

# Buffalo & Erie County Public Library



## CIRCULATION STATISTICS

November 2006

### EXECUTIVE SUMMARY OPEN LIBRARIES COMPARISON

|                              | <u>Nov. 2006</u> | <u>Nov. 2005</u> |             | <u>Jan-Nov. 2006</u> | <u>Jan-Nov. 2005</u> |             |
|------------------------------|------------------|------------------|-------------|----------------------|----------------------|-------------|
| <b>CITY OF BUFFALO:</b>      |                  |                  |             |                      |                      |             |
| Central Library              | 51,983           | 52,707           | -1.4%       | 602,895              | 592,413              | 1.8%        |
| City Branches                | 42,328           | 40,701           | 4.0%        | 489,746              | 486,714              | 0.6%        |
| <b>CONTRACTING LIBRARIES</b> | 385,115          | 387,840          | -0.7%       | 4,671,317            | 4,649,488            | 0.5%        |
| <b>INSTITUTIONS</b>          | 14,489           | 16,607           | -12.8%      | 190,620              | 194,413              | -2.0%       |
| <b>e-BRANCH</b>              | 52,650           | 48,219           | 9.2%        | 565,400              | 555,814              | 1.7%        |
| <b>TOTAL CIRCULATION</b>     | <b>546,565</b>   | <b>546,074</b>   | <b>0.1%</b> | <b>6,519,978</b>     | <b>6,478,842</b>     | <b>0.6%</b> |

Compares 2005 and 2006 data for the 37 libraries open in 2006

### EXECUTIVE SUMMARY ALL OUTLETS

|                                    | <u>Nov. 2006</u> | <u>Nov. 2005</u> |              | <u>Jan-Nov. 2006</u> | <u>Jan-Nov. 2005</u> |              |
|------------------------------------|------------------|------------------|--------------|----------------------|----------------------|--------------|
| <b>CITY OF BUFFALO:</b>            |                  |                  |              |                      |                      |              |
| Central Library                    | 51,983           | 52,707           | -1.4%        | 602,895              | 592,413              | 1.8%         |
| City Branches                      | 42,328           | 42,554           | -0.5%        | 489,746              | 721,828              | -32.2%       |
| <b>CONTRACTING LIBRARIES</b>       | 385,115          | 391,968          | -1.7%        | 4,671,317            | 5,080,449            | -8.1%        |
| <b>MOBILE &amp; URBAN SERVICES</b> | -                | 9                | -100.0%      | -                    | 7,514                | -100.0%      |
| <b>INSTITUTIONS</b>                | 14,489           | 16,607           | -12.8%       | 190,620              | 194,413              | -2.0%        |
| <b>e-BRANCH</b>                    | 52,650           | 48,219           | 9.2%         | 565,400              | 555,814              | 1.7%         |
| <b>TOTAL CIRCULATION</b>           | <b>546,565</b>   | <b>552,064</b>   | <b>-1.0%</b> | <b>6,519,978</b>     | <b>7,152,431</b>     | <b>-8.8%</b> |

Compares 2005 data for 52 libraries with 2006 data for the 37 libraries open in 2006

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CENTRAL, EXTENSION SERVICES & e-BRANCH**

