



Buffalo & Erie County Public Library

Public Access Computer Statistics

August 2008


EXECUTIVE SUMMARY: ALL OUTLETS

	August		% of	Year to Date		% of
	2008	2007	Change	2008	2007	Change
System Total	64,753	43,806	47.8%	431,867	288,044	49.9%
Contract Libraries	30,839	22,839	35.0%	197,317	152,181	29.7%
City Branches	17,217	10,871	58.4%	110,613	67,284	64.4%
Central Library	16,697	10,096	65.4%	123,937	68,579	80.7%


Sessions / Public Access Computers

	August	Year to Date
System Total	99.6	664.4
Contract Libraries	83.1	531.9
City Branches	96.2	617.9
Central Library	167.0	1,239.4

Registered Public Access Computer Sessions

 Library	August 2008			August 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	162	7	169	184	-8.2%	960	239	1,199	1,169	2.6%
<i>Amherst</i>										
Audubon	1,540	260	1,800	1,821	-1.2%	9,524	2,061	11,585	12,293	-5.8%
Clearfield	1,494	277	1,771	1,182	49.8%	9,566	1,192	10,758	7,840	37.2%
Eggertsville-Snyder	745	75	820	788	4.1%	5,055	547	5,602	4,588	22.1%
Williamsville	535	68	603	504	19.6%	4,095	337	4,432	4,040	9.7%
Angola	591	114	705	518	36.1%	3,603	632	4,235	3,063	38.3%
Aurora	795	111	906	608	49.0%	5,767	891	6,658	4,217	57.9%
Boston	169	131	300	228	31.6%	1,000	1,113	2,113	1,236	71.0%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,622	222	1,844	1,458	26.5%	9,534	1,494	11,028	11,109	-0.7%
Reinstein Memorial	1,486	437	1,923	1,313	46.5%	10,484	2,303	12,787	8,756	46.0%
Clarence	1,067	174	1,241	892	39.1%	6,482	1,544	8,026	6,154	30.4%
Collins	421	330	751	596	26.0%	2,730	1,661	4,391	3,625	21.1%
Concord	647	235	882	704	25.3%	3,782	1,370	5,152	5,122	0.6%
Eden	275	159	434	284	52.8%	1,684	564	2,248	1,357	65.7%
Elma	556	77	633	355	78.3%	2,687	566	3,253	1,974	64.8%
Grand Island Memorial	607	110	717	393	82.4%	3,853	714	4,567	2,961	54.2%
<i>Hamburg</i>										
Hamburg	1,256	286	1,542	1,418	8.7%	8,744	1,931	10,675	9,318	14.6%
Lake Shore	490	81	571	370	54.3%	3,164	520	3,684	2,406	53.1%
Lackawanna	1,104	401	1,505	886	69.9%	6,931	2,583	9,514	5,827	63.3%
Lancaster	1,563	276	1,839	1,316	39.7%	8,787	1,254	10,041	7,938	26.5%
Marilla	141	71	212	173	22.5%	917	286	1,203	1,223	-1.6%
Newstead	477	248	725	579	25.2%	3,088	1,112	4,200	3,610	16.3%
North Collins	134	163	297	232	28.0%	978	806	1,784	1,897	-6.0%
Orchard Park	1,422	213	1,635	1,429	14.4%	10,500	1,737	12,237	9,877	23.9%
City of Tonawanda	654	255	909	548	65.9%	3,513	924	4,437	3,968	11.8%
<i>Town of Tonawanda</i>										
Kenilworth	759	286	1,045	556	87.9%	5,143	1,360	6,503	3,779	72.1%
Kenmore	2,467	478	2,945	1,951	50.9%	17,127	3,526	20,653	13,086	57.8%
West Seneca	1,802	313	2,115	1,553	36.2%	12,797	1,555	14,352	9,748	47.2%
<i>Buffalo</i>										
Crane	2,192	236	2,428	1,851	31.2%	15,655	1,418	17,073	12,073	41.4%
Dudley	1,218	632	1,850	1,382	33.9%	8,392	3,257	11,649	8,576	35.8%
East Clinton	680	913	1,593	390	308.5%	4,080	3,766	7,846	2,500	213.8%
East Delavan	1,281	1,355	2,636	1,282	105.6%	7,936	8,173	16,109	7,437	116.6%
Merriweather	2,375	1,584	3,959	2,011	96.9%	17,320	9,749	27,069	14,654	84.7%
Niagara	1,501	1,187	2,688	1,593	68.7%	8,307	6,784	15,091	8,680	73.9%
North Park	0	0	0	774	N/A	2,238	438	2,676	4,141	-35.4%
Riverside	1,198	865	2,063	1,588	29.9%	7,406	5,694	13,100	9,223	42.0%
<i>Central</i>										
B S T	5,591	696	6,287	2,431	158.6%	40,343	5,186	45,529	16,144	182.0%
Children's	0	470	470	406	15.8%	1	2,445	2,446	1,978	23.7%
GRO	42	0	42	429	-90.2%	1,379	166	1,545	2,708	-42.9%
HSS	9,314	584	9,898	6,830	44.9%	70,006	4,411	74,417	47,749	55.9%
Teen Room										
System Total	50,373	14,380	64,753	43,806	47.8%	345,558	86,309	431,867	288,044	49.9%
Contract Library Total	24,981	5,858	30,839	22,839	35.0%	162,495	34,822	197,317	152,181	29.7%
City Branch Total	10,445	6,772	17,217	10,871	58.4%	71,334	39,279	110,613	67,284	64.4%
Central Library	14,947	1,750	16,697	10,096	65.4%	111,729	12,208	123,937	68,579	80.7%

