

# Buffalo & Erie County Public Library



## CIRCULATION STATISTICS

December 2010

### **EXECUTIVE SUMMARY**

	<u>Dec. 2010</u>	<u>Dec. 2009</u>		<u>Jan-Dec. 2010</u>	<u>Jan-Dec. 2009</u>	
<b>CITY OF BUFFALO:</b>						
<b>Central Library</b>	57,309	58,091	-1.3%	752,812	704,669	6.8%
<b>City Branches</b>	60,858	55,933	8.8%	758,201	661,779	14.6%
<b>CONTRACTING LIBRARIES</b>	341,931	352,533	-3.0%	5,018,675	5,114,810	-1.9%
<b>INSTITUTIONS</b>	17,671	19,761	-10.6%	208,775	221,506	-5.7%
<b>e-BRANCH</b>	116,587	108,227	7.7%	1,358,689	1,231,493	10.3%
<b>TOTAL CIRCULATION</b>	<b>594,356</b>	<b>594,545</b>	<b>0.0%</b>	<b>8,097,152</b>	<b>7,934,257</b>	<b>2.1%</b>

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CENTRAL, EXTENSION SERVICES and e-BRANCH**

DECEMBER 2010	DEC 2010	DEC 2009	CHANGE	JAN-DEC 2010	JAN-DEC 2009	CHANGE
<b><u>CENTRAL LIBRARY</u></b>						
TOTAL CENTRAL	57,309	58,091	-1.3%	752,812	704,669	6.8%
<b><u>CITY BRANCHES</u></b>						
Crane	12,148	11,541	5.3%	148,524	143,955	3.2%
Dudley	8,391	8,269	1.5%	121,764	117,096	4.0%
East Clinton	4,641	5,046	-8.0%	62,239	64,689	-3.8%
East Delavan	6,485	3,887	66.8%	71,503	44,443	60.9%
Niagara	6,365	7,655	-16.9%	83,014	81,503	1.9%
Merriweather	9,297	6,354	46.3%	104,137	92,568	12.5%
North Park	6,806	5,593	N/A	77,486	22,299	247.5%
Riverside	6,725	7,588	-11.4%	89,534	95,226	-6.0%
TOTAL BRANCHES	60,858	55,933	8.8%	758,201	661,779	14.6%
<b><u>INSTITUTIONS</u></b>						
Correctional Facility	13,211	14,463	-8.7%	145,208	143,019	1.5%
Holding Center	3,660	3,965	-7.7%	44,386	56,610	-21.6%
Home & Infirmary	800	1,333	-40.0%	19,181	21,877	-12.3%
TOTAL INSTITUTIONS	17,671	19,761	-10.6%	208,775	221,506	-5.7%
<b><u>e-BRANCH</u></b>						
Books, magazines & media	104,286	105,017	-0.7%	1,282,482	1,201,495	6.7%
Downloadable audio books	3,733	2,325	60.6%	37,069	26,844	38.1%
Downloadable videos	137	172	-20.3%	1,851	2,441	-24.2%
eBooks	5,571	713	681.3%	27,111	713	3702.4%
Downloadable music	2,860	-	N/A	10,176	-	N/A
TOTAL e-BRANCH	116,587	108,227	7.7%	1,358,689	1,231,493	10.3%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CONTRACTING LIBRARIES**

