

Buffalo & Erie County Public Library



CIRCULATION STATISTICS

REVISED
December 2009

EXECUTIVE SUMMARY

	<u>Dec. 2009</u>	<u>Dec. 2008</u>		<u>Jan-Dec. 2009</u>	<u>Jan-Dec. 2008</u>	
CITY OF BUFFALO:						
Central Library	58,091	52,262	11.2%	704,669	666,721	5.7%
City Branches	55,933	46,759	19.6%	661,779	600,385	10.2%
CONTRACTING LIBRARIES	352,533	348,038	1.3%	5,114,810	5,011,689	2.1%
INSTITUTIONS	19,761	17,317	14.1%	221,506	225,152	-1.6%
e-BRANCH	108,227	99,814	8.4%	1,231,493	1,115,955	10.4%
TOTAL CIRCULATION	594,545	564,190	5.4%	7,934,257	7,619,902	4.1%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL, EXTENSION SERVICES and e-BRANCH

DECEMBER 2009	DEC 2009	DEC 2008	CHANGE	JAN-DEC 2009	JAN-DEC 2008	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	58,091	52,262	11.2%	704,669	666,721	5.7%
<u>CITY BRANCHES</u>						
Crane	11,541	10,160	13.6%	143,955	131,810	9.2%
Dudley	8,269	8,390	-1.4%	117,096	119,751	-2.2%
East Clinton	5,046	5,292	-4.6%	64,689	55,243	17.1%
East Delavan	3,887	2,771	40.3%	44,443	38,100	16.6%
Niagara	7,655	6,314	21.2%	81,503	67,024	21.6%
Merriweather	6,354	7,840	-19.0%	92,568	83,982	10.2%
North Park	5,593	-	N/A	22,299	24,372	-8.5%
Riverside	7,588	5,992	26.6%	95,226	80,103	18.9%
TOTAL BRANCHES	55,933	46,759	19.6%	661,779	600,385	10.2%
<u>INSTITUTIONS</u>						
Correctional Facility	14,463	10,192	41.9%	143,019	144,880	-1.3%
Holding Center	3,965	5,231	-24.2%	56,610	56,419	0.3%
Home & Infirmary	1,333	1,894	-29.6%	21,877	23,853	-8.3%
TOTAL INSTITUTIONS	19,761	17,317	14.1%	221,506	225,152	-1.6%
<u>e-BRANCH</u>						
Books, magazines & media	105,017	97,391	7.8%	1,201,495	1,096,384	9.6%
Downloadable audio books	2,325	2,099	10.8%	26,844	18,897	42.1%
Downloadable videos	172	324	-46.9%	2,441	674	262.2%
eBooks	713	-	N/A	713	-	N/A
TOTAL e-BRANCH	108,227	99,814	8.4%	1,231,493	1,115,955	10.4%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

DECEMBER 2009	DEC 2009	DEC 2008	CHANGE	JAN-DEC 2009	JAN-DEC 2008	CHANGE
Alden (Ewell Free)	3,199	2,805	14.0%	45,990	41,464	10.9%
Amherst Public						
Audubon	40,285	41,065	-1.9%	596,575	604,047	-1.2%
Clearfield	28,583	29,415	-2.8%	406,951	403,183	0.9%
Egbertsville-Snyder	14,875	15,320	-2.9%	212,574	202,533	5.0%
Williamsville	6,373	7,094	-10.2%	98,320	102,540	-4.1%
Angola Public	3,480	3,226	7.9%	50,358	47,498	6.0%
Aurora Town Public/E. Aurora	17,895	19,634	-8.9%	247,274	256,431	-3.6%
Boston Free	5,698	5,207	9.4%	75,137	72,215	4.0%
Cheektowaga Public						
Julia B. Reinstein	20,604	20,440	0.8%	321,297	306,943	4.7%
Reinstein Memorial	20,110	19,034	5.7%	289,349	279,722	3.4%
Clarence Public	20,508	21,508	-4.6%	306,250	297,530	2.9%
Collins Public	5,059	4,768	6.1%	64,827	61,290	5.8%
Concord Public	7,489	6,782	10.4%	95,864	88,113	8.8%
Eden	5,676	5,453	4.1%	76,210	72,365	5.3%
Elma Public	8,833	9,198	-4.0%	137,616	129,628	6.2%
Grand Island Memorial	11,129	11,999	-7.3%	169,546	165,003	2.8%
Hamburg Public						
Hamburg	16,767	16,462	1.9%	241,538	230,272	4.9%
Lake Shore	7,246	7,517	-3.6%	106,892	107,909	-0.9%
Lackawanna Public	5,120	4,656	10.0%	63,610	56,651	12.3%
Lancaster Public	13,871	13,259	4.6%	206,061	199,719	3.2%
Marilla Free	3,660	3,829	-4.4%	47,892	47,532	0.8%
Newstead Public	4,518	4,287	5.4%	67,529	60,931	10.8%
North Collins Memorial	2,404	2,438	-1.4%	33,553	32,749	2.5%
Orchard Park Public	22,385	12,845	74.3%	328,171	332,852	-1.4%
Tonawanda Public	9,201	9,353	-1.6%	122,574	125,154	-2.1%
Town of Tonawanda Public						
Kenilworth	9,379	9,414	-0.4%	132,208	139,085	-4.9%
Kenmore	22,835	23,735	-3.8%	336,062	315,492	6.5%
West Seneca Public	15,351	17,295	-11.2%	234,582	232,838	0.7%
TOTAL CONTRACT LIBS:	352,533	348,038	1.3%	5,114,810	5,011,689	2.1%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

