

Buffalo & Erie County Public Library



CIRCULATION STATISTICS

REVISED
December 2008

EXECUTIVE SUMMARY

	<u>Dec. 2008</u>	<u>Dec. 2007</u>		<u>Jan-Dec. 2008</u>	<u>Jan-Dec. 2007</u>	
CITY OF BUFFALO:						
Central Library	52,262	47,938	9.0%	666,721	638,628	4.4%
City Branches	46,759	43,439	7.6%	600,385	564,426	6.4%
CONTRACTING LIBRARIES	348,038	325,042	7.1%	5,011,689	4,863,348	3.1%
INSTITUTIONS	17,317	16,846	2.8%	225,152	210,167	7.1%
e-BRANCH	99,814	81,088	23.1%	1,115,955	902,782	23.6%
TOTAL CIRCULATION	564,190	514,353	9.7%	7,619,902	7,179,351	6.1%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CENTRAL, EXTENSION SERVICES and e-BRANCH

DECEMBER 2008	DEC 2008	DEC 2007	CHANGE	JAN-DEC 2008	JAN-DEC 2007	CHANGE
<u>CENTRAL LIBRARY</u>						
TOTAL CENTRAL	52,262	47,938	9.0%	666,721	638,628	4.4%
<u>CITY BRANCHES</u>						
Crane	10,160	9,467	7.3%	131,810	121,481	8.5%
Dudley	8,390	9,147	-8.3%	119,751	118,315	1.2%
East Clinton	5,292	3,646	45.1%	55,243	36,965	49.4%
East Delavan	2,771	2,470	12.2%	38,100	29,129	30.8%
Niagara	6,314	3,997	58.0%	67,024	49,220	36.2%
Merriweather	7,840	5,552	41.2%	83,982	81,295	3.3%
North Park	-	3,286	-100.0%	24,372	45,544	-46.5%
Riverside	5,992	5,874	2.0%	80,103	82,477	-2.9%
TOTAL BRANCHES	46,759	43,439	7.6%	600,385	564,426	6.4%
<u>INSTITUTIONS</u>						
Correctional Facility	10,192	11,263	-9.5%	144,880	131,229	10.4%
Holding Center	5,231	4,063	28.7%	56,419	54,263	4.0%
Home & Infirmary	1,894	1,520	24.6%	23,853	24,675	-3.3%
TOTAL INSTITUTIONS	17,317	16,846	2.8%	225,152	210,167	7.1%
<u>e-BRANCH</u>						
Books, magazines & media	97,391	79,890	21.9%	1,096,384	891,373	23.0%
Downloadable audio books	2,099	1,198	75.2%	18,897	11,409	65.6%
Downloadable videos	324	-	N/A	674	-	N/A
TOTAL e-BRANCH	99,814	81,088	23.1%	1,115,955	902,782	23.6%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

