



Buffalo & Erie County Public Library

Public Access Computer Statistics

April 2008


EXECUTIVE SUMMARY: ALL OUTLETS

	April		% of	Year to Date		% of
	2008	2007	Change	2008	2007	Change
System Total	53,541	35,108	52.5%	192,184	133,124	44.4%
Contract Libraries	24,241	18,538	30.8%	84,522	70,817	19.4%
City Branches	13,896	8,098	71.6%	46,825	29,783	57.2%
Central Library	15,404	8,472	81.8%	60,837	32,524	87.1%


Sessions / Public Access Computers

	April	Year to Date
System Total	82.4	295.7
Contract Libraries	65.3	227.8
City Branches	77.6	261.6
Central Library	154.0	608.4

Registered Public Access Computer Sessions

 Library	April 2008			April 2007	Change	Year to Date 2008			YTD 2007	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	114	28	142	150	-5.3%	409	145	554	601	-7.8%
<i>Amherst</i>										
Audubon	1,225	239	1,464	1,443	1.5%	4,654	941	5,595	5,962	-6.2%
Clearfield	1,159	109	1,268	937	35.3%	3,824	446	4,270	3,773	13.2%
Egbertsville-Snyder	630	67	697	528	32.0%	2,087	289	2,376	1,901	25.0%
Williamsville	584	24	608	500	21.6%	1,968	143	2,111	2,010	5.0%
Angola	484	98	582	382	52.4%	1,514	297	1,811	1,359	33.3%
Aurora	607	57	664	541	22.7%	2,539	232	2,771	1,985	39.6%
Boston	159	102	261	137	90.5%	404	665	1,069	567	88.5%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,075	161	1,236	1,430	-13.6%	4,458	747	5,205	5,402	-3.6%
Reinstein Memorial	1,322	233	1,555	1,072	45.1%	4,512	875	5,387	4,175	29.0%
Clarence	788	88	876	700	25.1%	2,478	932	3,410	2,935	16.2%
Collins	328	137	465	443	5.0%	1,153	682	1,835	1,568	17.0%
Concord	491	144	635	625	1.6%	1,445	577	2,022	2,366	-14.5%
Eden	207	27	234	153	52.9%	698	181	879	578	52.1%
Elma	313	70	383	226	69.5%	924	248	1,172	878	33.5%
Grand Island Memorial	446	65	511	421	21.4%	1,489	262	1,751	1,323	32.4%
<i>Hamburg</i>										
Hamburg	1,178	268	1,446	1,083	33.5%	3,683	820	4,503	4,160	8.2%
Lake Shore	377	39	416	330	26.1%	1,235	196	1,431	998	43.4%
Lackawanna	1,009	447	1,456	784	85.7%	2,911	925	3,836	2,785	37.7%
Lancaster	978	128	1,106	919	20.3%	3,224	390	3,614	3,415	5.8%
Marilla	116	21	137	136	0.7%	394	108	502	565	-11.2%
Newstead	423	125	548	403	36.0%	1,306	421	1,727	1,538	12.3%
North Collins	123	82	205	269	-23.8%	456	300	756	962	-21.4%
Orchard Park	1,338	223	1,561	1,292	20.8%	4,862	872	5,734	4,828	18.8%
City of Tonawanda	387	74	461	440	4.8%	1,418	245	1,663	1,858	-10.5%
<i>Town of Tonawanda</i>										
Kenilworth	653	138	791	448	76.6%	2,219	508	2,727	1,809	50.7%
Kenmore	2,241	430	2,671	1,550	72.3%	7,353	1,647	9,000	5,898	52.6%
West Seneca	1,689	173	1,862	1,196	55.7%	6,182	629	6,811	4,618	47.5%
<i>Buffalo</i>										
Crane	1,836	163	1,999	1,469	36.1%	6,855	650	7,505	5,551	35.2%
Dudley	1,013	389	1,402	972	44.2%	3,961	1,295	5,256	3,890	35.1%
East Clinton	436	316	752	350	114.9%	1,175	780	1,955	1,145	70.7%
East Delavan	1,000	1,156	2,156	892	141.7%	3,042	3,212	6,254	3,020	107.1%
Merriweather	2,280	1,186	3,466	1,937	78.9%	7,577	4,284	11,861	7,282	62.9%
Niagara	1,097	779	1,876	1,014	85.0%	3,083	2,569	5,652	3,420	65.3%
North Park	566	113	679	418	N/A	2,238	438	2,676	1,543	73.4%
Riverside	888	678	1,566	1,046	49.7%	3,103	2,563	5,666	3,932	44.1%
<i>Central</i>										
B S T	5,255	580	5,835	2,018	189.1%	19,282	2,427	21,709	7,843	176.8%
Children's	0	242	242	235	3.0%	0	1,013	1,013	889	13.9%
GRO	20	0	20	327	-93.9%	1,262	166	1,428	1,226	16.5%
HSS	8,816	491	9,307	5,892	58.0%	34,604	2,083	36,687	22,566	62.6%
Teen Room										
System Total	43,651	9,890	53,541	35,108	52.5%	155,981	36,203	192,184	133,124	44.4%
Contract Library Total	20,444	3,797	24,241	18,538	30.8%	69,799	14,723	84,522	70,817	19.4%
City Branch Total	9,116	4,780	13,896	8,098	71.6%	31,034	15,791	46,825	29,783	57.2%
Central Library	14,091	1,313	15,404	8,472	81.8%	55,148	5,689	60,837	32,524	87.1%