DECEMBER 2010	DEC 2010	DEC 2009	CHANGE	JAN-DEC 2010	JAN-DEC 2009	CHANGE
Alden (Ewell Free)	2,910	3,199	-9.0%	42,750	45,990	-7.0%
Amherst Public						
Audubon	35,664	40,285	-11.5%	536,108	596,575	-10.1%
Clearfield	28,974	28,583	1.4%	408,976	406,951	0.5%
Egbertsville-Snyder	15,705	14,875	5.6%	218,717	212,574	2.9%
Williamsville	6,204	6,373	-2.7%	91,934	98,320	-6.5%
Angola Public	4,009	3,480	15.2%	53,311	50,358	5.9%
Aurora Town Public/E. Aurora	18,049	17,895	0.9%	250,804	247,274	1.4%
Boston Free	5,499	5,698	-3.5%	76,319	75,137	1.6%
Cheektowaga Public						
Julia B. Reinstein	19,394	20,604	-5.9%	308,637	321,297	-3.9%
Reinstein Memorial	21,006	20,110	4.5%	286,480	289,349	-1.0%
Clarence Public	20,378	20,508	-0.6%	301,899	306,250	-1.4%
Collins Public	5,203	5,059	2.8%	69,304	64,827	6.9%
Concord Public	7,819	7,489	4.4%	98,673	95,864	2.9%
Eden	6,162	5,676	8.6%	81,704	76,210	7.2%
Elma Public	8,312	8,833	-5.9%	134,907	137,616	-2.0%
Grand Island Memorial	10,992	11,129	-1.2%	164,331	169,546	-3.1%
Hamburg Public						
Hamburg	15,828	16,767	-5.6%	236,549	241,538	-2.1%
Lake Shore	7,657	7,246	5.7%	108,958	106,892	1.9%
Lackawanna Public	4,338	5,120	-15.3%	68,121	63,610	7.1%
Lancaster Public	12,829	13,871	-7.5%	201,849	206,061	-2.0%
Marilla Free	3,442	3,660	-6.0%	51,639	47,892	7.8%
Newstead Public	4,013	4,518	-11.2%	65,720	67,529	-2.7%
North Collins Memorial	2,242	2,404	-6.7%	31,363	33,553	-6.5%
Orchard Park Public	22,288	22,385	-0.4%	325,509	328,171	-0.8%
Tonawanda Public	8,889	9,201	-3.4%	132,593	122,574	8.2%
Town of Tonawanda Public						
Kenilworth	8,871	9,379	-5.4%	126,333	132,208	-4.4%
Kenmore	21,789	22,835	-4.6%	319,899	336,062	-4.8%
West Seneca Public	13,465	15,351	-12.3%	225,288	234,582	-4.0%
<b>TOTAL CONTRACT LIBS:</b>	<b>341,931</b>	<b>352,533</b>	<b>-3.0%</b>	<b>5,018,675</b>	<b>5,114,810</b>	<b>-1.9%</b>