CONTRACTING LIBRARIES

DECEMBER 2008	DEC 2008	DEC 2007	CHANGE	JAN-DEC 2008	JAN-DEC 2007	CHANGE
Alden (Ewell Free)	2,805	2,710	3.5%	41,464	39,600	4.7%
Amherst Public						
Audubon	41,065	41,093	-0.1%	604,047	610,342	-1.0%
Clearfield	29,415	26,473	11.1%	403,183	391,045	3.1%
Egbertsville-Snyder	15,320	13,001	17.8%	202,533	189,134	7.1%
Williamsville	7,094	7,019	1.1%	102,540	106,180	-3.4%
Angola Public	3,226	3,121	3.4%	47,498	49,197	-3.5%
Aurora Town Public/E. Aurora	19,634	15,867	23.7%	256,431	238,697	7.4%
Boston Free	5,207	5,028	3.6%	72,215	67,629	6.8%
Cheektowaga Public						
Julia B. Reinstein	20,440	19,103	7.0%	306,943	292,975	4.8%
Reinstein Memorial	19,034	18,202	4.6%	279,722	263,448	6.2%
Clarence Public	21,508	18,615	15.5%	297,530	285,649	4.2%
Collins Public	4,768	3,987	19.6%	61,290	61,063	0.4%
Concord Public	6,782	5,745	18.1%	88,113	87,365	0.9%
Eden	5,453	4,182	30.4%	72,365	68,066	6.3%
Elma Public	9,198	8,490	8.3%	129,628	126,388	2.6%
Grand Island Memorial	11,999	10,200	17.6%	165,003	147,775	11.7%
Hamburg Public						
Hamburg	16,462	15,576	5.7%	230,272	240,126	-4.1%
Lake Shore	7,517	6,711	12.0%	107,909	93,288	15.7%
Lackawanna Public	4,656	3,683	26.4%	56,651	52,966	7.0%
Lancaster Public	13,259	13,029	1.8%	199,719	193,458	3.2%
Marilla Free	3,829	3,488	9.8%	47,532	46,755	1.7%
Newstead Public	4,287	3,754	14.2%	60,931	59,676	2.1%
North Collins Memorial	2,438	2,104	15.9%	32,749	31,902	2.7%
Orchard Park Public	12,845	22,962	-44.1%	332,852	348,497	-4.5%
Tonawanda Public	9,353	8,448	10.7%	125,154	125,448	-0.2%
Town of Tonawanda Public						
Kenilworth	9,414	8,884	6.0%	139,085	132,390	5.1%
Kenmore	23,735	19,862	19.5%	315,492	286,303	10.2%
West Seneca Public	17,295	13,705	26.2%	232,838	227,986	2.1%
TOTAL CONTRACT LIBS:	348,038	325,042	7.1%	5,011,689	4,863,348	3.1%

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

SUNDAY CIRCULATION - 2008

	Central	Merrweather	Audubon	Clearfield *	Hamburg**	J.B.R.**	Kenmore***	Lancaster***	North Collins	Orchard Park	Reinstein**	SUNDAY 2008	SUNDAY 2007	CHANGE
01/06/08	1,429	86	863	579	N/A	434	N/A	N/A	243	589	313	4,536	5,014	-9.5%
01/13/08	1,139	127	1,023	599	N/A	523	N/A	N/A	128	473	469	4,481	4,963	-9.7%
01/20/08	1,276	138	1,069	455	N/A	562	N/A	N/A	140	530	433	4,603	4,673	-1.5%
01/27/08	1,251	101	1,183	423	N/A	638	N/A	N/A	147	588	375	4,706	4,858	-3.1%
02/03/08	1,187	140	1,277	633	N/A	570	N/A	N/A	220	452	390	4,869	3,385	43.8%
