



Buffalo & Erie County Public Library

Public Access Computer Statistics

April 2010

EXECUTIVE SUMMARY: ALL OUTLETS

Total Number of Sessions


	April		% of	Year to Date		% of
	2010	2009	Change	2010	2009	Change
System Total	70,818	68,460	3.4%	281,600	264,906	6.3%
Contract Member Libraries	34,363	33,659	2.1%	134,797	127,761	5.5%
City Branches	19,000	16,850	12.8%	73,027	64,012	14.1%
Central Library	17,455	17,951	-2.8%	73,776	73,133	0.9%

Sessions Per Public Computer	April	
	PAC	Laptops
Contract Member Libraries	80.5	12.2
Buffalo Branches	88.0	29.1
Central Library	154.5	0

Year to Date	
PAC	Laptops
315.7	45.8
338.1	102.3
652.9	0

Registered Public Access Computer Sessions

Session Counts Per Outlet


 Library	April 2010			APR 2009	Change	Year to Date 2010			YTD 2009
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions
Alden (Ewell Free)	178	15	193	124	55.6%	773	98	871	579
<i>Amherst</i>									
Audubon	2,127	247	2,374	2,171	9.4%	8,420	919	9,339	8,436
Clearfield	1,492	140	1,632	1,855	-12.0%	6,145	619	6,764	7,252
Egbertsville-Snyder	901	70	971	1,058	-8.2%	3,330	304	3,634	3,894
Williamsville	600	52	652	701	-7.0%	2,437	201	2,638	2,481
Angola	678	87	765	709	7.9%	2,426	310	2,736	2,688
Aurora	975	84	1,059	1,055	0.4%	3,747	324	4,071	4,112
Boston	209	100	309	335	-7.8%	750	403	1,153	1,283
<i>Cheektowaga</i>									
Julia Boyer Reinstein	2,546	198	2,744	2,539	8.1%	9,531	871	10,402	9,753
Reinstein Memorial	1,970	320	2,290	2,186	4.8%	8,381	1,274	9,655	8,033
Clarence	1,014	96	1,110	1,348	-17.7%	4,401	384	4,785	5,116
Collins	465	177	642	527	21.8%	1,871	729	2,600	2,325
Concord	590	195	785	772	1.7%	2,106	747	2,853	3,222
Eden	303	145	448	442	1.4%	1,203	456	1,659	1,651
Elma	497	58	555	453	22.5%	1,754	238	1,992	1,870
Grand Island Memorial	668	77	745	789	-5.6%	2,687	340	3,027	3,105
<i>Hamburg</i>									
Hamburg	1,402	247	1,649	1,811	-8.9%	5,193	1,066	6,259	6,927
Lake Shore	457	73	530	541	-2.0%	1,728	227	1,955	2,076
Lackawanna	1,316	375	1,691	1,786	-5.3%	5,117	1,711	6,828	5,816
Lancaster	1,698	196	1,894	2,025	-6.5%	7,041	810	7,851	7,846
Marilla	142	18	160	155	3.2%	556	129	685	714
Newstead	425	148	573	643	-10.9%	1,677	616	2,293	2,478
North Collins	225	96	321	343	-6.4%	933	660	1,593	1,414
Orchard Park	1,733	292	2,025	1,685	20.2%	6,753	913	7,666	6,036
City of Tonawanda	919	254	1,173	985	19.1%	3,348	894	4,242	3,630
<i>Town of Tonawanda</i>									
Kenilworth	1,031	198	1,229	1,050	17.0%	3,786	757	4,543	3,985
Kenmore	2,869	694	3,563	3,312	7.6%	11,667	2,560	14,227	12,603
West Seneca	2,173	108	2,281	2,259	1.0%	7,960	516	8,476	8,436
<i>Buffalo</i>									
Crane	2,316	222	2,538	2,811	-9.7%	8,818	781	9,599	10,016
Dudley	1,524	444	1,968	1,533	28.4%	5,722	1,274	6,996	5,827
East Clinton	897	217	1,114	1,387	-19.7%	3,485	912	4,397	5,242
East Delavan	1,714	958	2,672	2,583	3.4%	7,123	3,686	10,809	9,368
Merriweather	2,670	1,614	4,284	3,829	11.9%	10,761	5,923	16,684	14,702
Niagara	1,443	715	2,158	2,521	-14.4%	5,815	3,737	9,552	10,134
North Park	1,893	280	2,173	0.0%	N/A	6,374	1,181	7,555	0.0%
Riverside	1,452	641	2,093	2,186	-4.3%	5,008	2,427	7,435	8,723
<i>Central</i>									
B S T	6,030	434	6,464	6,488	-0.4%	26,660	1,961	28,621	27,062
Children's	0	673	673	517	30.2%	0	1,922	1,922	1,533
GRO	18	0	18	27	-33.3%	126	1	127	110
HSS	9,541	429	9,970	10,538	-5.4%	39,468	1,944	41,412	42,796
Teen Room	187	143	330	381	-13.4%	995	699	1,694	1,632
System	59,288	11,530	70,818	68,460	3.4%	236,076	45,524	281,600	264,906
Member Libraries	29,603	4,760	34,363	33,659	2.1%	115,721	19,076	134,797	127,761
Buffalo Branches	13,909	5,091	19,000	16,850	12.8%	53,106	19,921	73,027	64,012
Central Library	15,776	1,679	17,455	17,951	-2.8%	67,249	6,527	73,776	73,133

