



Buffalo & Erie County Public Library

Public Access Computer Statistics

September 2007


EXECUTIVE SUMMARY: ALL OUTLETS

	September		% of	Year to Date		% of
	2007	2006	Change	2007	2006	Change
System Total	35,598	29,862	19.2%	323,642	261,047	24.0%
Contract Libraries	18,306	17,227	6.3%	170,487	154,659	10.2%
City Branches	8,745	5,954	46.9%	76,029	45,519	67.0%
Central Library	8,547	6,681	27.9%	77,126	60,869	26.7%


Sessions / Public Access Computers

	September	Year to Date
System Total	61.6	559.9
Contract Libraries	58.7	546.4
City Branches	50.5	439.5
Central Library	91.9	829.3

Registered Public Access Computer Sessions

 Library	September 2007			September 2006	Change	Year to Date 2007			YTD 2006	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	119	26	145	156	-7.1%	1,101	213	1,314	1,389	-5.4%
<i>Amherst</i>										
Audubon	1,182	260	1,442	1,466	-1.6%	11,323	2,412	13,735	13,392	2.6%
Clearfield	794	123	917	866	5.9%	7,542	1,215	8,757	7,689	13.9%
Egbertsville-Snyder	428	171	599	393	52.4%	3,865	1,322	5,187	3,035	70.9%
Williamsville	418	65	483	557	-13.3%	3,876	647	4,523	3,861	17.1%
Angola	319	67	386	307	25.7%	2,775	674	3,449	2,629	31.2%
Aurora	442	19	461	424	8.7%	4,337	341	4,678	4,436	5.5%
Boston	66	123	189	106	78.3%	642	783	1,425	1,074	32.7%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,126	113	1,239	1,150	7.7%	10,930	1,418	12,348	11,121	11.0%
Reinstein Memorial	881	97	978	1,056	-7.4%	8,834	900	9,734	9,940	-2.1%
Clarence	589	247	836	788	6.1%	4,771	2,219	6,990	6,942	0.7%
Collins	294	169	463	341	35.8%	2,314	1,774	4,088	2,971	37.6%
Concord	304	191	495	578	-14.4%	3,290	2,327	5,617	4,001	40.4%
Eden	104	38	142	135	5.2%	1,140	359	1,499	1,201	24.8%
Elma	160	52	212	164	29.3%	1,664	522	2,186	1,963	11.4%
Grand Island Memorial	242	44	286	439	-34.9%	2,687	560	3,247	3,945	-17.7%
<i>Hamburg</i>										
Hamburg	908	176	1,084	1,205	-10.0%	8,791	1,611	10,402	11,088	-6.2%
Lake Shore	262	69	331	229	44.5%	2,171	566	2,737	2,015	35.8%
Lackawanna	608	125	733	621	18.0%	5,368	1,192	6,560	4,461	47.1%
Lancaster	768	177	945	853	10.8%	7,209	1,674	8,883	7,736	14.8%
Marilla	95	46	141	136	3.7%	931	433	1,364	1,278	6.7%
Newstead	306	109	415	421	-1.4%	2,680	1,345	4,025	4,030	-0.1%
North Collins	92	95	187	184	1.6%	941	1,143	2,084	1,358	53.5%
Orchard Park	975	161	1,136	1,210	-6.1%	8,967	2,046	11,013	11,783	-6.5%
City of Tonawanda	396	67	463	439	5.5%	3,779	652	4,431	3,960	11.9%
<i>Town of Tonawanda</i>										
Kenilworth	376	127	503	454	10.8%	3,332	950	4,282	4,192	2.1%
Kenmore	1,632	181	1,813	1,423	27.4%	13,401	1,498	14,899	12,447	19.7%
West Seneca	1,191	91	1,282	1,126	13.9%	10,067	963	11,030	10,722	2.9%
<i>Buffalo</i>										
Crane	1,401	120	1,521	1,157	31.5%	12,692	902	13,594	9,443	44.0%
Dudley	819	335	1,154	736	56.8%	6,798	2,932	9,730	6,026	61.5%
East Clinton	234	117	351	217	61.8%	1,770	1,081	2,851	2,154	32.4%
East Delavan	476	468	944	485	94.6%	4,248	4,133	8,381	5,038	66.4%
Merriweather	1,203	642	1,845	1,515	21.8%	10,755	5,744	16,499	9,127	80.8%
Niagara	495	602	1,097	631	73.9%	5,112	4,665	9,777	4,745	106.0%
North Park	475	161	636	263	N/A	3,688	1,089	4,777	2,906	64.4%
Riverside	564	633	1,197	950	26.0%	5,168	5,252	10,420	6,080	71.4%
<i>Central</i>										
B S T	1,867	137	2,004	1,273	57.4%	16,659	1,489	18,148	11,172	62.4%
Children's		225	225	195	15.4%	10	2,193	2,203	2,251	-2.1%
GRO	326	34	360	295	22.0%	2,811	257	3,068	2,967	3.4%
HSS	5,746	212	5,958	4,918	21.1%	51,161	2,546	53,707	44,479	20.7%
Teen Room										
System Total	28,683	6,915	35,598	29,862	19.2%	259,600	64,042	323,642	261,047	24.0%
Contract Library Total	15,077	3,229	18,306	17,227	6.3%	138,728	31,759	170,487	154,659	10.2%
City Branch Total	5,667	3,078	8,745	5,954	46.9%	50,231	25,798	76,029	45,519	67.0%
Central Library	7,939	608	8,547	6,681	27.9%	70,641	6,485	77,126	60,869	26.7%

