



# Buffalo & Erie County Public Library

## Public Access Computer Statistics

October 2007


### EXECUTIVE SUMMARY: ALL OUTLETS

	October		% of	Year to Date		% of
	2007	2006	Change	2007	2006	Change
<b>System Total</b>	<b>39,616</b>	27,967	<b>41.7%</b>	<b>363,258</b>	289,014	<b>25.7%</b>
Contract Libraries	<b>20,659</b>	15,961	<b>29.4%</b>	<b>191,146</b>	170,620	<b>12.0%</b>
City Branches	<b>9,427</b>	5,585	<b>68.8%</b>	<b>85,456</b>	51,104	<b>67.2%</b>
Central Library	<b>9,530</b>	6,421	<b>48.4%</b>	<b>86,656</b>	67,290	<b>28.8%</b>


#### Sessions / Public Access Computers

	October	Year to Date
<b>System Total</b>	<b>68.5</b>	<b>628.5</b>
Contract Libraries	<b>66.2</b>	<b>612.6</b>
City Branches	<b>54.5</b>	<b>494.0</b>
Central Library	<b>102.5</b>	<b>931.8</b>

## Registered Public Access Computer Sessions

 <b>Library</b>	October 2007			October 2006	Change	Year to Date 2007			YTD 2006	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	145	29	174	144	20.8%	1,246	242	1,488	1,533	-2.9%
<i>Amherst</i>										
Audubon	1,234	283	1,517	1,413	7.4%	12,557	2,695	15,252	14,805	3.0%
Clearfield	852	226	1,078	808	33.4%	8,394	1,441	9,835	8,497	15.7%
Egbertsville-Snyder	462	152	614	284	116.2%	4,327	1,474	5,801	3,319	74.8%
Williamsville	518	91	609	456	33.6%	4,394	738	5,132	4,317	18.9%
Angola	341	74	415	287	44.6%	3,116	748	3,864	2,916	32.5%
Aurora	554	33	587	377	55.7%	4,891	374	5,265	4,813	9.4%
Boston	94	127	221	113	95.6%	736	910	1,646	1,187	38.7%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,293	221	1,514	1,102	37.4%	12,223	1,639	13,862	12,223	13.4%
Reinstein Memorial	1,121	115	1,236	989	25.0%	9,955	1,015	10,970	10,929	0.4%
Clarence	614	297	911	838	8.7%	5,385	2,516	7,901	7,780	1.6%
Collins	326	178	504	347	45.2%	2,640	1,952	4,592	3,318	38.4%
Concord	297	212	509	619	-17.8%	3,587	2,539	6,126	4,620	32.6%
Eden	120	47	167	136	22.8%	1,260	406	1,666	1,337	24.6%
Elma	187	64	251	235	6.8%	1,851	586	2,437	2,198	10.9%
Grand Island Memorial	297	77	374	412	-9.2%	2,984	637	3,621	4,357	-16.9%
<i>Hamburg</i>										
Hamburg	891	191	1,082	990	9.3%	9,682	1,802	11,484	12,078	-4.9%
Lake Shore	256	60	316	221	43.0%	2,427	626	3,053	2,236	36.5%
Lackawanna	775	153	928	543	70.9%	6,143	1,345	7,488	5,004	49.6%
Lancaster	932	184	1,116	775	44.0%	8,141	1,858	9,999	8,511	17.5%
Marilla	131	81	212	153	38.6%	1,062	514	1,576	1,431	10.1%
Newstead	347	155	502	419	19.8%	3,027	1,500	4,527	4,449	1.8%
North Collins	100	124	224	197	13.7%	1,041	1,267	2,308	1,555	48.4%
Orchard Park	1,061	245	1,306	1,099	18.8%	10,028	2,291	12,319	12,882	-4.4%
City of Tonawanda	482	62	544	435	25.1%	4,261	714	4,975	4,395	13.2%
<i>Town of Tonawanda</i>										
Kenilworth	388	151	539	378	42.6%	3,720	1,101	4,821	4,570	5.5%
Kenmore	1,558	232	1,790	1,290	38.8%	14,959	1,730	16,689	13,737	21.5%
West Seneca	1,300	119	1,419	901	57.5%	11,367	1,082	12,449	11,623	7.1%
<i>Buffalo</i>										
Crane	1,613	133	1,746	1,010	72.9%	14,305	1,035	15,340	10,453	46.8%
Dudley	354	162	516	826	-37.5%	7,152	3,094	10,246	6,852	49.5%
East Clinton	262	170	432	183	136.1%	2,032	1,251	3,283	2,337	40.5%
East Delavan	571	573	1,144	492	132.5%	4,819	4,706	9,525	5,530	72.2%
Merriweather	1,355	727	2,082	1,359	53.2%	12,110	6,471	18,581	10,486	77.2%
Niagara	613	704	1,317	545	141.7%	5,725	5,369	11,094	5,290	109.7%
North Park	538	208	746	240	N/A	4,226	1,297	5,523	3,146	75.6%
Riverside	740	704	1,444	930	55.3%	5,908	5,956	11,864	7,010	69.2%
<i>Central</i>										
B S T	2,205	197	2,402	1,406	70.8%	18,864	1,686	20,550	12,578	63.4%
Children's	0	241	241	248	-2.8%	10	2,434	2,444	2,499	-2.2%
GRO	321	50	371	222	67.1%	3,132	307	3,439	3,189	7.8%
HSS	6,182	334	6,516	4,545	43.4%	57,343	2,880	60,223	49,024	22.8%
Teen Room										
<b>System Total</b>	<b>31,430</b>	<b>8,186</b>	<b>39,616</b>	27,967	<b>41.7%</b>	<b>291,030</b>	<b>72,228</b>	<b>363,258</b>	289,014	<b>25.7%</b>
<b>Contract Library Total</b>	16,676	3,983	20,659	15,961	29.4%	155,404	35,742	191,146	170,620	12.0%
<b>City Branch Total</b>	6,046	3,381	9,427	5,585	68.8%	56,277	29,179	85,456	51,104	67.2%
<b>Central Library</b>	8,708	822	9,530	6,421	48.4%	79,349	7,307	86,656	67,290	28.8%

