead	550	229	779	752	3.6%	3,106	1,102	4,208	4,424	-4.9%
North Collins	206	190	396	365	8.5%	1,549	1,191	2,740	2,452	11.7%
Orchard Park	1,640	333	1,973	2,120	-6.9%	11,483	1,875	13,358	11,859	12.6%
City of Tonawanda	899	280	1,179	1,150	2.5%	6,021	1,561	7,582	6,777	11.9%
<i>Town of Tonawanda</i>							0			
Kenilworth	775	265	1,040	1,184	-12.2%	6,348	1,498	7,846	7,155	9.7%
Kenmore	2,629	677	3,306	3,597	-8.1%	19,662	4,561	24,223	22,708	6.7%
West Seneca	2,093	196	2,289	2,598	-11.9%	14,171	1,006	15,177	15,325	-1.0%
<i>Buffalo</i>						0	0			
Crane	2,473	278	2,751	2,642	4.1%	16,015	1,488	17,503	17,802	-1.7%
Dudley	1,561	367	1,928	1,804	6.9%	9,949	2,201	12,150	10,883	11.6%
East Clinton	1,020	369	1,389	1,343	3.4%	6,298	1,766	8,064	9,276	-13.1%
East Delavan	2,309	998	3,307	3,137	5.4%	13,324	6,103	19,427	17,232	12.7%
Merriweather	2,819	1,555	4,374	4,807	-9.0%	18,812	10,443	29,255	27,226	7.5%
Niagara	1,698	847	2,545	2,734	-6.9%	10,814	6,293	17,107	18,013	-5.0%
North Park	1,942	497	2,439	0	N/A	12,156	2,269	14,425	0	N/A
Riverside	1,608	637	2,245	2,405	-6.7%	9,546	4,210	13,756	15,700	-12.4%
<i>Central</i>						0	0	0		
B S T	5,261	496	5,757	6,566	-12.3%	43,773	3,298	47,071	45,735	2.9%
Children's	0	945	945	925	2.2%	0	3,942	3,942	3,459	14.0%
GRO	49	1	50	43	16.3%	240	2	242	209	15.8%
HSS	9,367	452	9,819	10,543	-6.9%	68,278	3,119	71,397	74,126	-3.7%
Teen Room	76	81	157	407	-61.4%	1,477	1,063	2,540	3,022	-15.9%
System	60,248	13,891	74,139	74,681	-0.7%	413,659	81,432	495,091	474,130	4.4%
Member Libraries	30,065	6,368	36,433	37,325	-2.4%	202,977	35,235	238,212	231,447	2.9%
Buffalo Branches	15,430	5,548	20,978	18,872	11.2%	96,914	34,773	131,687	116,132	13.4%
Central Library	14,753	1,975	16,728	18,484	-9.5%	113,768	11,424	125,192	126,551	-1.1%

* North Park re-opened September 17, 2009

Registered Public Access Computer Sessions

Session Counts Per Outlet

 Library	Sessions Per Computer									
	JULY 2010			Year to Date		JULY 2010			Year to Date	
	Number of PACs	Number of Sessions	Sessions/ PAC	Sessions/ PAC	Number of Laptops	Number of Sessions	Sessions / Laptops	Number of Sessions	Sessions / Laptops	
Alden (Ewell Free)	4	37	46.0	360.8						
<i>Amherst</i>										
Audubon	22	81	114.5	747.1	6	32	5.3	259	43.2	
Clearfield	12	144	167.7	1,020.8						
Eggertsville-Snyder	9	123	123.3	747.3	3	101	33.7	428	142.7	
Williamsville	11	47	55.1	412.1	2	27	13.5	80	40.0	
Angola	7	63	126.6	734.7	6	89	14.8	517	86.2	
Aurora	9	92	122.9	814.0	6	14	2.3	99	16.5	
Boston	6	33	55.2	347.0	4	12	3.0	113	28.3	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	26	77	111.9	704.7	5	26	5.2	207	41.4	
Reinstein Memorial	23	100	100.0	723.2						
Clarence	14	91	104.0	623.4						
Collins	12	59	64.2	380.4						
Concord	11	78	84.8	480.4						
Eden	7	56	63.4	421.6	2	10	5.0	28	14.0	
Elma	8	59	73.8	450.4						
Grand Island Memorial	11	55	75.2	484.8						
<i>Hamburg</i>										
Hamburg	9	124	193.6	1,246.6	3	176	58.7	1194	398.0	
Lake Shore	6	80	93.7	578.5						
Lackawanna	15	120	127.9	815.5						
Lancaster	15	139	139.0	906.2						
Marilla	6	23	30.2	201.2	2	14	7.0	122	61.0	
Newstead	11	71	70.8	382.5						
North Collins	8	40	49.5	342.5						
Orchard Park	16	104	123.3	834.9						
City of Tonawanda	11	74	107.2	689.3	3	55	18.3	361	120.3	
<i>Town of Tonawanda</i>										
Kenilworth	11	55	94.5	713.3	6	32	5.3	147	24.5	
Kenmore	21	132	157.4	1,153.5						
West Seneca	16	95	143.1	948.6	9	104	11.6	705	78.3	
<i>Buffalo</i>										
Crane	19	89	144.8	921.2	9	201	22.3	1345	149.4	
Dudley	22	80	87.6	552.3	2	55	27.5	305	152.5	
East Clinton	10	126	138.9	806.4						
East Delavan	34	75	97.3	571.4	6	69	11.5	822	137.0	
Merriweather	39	93	112.2	750.1						
Niagara	18	127	141.4	950.4						
North Park*	21	106	116.1	686.9						
Riverside	14	140	160.4	982.6						
<i>Central</i>										
B S T	36	137	159.9	1,307.5						
Children's	7	118	135.0	563.1						
GRO	1	25	50.0	242.0						
HSS	41	200	239.5	1,741.4						
Teen Room	12	13	13.1	211.7						
System	611	74,139	121.3	810.3	74	1,017	13.7	6,732	91.0	
Member Libraries	337	36,433	108.1	706.9	57	692	12.1	4,260	74.7	
Buffalo Branches	177	20,978	118.5	744.0	17	325	19.1	2,472	145.4	
Central Library	97	16,728	172.5	1,290.6	0	0	0	0	0	

* North Park re-opened September 17, 2009



Public Access Computer Statistics

JULY Footnotes

2010

System-Wide The number of public access computers available at each library is reconciled on a semi-annual basis. The January 2010 count included public access laptops and stationary workstations. Beginning June 2010 public access laptops are counted separately.

Town of Tonawanda Public:
Kenmore Parking lot closed 7/26/10 - 8/16/10; limited street parking also due to construction in the area.

Audubon Portion of Audubon Parkway closed through August due to construction at UB.

Elma Public Began Sunday hours on 01/10/2010.

2009*

System-Wide A determination was made that all PCs in the public venue will be counted as Internet-able PCs.
All PC counts were updated in February 2009.

4/09-10/09 **Aurora** Main Street in Aurora undergoing huge reconstruction. Street in front of library has been closed to traffic, water shut off and programs have been canceled due to street issues. This is expected to continue until October 2009.

North Park Library Closed 10/4/2008

Orchard Park Open three additional hours per week beginning May 26, 2009

System-Wide A determination was made that all PCs in the public venue will be counted as Internet-able PCs.
All PC counts were updated in February 2009.

* **City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

Williamsville Open 16 fewer hours per month in 2009

* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.