



Buffalo & Erie County Public Library

Public Access Computer Statistics

January 2009

Revised April 2009


EXECUTIVE SUMMARY: ALL OUTLETS

	January		% of	Year to Date		% of
	2009	2008	Change	2009	2008	Change
System Total	62,988	44,139	42.7%	62,988	44,139	42.7%
Contract Libraries	29,061	18,522	56.9%	29,061	18,522	56.9%
City Branches	15,415	10,217	50.9%	15,415	10,217	50.9%
Central Library	18,512	15,400	20.2%	18,512	15,400	20.2%

Sessions / Public Access Computers

	January	Year to Date
System Total	89.7	89.7
Contract Libraries	76.5	76.5
City Branches	74.1	74.1
Central Library	162.4	162.4

Registered Public Access Computer Sessions

 Library	January 2009			January 2008	Change	Year to Date 2009			YTD 2008	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	149	29	178	103	72.8%	149	29	178	103	72.8%
<i>Amherst</i>										
Audubon	1,787	206	1,993	1,380	44.4%	1,787	206	1,993	1,380	44.4%
Clearfield	1,401	209	1,610	948	69.8%	1,401	209	1,610	948	69.8%
Egbertsville-Snyder	827	86	913	496	84.1%	827	86	913	496	84.1%
Williamsville	482	61	543	461	17.8%	482	61	543	461	17.8%
Angola	513	67	580	353	64.3%	513	67	580	353	64.3%
Aurora	858	74	932	665	40.2%	858	74	932	665	40.2%
Boston	170	82	252	255	-1.2%	170	82	252	255	-1.2%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,894	286	2,180	1,320	65.2%	1,894	286	2,180	1,320	65.2%
Reinstein Memorial	1,418	424	1,842	1,049	75.6%	1,418	424	1,842	1,049	75.6%
Clarence	1,066	85	1,151	938	22.7%	1,066	85	1,151	938	22.7%
Collins	371	237	608	406	49.8%	371	237	608	406	49.8%
Concord	525	264	789	608	29.8%	525	264	789	608	29.8%
Eden	219	129	348	211	64.9%	219	129	348	211	64.9%
Elma	400	40	440	250	76.0%	400	40	440	250	76.0%
Grand Island Memorial	594	106	700	276	153.6%	594	106	700	276	153.6%
<i>Hamburg</i>										
Hamburg	1,299	286	1,585	953	66.3%	1,299	286	1,585	953	66.3%
Lake Shore	417	74	491	300	63.7%	417	74	491	300	63.7%
Lackawanna	933	379	1,312	646	103.1%	933	379	1,312	646	103.1%
Lancaster	1,393	286	1,679	791	112.3%	1,393	286	1,679	791	112.3%
Marilla	158	42	200	137	46.0%	158	42	200	137	46.0%
Newstead	500	116	616	377	63.4%	500	116	616	377	63.4%
North Collins	186	128	314	154	103.9%	186	128	314	154	103.9%
Orchard Park	1,136	160	1,296	1,172	10.6%	1,136	160	1,296	1,172	10.6%
City of Tonawanda	498	126	624	397	57.2%	498	126	624	397	57.2%
<i>Town of Tonawanda</i>										
Kenilworth	745	198	943	487	93.6%	745	198	943	487	93.6%
Kenmore	2,391	666	3,057	1,858	64.5%	2,391	666	3,057	1,858	64.5%
West Seneca	1,711	174	1,885	1,531	23.1%	1,711	174	1,885	1,531	23.1%
<i>Buffalo</i>										
Crane	2,243	137	2,380	1,792	32.8%	2,243	137	2,380	1,792	32.8%
Dudley	1,135	326	1,461	1,373	6.4%	1,135	326	1,461	1,373	6.4%
East Clinton	785	371	1,156	352	228.4%	785	371	1,156	352	228.4%
East Delavan	1,172	982	2,154	1,243	73.3%	1,172	982	2,154	1,243	73.3%
Merriweather	2,459	1,087	3,546	2,302	54.0%	2,459	1,087	3,546	2,302	54.0%
Niagara	1,361	1,266	2,627	1,154	127.6%	1,361	1,266	2,627	1,154	127.6%
North Park	0	0	0	697	-100.0%	0	0	0	697	-100.0%
Riverside	1,284	807	2,091	1,304	60.4%	1,284	807	2,091	1,304	60.4%
<i>Central</i>										
B S T	6,393	721	7,114	5,038	41.2%	6,393	721	7,114	5,038	41.2%
Children's	0	332	332	195	70.3%	0	332	332	195	70.3%
GRO	27	0	27	893	-97.0%	27	0	27	893	-97.0%
HSS	10,000	642	10,642	9,274	14.8%	10,000	642	10,642	9,274	14.8%
Teen Room	202	195	397	N/A	14.8%	202	195	397	N/A	N/A
System Total	51,102	11,886	62,988	44,139	42.7%	51,102	11,886	62,988	44,139	42.7%
Contract Library Total	24,041	5,020	29,061	18,522	56.9%	24,041	5,020	29,061	18,522	56.9%
City Branch Total	10,439	4,976	15,415	10,217	50.9%	10,439	4,976	15,415	10,217	50.9%
Central Library	16,622	1,890	18,512	15,400	20.2%	16,622	1,890	18,512	15,400	20.2%