Registered Public Access Computer Sessions

 Library	Number of PACs	September 2007	Year to Date 2007
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	29.0	262.8
<i>Amherst</i>			
Audubon	19	75.9	722.9
Clearfield	17	53.9	515.1
Egbertsville-Snyder	5	119.8	1,037.4
Williamsville	5	96.6	904.6
Angola	7	55.1	492.7
Aurora	8	57.6	584.8
Boston	6	31.5	237.5
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	38.7	385.9
Reinstein Memorial	16	61.1	608.4
Clarence	19	44.0	367.9
Collins	10	46.3	408.8
Concord	12	41.3	468.1
Eden	6	23.7	249.8
Elma	5	42.4	437.2
Grand Island Memorial	9	31.8	360.8
<i>Hamburg</i>			
Hamburg	10	108.4	1,040.2
Lake Shore	8	41.4	342.1
Lackawanna	15	48.9	437.3
Lancaster	17	55.6	522.5
Marilla	6	23.5	227.3
Newstead	11	37.7	365.9
North Collins	10	18.7	208.4
Orchard Park	21	54.1	524.4
City of Tonawanda	4	115.8	1,107.8
<i>Town of Tonawanda</i>			
Kenilworth	8	62.9	535.3
Kenmore	8	226.6	1,862.4
West Seneca	13	98.6	848.5
<i>Buffalo</i>			
Crane	22	69.1	617.9
Dudley	18	64.1	540.6
East Clinton	11	31.9	259.2
East Delavan	30	31.5	279.4
Merriweather	46	40.1	358.7
Niagara	17	64.5	575.1
North Park	13	48.9	367.5
Riverside	16	74.8	651.3
<i>Central</i>			
B S T	33	60.7	549.9
Children's	6	37.5	367.2
GRO	8	45.0	383.5
HSS	46	129.5	1,167.5
Teen Room			
System Total	578	61.6	559.9
Contract Library Total	312	58.7	546.4
City Branch Total	173	50.5	439.5
Central Library	93	91.9	829.3



Public Access Computer Statistics

September 2007 Footnotes

2007*

*** City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

System-Wide: As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Most libraries closed on 9/26/2007 for Staff Development Day. Boston, Lackawanna, and Newstead maintained regular hours; Audubon, Clearfield, Lancaster and Orchard Park were open in the evening.

Central: Closed for nearly two hours on 9/15/2007 due to a malfunctioning escalator.

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

2006

System-Wide: Many libraries reduced operating hours in 2006 due to budget cutbacks. The reductions are in addition to service hour reductions that occurred in January 2005. Fewer service hours affected computer use at many units.