



Buffalo & Erie County Public Library

Public Access Computer Statistics

MAY 2007


EXECUTIVE SUMMARY: ALL OUTLETS

	May		% of	Year to Date		% of
	2007	2006	Change	2007	2006	Change
System Total	35,353	28,108	25.8%	168,477	135,224	24.6%
Contract Libraries	18,334	16,521	11.0%	89,151	80,438	10.8%
City Branches	8,453	4,954	70.6%	38,236	21,831	75.1%
Central Library	8,566	6,633	29.1%	41,090	32,955	24.7%


Sessions / Public Access Computers

	May	Year to Date
System Total	61.2	291.5
Contract Libraries	58.8	285.7
City Branches	48.9	221.0
Central Library	92.1	441.8

Registered Public Access Computer Sessions

 Library	May 2007			May 2006	Change	Year to Date 2007			YTD 2006	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	116	24	140	121	15.7%	635	106	741	678	9.3%
<i>Amherst</i>										
Audubon	1,142	246	1,388	1,313	5.7%	6,187	1,163	7,350	7,253	1.3%
Clearfield	831	80	911	877	3.9%	4,052	632	4,684	3,924	19.4%
Eggertsville-Snyder	402	120	522	293	78.2%	1,866	557	2,423	1,379	75.7%
Williamsville	462	88	550	421	30.6%	2,178	382	2,560	1,867	37.1%
Angola	273	61	334	252	32.5%	1,355	338	1,693	1,218	39.0%
Aurora	575	43	618	535	15.5%	2,408	195	2,603	2,493	4.4%
Boston	62	67	129	126	2.4%	339	357	696	578	20.4%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,237	246	1,483	1,205	23.1%	5,993	892	6,885	6,278	9.7%
Reinstein Memorial	917	92	1,009	1,091	-7.5%	4,737	447	5,184	5,428	-4.5%
Clarence	466	185	651	716	-9.1%	2,559	1,027	3,586	3,713	-3.4%
Collins	198	189	387	298	29.9%	1,060	895	1,955	1,560	25.3%
Concord	377	239	616	395	55.9%	1,864	1,118	2,982	1,705	74.9%
Eden	134	18	152	116	31.0%	574	156	730	556	31.3%
Elma	161	41	202	207	-2.4%	835	245	1,080	1,102	-2.0%
Grand Island Memorial	340	75	415	429	-3.3%	1,428	310	1,738	1,837	-5.4%
<i>Hamburg</i>										
Hamburg	852	189	1,041	1,090	-4.5%	4,429	772	5,201	5,302	-1.9%
Lake Shore	252	81	333	246	35.4%	1,057	274	1,331	1,082	23.0%
Lackawanna	624	108	732	445	64.5%	2,960	557	3,517	2,161	62.7%
Lancaster	736	181	917	908	1.0%	3,677	655	4,332	3,876	11.8%
Marilla	139	40	179	130	37.7%	552	192	744	648	14.8%
Newstead	251	154	405	422	-4.0%	1,335	608	1,943	2,066	-6.0%
North Collins	112	163	275	127	116.5%	559	678	1,237	670	84.6%
Orchard Park	955	169	1,124	1,384	-18.8%	4,743	1,209	5,952	6,482	-8.2%
City of Tonawanda	411	78	489	418	17.0%	1,985	362	2,347	1,955	20.1%
<i>Town of Tonawanda</i>										
Kenilworth	381	91	472	466	1.3%	1,853	428	2,281	2,196	3.9%
Kenmore	1,588	161	1,749	1,340	30.5%	6,882	765	7,647	6,480	18.0%
West Seneca	1,004	107	1,111	1,150	-3.4%	5,254	475	5,729	5,951	-3.7%
<i>Buffalo</i>										
Crane	1,538	59	1,597	1,100	45.2%	6,778	370	7,148	4,664	53.3%
Dudley	749	206	955	608	57.1%	3,355	1,490	4,845	3,364	44.0%
East Clinton	176	108	284	250	13.6%	889	540	1,429	1,201	19.0%
East Delavan	484	640	1,124	453	148.1%	2,253	1,891	4,144	2,630	57.6%
Merriweather	1,151	585	1,736	1,081	60.6%	6,017	3,001	9,018	3,399	165.3%
Niagara	519	502	1,021	478	113.6%	2,539	1,902	4,441	2,209	101.0%
North Park	471	123	594	333	N/A	1,718	419	2,137	1,600	33.6%
Riverside	544	598	1,142	651	75.4%	2,499	2,575	5,074	2,764	83.6%
<i>Central</i>										
B S T	1,827	125	1,952	1,209	61.5%	8,965	830	9,795	5,868	66.9%
Children's	0	148	148	148	0.0%	2	1,035	1,037	1,105	-6.2%
GRO	325	12	337	341	-1.2%	1,488	75	1,563	1,650	-5.3%
HSS	5,909	220	6,129	4,935	24.2%	27,432	1,263	28,695	24,332	17.9%
Teen Room										
System Total	28,691	6,662	35,353	28,108	25.8%	137,291	31,186	168,477	135,224	24.6%
Contract Library Total	14,998	3,336	18,334	16,521	11.0%	73,356	15,795	89,151	80,438	10.8%
City Branch Total	5,632	2,821	8,453	4,954	70.6%	26,048	12,188	38,236	21,831	75.1%
Central Library	8,061	505	8,566	6,633	29.1%	37,887	3,203	41,090	32,955	24.7%