* North Park re-opened September 17, 2009

Change
50.4%
10.7%
-6.7%
-6.7%
6.3%
1.8%
-1.0%
-10.1%
6.7%
20.2%
-6.5%
11.8%
-11.5%
0.5%
6.5%
-2.5%
-9.6%
-5.8%
17.4%
0.1%
-4.1%
-7.5%
12.7%
27.0%
16.9%
14.0%
12.9%
0.5%
-4.2%
20.1%
-16.1%
15.4%
13.5%
-5.7%
N/A
-14.8%
5.8%
25.4%
15.5%
-3.2%
3.8%
6.3%
5.5%
14.1%
0.9%

Registered Public Access Computer Sessions

Session Counts Per Outlet

 Library	Sessions Per Computer									
	April 2010			Year to Date		April 2010			Year to Date	
	Number of PACs	Number of Sessions	Sessions/ PAC	Sessions/ PAC	Number of Laptops	Number of Sessions	Sessions / Laptops	Number of Sessions	Sessions / Laptops	
Alden (Ewell Free)	5	193	38.6	174.2						
<i>Amherst</i>										
Audubon	31	2,374	76.6	301.3	6	39	6.5	140	23.3	
Clearfield	14	1,632	116.6	483.1						
Egbertsville-Snyder	9	971	107.9	403.8	3	77	25.7	236	78.7	
Williamsville	13	652	50.2	202.9	2	6	3.0	37	18.5	
Angola	14	765	54.6	195.4	6	82	13.7	317	52.8	
Aurora	12	1,059	88.3	339.3		21		21		
Boston	10	309	30.9	115.3	4	8	2.0	80	20.0	
<i>Cheektowaga</i>										
Julia Boyer Reinstein	38	2,744	72.2	273.7	5	17	3.4	144	28.8	
Reinstein Memorial	23	2,290	99.6	419.8						
Clarence	16	1,110	69.4	299.1						
Collins	13	642	49.4	200.0						
Concord	12	785	65.4	237.8						
Eden	8	448	56.0	207.4	2	7	3.5	9	4.5	
Elma	10	555	55.5	199.2						
Grand Island Memorial	15	745	49.7	201.8						
<i>Hamburg</i>										
Hamburg	14	1,649	117.8	447.1	3	179	59.7	673	224.3	
Lake Shore	7	530	75.7	279.3						
Lackawanna	16	1,691	105.7	426.8						
Lancaster	15	1,894	126.3	523.4						
Marilla	8	160	20.0	85.6	2	13	6.5	79	39.5	
Newstead	11	573	52.1	208.5						
North Collins	10	321	32.1	159.3						
Orchard Park	19	2,025	106.6	403.5						
City of Tonawanda	16	1,173	73.3	265.1	3	48	16.0	191	63.7	
<i>Town of Tonawanda</i>										
Kenilworth	19	1,229	64.7	239.1	6	0	0.0	22	3.7	
Kenmore	25	3,563	142.5	569.1						
West Seneca	24	2,281	95.0	353.2	9	125	13.9	387	43.0	
<i>Buffalo</i>										
Crane	31	2,538	81.9	309.6	7	232	33.1	815	116.4	
Dudley	24	1,968	82.0	291.5	2	75	37.5	169	84.5	
East Clinton	11	1,114	101.3	399.7						
East Delavan	44	2,672	60.7	245.7	6	130	21.7	551	91.8	
Merriweather	47	4,284	91.1	355.0						
Niagara	20	2,158	107.9	477.6						
North Park*	23	2,173	94.5	328.5						
Riverside	16	2,093	130.8	464.7						
<i>Central</i>										
B S T	42	6,464	153.9	681.5						
Children's	8	673	84.1	240.3						
GRO	2	18	9.0	63.5						
HSS	49	9,970	203.5	845.1						
Teen Room	12	330	27.5	141.2						
System	756	70,818.0	93.7	372.5	66	1,059	16.0	3,871	58.7	
Member Libraries	427	34,363.0	80.5	315.7	51	622	12.2	2,336	45.8	
Buffalo Branches	216	19,000.0	88.0	338.1	15	437	29.1	1,535	102.3	
Central Library	113	17,455.0	154.5	652.9	0	0	0	0	0	

* North Park re-opened September 17, 2009



Public Access Computer Statistics

April Footnotes

2010

- Audubon** Portion of Audubon Parkway closed through August due to construction at UB.
- East Clinton** Electrical wire work on Fenton St. made parking nearly impossible the first few months of the year.
- Elma Public** Began Sunday hours on 01/10/2010.

2009*

- System-Wide** A determination was made that all PCs in the public venue will be counted as Internet-able PCs.

All PC counts were updated in February 2009.

4/09-10/09

- Aurora** Main Street in Aurora undergoing huge reconstruction. Street in front of library has been closed to traffic, water shut off and programs have been canceled due to street issues. This is expected to continue until October 2009.

- North Park** Library Closed 10/4/2008

- City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

- Williamsville** Open 16 fewer hours/month in 2009

* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.