Registered Public Access Computer Sessions

 Library	Number of PACs	August 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	33.8	239.8
<i>Amherst</i>			
Audubon	19	94.7	609.7
Clearfield	17	104.2	632.8
Egbertsville-Snyder	9	91.1	622.4
Williamsville	10	60.3	443.2
Angola	7	100.7	605.0
Aurora	14	64.7	475.6
Boston	6	50.0	352.2
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	57.6	344.6
Reinstein Memorial	23	83.6	556.0
Clarence	19	65.3	422.4
Collins	10	75.1	439.1
Concord	12	73.5	429.3
Eden	8	54.3	281.0
Elma	10	63.3	325.3
Grand Island Memorial	15	47.8	304.5
<i>Hamburg</i>			
Hamburg	11	140.2	970.5
Lake Shore	7	81.6	526.3
Lackawanna	15	100.3	634.3
Lancaster	17	108.2	590.6
Marilla	6	35.3	200.5
Newstead	11	65.9	381.8
North Collins	10	29.7	178.4
Orchard Park	21	77.9	582.7
City of Tonawanda	9	101.0	493.0
<i>Town of Tonawanda</i>			
Kenilworth	12	87.1	541.9
Kenmore	21	140.2	983.5
West Seneca	15	141.0	956.8
<i>Buffalo</i>			
Crane	22	110.4	776.0
Dudley	18	102.8	647.2
East Clinton	11	144.8	713.3
East Delavan	35	75.3	460.3
Merriweather	45	88.0	601.5
Niagara	19	141.5	794.3
North Park	13	0.0	205.8
Riverside	16	128.9	818.8
<i>Central</i>			
B S T	43	146.2	1,058.8
Children's	8	58.8	305.8
GRO	3	14.0	515.0
HSS	46	215.2	1,617.8
Teen Room			
System Total	650	99.6	664.4
Contract Library Total	371	83.1	531.9
City Branch Total	179	96.2	617.9
Central Library	100	167.0	1,239.4



Public Access Computer Statistics

AUGUST 2008 Footnotes

2008*

- * **City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected

The 2008 B&ECPL operating budget funds Sunday hours at the Central, Merriweather, Audubon, Hamburg, Kenmore, Lancaster, North Collins and Orchard Park libraries.

*Sunday hours at the Clearfield (Amherst) Library are provided as a result of volunteer fund-raising efforts.

**The Town of Cheektowaga funds Sunday hours at the J.B.R. and Reinstein libraries

***The Hamburg, Kenmore and Lancaster libraries began Sunday hours on February 24, 2008 Sunday service hours are scheduled to resume on September 7, 2008

Collins Library Construction bridge detour on route 62.

North Park: The North Park Library has been offering limited services since its closing 4/25/08 due to elevated level of lead detected during routine maintenance. Public Access Computing has been suspended until further notice.

East Delavan (1/22/2008) Use of Envisionware PC Reservation System replaces us of PAC-Man.

Merriweather (1/15/2008) Public Access Computer Statistics Reports from Envisionware show

Kenilworth (1/28/2008) an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually

Kenmore (1/17/2008) while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

Orchard Park (1/24/2008)

Angola (2/28/2008)

Clearfield (2/6/2008)

Concord (2/25/2008)

East Clinton (2/21/2008)

Eggerstsville (2/5/2008)

Grand Island (2/14/2008)

Lackawanna (2/27/2008)

Reinstein (2/4/2008)

Riverside (2/12/2008)

Williamsville (2/11/2008)

Newstead (3/17/2008)

Alden (3/18/2008)

Clarence (3/12/2008)

Eden (3/3/2008)

Elma (3/25/2008)

Hamburg (3/11/2008)

Lakeshore (3/14/2008)

Marilla (3/26/2008)

Boston (4/4/2008)

Collins (4/2008)

Lancaster (4/2008)

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.



Public Access Computer Statistics

AUGUST 2008 Footnotes

2007

System-Wide:

As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Dudley (10/15/2007)

Central (11/1/2007)

Crane (12/10/2007)

West Seneca (12/13/2007)

East Aurora (12/17/2007)

Use of Envisionware PC Reservation System replaces us of PAC-Man. Public Access Computer Statistics Reports from Envisionware show an increase in the number of computer sessions because multiple sessions by the same user on the same day are counted individually while in PAC-Man, they were counted as one session. Envisionware reporting is more accurate.

Concord Library:

Closed for approximately 3.5 hours on 8/23/07 due to a power outage. Although the library was open, circulation was affected 6/14/ - 6/15 and 6/18 - 6/19 due to road closure.

Town of Tonawanda

Kenmore Branch:

Closed a total of 7 service hours between 6/26 and 6/27 due to malfunction of air conditioning system.