SUNDAY CIRCULATION - 2009

	Central	Merriweather	Audubon	Clearfield *	Hamburg**	J.B.R.**	Kenmore***	Lancaster***	North Collins	Orchard Park	Reinstein**	SUNDAY 2009	SUNDAY 2008	CHANGE
01/04/09	1,032	143	1,177	-	254	565	311	257	142	529	461	4,871	4,536	7.4%
01/11/09	953	90	993	525	354	446	319	274	170	507	454	5,085	4,481	13.5%
01/18/09	1,369	118	1,007	602	289	587	354	441	137	511	453	5,868	4,603	27.5%
01/25/09	1,551	148	1,256	732	393	464	425	255	139	576	438	6,377	4,706	35.5%
02/01/09	1,185	158	1,067	712	260	584	408	349	165	483	473	5,844	4,869	20.0%
02/08/09	1,567	115	1,270	868	298	665	510	322	139	444	579	6,777	4,061	66.9%
02/15/09	1,701	339	1,329	-	396	607	557	459	137	589	516	6,630	5,814	14.0%
02/22/09	1,366	153	1,375	686	371	470	397	404	171	600	610	6,603	5,964	10.7%
03/01/09	1,469	189	1,362	672	408	766	417	414	196	469	605	6,967	5,705	22.1%
03/08/09	1,337	153	1,372	753	326	629	373	512	122	541	469	6,587	5,006	31.6%
03/15/09	693	144	939	684	235	511	420	313	167	545	509	5,160	5,502	-6.2%
03/22/09	1,270	190	1,285	512	401	603	350	332	162	593	524	6,222	0	Easter '08
03/29/09	1,292	93	1,480	677	386	569	438	409	132	790	653	6,919	5,862	18.0%
04/05/09	1,192	153	1,336	-	373	481	451	300	91	559	594	5,530	4,405	25.5%
04/12/09	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	5,982	Easter '09
04/19/09	946	128	1,009	505	303	473	399	271	141	397	403	4,975	4,673	6.5%
04/26/09	977	206	1,128	524	242	401	345	141	102	403	483	4,952	4,697	5.4%
05/03/09	912	167	846	-	258	410	268	278	98	454	324	4,015	5,664	-29.1%
05/10/09	774	109	940	-	164	310	278	210	104	398	278	3,565	2,149	65.9%
05/17/09	1,140	152	1,009	-	260	390	405	305	110	554	488	4,813	3,719	29.4%
09/06/09	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	213	Closed	213	3,023	-93.0%
09/13/09	723	42	972	-	121	324	285	376	113	476	227	3,659	3,470	5.4%
09/20/09	729	127	874	-	201	322	263	287	107	327	351	3,588	4,127	-13.1%
09/27/09	960	164	977	506	243	429	428	304	147	382	389	4,929	5,213	-5.4%
10/04/09	887	184	1,090	625	241	474	368	384	141	487	327	5,208	4,068	28.0%
10/11/09	978	80	973	533	205	377	360	331	100	420	423	4,780	4,227	13.1%
10/18/09	874	136	1,122	480	230	409	361	311	115	524	403	4,965	4,124	20.4%
10/25/09	1,009	97	1,134	524	275	472	276	385	175	419	405	5,171	4,925	5.0%
11/01/09	972	86	1,040	584	224	529	302	321	137	429	386	5,010	5,345	-6.3%
11/08/09	895	95	1,070	475	247	467	308	356	158	381	467	4,919	5,201	-5.4%
11/15/09	1,240	143	1,099	584	209	511	426	281	138	477	417	5,525	5,587	-1.1%
11/22/09	1,107	106	914	535	249	649	362	356	119	393	446	5,236	5,574	-6.1%
11/29/09	1,042	88	937	641	298	338	378	308	56	306	442	4,834	4,855	-0.4%
12/06/09	1,100	165	885	561	286	494	372	366	164	369	559	5,321	4,164	27.8%
12/13/09	978	62	810	389	211	405	272	239	105	361	450	4,282	4,052	5.7%
12/20/09	1,137	71	847	537	294	378	328	280	120	314	318	4,624	303	1426.1%
12/27/09	642	102	906	Closed	222	Closed	305	385	122	432	Closed	3,116	2,597	20.0%
YTD TOTALS	37,999	4,696	37,830	15,426	9,727	16,509	12,819	11,516	4,642	16,652	15,324	183,140	163,253	12.2%

