



# Buffalo & Erie County Public Library

## Public Access Computer Statistics

November 2007


### EXECUTIVE SUMMARY: ALL OUTLETS

	November		% of	Year to Date		% of
	2007	2006	Change	2007	2006	Change
<b>System Total</b>	<b>38,276</b>	29,512	<b>29.7%</b>	<b>401,534</b>	318,526	<b>26.1%</b>
Contract Libraries	<b>17,477</b>	16,644	<b>5.0%</b>	<b>208,623</b>	187,264	<b>11.4%</b>
City Branches	<b>8,904</b>	6,220	<b>43.2%</b>	<b>94,360</b>	57,324	<b>64.6%</b>
Central Library	<b>11,895</b>	6,648	<b>78.9%</b>	<b>98,551</b>	73,938	<b>33.3%</b>


### Sessions / Public Access Computers

	November	Year to Date
<b>System Total</b>	<b>66.2</b>	<b>694.7</b>
Contract Libraries	<b>56.0</b>	<b>668.7</b>
City Branches	<b>51.5</b>	<b>545.4</b>
Central Library	<b>127.9</b>	<b>1,059.7</b>

### Registered Public Access Computer Sessions

 <b>Library</b>	November 2007			November 2006	Change	Year to Date 2007			YTD 2006	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	88	39	127	152	-16.4%	1,334	281	1,615	1,685	-4.2%
<i>Amherst</i>										
Audubon	1,110	204	1,314	1,483	-11.4%	13,667	2,899	16,566	16,288	1.7%
Clearfield	812	157	969	898	7.9%	9,206	1,598	10,804	9,395	15.0%
Egbertsville-Snyder	314	69	383	361	6.1%	4,641	1,543	6,184	3,680	68.0%
Williamsville	430	67	497	500	-0.6%	4,824	805	5,629	4,817	16.9%
Angola	315	65	380	242	57.0%	3,431	813	4,244	3,158	34.4%
Aurora	477	44	521	473	10.1%	5,368	418	5,786	5,286	9.5%
Boston	83	150	233	106	119.8%	819	1,060	1,879	1,293	45.3%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,069	177	1,246	1,084	14.9%	13,292	1,816	15,108	13,307	13.5%
Reinstein Memorial	880	123	1,003	994	0.9%	10,835	1,138	11,973	11,923	0.4%
Clarence	513	249	762	689	10.6%	5,898	2,765	8,663	8,469	2.3%
Collins	272	166	438	352	24.4%	2,912	2,118	5,030	3,670	37.1%
Concord	309	244	553	556	-0.5%	3,896	2,783	6,679	5,176	29.0%
Eden	123	45	168	128	31.3%	1,383	451	1,834	1,465	25.2%
Elma	189	51	240	237	1.3%	2,040	637	2,677	2,435	9.9%
Grand Island Memorial	226	66	292	317	-7.9%	3,210	703	3,913	4,674	-16.3%
<i>Hamburg</i>										
Hamburg	767	137	904	992	-8.9%	10,449	1,939	12,388	13,070	-5.2%
Lake Shore	221	38	259	188	37.8%	2,648	664	3,312	2,424	36.6%
Lackawanna	572	146	718	700	2.6%	6,715	1,491	8,206	5,704	43.9%
Lancaster	859	148	1,007	809	24.5%	9,000	2,006	11,006	9,320	18.1%
Marilla	112	54	166	143	16.1%	1,174	568	1,742	1,574	10.7%
Newstead	309	130	439	467	-6.0%	3,336	1,630	4,966	4,916	1.0%
North Collins	87	112	199	199	0.0%	1,128	1,379	2,507	1,754	42.9%
Orchard Park	828	195	1,023	1,133	-9.7%	10,856	2,486	13,342	14,015	-4.8%
City of Tonawanda	366	51	417	428	-2.6%	4,627	765	5,392	4,823	11.8%
<i>Town of Tonawanda</i>										
Kenilworth	348	150	498	489	1.8%	4,068	1,251	5,319	5,059	5.1%
Kenmore	1,380	172	1,552	1,380	12.5%	16,339	1,902	18,241	15,117	20.7%
West Seneca	1,071	98	1,169	1,144	2.2%	12,438	1,180	13,618	12,767	6.7%
<i>Buffalo</i>										
Crane	1,329	105	1,434	1,061	35.2%	15,634	1,140	16,774	11,514	45.7%
Dudley	1,008	428	1,436	812	76.8%	8,160	3,522	11,682	7,664	52.4%
East Clinton	213	132	345	172	100.6%	2,245	1,383	3,628	2,509	44.6%
East Delavan	459	420	879	705	24.7%	5,278	5,126	10,404	6,235	66.9%
Merriweather	1,136	577	1,713	1,627	5.3%	13,246	7,048	20,294	12,113	67.5%
Niagara	540	695	1,235	635	94.5%	6,265	6,064	12,329	5,925	108.1%
North Park	380	136	516	283	N/A	4,606	1,433	6,039	3,429	76.1%
Riverside	720	626	1,346	925	45.5%	6,628	6,582	13,210	7,935	66.5%
<i>Central</i>										
B S T	3,084	503	3,587	1,524	135.4%	21,948	2,189	24,137	14,102	71.2%
Children's	0	225	225	197	14.2%	10	2,659	2,669	2,696	-1.0%
GRO	618	48	666	239	178.7%	3,750	355	4,105	3,428	19.7%
HSS	6,829	588	7,417	4,688	58.2%	64,172	3,468	67,640	53,712	25.9%
Teen Room										
<b>System Total</b>	<b>30,446</b>	<b>7,830</b>	<b>38,276</b>	29,512	<b>29.7%</b>	<b>321,476</b>	<b>80,058</b>	<b>401,534</b>	318,526	<b>26.1%</b>
<b>Contract Library Total</b>	14,130	3,347	17,477	16,644	5.0%	169,534	39,089	208,623	187,264	11.4%
<b>City Branch Total</b>	5,785	3,119	8,904	6,220	43.2%	62,062	32,298	94,360	57,324	64.6%
<b>Central Library</b>	10,531	1,364	11,895	6,648	78.9%	89,880	8,671	98,551	73,938	33.3%

