



# Buffalo & Erie County Public Library

## Public Access Computer Statistics

August 2010


<b>EXECUTIVE SUMMARY: ALL OUTLETS</b>						
Total Number of Sessions						
	August		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
<b>System Total</b>	<b>80,722</b>	77,056	<b>4.8%</b>	<b>575,813</b>	551,186	<b>4.5%</b>
Contract Member Libraries	39,148	38,392	2.0%	277,360	269,839	2.8%
City Branches	23,651	19,849	19.2%	155,338	135,981	14.2%
Central Library	17,923	18,815	-4.7%	143,115	145,366	-1.5%

Sessions Per Public Computer	August		Year to Date	
	PAC	Laptops	PAC	Laptops
Contract Member Libraries	116.2	16.2	1,475.4	91.0
Buffalo Branches	133.6	25.8	744.0	171.2
Central Library	184.8	0	1,290.6	0

## Registered Public Access Computer Sessions


### Session Counts Per Outlet

 <b>Library</b>	August 2010			August 2009	Change	Year to Date 2010			YTD 2009	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	183	36	219	252	-13.1%	1,440	222	1,662	1,384	20.1%
<i>Amherst</i>						0	0	0		
Audubon	2,357	380	2,737	2,656	3.0%	17,093	2,080	19,173	17,810	7.7%
Clearfield	1,733	187	1,920	2,117	-9.3%	12,875	1,294	14,169	14,792	-4.2%
Eggertsville-Snyder	1,028	111	1,139	1,273	-10.5%	7,185	680	7,865	8,481	-7.3%
Williamsville	717	64	781	606	28.9%	4,906	408	5,314	4,890	8.7%
Angola	727	172	899	799	12.5%	5,092	950	6,042	5,797	4.2%
Aurora	1,045	90	1,135	1,074	5.7%	7,789	672	8,461	8,091	4.6%
Boston	218	159	377	391	-3.6%	1,581	878	2,459	2,658	-7.5%
<i>Cheektowaga</i>						0	0	0		
Julia Boyer Reinstein	2,604	262	2,866	2,747	4.3%	19,462	1,725	21,187	19,624	8.0%
Reinstein Memorial	2,190	594	2,784	2,475	12.5%	16,543	2,874	19,417	16,999	14.2%
Clarence	1,267	224	1,491	1,571	-5.1%	9,207	1,011	10,218	10,864	-5.9%
Collins	520	260	780	785	-0.6%	3,764	1,581	5,345	5,202	2.7%
Concord	665	337	1,002	1,059	-5.4%	4,589	1,697	6,286	7,097	-11.4%
Eden	359	224	583	509	14.5%	2,509	1,025	3,534	3,463	2.1%
Elma	555	141	696	566	23.0%	3,697	602	4,299	4,016	7.0%
Grand Island Memorial	643	125	768	747	2.8%	5,350	751	6,101	6,170	-1.1%
<i>Hamburg</i>						0	0	0		
Hamburg	1,468	359	1,827	1,967	-7.1%	10,749	2,297	13,046	14,661	-11.0%