02/10/08	1,037	131	954	511	N/A	468	N/A	N/A	264	371	325	4,061	4,468	-9.1%
02/17/08	1,639	213	1,651	Closed	N/A	737	N/A	N/A	187	730	657	5,814	4,779	21.7%
02/24/08	1,428	189	1,334	622	159	637	189	46	144	637	579	5,964	4,406	35.4%
03/02/08	1,300	109	1,295	675	190	609	221	108	186	716	296	5,705	5,178	10.2%
03/09/08	872	167	856	588	214	668	280	286	132	520	423	5,006	5,332	-6.1%
03/16/08	953	173	1,115	693	158	701	304	203	147	549	506	5,502	4,976	10.6%
03/23/08	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	Closed	0	4,898	Easter '08
03/30/08	1,206	168	1,106	678	232	511	385	212	116	668	580	5,862	4,489	30.6%
04/06/08	829	153	827	564	125	454	288	252	92	380	441	4,405	0	Easter '07
04/13/08	1,399	151	1,317	Closed	450	688	419	343	137	615	463	5,982	4,456	34.2%
04/20/08	887	121	686	623	208	498	381	180	119	522	448	4,673	3,182	46.9%
04/27/08	805	124	983	486	180	484	429	242	121	374	469	4,697	3,499	34.2%
05/04/08	1,277	97	1,191	585	213	667	290	235	122	584	403	5,664	3,316	70.8%
05/11/08	662	78	Closed	Closed	114	261	204	97	5	471	257	2,149	2,324	-7.5%
05/18/08	1,181	119	Closed	Closed	251	440	294	311	173	534	416	3,719	3,733	-0.4%
09/07/08	694	85	876	Closed	104	314	160	122	58	343	267	3,023	2,838	6.5%
09/14/08	764	46	890	Closed	116	403	252	188	124	383	304	3,470	3,142	10.4%
09/21/08	905	34	1,058	Closed	218	387	273	234	96	457	465	4,127	3,443	19.9%
09/28/08	1,360	126	1,179	Closed	179	525	280	228	205	570	561	5,213	3,707	40.6%
10/05/08	820	99	892	376	158	384	214	204	145	331	445	4,068	4,015	1.3%
10/12/08	1,016	83	835	419	167	361	224	218	119	388	397	4,227	4,068	3.9%
10/19/08	919	52	771	385	166	482	315	259	118	381	276	4,124	3,681	12.0%
10/26/08	935	81	943	501	278	465	327	277	243	484	391	4,925	4,179	17.9%
11/02/08	1,191	76	1,053	554	222	473	382	415	149	393	437	5,345	4,203	27.2%
11/09/08	1,236	78	918	542	178	568	339	285	227	500	330	5,201	2,925	77.8%
11/16/08	1,371	82	1,069	623	214	516	342	264	121	670	315	5,587	4,276	30.7%
11/23/08	1,170	107	1,150	660	204	508	314	391	224	483	363	5,574	3,942	41.4%
11/30/08	946	100	982	504	283	428	330	300	152	375	455	4,855	2,931	65.6%
12/07/08	753	174	840	421	198	398	253	207	150	425	345	4,164	3,063	35.9%
12/14/08	952	106	842	508	269	377	218	140	192	Closed	448	4,052	250	1520.8%
12/21/08	Closed	Closed	Closed	Closed	Closed	Closed	88	73	142	Closed	Closed	303	1,214	-75.0%
12/28/08	824	115	831	Closed	182	Closed	Closed	176	172	297	Closed	2,597	1,317	97.2%

