



Buffalo & Erie County Public Library

Public Access Computer Statistics

August 2007


EXECUTIVE SUMMARY: ALL OUTLETS

	August		% of	Year to Date		% of
	2007	2006	Change	2007	2006	Change
System Total	43,806	35,635	22.9%	288,044	231,185	24.6%
Contract Libraries	22,839	21,309	7.2%	152,181	137,432	10.7%
City Branches	10,871	6,619	64.2%	67,284	39,565	70.1%
Central Library	10,096	7,707	31.0%	68,579	54,188	26.6%


Sessions / Public Access Computers

	August	Year to Date
System Total	75.8	498.3
Contract Libraries	73.2	487.8
City Branches	62.8	388.9
Central Library	108.6	737.4

Registered Public Access Computer Sessions

 Library	August 2007			August 2006	Change	Year to Date 2007			YTD 2006	Change
	Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions		Adult Sessions	Juvenile Sessions	Total Sessions	Total Sessions	
Alden (Ewell Free)	144	40	184	217	-15.2%	982	187	1,169	1,233	-5.2%
<i>Amherst</i>										
Audubon	1,450	371	1,821	1,725	5.6%	10,141	2,152	12,293	11,926	3.1%
Clearfield	999	183	1,182	1,058	11.7%	6,748	1,092	7,840	6,823	14.9%
Eggertsville-Snyder	564	224	788	530	48.7%	3,437	1,151	4,588	2,642	73.7%
Williamsville	444	60	504	610	-17.4%	3,458	582	4,040	3,304	22.3%
Angola	420	98	518	444	16.7%	2,456	607	3,063	2,322	31.9%
Aurora	557	51	608	553	9.9%	3,895	322	4,217	4,012	5.1%
Boston	93	135	228	105	117.1%	576	660	1,236	968	27.7%
<i>Cheektowaga</i>										
Julia Boyer Reinstein	1,329	129	1,458	1,338	9.0%	9,804	1,305	11,109	9,971	11.4%
Reinstein Memorial	1,166	147	1,313	1,358	-3.3%	7,953	803	8,756	8,884	-1.4%
Clarence	583	309	892	866	3.0%	4,182	1,972	6,154	6,154	0.0%
Collins	361	235	596	396	50.5%	2,020	1,605	3,625	2,630	37.8%
Concord	384	320	704	672	4.8%	2,986	2,136	5,122	3,423	49.6%
Eden	195	89	284	238	19.3%	1,036	321	1,357	1,066	27.3%
Elma	254	101	355	275	29.1%	1,504	470	1,974	1,799	9.7%
Grand Island Memorial	309	84	393	563	-30.2%	2,445	516	2,961	3,506	-15.5%
<i>Hamburg</i>										
Hamburg	1,204	214	1,418	1,568	-9.6%	7,883	1,435	9,318	9,883	-5.7%
Lake Shore	309	61	370	292	26.7%	1,909	497	2,406	1,786	34.7%
Lackawanna	678	208	886	776	14.2%	4,760	1,067	5,827	3,840	51.7%
Lancaster	991	325	1,316	1,142	15.2%	6,441	1,497	7,938	6,883	15.3%
Marilla	101	72	173	180	-3.9%	836	387	1,223	1,142	7.1%
Newstead	376	203	579	585	-1.0%	2,374	1,236	3,610	3,609	0.0%
North Collins	118	114	232	186	24.7%	849	1,048	1,897	1,174	61.6%
Orchard Park	1,199	230	1,429	1,452	-1.6%	7,992	1,885	9,877	10,573	-6.6%
City of Tonawanda	467	81	548	558	-1.8%	3,383	585	3,968	3,521	12.7%
<i>Town of Tonawanda</i>										
Kenilworth	399	157	556	581	-4.3%	2,956	823	3,779	3,738	1.1%
Kenmore	1,756	195	1,951	1,737	12.3%	11,769	1,317	13,086	11,024	18.7%
West Seneca	1,396	157	1,553	1,304	19.1%	8,876	872	9,748	9,596	1.6%
<i>Buffalo</i>										
Crane	1,673	178	1,851	1,346	37.5%	11,291	782	12,073	8,286	45.7%
Dudley	935	447	1,382	675	104.7%	5,979	2,597	8,576	5,290	62.1%
East Clinton	225	165	390	290	34.5%	1,536	964	2,500	1,937	29.1%
East Delavan	626	656	1,282	670	91.3%	3,772	3,665	7,437	4,553	63.3%
Merriweather	1,253	758	2,011	1,620	24.1%	9,552	5,102	14,654	7,612	92.5%
Niagara	693	900	1,593	701	127.2%	4,617	4,063	8,680	4,114	111.0%
North Park	573	201	774	402	N/A	3,213	928	4,141	2,643	56.7%
Riverside	718	870	1,588	915	73.6%	4,604	4,619	9,223	5,130	79.8%
<i>Central</i>										
B S T	2,232	199	2,431	1,483	63.9%	14,792	1,352	16,144	9,899	63.1%
Children's	8	398	406	378	7.4%	10	1,968	1,978	2,056	-3.8%
GRO	362	67	429	359	19.5%	2,485	223	2,708	2,672	1.3%
HSS	6,427	403	6,830	5,487	24.5%	45,415	2,334	47,749	39,561	20.7%
Teen Room										
System Total	33,971	9,835	43,806	35,635	22.9%	230,917	57,127	288,044	231,185	24.6%
Contract Library Total	18,246	4,593	22,839	21,309	7.2%	123,651	28,530	152,181	137,432	10.7%
City Branch Total	6,696	4,175	10,871	6,619	64.2%	44,564	22,720	67,284	39,565	70.1%
Central Library	9,029	1,067	10,096	7,707	31.0%	62,702	5,877	68,579	54,188	26.6%