Registered Public Access Computer Sessions

 Library	Number of PACs	May 2007	Year to Date 2007
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	28.0	148.2
<i>Amherst</i>			
Audubon	19	73.1	386.8
Clearfield	17	53.6	275.5
Egbertsville-Snyder	5	104.4	484.6
Williamsville	5	110.0	512.0
Angola	7	47.7	241.9
Aurora	8	77.3	325.4
Boston	6	21.5	116.0
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	46.3	215.2
Reinstein Memorial	16	63.1	324.0
Clarence	19	34.3	188.7
Collins	10	38.7	195.5
Concord	12	51.3	248.5
Eden	6	25.3	121.7
Elma	5	40.4	216.0
Grand Island Memorial	9	46.1	193.1
<i>Hamburg</i>			
Hamburg	10	104.1	520.1
Lake Shore	8	41.6	166.4
Lackawanna	15	48.8	234.5
Lancaster	17	53.9	254.8
Marilla	6	29.8	124.0
Newstead	11	36.8	176.6
North Collins	10	27.5	123.7
Orchard Park	21	53.5	283.4
City of Tonawanda	4	122.3	586.8
<i>Town of Tonawanda</i>			
Kenilworth	8	59.0	285.1
Kenmore	8	218.6	955.9
West Seneca	13	85.5	440.7
<i>Buffalo</i>			
Crane	22	72.6	324.9
Dudley	18	53.1	269.2
East Clinton	11	25.8	129.9
East Delavan	30	37.5	138.1
Merriweather	46	37.7	196.0
Niagara	17	60.1	261.2
North Park	13	45.7	164.4
Riverside	16	71.4	317.1
<i>Central</i>			
B S T	33	59.2	296.8
Children's	6	24.7	172.8
GRO	8	42.1	195.4
HSS	46	133.2	623.8
Teen Room			
System Total	578	61.2	291.5
Contract Library Total	312	58.8	285.7
City Branch Total	173	48.9	221.0
Central Library	93	92.1	441.8



Public Access Computer Statistics

May 2007 Footnotes

2007*

- * **City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

System-Wide: As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

*Youth Resource Center computers were added to all locations during Fall 2001. These computers do **not** require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.*

2006

System-Wide: Many libraries reduced operating hours in 2006 due to budget cutbacks. The reductions are in addition to service hour reductions that occurred in January 2005. Fewer service hours affected computer use at many units.

Merriweather: Closed 6 hours early on 5/31/2006 due to excessive heat and air conditioner malfunction.