



Buffalo & Erie County Public Library

Public Access Computer Statistics

MAY 2008


EXECUTIVE SUMMARY: ALL OUTLETS

	May		% of Change	Year to Date		% of Change
	2008	2007		2008	2007	
System Total	54,755	35,353	54.9%	246,939	168,477	46.6%
Contract Libraries	24,934	18,334	36.0%	109,456	89,151	22.8%
City Branches	14,109	8,453	66.9%	60,934	38,236	59.4%
Central Library	15,712	8,566	83.4%	76,549	41,090	86.3%


Sessions / Public Access Computers

	May	Year to Date
System Total	84.2	379.9
Contract Libraries	67.2	295.0
City Branches	78.8	340.4
Central Library	157.1	765.5

Registered Public Access Computer Sessions

 Library	May 2008			May 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	126	39	165	140	17.9%	535	184	719	741	-3.0%
<i>Amherst</i>										
Audubon	1,043	249	1,292	1,388	-6.9%	5,697	1,190	6,887	7,350	-6.3%
Clearfield	1,245	117	1,362	911	49.5%	5,069	563	5,632	4,684	20.2%
Eggertsville-Snyder	691	42	733	522	40.4%	2,778	331	3,109	2,423	28.3%
Williamsville	560	34	594	550	8.0%	2,528	177	2,705	2,560	5.7%
Angola	475	76	551	334	65.0%	1,989	373	2,362	1,693	39.5%
Aurora	608	88	696	618	12.6%	3,147	320	3,467	2,603	33.2%
Boston	134	53	187	129	45.0%	538	718	1,256	696	80.5%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	996	156	1,152	1,483	-22.3%	5,454	903	6,357	6,885	-7.7%
Reinstein Memorial	1,381	291	1,672	1,009	65.7%	5,893	1,166	7,059	5,184	36.2%
Clarence	854	105	959	651	47.3%	3,332	1,037	4,369	3,586	21.8%
Collins	344	161	505	387	30.5%	1,497	843	2,340	1,955	19.7%
Concord	551	165	716	616	16.2%	1,996	742	2,738	2,982	-8.2%
Eden	209	42	251	152	65.1%	907	223	1,130	730	54.8%
Elma	343	80	423	202	109.4%	1,267	328	1,595	1,080	47.7%
Grand Island Memorial	544	82	626	415	50.8%	2,033	344	2,377	1,738	36.8%
<i>Hamburg</i>										
Hamburg	1,177	234	1,411	1,041	35.5%	4,860	1,054	5,914	5,201	13.7%
Lake Shore	432	72	504	333	51.4%	1,667	268	1,935	1,331	45.4%
Lackawanna	936	369	1,305	732	78.3%	3,847	1,294	5,141	3,517	46.2%
Lancaster	1,363	135	1,498	917	63.4%	4,587	525	5,112	4,332	18.0%
Marilla	121	35	156	179	-12.8%	515	143	658	744	-11.6%
Newstead	434	86	520	405	28.4%	1,740	507	2,247	1,943	15.6%
North Collins	136	101	237	275	-13.8%	592	401	993	1,237	-19.7%
Orchard Park	1,346	230	1,576	1,124	40.2%	6,208	1,102	7,310	5,952	22.8%
City of Tonawanda	405	59	464	489	-5.1%	1,823	304	2,127	2,347	-9.4%
<i>Town of Tonawanda</i>										
Kenilworth	765	200	965	472	104.4%	2,984	708	3,692	2,281	61.9%
Kenmore	2,404	333	2,737	1,749	56.5%	9,757	1,980	11,737	7,647	53.5%
West Seneca	1,526	151	1,677	1,111	50.9%	7,708	780	8,488	5,729	48.2%
<i>Buffalo</i>										
Crane	2,061	160	2,221	1,597	39.1%	8,916	810	9,726	7,148	36.1%
Dudley	1,087	340	1,427	955	49.4%	5,048	1,635	6,683	4,845	37.9%
East Clinton	543	388	931	284	227.8%	1,718	1,168	2,886	1,429	102.0%
East Delavan	1,044	1,126	2,170	1,124	93.1%	4,086	4,338	8,424	4,144	103.3%
Merriweather	2,475	1,160	3,635	1,736	109.4%	10,052	5,444	15,496	9,018	71.8%
Niagara	1,132	878	2,010	1,021	96.9%	4,215	3,447	7,662	4,441	72.5%
North Park	0	0	0	594	N/A	2,238	438	2,676	2,137	25.2%
Riverside	1,008	707	1,715	1,142	50.2%	4,111	3,270	7,381	5,074	45.5%
<i>Central</i>										
B S T	5,359	708	6,067	1,952	210.8%	24,641	3,135	27,776	9,795	183.6%
Children's	0	226	226	148	52.7%	0	1,239	1,239	1,037	19.5%
GRO	17	0	17	337	-95.0%	1,279	166	1,445	1,563	-7.5%
HSS	8,927	475	9,402	6,129	53.4%	43,531	2,558	46,089	28,695	60.6%
Teen Room										
System Total	44,802	9,953	54,755	35,353	54.9%	200,783	46,156	246,939	168,477	46.6%
Contract Library Total	21,149	3,785	24,934	18,334	36.0%	90,948	18,508	109,456	89,151	22.8%
City Branch Total	9,350	4,759	14,109	8,453	66.9%	40,384	20,550	60,934	38,236	59.4%
Central Library	14,303	1,409	15,712	8,566	83.4%	69,451	7,098	76,549	41,090	86.3%