YTD TOTALS 37,613 4,029 33,859 14,207 5,630 17,139 7,995 6,496 5,460 16,783 14,042 163,253 135,123 20.8%

The 2008 B&ECPL operating budget funds Sunday hours at the Central, Merrweather, Audubon, Hamburg, Kenmore, Lancaster, North Collins and Orchard Park libraries.

*Sunday hours at the Clearfield (Amherst) Library are provided as a result of volunteer fund-raising efforts.

**The Town of Cheektowaga funds Sunday hours at the J.B.R. and Reinstein libraries.

***The Hamburg, Kenmore and Lancaster libraries began Sunday hours on February 24, 2008.

FOOTNOTES

2008

System-wide:	Most libraries closed on 9/10/2008 for Staff Development Day. Boston, Elma, Kenmore, Lackawanna and Newstead maintained regular hours; Audubon, Clearfield and Orchard Park were open in the evening.
Central:	Closed 12/21/2008 due to winter storm.
e-Branch:	Downloadable videos and MP3 (iPod compatible) audiobooks began November 6, 2008.
Correctional Facility:	Closed in the afternoon on 3/20/2008 for staff training. Closed Thursday, 12/25/2008 for holiday – Thursdays are busiest day of week. Declining number of inmates in 2008.
Holding Center:	Closed 2/22 & 2/29/2008 due to having no deputy available. Closed 09/09/2008 due to staff illness, 09/18/2008 lockdown and 09/22/2008 roof leaking – no public library. Public & law side closed 10/28/2008 (p.m. only) due to ceiling leaks. Closed 11/19/08 due to search/shakedown. Closed 12/19/2008 for repair of ceiling tiles.
Home/Infirmary:	Closed 3/3/2008 due to volunteer illness. Closed 12/26/2008 due to staff illness.
Merriweather Branch:	Closed 12/21/2008 due to winter storm.
North Park Branch:	Offered limited services since its closing 4/25/08 due to elevated levels of lead detected during routine maintenance. Limited Lookie Bookie services stopped at close of business day 10/04/2008.
Alden Free:	Closed all day 1/30/2008 due to winter storm. Closed 12/22/2008 due to winter storm.
Amherst Public:	
Audubon Branch:	Closed all day 1/30/2008, early 12/19/2008 and all day 12/21/2008 due to winter storm.
Clearfield Branch:	Closed all day 1/30/2008 and closed early 12/19/2008 due to winter storm.
Eggert-Snyder:	Closed all day 1/30/2008 and closed early 12/19/2008 due to winter storm.
Williamsville Branch:	Closed all day 1/30/2008 due to winter storm and a power outage. Closed early 12/19/2008 due to winter storm. Closed 12/29/2008 due to power outage.
Cheektowaga Public:	
JBR Branch:	Closed all day 1/30/2008, early 12/19/2008 and all day 12/21/2008 and 12/22/2008 due to winter storm.
Reinstein Branch:	Closed 7 hours early on 1/30/2008 and all day 12/21/2008 and 12/22/2008 due to winter storm.
Clarence Public:	Closed 4 hours early on 1/30/2008 due to winter storm.
Collins Public:	June 2008 – construction bridge detour on route 62.
Concord Public:	Closed 2/4--2/19/2008 (12 service days) for remodeling. Closed 12/22/2008 due to winter storm.
Elma Public:	Closed 5 hours early on 1/30/2008 due to winter storm Closed 2/16--2/22/2008 (4 service days) for carpet installation. Closed early 12/19/2008 due to winter storm.
Grand Island Memorial:	Closed early 12/19/2008 due to winter storm.
Hamburg Public:	Closed all day 1/30/2008 due to winter storm and a power outage. Closed 12/21/2008 and 12/22/2008 due to winter storm.
Lakeshore:	Closed all day 12/19/2008 and 12/22/2008 due to winter storm.
Lackawanna Public:	Closed all day 1/30/2008 due to winter storm
Lancaster Public:	Closed both 1/30 and 1/31/2008 due to a winter storm and two days without electricity.
North Collins Public:	Closed at noon 12/18/2009 due to winter storm.
Orchard Park Public:	Computers down 7/21/2008 from 12-8 p.m. Closed 12/8 – 12/22/2008 due to internal renovations – NYS Construction Grant. Closed early 12/19/2008 due to winter storm.
Tonawanda City:	
Town of Tonawanda Public:	
Kenilworth Branch:	Closed all day 12/19/2008 due to winter storm.
Kenmore Branch:	Closed early 12/19/2008 due to winter storm.
West Seneca Public:	Closed 6 hours early on 1/30/2008 due to winter storm.

2007

System-wide:	Most libraries closed on 9/26/07 for Staff Development Day. Boston, Lackawanna and Newstead maintained regular hours; Audubon, Clearfield, Lancaster and Orchard Park were open in the evening.
Central Library:	Closed for nearly 2 hours on 9/15/07 due to a malfunctioning escalator.
Correctional Facility:	Closed 3 afternoons in February for staff training. Closed afternoon of 7/19/07 for staff training.
Holding Center:	Closed 2/14/2007 due to having no librarian. Closed 7/10, 7/18 and 7/31/07 because there was no deputy available to monitor the library.
Home & Infirmary:	Closed 2/8/2007 because staff was unavailable. Open half days only on 12/13, 12/14 and 12/17 due to volunteer illness.
Amherst Public:	
Audubon Branch:	Closed early on 12/18/2007 due to a roof leak.
Concord Public:	Closed 2 hours (A.M.) on 2/6/2007 due to inclement weather. Circulation was affected 6/14-6/15 and 6/18-6/19 due to road closure, although building was open. Closed for approximately 3.5 hrs. on 8/23/07 due to a power outage.
Elma Public:	Closed 1 hour early on 2/6/2007 due to storm.
Hamburg Public:	
Lake Shore Branch:	Closed 2/5/2007 due to inclement weather.
Lackawanna Public:	Closed from 12/30/2006 through 1/4/2007 (4 service days) due to a water main break.
Orchard Park Public:	Closed Sunday, 2/4/2007, due to snowstorm and driving ban.
Town of Tonawanda:	
Kenmore Branch:	Closed a total of 7 service hours between 6/26 and 6/27 due to malfunctioning air conditioning system.