



Buffalo & Erie County Public Library

Public Access Computer Statistics


October 2008


EXECUTIVE SUMMARY: ALL OUTLETS

	October		% of	Year to Date		% of
	2008	2007	Change	2008	2007	Change
System Total	65,651	39,616	65.7%	559,320	363,258	54.0%
Contract Libraries	31,263	20,659	51.3%	258,417	191,146	35.2%
City Branches	15,968	9,427	69.4%	141,975	85,456	66.1%
Central Library	18,420	9,530	93.3%	158,928	86,656	83.4%

Sessions / Public Access Computers

	October	Year to Date
System Total	99.2	844.9
Contract Libraries	84.3	696.5
City Branches	89.2	793.2
Central Library	164.5	1,419.0

 Library	October 2008			October 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	200	32	232	174	33.3%	1,324	284	1,608	1,488	8.1%
<i>Amherst</i>										
Audubon	1,761	228	1,989	1,517	31.1%	12,990	2,446	15,436	15,252	1.2%
Clearfield	1,525	265	1,790	1,078	66.0%	12,447	1,647	14,094	9,835	43.3%
Egbertsville-Snyder	682	76	758	614	23.5%	6,391	672	7,063	5,801	21.8%
Williamsville	554	74	628	609	3.1%	5,200	460	5,660	5,132	10.3%
Angola	530	144	674	415	62.4%	4,674	905	5,579	3,864	44.4%
Aurora	822	97	919	587	56.6%	7,454	1,080	8,534	5,265	62.1%
Boston	170	88	258	221	16.7%	1,305	1,268	2,573	1,646	56.3%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,820	213	2,033	1,514	34.3%	13,185	1,947	15,132	13,862	9.2%
Reinstein Memorial	1,455	556	2,011	1,236	62.7%	13,396	3,365	16,761	10,970	52.8%
Clarence	1,038	124	1,162	911	27.6%	8,535	1,792	10,327	7,901	30.7%
Collins	401	335	736	504	46.0%	3,510	2,266	5,776	4,592	25.8%
Concord	539	319	858	509	68.6%	4,925	2,024	6,949	6,126	13.4%
Eden	238	138	376	167	125.1%	2,135	795	2,930	1,666	75.9%
Elma	418	87	505	251	101.2%	3,525	695	4,220	2,437	73.2%
Grand Island Memorial	630	91	721	374	92.8%	5,109	875	5,984	3,621	65.3%
<i>Hamburg</i>										
Hamburg	1,370	306	1,676	1,082	54.9%	11,313	2,525	13,838	11,484	20.5%
Lake Shore	500	91	591	316	87.0%	4,161	706	4,867	3,053	59.4%
Lackawanna	1,101	357	1,458	928	57.1%	9,178	3,187	12,365	7,488	65.1%
Lancaster	1,671	293	1,964	1,116	76.0%	12,048	1,781	13,829	9,999	38.3%
Marilla	154	27	181	212	-14.6%	1,217	362	1,579	1,576	0.2%
Newstead	479	106	585	502	16.5%	4,042	1,324	5,366	4,527	18.5%
North Collins	185	144	329	224	46.9%	1,322	1,065	2,387	2,308	3.4%
Orchard Park	1,512	265	1,777	1,306	36.1%	13,524	2,261	15,785	12,319	28.1%
City of Tonawanda	617	181	798	544	46.7%	4,809	1,242	6,051	4,975	21.6%
<i>Town of Tonawanda</i>										
Kenilworth	793	266	1,059	539	96.5%	6,636	1,827	8,463	4,821	75.5%
Kenmore	2,462	581	3,043	1,790	70.0%	22,066	4,786	26,852	16,689	60.9%
West Seneca	1,925	227	2,152	1,419	51.7%	16,482	1,927	18,409	12,449	47.9%
<i>Buffalo</i>										
Crane	2,195	140	2,335	1,746	33.7%	19,885	1,725	21,610	15,340	40.9%
Dudley	1,101	557	1,658	516	221.3%	10,668	4,526	15,194	10,246	48.3%
East Clinton	733	588	1,321	432	205.8%	5,552	4,870	10,422	3,283	217.5%
East Delavan	1,429	1,192	2,621	1,144	129.1%	10,671	10,435	21,106	9,525	121.6%
Merriweather	2,571	1,201	3,772	2,082	81.2%	22,215	12,192	34,407	18,581	85.2%
Niagara	1,289	993	2,282	1,317	73.3%	10,860	8,677	19,537	11,094	76.1%
North Park	0	0	0	746	N/A	2,238	438	2,676	5,523	-51.5%
Riverside	1,246	733	1,979	1,444	37.0%	9,908	7,115	17,023	11,864	43.5%
<i>Central</i>										
B S T	6,185	606	6,791	2,402	182.7%	52,202	6,386	58,588	20,550	185.1%
Children's	0	284	284	241	17.8%	1	3,059	3,060	2,444	25.2%
GRO	37	0	37	371	-90.0%	1,451	166	1,617	3,439	-53.0%
HSS	10,061	526	10,587	6,516	62.5%	89,502	5,440	94,942	60,223	57.7%
Teen Room	389	332	721	N/A	N/A	389	332	721	N/A	N/A
System Total	52,788	12,863	65,651	39,616	65.7%	448,445	110,875	559,320	363,258	54.0%
Contract Library Total	25,552	5,711	31,263	20,659	51.3%	212,903	45,514	258,417	191,146	35.2%
City Branch Total	10,564	5,404	15,968	9,427	69.4%	91,997	49,978	141,975	85,456	66.1%
Central Library	16,672	1,748	18,420	9,530	93.3%	143,545	15,383	158,928	86,656	83.4%