Registered Public Access Computer Sessions

 Library	Number of PACs	August 2007	Year to Date 2007
		Sessions/PAC	Sessions/PAC
Alden (Ewell Free)	5	36.8	233.8
<i>Amherst</i>			
Audubon	19	95.8	647.0
Clearfield	17	69.5	461.2
Eggertsville-Snyder	5	157.6	917.6
Williamsville	5	100.8	808.0
Angola	7	74.0	437.6
Aurora	8	76.0	527.1
Boston	6	38.0	206.0
<i>Cheektowaga</i>			
Julia Boyer Reinstein	32	45.6	347.2
Reinstein Memorial	16	82.1	547.3
Clarence	19	46.9	323.9
Collins	10	59.6	362.5
Concord	12	58.7	426.8
Eden	6	47.3	226.2
Elma	5	71.0	394.8
Grand Island Memorial	9	43.7	329.0
<i>Hamburg</i>			
Hamburg	10	141.8	931.8
Lake Shore	8	46.3	300.8
Lackawanna	15	59.1	388.5
Lancaster	17	77.4	466.9
Marilla	6	28.8	203.8
Newstead	11	52.6	328.2
North Collins	10	23.2	189.7
Orchard Park	21	68.0	470.3
City of Tonawanda	4	137.0	992.0
<i>Town of Tonawanda</i>			
Kenilworth	8	69.5	472.4
Kenmore	8	243.9	1,635.8
West Seneca	13	119.5	749.8
<i>Buffalo</i>			
Crane	22	84.1	548.8
Dudley	18	76.8	476.4
East Clinton	11	35.5	227.3
East Delavan	30	42.7	247.9
Merriweather	46	43.7	318.6
Niagara	17	93.7	510.6
North Park	13	59.5	318.5
Riverside	16	99.3	576.4
<i>Central</i>			
B S T	33	73.7	489.2
Children's	6	67.7	329.7
GRO	8	53.6	338.5
HSS	46	148.5	1,038.0
Teen Room			
System Total	578	75.8	498.3
Contract Library Total	312	73.2	487.8
City Branch Total	173	62.8	388.9
Central Library	93	108.6	737.4



Public Access Computer Statistics

August 2007 Footnotes

2007*

- * **City Branches & Central** A formula error impacting February 2007 and February 2008 year to date totals was found in February 2009. This error understated results for both years (actual activity was higher than previously reported). Incorrect year to date figures for Buffalo Branches and the Central Library were subsequently carried into 2008 calculations and comparison data. Spreadsheets have been retrospectively corrected as of April 2009.

System-Wide: As of January 1, 2007, Patrons are no longer required to be in good standing (per B&ECPL Circulation Policy) in order to use the Internet. In addition, the \$1 fee for short-term Internet privileges is discontinued. The combination of these factors has resulted in increased overall public computer usage.

Concord Library: Closed for approximately 3.5 hours on 8/23/07 due to a power outage.

Youth Resource Center computers were added to all locations during Fall 2001. These computers do not require registration before use and are not tracked in these statistics. Therefore, juvenile computer use statistics are underreported.

2006

System-Wide: Many libraries reduced operating hours in 2006 due to budget cutbacks. The reductions are in addition to service hour reductions that occurred in January 2005. Fewer service hours affected computer use at many units.