| NOVEMBER 2006                      | NOV<br>2006 | NOV<br>2005 | CHANGE  | JAN-NOV<br>2006 | JAN-NOV<br>2005 | CHANGE  | Weekly Open Hours      |                        |
|------------------------------------|-------------|-------------|---------|-----------------|-----------------|---------|------------------------|------------------------|
|                                    |             |             |         |                 |                 |         | Change<br>From<br>2004 | Change<br>From<br>2005 |
| <u>CENTRAL LIBRARY</u>             |             |             |         |                 |                 |         |                        |                        |
| TOTAL CENTRAL                      | 51,983      | 52,707      | -1.4%   | 602,895         | 592,413         | 1.8%    | 0.0%                   | 0.0%                   |
| <u>CITY BRANCHES</u>               |             |             |         |                 |                 |         |                        |                        |
| Cazenovia                          | -           | -           | N/A     | -               | 56,892          | -100.0% | -100.0%                | -100.0%                |
| Crane                              | 10,133      | 8,453       | 19.9%   | 108,286         | 98,264          | 10.2%   | -9.1%                  | 25.0%                  |
| Dudley                             | 8,740       | 7,887       | 10.8%   | 99,913          | 106,417         | -6.1%   | -9.1%                  | 25.0%                  |
| East Clinton                       | 2,199       | 3,797       | -42.1%  | 33,528          | 42,187          | -20.5%  | -55.0%                 | -40.0%                 |
| East Delavan                       | 2,371       | 2,658       | -10.8%  | 29,507          | 29,839          | -1.1%   | -40.0%                 | -20.0%                 |
| Fairfield                          | -           | 5           | -100.0% | -               | 56,991          | -100.0% | -100.0%                | -100.0%                |
| Fronczak                           | -           | 955         | -100.0% | -               | 25,367          | -100.0% | -100.0%                | -100.0%                |
| Kensington                         | -           | 14          | -100.0% | -               | 25,766          | -100.0% | -100.0%                | -100.0%                |
| Martin L. King                     | -           | 874         | -100.0% | -               | 20,761          | -100.0% | -100.0%                | -100.0%                |
| James M. Mead                      | -           | -           | N/A     | -               | 18,125          | -100.0% | -100.0%                | -100.0%                |
| Niagara                            | 3,303       | 3,829       | -13.7%  | 40,056          | 42,010          | -4.7%   | -40.0%                 | -25.0%                 |
| N. Jefferson/Merriweather          | 6,452       | 2,998       | 115.2%  | 65,640          | 32,045          | 104.8%  | 18.9%                  | 18.9%                  |
| North Park                         | 2,647       | 5,033       | -47.4%  | 35,510          | 62,466          | -43.2%  | -55.0%                 | -43.8%                 |
| Northwest                          | -           | 5           | -100.0% | -               | 31,212          | -100.0% | -100.0%                | -100.0%                |
| Riverside                          | 6,483       | 6,046       | 7.2%    | 77,306          | 73,486          | 5.2%    | 0.0%                   | 25.0%                  |
| TOTAL BRANCHES                     | 42,328      | 42,554      | -0.5%   | 489,746         | 721,828         | -32.2%  | -57.0%                 | -44.4%                 |
| <u>MOBILE &amp; URBAN SERVICES</u> |             |             |         |                 |                 |         |                        |                        |
| Lookie Bookie/Outreach             | -           | 9           | -100.0% | -               | 7,514           | -100.0% | -100.0%                | -100.0%                |
| RAM Van                            | -           | -           | N/A     | -               | -               | N/A     | -100.0%                | -100.0%                |
| Mobile Libraries                   | -           | -           | N/A     | -               | -               | N/A     | -100.0%                | -100.0%                |
| TOTAL MOBILE/URBAN                 | -           | 9           | -100.0% | -               | 7,514           | -100.0% | -100.0%                | -100.0%                |
| <u>INSTITUTIONS</u>                |             |             |         |                 |                 |         |                        |                        |
| Correctional Facility              | 8,591       | 9,270       | -7.3%   | 111,315         | 112,089         | -0.7%   | 0.0%                   | 0.0%                   |
| Holding Center                     | 4,257       | 5,131       | -17.0%  | 56,573          | 58,273          | -2.9%   | 0.0%                   | 0.0%                   |
| Home & Infirmary                   | 1,641       | 2,206       | -25.6%  | 22,732          | 24,051          | -5.5%   | 0.0%                   | 0.0%                   |
| TOTAL INSTITUTIONS                 | 14,489      | 16,607      | -12.8%  | 190,620         | 194,413         | -2.0%   | 0.0%                   | 0.0%                   |
| <u>e-BRANCH</u>                    |             |             |         |                 |                 |         |                        |                        |
| TOTAL e-BRANCH                     | 52,650      | 48,219      | 9.2%    | 565,400         | 555,814         | 1.7%    | 0.0%                   | 0.0%                   |

