



# Buffalo & Erie County Public Library

## Public Access Computer Statistics

July 2007


### EXECUTIVE SUMMARY: ALL OUTLETS

	July		% of	Year to Date		% of
	2007	2006	Change	2007	2006	Change
<b>System Total</b>	<b>40,009</b>	31,343	<b>27.6%</b>	<b>244,238</b>	195,550	<b>24.9%</b>
Contract Libraries	<b>21,369</b>	18,778	<b>13.8%</b>	<b>129,342</b>	116,123	<b>11.4%</b>
City Branches	<b>9,641</b>	5,737	<b>68.0%</b>	<b>56,413</b>	32,946	<b>71.2%</b>
Central Library	<b>8,999</b>	6,828	<b>31.8%</b>	<b>58,483</b>	46,481	<b>25.8%</b>


### Sessions / Public Access Computers

	July	Year to Date
<b>System Total</b>	<b>69.2</b>	<b>422.6</b>
Contract Libraries	<b>68.5</b>	<b>414.6</b>
City Branches	<b>55.7</b>	<b>326.1</b>
Central Library	<b>96.8</b>	<b>628.8</b>

### Registered Public Access Computer Sessions

 Library	July 2007			July 2006	Change	Year to Date 2007			YTD 2006	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	115	21	136	164	-17.1%	838	147	985	1,016	-3.1%
<i>Amherst</i>										
Audubon	1,284	358	1,642	1,586	3.5%	8,691	1,781	10,472	10,201	2.7%
Clearfield	855	153	1,008	962	4.8%	5,749	909	6,658	5,765	15.5%
Egbertsville-Snyder	516	164	680	401	69.6%	2,873	927	3,800	2,112	79.9%
Williamsville	445	76	521	435	19.8%	3,014	522	3,536	2,694	31.3%
Angola	383	106	489	383	27.7%	2,036	509	2,545	1,878	35.5%
Aurora	505	29	534	473	12.9%	3,338	271	3,609	3,459	4.3%
Boston	81	105	186	143	30.1%	483	525	1,008	863	16.8%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,288	153	1,441	1,181	22.0%	8,475	1,176	9,651	8,633	11.8%
Reinstein Memorial	1,099	130	1,229	1,131	8.7%	6,787	656	7,443	7,526	-1.1%
Clarence	585	360	945	853	10.8%	3,599	1,663	5,262	5,288	-0.5%
Collins	328	218	546	398	37.2%	1,659	1,370	3,029	2,234	35.6%
Concord	374	392	766	564	35.8%	2,602	1,816	4,418	2,751	60.6%
Eden	151	48	199	159	25.2%	841	232	1,073	828	29.6%
Elma	238	68	306	241	27.0%	1,250	369	1,619	1,524	6.2%
Grand Island Memorial	373	80	453	591	-23.4%	2,136	432	2,568	2,943	-12.7%
<i>Hamburg</i>										
Hamburg	1,240	213	1,453	1,633	-11.0%	6,679	1,221	7,900	8,315	-5.0%
Lake Shore	282	72	354	201	76.1%	1,600	436	2,036	1,494	36.3%
Lackawanna	586	165	751	459	63.6%	4,082	859	4,941	3,064	61.3%
Lancaster	902	290	1,192	977	22.0%	5,450	1,172	6,622	5,741	15.3%
Marilla	103	87	190	165	15.2%	735	315	1,050	962	9.1%
Newstead	348	199	547	497	10.1%	1,998	1,033	3,031	3,024	0.2%
North Collins	85	141	226	170	32.9%	731	934	1,665	988	68.5%
Orchard Park	1,152	274	1,426	1,316	8.4%	6,793	1,655	8,448	9,121	-7.4%
City of Tonawanda	517	63	580	518	12.0%	2,916	504	3,420	2,963	15.4%
<i>Town of Tonawanda</i>										
Kenilworth	348	145	493	535	-7.9%	2,557	666	3,223	3,157	2.1%
Kenmore	1,553	199	1,752	1,438	21.8%	10,013	1,122	11,135	9,287	19.9%
West Seneca	1,171	153	1,324	1,204	10.0%	7,480	715	8,195	8,292	-1.2%
<i>Buffalo</i>										
Crane	1,565	134	1,699	1,129	50.5%	9,618	604	10,222	6,940	47.3%
Dudley	925	358	1,283	587	118.6%	5,044	2,150	7,194	4,615	55.9%
East Clinton	219	140	359	194	85.1%	1,311	799	2,110	1,647	28.1%
East Delavan	489	658	1,147	638	79.8%	3,146	3,009	6,155	3,883	58.5%
Merriweather	1,189	722	1,911	1,451	31.7%	8,299	4,344	12,643	5,992	111.0%
Niagara	699	600	1,299	676	92.2%	3,924	3,163	7,087	3,413	107.6%
North Park	458	144	602	308	N/A	2,640	727	3,367	2,241	50.2%
Riverside	729	612	1,341	754	77.9%	3,886	3,749	7,635	4,215	81.1%
<i>Central</i>										
B S T	1,905	182	2,087	1,268	64.6%	12,560	1,153	13,713	8,416	62.9%
Children's	0	305	305	377	-19.1%	2	1,570	1,572	1,678	-6.3%
GRO	326	59	385	348	10.6%	2,123	156	2,279	2,313	-1.5%
HSS	5,844	378	6,222	4,835	28.7%	38,988	1,931	40,919	34,074	20.1%
Teen Room										
<b>System Total</b>	<b>31,255</b>	<b>8,754</b>	<b>40,009</b>	<b>31,343</b>	<b>27.6%</b>	<b>196,946</b>	<b>47,292</b>	<b>244,238</b>	<b>195,550</b>	<b>24.9%</b>
<b>Contract Library Total</b>	<b>16,907</b>	<b>4,462</b>	<b>21,369</b>	<b>18,778</b>	<b>13.8%</b>	<b>105,405</b>	<b>23,937</b>	<b>129,342</b>	<b>116,123</b>	<b>11.4%</b>
<b>City Branch Total</b>	<b>6,273</b>	<b>3,368</b>	<b>9,641</b>	<b>5,737</b>	<b>68.0%</b>	<b>37,868</b>	<b>18,545</b>	<b>56,413</b>	<b>32,946</b>	<b>71.2%</b>
<b>Central Library</b>	<b>8,075</b>	<b>924</b>	<b>8,999</b>	<b>6,828</b>	<b>31.8%</b>	<b>53,673</b>	<b>4,810</b>	<b>58,483</b>	<b>46,481</b>	<b>25.8%</b>

