



Buffalo & Erie County Public Library

Public Access Computer Statistics

June 2008


EXECUTIVE SUMMARY: ALL OUTLETS

	June		% of	Year to Date		% of
	2008	2007	Change	2008	2007	Change
System Total	55,936	35,752	56.5%	302,875	204,229	48.3%
Contract Libraries	26,341	18,822	39.9%	135,797	107,973	25.8%
City Branches	15,228	8,536	78.4%	76,162	46,772	62.8%
Central Library	14,367	8,394	71.2%	90,916	49,484	83.7%


Sessions / Public Access Computers

	June	Year to Date
System Total	86.1	466.0
Contract Libraries	71.0	366.0
City Branches	85.1	425.5
Central Library	143.7	909.2

Registered Public Access Computer Sessions

 Library	June 2008			June 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	117	22	139	108	28.7%	652	206	858	849	1.1%
<i>Amherst</i>										
Audubon	1,053	225	1,278	1,480	-13.6%	6,750	1,415	8,165	8,830	-7.5%
Clearfield	1,428	151	1,579	966	63.5%	6,497	714	7,211	5,650	27.6%
Eggertsville-Snyder	729	69	798	697	14.5%	3,507	400	3,907	3,120	25.2%
Williamsville	542	29	571	455	25.5%	3,070	206	3,276	3,015	8.7%
Angola	487	67	554	363	52.6%	2,476	440	2,916	2,056	41.8%
Aurora	955	366	1,321	472	179.9%	4,102	686	4,788	3,075	55.7%
Boston	129	105	234	126	85.7%	667	823	1,490	822	81.3%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,027	150	1,177	1,325	-11.2%	6,481	1,053	7,534	8,210	-8.2%
Reinstein Memorial	1,461	260	1,721	1,030	67.1%	7,354	1,426	8,780	6,214	41.3%
Clarence	988	109	1,097	731	50.1%	4,320	1,146	5,466	4,317	26.6%
Collins	389	200	589	528	11.6%	1,886	1,043	2,929	2,483	18.0%
Concord	521	155	676	670	0.9%	2,517	897	3,414	3,652	-6.5%
Eden	260	61	321	144	122.9%	1,167	284	1,451	874	66.0%
Elma	422	59	481	233	106.4%	1,689	387	2,076	1,313	58.1%
Grand Island Memorial	622	116	738	377	95.8%	2,655	460	3,115	2,115	47.3%
<i>Hamburg</i>										
Hamburg	1,255	301	1,556	1,246	24.9%	6,115	1,355	7,470	6,447	15.9%
Lake Shore	450	73	523	351	49.0%	2,117	341	2,458	1,682	46.1%
Lackawanna	922	461	1,383	673	105.5%	4,769	1,755	6,524	4,190	55.7%
Lancaster	1,179	173	1,352	1,098	23.1%	5,766	698	6,464	5,430	19.0%
Marilla	105	22	127	116	9.5%	620	165	785	860	-8.7%
Newstead	402	127	529	541	-2.2%	2,142	634	2,776	2,484	11.8%
North Collins	120	98	218	202	7.9%	712	499	1,211	1,439	-15.8%
Orchard Park	1,351	209	1,560	1,070	45.8%	7,559	1,311	8,870	7,022	26.3%
City of Tonawanda	405	111	516	493	4.7%	2,228	415	2,643	2,840	-6.9%
<i>Town of Tonawanda</i>										
Kenilworth	666	162	828	449	84.4%	3,650	870	4,520	2,730	65.6%
Kenmore	2,368	399	2,767	1,736	59.4%	12,125	2,379	14,504	9,383	54.6%
West Seneca	1,519	189	1,708	1,142	49.6%	9,227	969	10,196	6,871	48.4%
<i>Buffalo</i>										
Crane	2,021	155	2,176	1,375	58.3%	10,937	965	11,902	8,523	39.6%
Dudley	1,102	422	1,524	1,066	43.0%	6,150	2,057	8,207	5,911	38.8%
East Clinton	955	955	1,910	322	493.2%	2,673	2,123	4,796	1,751	173.9%
East Delavan	1,097	991	2,088	864	141.7%	5,183	5,329	10,512	5,008	109.9%
Merriweather	2,380	1,111	3,491	1,714	103.7%	12,432	6,555	18,987	10,732	76.9%
Niagara	1,280	1,016	2,296	1,347	70.5%	5,495	4,463	9,958	5,788	72.0%
North Park	0	0	0	628	N/A	2,238	438	2,676	2,765	-3.2%
Riverside	993	750	1,743	1,220	42.9%	5,104	4,020	9,124	6,294	45.0%
<i>Central</i>										
B S T	4,706	677	5,383	1,831	194.0%	29,347	3,812	33,159	11,626	185.2%
Children's	1	225	226	230	-1.7%	1	1,464	1,465	1,267	15.6%
GRO	35	0	35	331	-89.4%	1,314	166	1,480	1,894	-21.9%
HSS	8,127	596	8,723	6,002	45.3%	51,658	3,154	54,812	34,697	58.0%
Teen Room										
System Total	44,569	11,367	55,936	35,752	56.5%	245,352	57,523	302,875	204,229	48.3%
Contract Library Total	21,872	4,469	26,341	18,822	39.9%	112,820	22,977	135,797	107,973	25.8%
City Branch Total	9,828	5,400	15,228	8,536	78.4%	50,212	25,950	76,162	46,772	62.8%
Central Library	12,869	1,498	14,367	8,394	71.2%	82,320	8,596	90,916	49,484	83.7%