Lake Shore	511	106	617	606	1.8%	3,551	537	4,088	4,366	-6.4%
Lackawanna	1,349	629	1,978	1,776	11.4%	10,323	3,888	14,211	12,855	10.5%
Lancaster	1,840	429	2,269	2,104	7.8%	13,928	1,934	15,862	16,334	-2.9%
Marilla	142	44	186	189	-1.6%	1,125	268	1,393	1,462	-4.7%
Newstead	574	243	817	718	13.8%	3,680	1,345	5,025	5,142	-2.3%
North Collins	226	203	429	371	15.6%	1,775	1,394	3,169	2,823	12.3%
Orchard Park	1,652	319	1,971	2,318	-15.0%	13,135	2,194	15,329	14,177	8.1%
City of Tonawanda	1,093	333	1,426	1,134	25.7%	7,114	1,894	9,008	7,911	13.9%
<i>Town of Tonawanda</i>						0	0	0		
Kenilworth	857	431	1,288	1,170	10.1%	7,205	1,929	9,134	8,325	9.7%
Kenmore	2,806	825	3,631	3,798	-4.4%	22,468	5,386	27,854	26,506	5.1%
West Seneca	2,305	227	2,532	2,614	-3.1%	16,476	1,233	17,709	17,939	-1.3%
<i>Buffalo</i>						0	0	0		
Crane	2,639	262	2,901	2,948	-1.6%	18,654	1,750	20,404	20,750	-1.7%
Dudley	1,742	485	2,227	1,900	17.2%	11,691	2,686	14,377	12,783	12.5%
East Clinton	977	575	1,552	1,310	18.5%	7,275	2,341	9,616	10,586	-9.2%
East Delavan	2,583	1,414	3,997	3,072	30.1%	15,907	7,517	23,424	20,304	15.4%
Merriweather	2,944	1,860	4,804	4,968	-3.3%	21,756	12,303	34,059	32,194	5.8%
Niagara	1,926	1,182	3,108	3,145	-1.2%	12,740	7,475	20,215	21,158	-4.5%
North Park	2,082	442	2,524	0	N/A	14,238	2,711	16,949	0	N/A
Riverside	1,678	860	2,538	2,506	1.3%	11,224	5,070	16,294	18,206	-10.5%
<i>Central</i>						0	0	0		
B S T	6,159	480	6,639	6,590	0.7%	49,932	3,778	53,710	52,325	2.6%
Children's	1	958	959	884	8.5%	1	4,900	4,901	4,343	12.8%
GRO	42	0	42	62	-32.3%	282	2	284	271	4.8%
HSS	9,742	401	10,143	10,930	-7.2%	78,020	3,520	81,540	85,056	-4.1%
Teen Room	79	61	140	349	-59.9%	1,556	1,124	2,680	3,371	-20.5%
<b>System</b>	<b>64,228</b>	<b>16,494</b>	<b>80,722</b>	<b>77,056</b>	<b>4.8%</b>	<b>477,887</b>	<b>97,926</b>	<b>575,813</b>	<b>551,186</b>	<b>4.5%</b>
Member Libraries	31,634	7,514	39,148	38,392	2.0%	234,611	42,749	277,360	269,839	2.8%
Buffalo Branches	16,571	7,080	23,651	19,849	19.2%	113,485	41,853	155,338	135,981	14.2%
Central Library	16,023	1,900	17,923	18,815	-4.7%	129,791	13,324	143,115	145,366	-1.5%