## Registered Public Access Computer Sessions

 <b>Library</b>	Number of PACs	July 2007	Year to Date 2007
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	27.2	197.0
<i>Amherst</i>			
Audubon	19	86.4	551.2
Clearfield	17	59.3	391.6
Eggertsville-Snyder	5	136.0	760.0
Williamsville	5	104.2	707.2
Angola	7	69.9	363.6
Aurora	8	66.8	451.1
Boston	6	31.0	168.0
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	45.0	301.6
Reinstein Memorial	16	76.8	465.2
Clarence	19	49.7	276.9
Collins	10	54.6	302.9
Concord	12	63.8	368.2
Eden	6	33.2	178.8
Elma	5	61.2	323.8
Grand Island Memorial	9	50.3	285.3
<i>Hamburg</i>			
Hamburg	10	145.3	790.0
Lake Shore	8	44.3	254.5
Lackawanna	15	50.1	329.4
Lancaster	17	70.1	389.5
Marilla	6	31.7	175.0
Newstead	11	49.7	275.5
North Collins	10	22.6	166.5
Orchard Park	21	67.9	402.3
City of Tonawanda	4	145.0	855.0
<i>Town of Tonawanda</i>			
Kenilworth	8	61.6	402.9
Kenmore	8	219.0	1,391.9
West Seneca	13	101.8	630.4
<i>Buffalo</i>			
Crane	22	77.2	464.6
Dudley	18	71.3	399.7
East Clinton	11	32.6	191.8
East Delavan	30	38.2	205.2
Merriweather	46	41.5	274.8
Niagara	17	76.4	416.9
North Park	13	46.3	259.0
Riverside	16	83.8	477.2
<i>Central</i>			
B S T	33	63.2	415.5
Children's	6	50.8	262.0
GRO	8	48.1	284.9
HSS	46	135.3	889.5
Teen Room			
<b>System Total</b>	<b>578</b>	<b>69.2</b>	<b>422.6</b>
<b>Contract Library Total</b>	<b>312</b>	<b>68.5</b>	<b>414.6</b>
<b>City Branch Total</b>	<b>173</b>	<b>55.7</b>	<b>326.1</b>
<b>Central Library</b>	<b>93</b>	<b>96.8</b>	<b>628.8</b>



## Public Access Computer Statistics

### July 2007 Footnotes

#### 2007\*

- \* **City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected

**System-Wide:** As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

#### 2006

**System-Wide:** Many libraries reduced operating hours in 2006 due to budget cutbacks. The reductions are in addition to service hour reductions that occurred in January 2005. Fewer service hours affected computer use at many units.

**Kenilworth:** Opened 3 hours late on 7/28/2006 due to a power outage.

**West Seneca:** Closed early on 7/27/2006 due to a power outage.