## Registered Public Access Computer Sessions

 <b>Library</b>	Number of PACs	November 2007	Year to Date 2007
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	25.4	323.0
<i>Amherst</i>			
Audubon	19	69.2	871.9
Clearfield	17	57.0	635.5
Egbertsville-Snyder	5	76.6	1,236.8
Williamsville	5	99.4	1,125.8
Angola	7	54.3	606.3
Aurora	8	65.1	723.3
Boston	6	38.8	313.2
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	38.9	472.1
Reinstein Memorial	16	62.7	748.3
Clarence	19	40.1	455.9
Collins	10	43.8	503.0
Concord	12	46.1	556.6
Eden	6	28.0	305.7
Elma	5	48.0	535.4
Grand Island Memorial	9	32.4	434.8
<i>Hamburg</i>			
Hamburg	10	90.4	1,238.8
Lake Shore	8	32.4	414.0
Lackawanna	15	47.9	547.1
Lancaster	17	59.2	647.4
Marilla	6	27.7	290.3
Newstead	11	39.9	451.5
North Collins	10	19.9	250.7
Orchard Park	21	48.7	635.3
City of Tonawanda	4	104.3	1,348.0
<i>Town of Tonawanda</i>			
Kenilworth	8	62.3	664.9
Kenmore	8	194.0	2,280.1
West Seneca	13	89.9	1,047.5
<i>Buffalo</i>			
Crane	22	65.2	762.5
Dudley	18	79.8	649.0
East Clinton	11	31.4	329.8
East Delavan	30	29.3	346.8
Merriweather	46	37.2	441.2
Niagara	17	72.6	725.2
North Park	13	39.7	464.5
Riverside	16	84.1	825.6
<i>Central</i>			
B S T	33	108.7	731.4
Children's	6	37.5	444.8
GRO	8	83.3	513.1
HSS	46	161.2	1,470.4
Teen Room			
<b>System Total</b>	<b>578</b>	<b>66.2</b>	<b>694.7</b>
<b>Contract Library Total</b>	312	56.0	668.7
<b>City Branch Total</b>	173	51.5	545.4
<b>Central Library</b>	93	127.9	1,059.7



## Public Access Computer Statistics

### November 2007 Footnotes

#### 2007\*

- \* **City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

**System-Wide:** As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

#### 2006

**System-Wide:** Many libraries reduced operating hours in 2006 due to budget cutbacks. The reductions are in addition to service hour reductions that occurred in January 2005. Fewer service hours affected computer use at many units.