



Buffalo & Erie County Public Library

Public Access Computer Statistics

March 2008


EXECUTIVE SUMMARY: ALL OUTLETS

	March		% of	Year to Date		% of
	2008	2007	Change	2008	2007	Change
System Total	50,790	36,970	37.4%	138,643	98,016	41.4%
Contract Libraries	22,682	19,670	15.3%	60,281	52,279	15.3%
City Branches	12,757	8,192	55.7%	32,929	21,685	51.9%
Central Library	15,351	9,108	68.5%	45,433	24,052	88.9%


Sessions / Public Access Computers

	March	Year to Date
System Total	78.1	213.3
Contract Libraries	61.1	162.5
City Branches	71.3	184.0
Central Library	153.5	454.3

Registered Public Access Computer Sessions

 Library	March 2008			March 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	139	74	213	153	39.2%	295	117	412	451	-8.6%
<i>Amherst</i>										
Audubon	1,156	235	1,391	1,660	-16.2%	3,429	702	4,131	4,519	-8.6%
Clearfield	940	73	1,013	1,033	-1.9%	2,665	337	3,002	2,836	5.9%
Egbertsville-Snyder	553	59	612	532	15.0%	1,457	222	1,679	1,373	22.3%
Williamsville	498	20	518	570	-9.1%	1,384	119	1,503	1,510	-0.5%
Angola	438	77	515	425	21.2%	1,030	199	1,229	977	25.8%
Aurora	688	77	765	548	39.6%	1,932	175	2,107	1,444	45.9%
Boston	92	180	272	172	58.1%	245	563	808	430	87.9%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,131	238	1,369	1,525	-10.2%	3,383	586	3,969	3,972	-0.1%
Reinstein Memorial	1,246	306	1,552	1,113	39.4%	3,190	642	3,832	3,103	23.5%
Clarence	648	161	809	793	2.0%	1,690	844	2,534	2,235	13.4%
Collins	265	174	439	457	-3.9%	825	545	1,370	1,125	21.8%
Concord	434	123	557	623	-10.6%	954	433	1,387	1,741	-20.3%
Eden	213	41	254	147	72.8%	491	154	645	425	51.8%
Elma	232	77	309	238	29.8%	611	178	789	652	21.0%
Grand Island Memorial	459	64	523	339	54.3%	1,043	197	1,240	902	37.5%
<i>Hamburg</i>										
Hamburg	982	246	1,228	1,167	5.2%	2,505	552	3,057	3,077	-0.6%
Lake Shore	375	50	425	284	49.6%	858	157	1,015	668	51.9%
Lackawanna	808	271	1,079	803	34.4%	1,902	478	2,380	2,001	18.9%
Lancaster	795	91	886	952	-6.9%	2,246	262	2,508	2,496	0.5%
Marilla	94	24	118	129	-8.5%	278	87	365	429	-14.9%
Newstead	340	113	453	427	6.1%	883	296	1,179	1,135	3.9%
North Collins	124	82	206	305	-32.5%	333	218	551	693	-20.5%
Orchard Park	1,391	257	1,648	1,346	22.4%	3,524	649	4,173	3,536	18.0%
City of Tonawanda	339	67	406	507	-19.9%	1,031	171	1,202	1,418	-15.2%
<i>Town of Tonawanda</i>										
Kenilworth	592	164	756	491	54.0%	1,566	370	1,936	1,361	42.2%
Kenmore	1,959	542	2,501	1,663	50.4%	5,112	1,217	6,329	4,348	45.6%
West Seneca	1,646	219	1,865	1,268	47.1%	4,493	456	4,949	3,422	44.6%
<i>Buffalo</i>										
Crane	1,844	221	2,065	1,483	39.2%	5,019	487	5,506	4,082	34.9%
Dudley	971	313	1,284	1,134	13.2%	2,948	906	3,854	2,918	32.1%
East Clinton	331	225	556	294	89.1%	739	464	1,203	795	51.3%
East Delavan	770	943	1,713	883	94.0%	2,042	2,056	4,098	2,128	92.6%
Merriweather	2,049	1,326	3,375	1,962	72.0%	5,297	3,098	8,395	5,345	57.1%
Niagara	796	685	1,481	963	53.8%	1,986	1,790	3,776	2,406	56.9%
North Park	626	98	724	428	N/A	1,672	325	1,997	1,125	77.5%
Riverside	833	726	1,559	1,045	49.2%	2,215	1,885	4,100	2,886	42.1%
<i>Central</i>										
B S T	5,242	603	5,845	2,263	158.3%	14,027	1,847	15,874	5,825	172.5%
Children's	0	302	302	241	25.3%	0	771	771	654	17.9%
GRO	19	4	23	357	-93.6%	1,242	166	1,408	899	56.6%
HSS	8,671	510	9,181	6,247	47.0%	25,788	1,592	27,380	16,674	64.2%
Teen Room										
System Total	40,729	10,061	50,790	36,970	37.4%	112,330	26,313	138,643	98,016	41.4%
Contract Library Total	18,577	4,105	22,682	19,670	15.3%	49,355	10,926	60,281	52,279	15.3%
City Branch Total	8,220	4,537	12,757	8,192	55.7%	21,918	11,011	32,929	21,685	51.9%
Central Library	13,932	1,419	15,351	9,108	68.5%	41,057	4,376	45,433	24,052	88.9%