Registered Public Access Computer Sessions

 Library	Number of PACs	June 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	27.8	171.6
<i>Amherst</i>			
Audubon	19	67.3	429.7
Clearfield	17	92.9	424.2
Eggertsville-Snyder	9	88.7	434.1
Williamsville	10	57.1	327.6
Angola	7	79.1	416.6
Aurora	14	94.4	342.0
Boston	6	39.0	248.3
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	36.8	235.4
Reinstein Memorial	23	74.8	381.7
Clarence	19	57.7	287.7
Collins	10	58.9	292.9
Concord	12	56.3	284.5
Eden	8	40.1	181.4
Elma	10	48.1	207.6
Grand Island Memorial	15	49.2	207.7
<i>Hamburg</i>			
Hamburg	11	141.5	679.1
Lake Shore	7	74.7	351.1
Lackawanna	15	92.2	434.9
Lancaster	17	79.5	380.2
Marilla	6	21.2	130.8
Newstead	11	48.1	252.4
North Collins	10	21.8	121.1
Orchard Park	21	74.3	422.4
City of Tonawanda	9	57.3	293.7
<i>Town of Tonawanda</i>			
Kenilworth	12	69.0	376.7
Kenmore	21	131.8	690.7
West Seneca	15	113.9	679.7
<i>Buffalo</i>			
Crane	22	98.9	541.0
Dudley	18	84.7	455.9
East Clinton	11	173.6	436.0
East Delavan	35	59.7	300.3
Merriweather	45	77.6	421.9
Niagara	19	120.8	524.1
North Park	13	0.0	205.8
Riverside	16	108.9	570.3
<i>Central</i>			
B S T	43	125.2	771.1
Children's	8	28.3	183.1
GRO	3	11.7	493.3
HSS	46	189.6	1,191.6
Teen Room			
System Total	650	86.1	466.0
Contract Library Total	371	71.0	366.0
City Branch Total	179	85.1	425.5
Central Library	100	143.7	909.2



Public Access Computer Statistics

JUNE 2008 Footnotes

2008*

*** City Branches & Central**

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

Collins Library

Construction bridge detour on route 62.

North Park:

The North Park Library has been offering limited services since its closing due to elevated level of lead detected during routine maintenance. Public Access Computing has been suspended until further notice. Use of Envisionware PC Reservation System replaces us of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

East Delavan (1/22/2008)

Merriweather (1/15/2008)

Kenilworth (1/28/2008)

Kenmore (1/17/2008)

Orchard Park (1/24/2008)

Angola (2/28/2008)

Clearfield (2/6/2008)

Concord (2/25/2008)

East Clinton (2/21/2008)

Eggerstsville (2/5/2008)

Grand Island (2/14/2008)

Lackawanna (2/27/2008)

Reinstein (2/4/2008)

Riverside (2/12/2008)

Williamsville (2/11/2008)

Newstead (3/17/2008)

Alden (3/18/2008)

Clarence (3/12/2008)

Eden (3/3/2008)

Elma (3/25/2008)

Hamburg (3/11/2008)

Lakeshore (3/14/2008)

Marilla (3/26/2008)

Boston (4/4/2008)

Collins (4/2008)

Lancaster (4/2008)

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

2007*

System-Wide:

As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Dudley (10/15/2007)

Central (11/1/2007)

Crane (12/10/2007)

West Seneca (12/13/2007)

East Aurora (12/17/2007)

Use of Envisionware PC Reservation System replaces us of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

Concord Library:

Although the library was open, circulation was affected 6/14/ - 6/15 and 6/18 - 6/19 due to road closure.

Kenmore Branch:

Closed a total of 7 service hours between 6/26 and 6/27 due to malfunction of air conditioning system.