



Buffalo & Erie County Public Library

Public Access Computer Statistics

January 2008


EXECUTIVE SUMMARY: ALL OUTLETS

	January		% of	Year to Date		% of
	2008	2007	Change	2008	2007	Change
System Total	44,139	32,984	33.8%	44,139	32,984	33.8%
Contract Libraries	18,522	17,636	5.0%	18,522	17,636	5.0%
City Branches	10,217	7,341	39.2%	10,217	7,341	39.2%
Central Library	15,400	8,007	92.3%	15,400	8,007	92.3%


Sessions / Public Access Computers

	January	Year to Date
System Total	67.9	67.9
Contract Libraries	49.9	49.9
City Branches	57.1	57.1
Central Library	154.0	154.0

Registered Public Access Computer Sessions

 Library	January 2008			January 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	84	19	103	169	-39.1%	84	19	103	169	-39.1%
<i>Amherst</i>										
Audubon	1,153	227	1,380	1,529	-9.7%	1,153	227	1,380	1,529	-9.7%
Clearfield	802	146	948	975	-2.8%	802	146	948	975	-2.8%
Egbertsville-Snyder	389	107	496	448	10.7%	389	107	496	448	10.7%
Williamsville	399	62	461	540	-14.6%	399	62	461	540	-14.6%
Angola	291	62	353	270	30.7%	291	62	353	270	30.7%
Aurora	628	37	665	503	32.2%	628	37	665	503	32.2%
Boston	67	188	255	139	83.5%	67	188	255	139	83.5%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,135	185	1,320	1,309	0.8%	1,135	185	1,320	1,309	0.8%
Reinstein Memorial	912	137	1,049	1,074	-2.3%	912	137	1,049	1,074	-2.3%
Clarence	599	339	938	828	13.3%	599	339	938	828	13.3%
Collins	274	132	406	376	8.0%	274	132	406	376	8.0%
Concord	373	235	608	579	5.0%	373	235	608	579	5.0%
Eden	151	60	211	147	43.5%	151	60	211	147	43.5%
Elma	190	60	250	238	5.0%	190	60	250	238	5.0%
Grand Island Memorial	242	34	276	309	-10.7%	242	34	276	309	-10.7%
<i>Hamburg</i>										
Hamburg	812	141	953	1,057	-9.8%	812	141	953	1,057	-9.8%
Lake Shore	244	56	300	197	52.3%	244	56	300	197	52.3%
Lackawanna	551	95	646	606	6.6%	551	95	646	606	6.6%
Lancaster	715	76	791	885	-10.6%	715	76	791	885	-10.6%
Marilla	97	40	137	148	-7.4%	97	40	137	148	-7.4%
Newstead	270	107	377	392	-3.8%	270	107	377	392	-3.8%
North Collins	97	57	154	190	-18.9%	97	57	154	190	-18.9%
Orchard Park	965	207	1,172	1,215	-3.5%	965	207	1,172	1,215	-3.5%
City of Tonawanda	348	49	397	478	-16.9%	348	49	397	478	-16.9%
<i>Town of Tonawanda</i>										
Kenilworth	401	86	487	475	2.5%	401	86	487	475	2.5%
Kenmore	1,590	268	1,858	1,441	28.9%	1,590	268	1,858	1,441	28.9%
West Seneca	1,436	95	1,531	1,119	36.8%	1,436	95	1,531	1,119	36.8%
<i>Buffalo</i>										
Crane	1,640	152	1,792	1,467	22.2%	1,640	152	1,792	1,467	22.2%
Dudley	1,038	335	1,373	937	46.5%	1,038	335	1,373	937	46.5%
East Clinton	225	127	352	284	23.9%	225	127	352	284	23.9%
East Delavan	647	596	1,243	688	80.7%	647	596	1,243	688	80.7%
Merriweather	1,537	765	2,302	1,819	26.6%	1,537	765	2,302	1,819	26.6%
Niagara	603	551	1,154	723	59.6%	603	551	1,154	723	59.6%
North Park	571	126	697	375	N/A	571	126	697	375	85.9%
Riverside	749	555	1,304	1,048	24.4%	749	555	1,304	1,048	24.4%
<i>Central</i>										
B S T	4,415	623	5,038	2,002	151.6%	4,415	623	5,038	2,002	151.6%
Children's	0	195	195	209	-6.7%	0	195	195	209	-6.7%
GRO	767	126	893	269	232.0%	767	126	893	269	232.0%
HSS	8,693	581	9,274	5,527	67.8%	8,693	581	9,274	5,527	67.8%
Teen Room										
System Total	36,100	8,039	44,139	32,984	33.8%	36,100	8,039	44,139	32,984	33.8%
Contract Library Total	15,215	3,307	18,522	17,636	5.0%	15,215	3,307	18,522	17,636	5.0%
City Branch Total	7,010	3,207	10,217	7,341	39.2%	7,010	3,207	10,217	7,341	39.2%
Central Library	13,875	1,525	15,400	8,007	92.3%	13,875	1,525	15,400	8,007	92.3%