The 2008 & 2009 B&ECPL operating budget funds Sunday hours at the Central, Merriweather, Audubon, Hamburg, Kenmore, Lancaster, North Collins and Orchard Park libraries.

*Sunday hours at the Clearfield (Amherst) Library are provided as a result of volunteer fund-raising efforts.

**The Town of Cheektowaga funds Sunday hours at the J.B.R. and Reinstein libraries.

***The Hamburg, Kenmore and Lancaster libraries began Sunday hours on February 24, 2008.

FOOTNOTES

2009

System-wide: System down in a.m. 03/06/2009.
Most libraries closed on 09/23/2009 for Staff Development Day. Elma, Kenmore, Lackawanna, Newstead and Reinstein Memorial Library maintained regular hours; Audubon, Clearfield, Eggertsville, Julia Boyer Reinstein, Lancaster, North Collins and Orchard Park were open in the evening.

e-Branch: eBooks started December 2009.

Correctional Facility: Inmate population down by approx. 25% from last January.
Inmate population down by 133 inmates from February 2008.
Closed 8/12/2009 for staff training and 8/18/2009 due to librarian illness.
Closed 09/18/2009 and 09/24/2009 due to librarian illness.

Holding Center: Closed 1/2 day 2/18/2009.
Library closed for 1.5 days total due to leaky ceiling (03/06/2009 p.m.) and no deputy on duty (03/18/2009 a.m. and 03/19/2009 p.m.)
General & Law Library open Good Friday, 04/10/2009.
Closed 09/02/2009 - 09/16/2009 due to security inspections of all library material & shelving by Sheriff's Department

Home/Infirmary: Closed 12/18/2009 - 12/28/2009 due to an outbreak of scabies.

Dudley Branch: 594 circ items added to February 2009 totals late; December 2009 report reflects revised figures in year-to-date totals.
Closed 3 hours early 12/10/2009 due to winter storm.

North Park Branch: Closed as of 10/4/2008.
Grand opening at new location 09/17/2009.

Alden Free: Closed 12/10/2009 due to winter storm.

Amherst Public:
Audubon Branch: Delayed opening 3 hours 5/26/2009 due to employee death. Closed 1-1/2 hrs 8/24/2009 due to power outage.
Eggertsville-Snyder: Delayed opening 3 hours 5/26/2009 due to employee death.
Williamsville Branch: Open 16 fewer hours/month in 2009. Delayed opening 1 hour 5/26/2009 due to employee death.

Aurora Town Public: April to October 2009 - Main Street undergoing major reconstruction.
Closed 1-1/2 hours early 12/10/2009 due to winter storm.
Closed 1-1/2 hours early 12/10/2009 due to winter storm.

Boston Free: Closed 1-1/2 hours early 12/10/2009 due to winter storm.

Cheektowaga Public:
JBR Branch: Closed 4 hours early 12/10/2009 due to winter storm.
Reinstein Branch: Closed 4 hours early 12/10/2009 due to winter storm.

Clarence Public: Closed 2/13/2009 & 2/14/2009 due to airline tragedy.

Collins Public: Closed 2/12/2009 due to power outage.

Concord Public: Closed 2 hours 2/12/2009 due to power outage.
Delayed opening 2 hours 12/10/2009 due to winter storm.
Closed 12/11/2009 due to winter storm.

Eden: Closed all day 2/12/2009 all day due to power outage.

Elma Public: Library access from North required 3 mile detour due to road closing for repair 11/4/2009 - 11/30/2009.
Closed 1 hour early 12/11/2009 due to lack of heat in building.

Hamburg Public:
Hamburg: Closed 4 hours early 12/10/2009 due to winter storm.
Lake Shore Branch: Closed 12/11/2009 due to winter storm.