## Registered Public Access Computer Sessions

 <b>Library</b>	Number of PACs	October 2007	Year to Date 2007
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	34.8	297.6
<i>Amherst</i>			
Audubon	19	79.8	802.7
Clearfield	17	63.4	578.5
Egbertsville-Snyder	5	122.8	1,160.2
Williamsville	5	121.8	1,026.4
Angola	7	59.3	552.0
Aurora	8	73.4	658.1
Boston	6	36.8	274.3
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	47.3	433.2
Reinstein Memorial	16	77.3	685.6
Clarence	19	47.9	415.8
Collins	10	50.4	459.2
Concord	12	42.4	510.5
Eden	6	27.8	277.7
Elma	5	50.2	487.4
Grand Island Memorial	9	41.6	402.3
<i>Hamburg</i>			
Hamburg	10	108.2	1,148.4
Lake Shore	8	39.5	381.6
Lackawanna	15	61.9	499.2
Lancaster	17	65.6	588.2
Marilla	6	35.3	262.7
Newstead	11	45.6	411.5
North Collins	10	22.4	230.8
Orchard Park	21	62.2	586.6
City of Tonawanda	4	136.0	1,243.8
<i>Town of Tonawanda</i>			
Kenilworth	8	67.4	602.6
Kenmore	8	223.8	2,086.1
West Seneca	13	109.2	957.6
<i>Buffalo</i>			
Crane	22	79.4	697.3
Dudley	18	28.7	569.2
East Clinton	11	39.3	298.5
East Delavan	30	38.1	317.5
Merriweather	46	45.3	403.9
Niagara	17	77.5	652.6
North Park	13	57.4	424.8
Riverside	16	90.3	741.5
<i>Central</i>			
B S T	33	72.8	622.7
Children's	6	40.2	407.3
GRO	8	46.4	429.9
HSS	46	141.7	1,309.2
Teen Room			
<b>System Total</b>	<b>578</b>	<b>68.5</b>	<b>628.5</b>
<b>Contract Library Total</b>	312	66.2	612.6
<b>City Branch Total</b>	173	54.5	494.0
<b>Central Library</b>	93	102.5	931.8



## Public Access Computer Statistics

### October 2007 Footnotes

#### 2007\*

**City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

**System-Wide:** As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

#### 2006

**System-Wide:** Many libraries reduced operating hours in 2006 due to budget cutbacks. The reductions are in addition to service hour reductions that occurred in January 2005. Fewer service hours affected computer use at many units.