**SUNDAY CIRCULATION - 2010**

	Central	Merriweather	Audubon	Clearfield *	Elma***	Hamburg	J.B.R.**	Kenmore	Lancaster	North Collins	Orchard Park	Reinstein**	SUNDAY 2010	SUNDAY 2009	CHANGE
01/03/10	637	65	335	353	-	252	251	245	197	94	326	256	3,011	4,871	-38.2%
01/10/10	1,062	103	837	551	167	317	407	424	235	123	539	364	5,129	5,085	0.9%
01/17/10	1,164	223	1,101	719	110	374	591	477	336	132	589	430	6,246	5,868	6.4%
01/24/10	1,379	172	1,060	754	200	307	567	568	311	121	502	383	6,324	6,377	-0.8%
01/31/10	1,156	84	1,085	591	177	310	645	377	430	100	383	503	5,841	5,844	-0.1%
02/07/10	1,236	178	897	652	196	276	537	364	293	135	500	356	5,620	6,777	-17.1%
02/14/10	1,307	200	904	-	148	260	430	402	368	131	474	511	5,135	6,630	-22.5%
02/21/10	1,226	116	656	742	164	316	708	479	408	109	449	528	5,901	6,603	-10.6%
02/28/10	1,294	132	1,170	619	217	389	606	448	345	135	312	473	6,140	6,967	-11.9%
03/07/10	1,408	123	1,122	740	151	241	701	429	382	97	599	627	6,620	6,587	0.5%
03/14/10	1,037	162	1,156	795	274	220	544	416	393	146	614	450	6,207	5,160	20.3%
03/21/10	1,646	159	860	737	248	318	618	380	285	132	538	361	6,282	6,222	1.0%
03/28/10	1,644	225	783	776	286	315	612	409	300	108	529	478	6,465	6,919	-6.6%
04/04/10	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	5,530	Easter '10
04/11/10	1,389	162	723	614	227	366	403	395	364	111	429	466	5,649	0	Easter '09
04/18/10	1,424	117	1,383	-	289	264	666	433	286	137	520	603	6,122	4,975	23.1%
04/25/10	1,346	94	905	541	227	368	535	545	305	55	589	487	5,997	4,952	21.1%
05/02/10	1,339	137	837	462	149	292	444	399	246	93	423	421	5,242	4,015	30.6%
05/09/10	986	117	949	548	201	257	431	402	188	65	422	432	4,998	3,565	40.2%
05/16/10	1,128	84	538	503	108	177	321	321	186	87	344	507	4,304	4,813	-10.6%
05/23/10	1,095	91	520	373	168	219	404	299	153	67	384	449	4,222	0	N/A
09/05/10	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	213	-100.0%
09/12/10	1,033	60	818	-	91	274	369	323	203	90	295	284	3,840	3,659	4.9%
09/19/10	957	107	1,052	-	96	278	309	380	281	84	395	383	4,322	3,588	20.5%
09/26/10	1,110	155	753	-	139	164	370	296	277	123	440	362	4,189	4,929	-15.0%
10/03/10	1,154	123	944	618	148	181	404	384	266	116	388	424	5,150	5,208	-1.1%
10/10/10	906	130	955	454	115	210	344	383	280	63	403	448	4,691	4,780	-1.9%
10/17/10	1,287	185	862	501	135	208	394	393	320	82	393	550	5,310	4,965	6.9%
10/24/10	1,000	101	659	718	161	156	394	303	309	123	416	350	4,690	5,171	-9.3%
10/31/10	748	105	711	386	111	100	318	252	131	132	276	461	3,731	5,010	-25.5%
11/07/10	1,552	215	905	514	184	206	442	437	272	127	571	287	5,712	4,919	16.1%
11/14/10	1,282	113	771	845	141	295	488	442	320	88	466	391	5,642	5,525	2.1%
11/21/10	864	206	924	582	150	237	478	480	258	107	421	395	5,102	5,236	-2.6%
11/28/10	1,078	161	664	544	126	269	492	345	259	111	310	482	4,841	4,834	0.1%
12/05/10	869	283	569	551	197	230	393	270	266	148	444	499	4,719	5,321	-11.3%
12/12/10	763	206	796	536	92	176	422	304	139	137	283	526	4,380	4,282	2.3%
12/19/10	772	202	482	453	128	182	350	310	260	153	354	331	3,977	4,624	-14.0%
12/26/10	904	227	Closed	Closed	Closed	Closed	Closed	Closed	122	51	237	Closed	1,541	3,116	-50.5%
YTD TOTALS	41,182	5,323	29,686	17,772	5,721	9,004	16,388	13,514	9,974	3,913	15,557	15,258	183,292	183,140	0.1%

The 2009 & 2010 B&ECPL operating budget funds Sunday hours at the Central, Merriweather, Audubon, Hamburg, Kenmore, Lancaster, North Collins and Orchard Park Libraries.

\*Sunday hours at the Clearfield (Amherst) Library are provided as a result of volunteer fund-raising efforts.

\*\*The Town of Cheektowaga funds Sunday hours at the J.B.R. and Reinstein Libraries.

\*\*\*The Elma Public Library began Sunday hours on January 10, 2010.

FOOTNOTES

**2010**

System-wide: Majority of libraries closed morning of 09/22/2010 due to *Staff Workshop* - available for reopening at 12 noon. Downloadable music started September 2010.

e-Branch

Correctional Facility: Closed 02/18/2010 due to librarian absence.  
November - Closed 3 days for staff/guard vacations.