\* North Park re-opened September 17, 2009

## Registered Public Access Computer Sessions

Session Counts Per Outlet

 <b>Library</b>	Sessions Per Computer									
	August 2010			Year to Date		August 2010			Year to Date	
	Number of PACs	Number of Sessions	Sessions/ PAC	Sessions/ PAC	Number of Laptops	Number of Sessions	Sessions / Laptops	Number of Sessions	Sessions / Laptops	
Alden (Ewell Free)	4	219	54.8	415.5						
<i>Amherst</i>										
Audubon	22	2,737	124.4	871.5	6	74	12.3	333	55.5	
Clearfield	12	1,920	160.0	1,180.8						
Eggertsville-Snyder	9	1,139	126.6	873.9	3	99	33.0	527	175.7	
Williamsville	11	781	71.0	483.1	2	26	13.0	106	53.0	
Angola	7	899	128.4	863.1	6	121	20.2	638	106.3	
Aurora	9	1,135	126.1	940.1	6	16	2.7	115	19.2	
Boston	6	377	62.8	409.8	4	10	2.5	123	30.8	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	26	2,866	110.2	814.9	5	17	3.4	224	44.8	
Reinstein Memorial	23	2,784	121.0	844.2						
Clarence	14	1,491	106.5	729.9						
Collins	12	780	65.0	445.4						
Concord	11	1,002	91.1	571.5						
Eden	7	583	83.3	504.9	2	30	15.0	58	29.0	
Elma	8	696	87.0	537.4						
Grand Island Memorial	11	768	69.8	554.6						
<i>Hamburg</i>										
Hamburg	9	1,827	203.0	1,449.6	3	208	69.3	1402	467.3	
Lake Shore	6	617	102.8	681.3						
Lackawanna	15	1,978	131.9	947.4						
Lancaster	15	2,269	151.3	1,057.5						
Marilla	6	186	31.0	232.2	2	7	3.5	129	64.5	
Newstead	11	817	74.3	456.8						
North Collins	8	429	53.6	396.1						
Orchard Park	16	1,971	123.2	958.1						
City of Tonawanda	11	1,426	129.6	818.9	3	106	35.3	467	155.7	
<i>Town of Tonawanda</i>										
Kenilworth	11	1,288	117.1	830.4	6	122	20.3	269	44.8	
Kenmore	21	3,631	172.9	1,326.4						
West Seneca	16	2,532	158.3	1,106.8	9	90	10.0	795	88.3	
<i>Buffalo</i>										
Crane	19	2,901	152.7	1,073.9	9	229	25.4	1574	174.9	
Dudley	22	2,227	101.2	653.5	2	77	38.5	382	191.0	
East Clinton	10	1,552	155.2	961.6						
East Delavan	34	3,997	117.6	688.9	6	133	22.2	955	159.2	
Merriweather	39	4,804	123.2	873.3						
Niagara	18	3,108	172.7	1,123.1						
North Park*	21	2,524	120.2	807.1						
Riverside	14	2,538	181.3	1,163.9						
<i>Central</i>										
B S T	36	6,639	184.4	1,491.9						
Children's	7	959	137.0	700.1						
GRO	1	42	42.0	284.0						
HSS	41	10,143	247.4	1,988.8						
Teen Room	12	140	11.7	223.3						
<b>System</b>	<b>611</b>	<b>80,722</b>	<b>132.1</b>	<b>942.4</b>	<b>74</b>	<b>1,365</b>	<b>18.4</b>	<b>8,097</b>	<b>109.4</b>	
Member Libraries	<b>337</b>	<b>39,148</b>	<b>116.2</b>	<b>823.0</b>	<b>57</b>	<b>926</b>	<b>16.2</b>	<b>5,186</b>	<b>91.0</b>	
Buffalo Branches	<b>177</b>	<b>23,651</b>	<b>133.6</b>	<b>877.6</b>	<b>17</b>	<b>439</b>	<b>25.8</b>	<b>2,911</b>	<b>171.2</b>	
Central Library	<b>97</b>	<b>17,923</b>	<b>184.8</b>	<b>1,475.4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	

\* North Park re-opened September 17, 2009



## Public Access Computer Statistics

### August Footnotes

#### 2010

**System-Wide** The number of public access computers available at each library is reconciled on a semi-annual basis. The January 2010 count included public access laptops and stationary workstations. Beginning June 2010 public access laptops are counted separately.

**Town of Tonawanda Public:**  
**Kenmore** Parking lot closed 7/26/10 - 8/16/10; limited street parking also due to construction in the area.

**Audubon** Portion of Audubon Parkway closed through August due to construction at UB.

**Elma Public** Began Sunday hours on 01/10/2010.

#### 2009\*

**Concord** Computers covered to avoid roof leaks.  
Computer #3 not in service.  
Computers #10 & 11 not in service.

8/6 - 9/7-09  
8/10 - 8/11/09

**Aurora** Main Street in Aurora undergoing huge reconstruction. Street in front of library has been closed to traffic, water shut off and programs have been canceled due to street issues. This is expected to continue until October 2009.

**Orchard Park** Open three additional hours per week beginning May 26, 2009

**System-Wide** A determination was made that all PCs in the public venue will be counted as Internet-able PCs.  
All PC counts were updated in February 2009.

**\* City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

**Williamsville** Open 16 fewer hours per month in 2009

\* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.