Lancaster Public: Closed 12/10/2009 due to power outage.

Marilla Free: Closed 2 hours early 12/10/2009 due to winter storm.

Orchard Park Public: Ongoing renovation project month of February and March 2009.
Open additional 3 hours per week beginning 5/26/2009.
Closed week of 1/26/2009 for painting.

Tonawanda City:
Town of Tonawanda Public:
Kenmore Branch: Closed on 11/27/2009 due to power outage.
West Seneca Public: Closed 4 hours early 12/10/2009 due to winter storm.

2008

System-wide: Most libraries closed on 9/10/2008 for Staff Development Day. Boston, Elma, Kenmore, Lackawanna and Newstead maintained regular hours; Audubon, Clearfield and Orchard Park were open in the evening.
Closed 12/21/2008 due to winter storm.

Central: Downloadable videos and MP3 (iPod compatible) audiobooks began November 6, 2008.

e-Branch: Closed in the afternoon on 3/20/2008 for staff training. Closed Thursday, 12/25/2008 for holiday – Thursdays are busiest day of week. Declining number of inmates in 2008.

Correctional Facility: Closed 2/22 & 2/29/2008 due to having no deputy available. Closed 09/09/2008 due to staff illness, 09/18/2008 lockdown and 09/22/2008 roof leaking - no public library. Public & law side closed 10/28/2008 (p.m. only) due to ceiling leaks. Closed 11/19/08 due to search/shakedown. Closed 12/19/2008 for repair of ceiling tiles
Closed 3/3/2008 due to volunteer illness. Closed 12/26/2008 due to staff illness.

Home/Infirmary: Closed 12/21/2008 due to winter storm.

Merrweather Branch: Offered limited services since its closing 4/25/08 due to elevated levels of lead detected during routine maintenance

North Park Branch: Limited Lookie Bookie services stopped at close of business day 10/04/2008.
Closed all day 1/30/2008 due to winter storm. Closed 12/22/2008 due to winter storm.

Alden Free: Closed all day 1/30/2008, early 12/19/2008 and all day 12/21/2008 due to winter storm.

Amherst Public:
Audubon Branch: Closed all day 1/30/2008 and closed early 12/19/2008 due to winter storm.
Clearfield Branch: Closed all day 1/30/2008 and closed early 12/19/2008 due to winter storm.
Eggertsville-Snyder: Closed all day 1/30/2008 and closed early 12/19/2008 due to winter storm.
Williamsville Branch: Closed all day 1/30/2008 due to winter storm and a power outage. Closed early 12/19/2008 due to winter storm.

Cheektowaga Public:
JBR Branch: Closed all day 1/30/2008, early 12/19/2008 and all day 12/21/2008 and 12/22/2008 due to winter storm.
Reinstein Branch: Closed 7 hours early on 1/30/2008 and all day 12/21/2008 and 12/22/2008 due to winter storm
Clarence Public: Closed 4 hours early on 1/30/2008 due to winter storm.

Collins Public: June 2008 – construction bridge detour on route 62.

Concord Public: Closed 2/4--2/19/2008 (12 service days) for remodeling. Closed 12/22/2008 due to winter storm.

Elma Public: Closed 5 hours early on 1/30/2008 due to winter storm
Closed 2/16--2/22/2008 (4 service days) for carpet installation.
Closed early 12/19/2008 due to winter storm.

Grand Island Memorial: Closed early 12/19/2008 due to winter storm.

Hamburg Public: Closed all day 1/30/2008 due to winter storm and a power outage.
Closed 12/21/2008 and 12/22/2009 due to winter storm due to winter storm.

Lake Shore Branch: Closed all day 12/19/2008 and 12/22/2008 due to winter storm.

Lackawanna Public: Closed all day 1/30/2008 due to winter storm. Closed 12/22/2008 due to winter storm.

Lancaster Public: Closed both 1/30 and 1/31/2008 due to a winter storm and two days without electricity.

North Collins Public: Closed at noon 12/18/2009 due to winter storm.

Orchard Park Public: Computers down 7/21/2008 from 12-8 p.m.
Closed 12/8 – 12/22/2008 due to internal renovations – NYS Construction Grant.
Closed early 12/19/2008 due to winter storm.

Tonawanda City:
Town of Tonawanda Public:
Kenilworth Branch: Closed all day 12/19/2008 due to winter storm.
Kenmore Branch: Closed early 12/19/2008 due to winter storm.
West Seneca Public: Closed 6 hours early on 1/30/2008 due to winter storm.