Holding Center: Closed 02/19/2010 due to staff absence. An almost 50% decline in circulation due to stricter security resulting in half as many inmates allowed to enter library.  
March - An almost 25% decline in circulation due to inspections by Commission of Corrections resulting in stricter security and half as many inmates allowed to enter library.  
Decline in circulation due to afternoon lock downs on 4/14, 4/21, 4/27 & 4/29/10; no inmates allowed in library after 11 a.m. on these dates. Holding Center closed Good Friday, 04/02/2010.  
May & June - Decline in circulation due to afternoon lock downs, sweeps and security reviews leading to a decline in attendance of inmates to the library.  
July - Decline in circulation due to afternoon lock downs, sweeps and security reviews leading to a decline in attendance of inmates to the library. Closed 4 days due to removal and installation of new ceiling tiles.  
August - Due to removal and installation of new ceiling tiles, inmates only had limited access to the public side of the library. Decline in circulation due to afternoon lock downs and building construction which limited access to inmates.  
December - Closed 4 days for staff vacations.

Home/Infirmary: February - Decline in circulation due to the quarantining of the Home units because of a scabies outbreak.  
May - Decline in circulation attributed to the declining number of nursing home residents. This trend will continue as the Erie County Retirement Home continues to reduce the number of beds.  
July - Decline in circulation due to quarantine of various units with scabies. Service to Erie County Home Library ceased 12/14/2010.

Dudley Branch: Closed 12/2/2010 due to winter storm.

East Clinton Branch: Electrical wire work down Fenton Street made parking nearly impossible for the first few months of the year. During the first quarter of 2010, large trucks were stationed outside the library almost continuously.  
October - Closed 2 days for fumigation.  
October - Building addition and parking lot construction began 09/13/10 resulting in continued reduced parking and accessibility.

Alden (Ewell Free): September - Major road construction in front of library; no parking in front of library.  
Closed 12/2/2010 due to winter storm.

Amherst Public:

Audubon Branch: April to August - Portion of Audubon Parkway closed due to construction at UB.  
Closed 1-1/2 hours early 05/8/2010 due to power outage.  
Main entrance closed due to sidewalk construction week of 10/11/2010.  
Closed 4 hours early 12/14/2010 due to winter storm.  
Closed for remodeling and RFID 11/8-11/16/2010.

Egbertsville-Snyder Branch: Closed 3 hours early 12/14/2010 due to winter storm.

Williamsville Branch: Closed 5/26/2010 for electrical and lighting work.

Aurora Town Public:

Cheektowaga Public:

JBR Branch: Closed 12/2/2010 due to winter storm.

Reinstein Branch: April - building renovations going on.  
Closed 12/2/2010 due to winter storm.  
Closed 3 hours early 12/14/2010 due to winter storm.

Clarence Public: Closed 01/20/2010 to 01/24/2010 for boiler replacement.

Concord Public: Closed 11/27/2010 and 11/29/2010 due to boiler failure.

Elma Public: Began Sunday hours on 01/10/2010.  
Building addition and parking lot construction began 9/13/2010 resulting in continued reduced parking and accessibility.

Lackawanna Public: Closed 12/2/2010 due to winter storm.

Lancaster Public: Closed 12/2/2010 due to winter storm.

Marilla Free: Closed 6-1/2 hours early 12/2/2010 due to winter storm.

Orchard Park Public: The overall decrease in circulation was predominately due to the substantial decrease in the Jaycees Earning by Learning program which historically had an impact on our circulation statistics. The library was also opened an additional Sunday in 2009.  
April - Front entrance renovation finished & special zoo visit program during school spring break.

City of Tonawanda Public

Town of Tonawanda Public:

Kenilworth Branch: October - Part of parking lot was not usable due to roof replacement.  
Parking lot closed 7/26/2010 - 8/16/2010; limited street parking also due to construction in the area.