Registered Public Access Computer Sessions

 Library	Number of PACs	January 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	20.6	20.6
<i>Amherst</i>			
Audubon	19	72.6	72.6
Clearfield	17	55.8	55.8
Egbertsville-Snyder	9	55.1	55.1
Williamsville	10	46.1	46.1
Angola	7	50.4	50.4
Aurora	14	47.5	47.5
Boston	6	42.5	42.5
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	41.3	41.3
Reinstein Memorial	23	45.6	45.6
Clarence	19	49.4	49.4
Collins	10	40.6	40.6
Concord	12	50.7	50.7
Eden	8	26.4	26.4
Elma	10	25.0	25.0
Grand Island Memorial	15	18.4	18.4
<i>Hamburg</i>			
Hamburg	11	86.6	86.6
Lake Shore	7	42.9	42.9
Lackawanna	15	43.1	43.1
Lancaster	17	46.5	46.5
Marilla	6	22.8	22.8
Newstead	11	34.3	34.3
North Collins	10	15.4	15.4
Orchard Park	21	55.8	55.8
City of Tonawanda	9	44.1	44.1
<i>Town of Tonawanda</i>			
Kenilworth	12	40.6	40.6
Kenmore	21	88.5	88.5
West Seneca	15	102.1	102.1
<i>Buffalo</i>			
Crane	22	81.5	81.5
Dudley	18	76.3	76.3
East Clinton	11	32.0	32.0
East Delavan	35	35.5	35.5
Merriweather	45	51.2	51.2
Niagara	19	60.7	60.7
North Park	13	53.6	53.6
Riverside	16	81.5	81.5
<i>Central</i>			
B S T	43	117.2	117.2
Children's	8	24.4	24.4
GRO	3	297.7	297.7
HSS	46	201.6	201.6
Teen Room			
System Total	650	67.9	67.9
Contract Library Total	371	49.9	49.9
City Branch Total	179	57.1	57.1
Central Library	100	154.0	154.0



Public Access Computer Statistics

January 2008 Footnotes

2008*

*** City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

East Delavan (1/22/2008) Use of Envisionware PC Reservation System replaces us of PAC-Man.
Merriweather (1/15/2008) Public Access Computer Statistics Reports from Envisionware show
Kenilworth (1/28/2008) an increase in the number of computer sessions because multiple
Kenmore (1/17/2008) sessions by the same user on the same day are counted individually
Orchard Park (1/24/2008) while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

Alden Free: Closed all day 1/30/2008 due to winter storm
Audubon Branch: Closed all day 1/30/2008 due to winter storm
Clearfield Branch: Closed all day 1/30/2008 due to winter storm
Eggers-Snyder: Closed all day 1/30/2008 due to winter storm
Williamsville Branch: Closed all day 1/30/2008 due to winter storm
JBR Branch: Closed all day 1/30/2008 due to winter storm
Reinstein Branch: Closed 7 hours early on 1/30/2008 due to winter storm
Clarence Public: Closed 4 hours early on 1/30/2008 due to winter storm
Elma Public lib: Closed 5 hours early on 1/30/2008 due to winter storm
Hamburg Public: Closed 4 hours early on 1/30/2008 due to winter storm
Lackawanna Public: Closed all day 1/30/2008 due to winter storm
Lancaster Public: Closed both 1/30 and 1/31/2008 due to winter storm and two days without electricity.
West Seneca Public: Closed 6 hours early on 1/30/2008 due to winter storm

*Youth Resource Center computers were added to all locations during Fall 2001. These computers do **not** require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.*

2007

System-Wide: As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Dudley (10/15/2007) Use of Envisionware PC Reservation System replaces us of PAC-Man.
Central (11/1/2007) Public Access Computer Statistics Reports from Envisionware show
Crane (12/10/2007) an increase in the number of computer sessions because multiple
West Seneca (12/13/2007) sessions by the same user on the same day are counted individually
East Aurora (12/17/2007) while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.
Lackawanna Library: Closed 12/30/06 to 1/4/07 due to a water main break.