Registered Public Access Computer Sessions

 Library	Number of PACs	March 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	42.6	82.4
<i>Amherst</i>			
Audubon	19	73.2	217.4
Clearfield	17	59.6	176.6
Egbertsville-Snyder	9	68.0	186.6
Williamsville	10	51.8	150.3
Angola	7	73.6	175.6
Aurora	14	54.6	150.5
Boston	6	45.3	134.7
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	42.8	124.0
Reinstein Memorial	23	67.5	166.6
Clarence	19	42.6	133.4
Collins	10	43.9	137.0
Concord	12	46.4	115.6
Eden	8	31.8	80.6
Elma	10	30.9	78.9
Grand Island Memorial	15	34.9	82.7
<i>Hamburg</i>			
Hamburg	11	111.6	277.9
Lake Shore	7	60.7	145.0
Lackawanna	15	71.9	158.7
Lancaster	17	52.1	147.5
Marilla	6	19.7	60.8
Newstead	11	41.2	107.2
North Collins	10	20.6	55.1
Orchard Park	21	78.5	198.7
City of Tonawanda	9	45.1	133.6
<i>Town of Tonawanda</i>			
Kenilworth	12	63.0	161.3
Kenmore	21	119.1	301.4
West Seneca	15	124.3	329.9
<i>Buffalo</i>			
Crane	22	93.9	250.3
Dudley	18	71.3	214.1
East Clinton	11	50.5	109.4
East Delavan	35	48.9	117.1
Merriweather	45	75.0	186.6
Niagara	19	77.9	198.7
North Park	13	55.7	153.6
Riverside	16	97.4	256.3
<i>Central</i>			
B S T	43	135.9	369.2
Children's	8	37.8	96.4
GRO	3	7.7	469.3
HSS	46	199.6	595.2
Teen Room			
System Total	650	78.1	213.3
Contract Library Total	371	61.1	162.5
City Branch Total	179	71.3	184.0
Central Library	100	153.5	454.3



Public Access Computer Statistics

March 2008 Footnotes

2008*

*** City Branches & Central**

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

East Delavan (1/22/2008)
Merriweather (1/15/2008)
Kenilworth (1/28/2008)
Kenmore (1/17/2008)
Orchard Park (1/24/2008)
Angola (2/28/2008)
Clearfield (2/6/2008)
Concord (2/25/2008)
East Clinton (2/21/2008)
Eggerstsville (2/5/2008)
Grand Island (2/14/2008)
Lackawanna (2/27/2008)
Reinstein (2/4/2008)
Riverside (2/12/2008)
Williamsville (2/11/2008)
Newstead (3/17/2008)
Alden (3/18/2008)
Clarence (3/12/2008)
Eden (3/3/2008)
Elma (3/25/2008)
Hamburg (3/11/2008)
Lakeshore (3/14/2008)
Marilla (3/26/2008)

Use of Envisionware PC Reservation System replaces us of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

2007

System-Wide:

As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Dudley (10/15/2007)
Central (11/1/2007)
Crane (12/10/2007)
West Seneca (12/13/2007)
East Aurora (12/17/2007)

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