Kenmore Branch: Closed 11/22/2010 due to power and telephone outage.

West Seneca Public: Closed 8 hours early 12/2/2010 due to winter storm.  
Closed 12/3/2010 due to winter storm.

**2009**

System-wide: System down in a.m. 03/06/2009.  
Most libraries closed on 09/23/2009 for *Staff Development Day*. Elma, Kenmore, Lackawanna, Newstead and Reinstein Memorial Library maintained regular hours; Audubon, Clearfield, Egbertsville, Julia Boyer Reinstein, Lancaster, North Collins and Orchard Park were open in the evening.

e-Branch: eBooks started December 2009.

Correctional Facility: Inmate population down by approx. 25% from last January.  
Inmate population down by 133 inmates from February 2008.  
Closed 08/12/2009 for staff training and 08/18/2009 due to librarian illness.  
Closed 09/18/2009 and 09/24/2009 due to librarian illness.

Holding Center: Closed 1/2 day 02/18/2009.  
Library closed for 1.5 days total due to leaky ceiling (03/06/2009 p.m.) and no deputy on duty (03/18/2009 a.m. and 03/19/2009 p.m.)  
General & Law Library open Good Friday, 04/10/2009.  
Closed 09/02/2009 - 09/16/2009 due to security inspections of all library material & shelving by Sheriff's Department.  
Closed 12/18/2009 - 12/28/2009 due to an outbreak of scabies.

Home/Infirmary:

Dudley Branch: 594 circ items added to February 2009 totals late; December 2009 report reflects revised figures in year-to-date totals.  
Closed 3 hours early 12/10/2009 due to winter storm.

North Park Branch: Closed as of 10/4/2008.  
Grand opening at new location 09/17/2009.

Alden Free: Closed 12/10/2009 due to winter storm.

Amherst Public:

Audubon Branch: Delayed opening 3 hours 05/26/2009 due to employee death. Closed 1-1/2 hrs 08/24/2009 due to power outage.

Egbertsville-Snyder: Delayed opening 3 hours 05/26/2009 due to employee death.

Williamsville Branch: Open 16 fewer hours/month in 2009. Delayed opening 1 hour 05/26/2009 due to employee death.

Aurora Town Public: April to October 2009 - Main Street undergoing major reconstruction.  
Closed 1-1/2 hours early 12/10/2009 due to winter storm.  
Closed 1-1/2 hours early 12/10/2009 due to winter storm.

Boston Free:

Cheektowaga Public:

JBR Branch: Closed 4 hours early 12/10/2009 due to winter storm.

Reinstein Branch: Closed 4 hours early 12/10/2009 due to winter storm.

Clarence Public: Closed 02/13/2009 & 02/14/2009 due to airline tragedy.

Collins Public: Closed 02/12/2009 due to power outage.

Concord Public: Closed 2 hours 02/12/2009 due to power outage.  
Delayed opening 2 hours 12/10/2009 due to winter storm.  
Closed 12/11/2009 due to winter storm.

Eden: Closed all day 02/12/2009 due to power outage.

Elma Public: Library access from North required 3 mile detour due to road closing for repair 11/4/2009 - 11/30/2009.  
Closed 1 hour early 12/11/2009 due to lack of heat in building.

Hamburg Public:

Hamburg: Closed 4 hours early 12/10/2009 due to winter storm.

Lake Shore Branch: Closed 12/11/2009 due to winter storm.

Lancaster Public: Closed 12/10/2009 due to power outage.

Marilla Free: Closed 2 hours early 12/10/2009 due to winter storm.

Orchard Park Public: Ongoing renovation project month of February and March 2009.  
Open additional 3 hours per week beginning 05/26/2009.  
Closed week of 01/26/2009 for painting.

Tonawanda City:

Town of Tonawanda Public:

Kenmore Branch: Closed on 11/27/2009 due to power outage

West Seneca Public: Closed 4 hours early 12/10/2009 due to winter storm