 Library	Number of PACs	October 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	46.4	321.6
<i>Amherst</i>			
Audubon	19	104.7	812.4
Clearfield	17	105.3	829.1
Egbertsville-Snyder	9	84.2	784.8
Williamsville	10	62.8	566.0
Angola	7	96.3	797.0
Aurora	14	65.6	609.6
Boston	6	43.0	428.8
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	63.5	472.9
Reinstein Memorial	23	87.4	728.7
Clarence	19	61.2	543.5
Collins	10	73.6	577.6
Concord	12	71.5	579.1
Eden	8	47.0	366.3
Elma	10	50.5	422.0
Grand Island Memorial	15	48.1	398.9
<i>Hamburg</i>			
Hamburg	11	152.4	1,258.0
Lake Shore	7	84.4	695.3
Lackawanna	15	97.2	824.3
Lancaster	17	115.5	813.5
Marilla	6	30.2	263.2
Newstead	11	53.2	487.8
North Collins	10	32.9	238.7
Orchard Park	21	84.6	751.7
City of Tonawanda	9	88.7	672.3
<i>Town of Tonawanda</i>			
Kenilworth	12	88.3	705.3
Kenmore	21	144.9	1,278.7
West Seneca	15	143.5	1,227.3
<i>Buffalo</i>			
Crane	22	106.1	982.3
Dudley	18	92.1	844.1
East Clinton	11	120.1	947.5
East Delavan	35	74.9	603.0
Merriweather	45	83.8	764.6
Niagara	19	120.1	1,028.3
North Park	13	0.0	205.8
Riverside	16	123.7	1,063.9
<i>Central</i>			
B S T	43	157.9	1,362.5
Children's	8	35.5	382.5
GRO	3	12.3	539.0
HSS	46	230.2	2,064.0
Teen Room	12	60.1	60.1
System Total	662	99.2	844.9
Contract Library Total	371	84.3	696.5
City Branch Total	179	89.2	793.2
Central Library	112	164.5	1,419.0



Public Access Computer Statistics

October 2008 Footnotes

2008*

- * **City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

The 2008 B&ECPL operating budget funds Sunday hours at the Central, Merriweather, Audubon, Hamburg, Kenmore, Lancaster, North Collins and Orchard Park libraries.

*Sunday hours at the Clearfield (Amherst) Library are provided as a result of volunteer fund-raising efforts.

**The Town of Cheektowaga funds Sunday hours at the J.B.R. and Reinstein libraries

***The Hamburg, Kenmore and Lancaster libraries began Sunday hours on February 24, 2008
Sunday service hours began on September 7, 2008

Central Library * Teen Room statistics were added beginning October 1, 2008.

The Teen Room is provided for 13 to 19 year olds and designed for computer access, study, arts and gaming. Teen programs will also be held in the room, space permitting. Due to budget limitations, the room is open from 3:00 - 5:45 PM, Monday-Friday.

Holding Center Public and Law side closed 10/28/08 (pm only) due to ceiling leaks.

Collins Library Construction bridge detour on route 62.

North Park: The North Park Library has been offering limited services since its closing 4/25/08 due to elevated level of lead detected during routine maintenance. Public Access Computing has been suspended until further notice.

In 2008 use of Envisionware PC Reservation System replaced use of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

2007

System-Wide: As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.