



Buffalo & Erie County Public Library

Public Access Computer Statistics

April 2009


EXECUTIVE SUMMARY: ALL OUTLETS

	April		% of	Year to Date		% of
	2009	2008	Change	2009	2008	Change
System Total	68,460	53,541	27.9%	264,906	192,184	37.8%
Contract Libraries	33,659	24,241	38.9%	127,761	84,522	51.2%
City Branches	16,850	13,896	21.3%	64,012	46,825	36.7%
Central Library	17,951	15,404	16.5%	73,133	60,837	20.2%


Sessions / Public Access Computers

	April	Year to Date
System Total	97.5	377.4
Contract Libraries	88.6	336.2
City Branches	81.0	307.8
Central Library	157.5	641.5

Registered Public Access Computer Sessions

 Library	April 2009			APR 2008 Total Sessions	Change	Year to Date 2009			YTD 2008 Total Sessions	Change
	Adult Sessions	Juvenile Sessions	Total Sessions			Adult Sessions	Juvenile Sessions	Total Sessions		
Alden (Ewell Free)	84	40	124	142	-12.7%	458	121	579	554	4.5%
<i>Amherst</i>										
Audubon	1,973	198	2,171	1,464	48.3%	7,610	826	8,436	5,595	50.8%
Clearfield	1,603	252	1,855	1,268	46.3%	6,315	937	7,252	4,270	69.8%
Egbertsville-Snyder	979	79	1,058	697	51.8%	3,570	324	3,894	2,376	63.9%
Williamsville	623	78	701	608	15.3%	2,211	270	2,481	2,111	17.5%
Angola	620	89	709	582	21.8%	2,307	381	2,688	1,811	48.4%
Aurora	970	85	1,055	664	58.9%	3,763	349	4,112	2,771	48.4%
Boston	185	150	335	261	28.4%	695	588	1,283	1,069	20.0%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	2,200	339	2,539	1,236	105.4%	8,526	1,227	9,753	5,205	87.4%
Reinstein Memorial	1,741	445	2,186	1,555	40.6%	6,223	1,810	8,033	5,387	49.1%
Clarence	1,237	111	1,348	876	53.9%	4,713	403	5,116	3,410	50.0%
Collins	347	180	527	465	13.3%	1,471	854	2,325	1,835	26.7%
Concord	532	240	772	635	21.6%	2,205	1,017	3,222	2,022	59.3%
Eden	280	162	442	234	88.9%	1,068	583	1,651	879	87.8%
Elma	386	67	453	383	18.3%	1,644	226	1,870	1,172	59.6%
Grand Island Memorial	713	76	789	511	54.4%	2,714	391	3,105	1,751	77.3%
<i>Hamburg</i>										
Hamburg	1,483	328	1,811	1,446	25.2%	5,673	1,254	6,927	4,503	53.8%
Lake Shore	474	67	541	416	30.0%	1,766	310	2,076	1,431	45.1%
Lackawanna	1,455	331	1,786	1,456	22.7%	4,483	1,333	5,816	3,836	51.6%
Lancaster	1,554	471	2,025	1,106	83.1%	6,287	1,559	7,846	3,614	117.1%
Marilla	121	34	155	137	13.1%	547	167	714	502	42.2%
Newstead	506	137	643	548	17.3%	1,998	480	2,478	1,727	43.5%
North Collins	191	152	343	205	67.3%	773	641	1,414	756	87.0%
Orchard Park	1,417	268	1,685	1,561	7.9%	5,094	942	6,036	5,734	5.3%
City of Tonawanda	733	252	985	461	113.7%	2,730	900	3,630	1,663	118.3%
<i>Town of Tonawanda</i>										
Kenilworth	797	253	1,050	791	32.7%	3,163	822	3,985	2,727	46.1%
Kenmore	2,533	779	3,312	2,671	24.0%	9,830	2,773	12,603	9,000	40.0%
West Seneca	2,019	240	2,259	1,862	21.3%	7,640	796	8,436	6,811	23.9%
<i>Buffalo</i>										
Crane	2,622	189	2,811	1,999	40.6%	9,403	613	10,016	7,505	33.5%
Dudley	1,253	280	1,533	1,402	9.3%	4,601	1,226	5,827	5,256	10.9%
East Clinton	980	407	1,387	752	84.4%	3,546	1,696	5,242	1,955	168.1%
East Delavan	1,346	1,237	2,583	2,156	19.8%	5,086	4,282	9,368	6,254	49.8%
Merriweather	2,502	1,327	3,829	3,466	10.5%	9,824	4,878	14,702	11,861	24.0%
Niagara	1,352	1,169	2,521	1,876	34.4%	5,510	4,624	10,134	5,652	79.3%
North Park	0	0	0	679	-100.0%	0	0	0	2,676	-100.0%
Riverside	1,293	893	2,186	1,566	39.6%	5,383	3,340	8,723	5,666	54.0%
<i>Central</i>										
B S T	6,019	469	6,488	5,835	11.2%	24,586	2,476	27,062	21,709	24.7%
Children's	0	517	517	242	113.6%	0	1,533	1,533	1,013	51.3%
GRO	27	0	27	20	35.0%	109	1	110	1,428	-92.3%
HSS	10,012	526	10,538	9,307		40,252	2,544	42,796	36,687	16.7%
Teen Room	230	151	381	N/A	13.2%	888	744	1,632	N/A	N/A
System Total	55,392	13,068	68,460	53,541	27.9%	214,665	50,241	264,906	192,184	37.8%
Contract Library Total	27,756	5,903	33,659	24,241	38.9%	105,477	22,284	127,761	84,522	51.2%
City Branch Total	11,348	5,502	16,850	13,896	21.3%	43,353	20,659	64,012	46,825	36.7%
Central Library	16,288	1,663	17,951	15,404	16.5%	65,835	7,298	73,133	60,837	20.2%