Registered Public Access Computer Sessions

 Library	Number of PACs	January 2009	Year to Date 2009
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	35.6	35.6
<i>Amherst</i>			
Audubon	19	104.9	104.9
Clearfield	17	94.7	94.7
Egbertsville-Snyder	11	83.0	83.0
Williamsville	10	54.3	54.3
Angola	9	64.4	64.4
Aurora	14	66.6	66.6
Boston	6	42.0	42.0
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	68.1	68.1
Reinstein Memorial	23	80.1	80.1
Clarence	19	60.6	60.6
Collins	10	60.8	60.8
Concord	12	65.8	65.8
Eden	8	43.5	43.5
Elma	10	44.0	44.0
Grand Island Memorial	15	46.7	46.7
<i>Hamburg</i>			
Hamburg	11	144.1	144.1
Lake Shore	7	70.1	70.1
Lackawanna	15	87.5	87.5
Lancaster	17	98.8	98.8
Marilla	6	33.3	33.3
Newstead	11	56.0	56.0
North Collins	10	31.4	31.4
Orchard Park	21	61.7	61.7
City of Tonawanda	10	62.4	62.4
<i>Town of Tonawanda</i>			
Kenilworth	13	72.5	72.5
Kenmore	21	145.6	145.6
West Seneca	18	104.7	104.7
<i>Buffalo</i>			
Crane	24	99.2	99.2
Dudley	22	66.4	66.4
East Clinton	11	105.1	105.1
East Delavan	41	52.5	52.5
Merriweather	49	72.4	72.4
Niagara	20	131.4	131.4
North Park	25	0.0	0.0
Riverside	16	130.7	130.7
<i>Central</i>			
B S T	42	169.4	169.4
Children's	8	41.5	41.5
GRO	3	9.0	9.0
HSS	49	217.2	217.2
Teen Room	12	33.1	33.1
System Total	702	89.7	89.7
Contract Library Total	380	76.5	76.5
City Branch Total	208	74.1	74.1
Central Library	114	162.4	162.4



Public Access Computer Statistics

January Footnotes

2009*

1/26-30/2009 11/08 - 3/09	City of Tonawanda Orchard Park	Closed for painting in building. On Going - Building Renovations 8 of 21 Public Access Computers available for use during Renovation.
	North Park	Library Closed 10/4/2008
	City Branches & Central	A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

2008

	System-Wide	108 Computers added throughout the year.
1/22/2008 1/15/2008 1/28/2008 1/17/2008 1/24/2008	East Delavan Merriweather Kenilworth Kenmore Orchard Park	Use of Envisionware PC Reservation System replaces us of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.
1/30/2008	Alden Free Amherst	Closed all day due to winter storm
1/30/2008	Audubon Branch	Closed all day due to winter storm
1/30/2008	Clearfield Branch	Closed all day due to winter storm
1/30/2008	Eggerts-Snyder	Closed all day due to winter storm
1/30/2008	Williamsville Branch	Closed all day due to winter storm
	Cheektowaga	
1/30/2008	JBR Branch	Closed all day due to winter storm
1/30/2008	Reinstein Branch	Closed 7 hours early on due to winter storm
1/30/2008	Clarence	Closed 4 hours early on due to winter storm
1/30/2008	Elma	Closed 5 hours early on due to winter storm
1/30/2008	Hamburg	Closed 4 hours early on due to winter storm
1/30/2008	Lackawanna	Closed all day due to winter storm
1/30-31/2008	Lancaster	Closed both days due to winter storm and two days without electricity
1/30/2008	West Seneca	Closed 6 hours early on due to winter storm