Registered Public Access Computer Sessions

 Library	Number of PACs	May 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	33.0	143.8
<i>Amherst</i>			
Audubon	19	68.0	362.5
Clearfield	17	80.1	331.3
Egbertsville-Snyder	9	81.4	345.4
Williamsville	10	59.4	270.5
Angola	7	78.7	337.4
Aurora	14	49.7	247.6
Boston	6	31.2	209.3
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	36.0	198.7
Reinstein Memorial	23	72.7	306.9
Clarence	19	50.5	229.9
Collins	10	50.5	234.0
Concord	12	59.7	228.2
Eden	8	31.4	141.3
Elma	10	42.3	159.5
Grand Island Memorial	15	41.7	158.5
<i>Hamburg</i>			
Hamburg	11	128.3	537.6
Lake Shore	7	72.0	276.4
Lackawanna	15	87.0	342.7
Lancaster	17	88.1	300.7
Marilla	6	26.0	109.7
Newstead	11	47.3	204.3
North Collins	10	23.7	99.3
Orchard Park	21	75.0	348.1
City of Tonawanda	9	51.6	236.3
<i>Town of Tonawanda</i>			
Kenilworth	12	80.4	307.7
Kenmore	21	130.3	558.9
West Seneca	15	111.8	565.9
<i>Buffalo</i>			
Crane	22	101.0	442.1
Dudley	18	79.3	371.3
East Clinton	11	84.6	262.4
East Delavan	35	62.0	240.7
Merriweather	45	80.8	344.4
Niagara	19	105.8	403.3
North Park	13	0.0	205.8
Riverside	16	107.2	461.3
<i>Central</i>			
B S T	43	141.1	646.0
Children's	8	28.3	154.9
GRO	3	5.7	481.7
HSS	46	204.4	1,001.9
Teen Room			
System Total	650	84.2	379.9
Contract Library Total	371	67.2	295.0
City Branch Total	179	78.8	340.4
Central Library	100	157.1	765.5



Public Access Computer Statistics

MAY 2008 Footnotes

2008*

*** City Branches & Central**

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

North Park:

The North Park Library has been offering limited services since its closing due to elevated level of lead detected during routine maintenance. Public Access Computing has been suspended until further notice.

East Delavan (1/22/2008)

Use of Envisionware PC Reservation System replaces us of PAC-Man.

Merriweather (1/15/2008)

Public Access Computer Statistics Reports from Envisionware show

Kenilworth (1/28/2008)

an increase in the number of computer sessions because multiple

Kenmore (1/17/2008)

sessions by the same user on the same day are counted individually

Orchard Park (1/24/2008)

while in PAC-Man, they were counted as one session. Envisionware

Angola (2/28/2008)

reporting is more accurate.

Clearfield (2/6/2008)

Concord (2/25/2008)

East Clinton (2/21/2008)

Clarence (3/12/2008)

Eggerstsville (2/5/2008)

Eden (3/3/2008)

Grand Island (2/14/2008)

Elma (3/25/2008)

Lackawanna (2/27/2008)

Hamburg (3/11/2008)

Reinstein (2/4/2008)

Lakeshore (3/14/2008)

Riverside (2/12/2008)

Marilla (3/26/2008)

Williamsville (2/11/2008)

Boston (4/4/2008)

Newstead (3/17/2008)

Collins (4/2008)

Alden (3/18/2008)

Lancaster (4/2008)

Youth Resource Center computers were added to all locations during Fall 2001.

*These computers do **not** require registration before use and are not tracked in these statistics.*

Therefore, juvenile computer use statistics are underreported.

2007*

System-Wide:

As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Dudley (10/15/2007)

Use of Envisionware PC Reservation System replaces us of PAC-Man.

Central (11/1/2007)

Public Access Computer Statistics Reports from Envisionware show

Crane (12/10/2007)

an increase in the number of computer sessions because multiple

West Seneca (12/13/2007)

sessions by the same user on the same day are counted individually

East Aurora (12/17/2007)

while in PAC-Man, they were counted as one session. Envisionware

reporting is more accurate.