Registered Public Access Computer Sessions

 Library	Number of PACs	April 2009	Year to Date 2009
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	24.8	115.8
<i>Amherst</i>			
Audubon	19	114.3	444.0
Clearfield	17	109.1	426.6
Egbertsville-Snyder	11	96.2	354.0
Williamsville	10	70.1	248.1
Angola	9	78.8	298.7
Aurora	14	75.4	293.7
Boston	6	55.8	213.8
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	79.3	304.8
Reinstein Memorial	23	95.0	349.3
Clarence	19	70.9	269.3
Collins	10	52.7	232.5
Concord	12	64.3	268.5
Eden	8	55.3	206.4
Elma	10	45.3	187.0
Grand Island Memorial	15	52.6	207.0
<i>Hamburg</i>			
Hamburg	11	164.6	629.7
Lake Shore	7	77.3	296.6
Lackawanna	15	119.1	387.7
Lancaster	17	119.1	461.5
Marilla	6	25.8	119.0
Newstead	11	58.5	225.3
North Collins	10	34.3	141.4
Orchard Park	21	80.2	287.4
City of Tonawanda	10	98.5	363.0
<i>Town of Tonawanda</i>			
Kenilworth	13	80.8	306.5
Kenmore	21	157.7	600.1
West Seneca	18	125.5	468.7
<i>Buffalo</i>			
Crane	24	117.1	417.3
Dudley	22	69.7	264.9
East Clinton	11	126.1	476.5
East Delavan	41	63.0	228.5
Merriweather	49	78.1	300.0
Niagara	20	126.1	506.7
North Park	25	0.0	0.0
Riverside	16	136.6	545.2
<i>Central</i>			
B S T	42	154.5	644.3
Children's	8	64.6	191.6
GRO	3	9.0	36.7
HSS	49	215.1	873.4
Teen Room	12	31.8	136.0
System Total	702	97.5	377.4
Contract Library Total	380	88.6	336.2
City Branch Total	208	81.0	307.8
Central Library	114	157.5	641.5



Public Access Computer Statistics

April Footnotes

2009*

System-Wide A determination was made that all PCs in the public venue will be counted as Internet-able PCs.
All PC counts were updated in February 2009.

4/09-10/09

Aurora Main Street in Aurora undergoing huge reconstruction. Street in front of library has been closed to traffic, water shut off and programs have been canceled due to street issues. This is expected to continue until October 2009.

North Park Library Closed 10/4/2008

City Branches & Central A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

Williamsville Open 16 fewer hours/month in 2009

* Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

2008

System-Wide 108 Computers added throughout the year.

4/2008 **Boston** Use of Envisionware PC Reservation System replaces us of PAC-Man.
4/2008 **Collins** Public Access Computer Statistics Reports from Envisionware show
4/2008 **Lancaster** an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

4/2008 **North Park** The North Park Library has been offering limited services since its closing due to elevated level of lead detected during routine maintenance. Public Access Computing has been suspended until further notice.