Registered Public Access Computer Sessions

 Library	Number of PACs	April 2008	Year to Date 2008
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	28.4	110.8
<i>Amherst</i>			
Audubon	19	77.1	294.5
Clearfield	17	74.6	251.2
Eggertsville-Snyder	9	77.4	264.0
Williamsville	10	60.8	211.1
Angola	7	83.1	258.7
Aurora	14	47.4	197.9
Boston	6	43.5	178.2
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	38.6	162.7
Reinstein Memorial	23	67.6	234.2
Clarence	19	46.1	179.5
Collins	10	46.5	183.5
Concord	12	52.9	168.5
Eden	8	29.3	109.9
Elma	10	38.3	117.2
Grand Island Memorial	15	34.1	116.7
<i>Hamburg</i>			
Hamburg	11	131.5	409.4
Lake Shore	7	59.4	204.4
Lackawanna	15	97.1	255.7
Lancaster	17	65.1	212.6
Marilla	6	22.8	83.7
Newstead	11	49.8	157.0
North Collins	10	20.5	75.6
Orchard Park	21	74.3	273.0
City of Tonawanda	9	51.2	184.8
<i>Town of Tonawanda</i>			
Kenilworth	12	65.9	227.3
Kenmore	21	127.2	428.6
West Seneca	15	124.1	454.1
<i>Buffalo</i>			
Crane	22	90.9	341.1
Dudley	18	77.9	292.0
East Clinton	11	68.4	177.7
East Delavan	35	61.6	178.7
Merriweather	45	77.0	263.6
Niagara	19	98.7	297.5
North Park	13	52.2	205.8
Riverside	16	97.9	354.1
<i>Central</i>			
B S T	43	135.7	504.9
Children's	8	30.3	126.6
GRO	3	6.7	476.0
HSS	46	202.3	797.5
Teen Room			
System Total	650	82.4	295.7
Contract Library Total	371	65.3	227.8
City Branch Total	179	77.6	261.6
Central Library	100	154.0	608.4



Public Access Computer Statistics

April 2008 Footnotes

2008*

* **City Branches & Central**

A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

East Delavan (1/22/2008)	Use of Envisionware PC Reservation System replaces us of PAC-Man.
Merriweather (1/15/2008)	Public Access Computer Statistics Reports from Envisionware show
Kenilworth (1/28/2008)	an increase in the number of computer sessions because multiple
Kenmore (1/17/2008)	sessions by the same user on the same day are counted individually
Orchard Park (1/24/2008)	while in PAC-Man, they were counted as one session. Envisionware
Angola (2/28/2008)	reporting is more accurate.
Clearfield (2/6/2008)	
Concord (2/25/2008)	
East Clinton (2/21/2008)	Clarence (3/12/2008)
Eggerstsville (2/5/2008)	Eden (3/3/2008)
Grand Island (2/14/2008)	Elma (3/25/2008)
Lackawanna (2/27/2008)	Hamburg (3/11/2008)
Reinstein (2/4/2008)	Lakeshore (3/14/2008)
Riverside (2/12/2008)	Marilla (3/26/2008)
Williamsville (2/11/2008)	Boston (4/4/2008)
Newstead (3/17/2008)	Collins (4/2008)
Alden (3/18/2008)	Lancaster (4/2008)

Youth Resource Center computers were added to all locations during Fall 2001.

*These computers do **not** require registration before use and are not tracked in these statistics.*

Therefore, juvenile computer use statistics are underreported.

2007

System-Wide:

As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Dudley (10/15/2007)	Use of Envisionware PC Reservation System replaces us of PAC-Man.
Central (11/1/2007)	Public Access Computer Statistics Reports from Envisionware show
Crane (12/10/2007)	an increase in the number of computer sessions because multiple
West Seneca (12/13/2007)	sessions by the same user on the same day are counted individually
East Aurora (12/17/2007)	while in PAC-Man, they were counted as one session. Envisionware
	reporting is more accurate.