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**CONTRACTING LIBRARIES**

| NOVEMBER 2006                   | NOV<br>2006    | NOV<br>2005    | CHANGE       | JAN-NOV<br>2006  | JAN-NOV<br>2005  | CHANGE       | Weekly Open Hours      |                        |
|---------------------------------|----------------|----------------|--------------|------------------|------------------|--------------|------------------------|------------------------|
|                                 |                |                |              |                  |                  |              | Change<br>From<br>2004 | Change<br>From<br>2005 |
| Alden (Ewell Free)              | 2,884          | 3,508          | -17.8%       | 40,894           | 49,904           | -18.1%       | -10.0%                 | -10.0%                 |
| <b>Amherst Public</b>           |                |                |              |                  |                  |              |                        |                        |
| Audubon                         | 49,663         | 54,716         | -9.2%        | 611,596          | 649,479          | -5.8%        | -6.1%                  | 0.0%                   |
| Clearfield                      | 31,969         | 33,008         | -3.1%        | 374,047          | 393,604          | -5.0%        | -12.7%                 | 14.6%                  |
| Eggertsville-Snyder             | 13,905         | 12,980         | 7.1%         | 166,351          | 164,890          | 0.9%         | -14.8%                 | 29.3%                  |
| Williamsville                   | 8,985          | 9,754          | -7.9%        | 107,396          | 112,949          | -4.9%        | -12.2%                 | 24.1%                  |
| Angola Public                   | 3,495          | 3,886          | -10.1%       | 47,498           | 50,479           | -5.9%        | -5.7%                  | 0.0%                   |
| <b>Aurora Town Public</b>       |                |                |              |                  |                  |              |                        |                        |
| East Aurora                     | 20,657         | 19,606         | 5.4%         | 229,773          | 227,553          | 1.0%         | -17.8%                 | -9.8%                  |
| West Falls                      | -              | -              | N/A          | -                | 21,238           | -100.0%      | -100.0%                | -100%                  |
| Boston Free                     | 4,910          | 5,218          | -5.9%        | 57,695           | 60,812           | -5.1%        | -14.3%                 | -14.3%                 |
| <b>Cheektowaga Public</b>       |                |                |              |                  |                  |              |                        |                        |
| Julia B. Reinstein              | 21,996         | 22,394         | -1.8%        | 277,641          | 260,017          | 6.8%         | -1.8%                  | 25.0%                  |
| North Branch                    | -              | -              | N/A          | -                | 53,332           | -100.0%      | -100.0%                | -100%                  |
| Reinstein Memorial              | 21,398         | 22,649         | -5.5%        | 262,829          | 245,910          | 6.9%         | -14.6%                 | 10.8%                  |
| South Branch                    | -              | -              | N/A          | -                | 46,087           | -100.0%      | -100.0%                | -100%                  |
| Clarence Public                 | 21,024         | 22,225         | -5.4%        | 270,685          | 278,471          | -2.8%        | 0.0%                   | 0.0%                   |
| Collins Public                  | 4,427          | 4,333          | 2.2%         | 50,300           | 52,274           | -3.8%        | 0.0%                   | 0.0%                   |
| Concord Public                  | 6,625          | 6,571          | 0.8%         | 81,059           | 90,433           | -10.4%       | 0.0%                   | 0.0%                   |
| Eden                            | 4,629          | 4,720          | -1.9%        | 57,463           | 65,198           | -11.9%       | -14.3%                 | -14.3%                 |
| Elma Public                     | 9,529          | 11,107         | -14.2%       | 119,381          | 136,293          | -12.4%       | -25.5%                 | -18.6%                 |
| Grand Island Memorial           | 11,860         | 11,810         | 0.4%         | 142,736          | 142,157          | 0.4%         | -18.4%                 | 0.0%                   |
| <b>Hamburg Public</b>           |                |                |              |                  |                  |              |                        |                        |
| Blasdell                        | -              | 49             | -100.0%      | -                | 41,329           | -100.0%      | -100.0%                | -100%                  |
| Hamburg                         | 19,241         | 17,314         | 11.1%        | 237,326          | 207,859          | 14.2%        | 3.8%                   | 44.7%                  |
| Lake Shore                      | 6,742          | 7,971          | -15.4%       | 76,331           | 101,425          | -24.7%       | -50.0%                 | -43.2%                 |
| Lackawanna Public               | 4,526          | 4,678          | -3.2%        | 48,030           | 52,757           | -9.0%        | -9.1%                  | -9.1%                  |
| <b>Lancaster Public</b>         |                |                |              |                  |                  |              |                        |                        |
| Depew                           | -              | 3,107          | -100.0%      | -                | 85,320           | -100.0%      | -100.0%                | -100%                  |
| Lancaster                       | 15,357         | 9,998          | 53.6%        | 183,432          | 127,936          | 43.4%        | 3.8%                   | 61.8%                  |
| Marilla Free                    | 3,495          | 3,152          | 10.9%        | 39,880           | 41,626           | -4.2%        | 0.0%                   | 0.0%                   |
| Newstead Public                 | 4,856          | 5,019          | -3.2%        | 54,517           | 59,606           | -8.5%        | 0.0%                   | 0.0%                   |
| North Collins Memorial          | 2,818          | 3,190          | -11.7%       | 30,373           | 31,684           | -4.1%        | -26.7%                 | -12.0%                 |
| Orchard Park Public             | 27,500         | 28,067         | -2.0%        | 340,740          | 345,738          | -1.4%        | 0.0%                   | 0.0%                   |
| Tonawanda Public                | 10,260         | 8,673          | 18.3%        | 118,198          | 114,755          | 3.0%         | -14.0%                 | -14.0%                 |
| <b>Town of Tonawanda Public</b> |                |                |              |                  |                  |              |                        |                        |
| Brighton                        | -              | 7              | -100.0%      | -                | 99,704           | -100.0%      | -100.0%                | -100%                  |
| Greenhaven                      | -              | -              | N/A          | -                | 66,278           | -100.0%      | -100.0%                | -100%                  |
| Kenilworth                      | 11,611         | 9,177          | 26.5%        | 140,409          | 123,629          | 13.6%        | 0.0%                   | 25.0%                  |
| Kenmore                         | 22,577         | 21,639         | 4.3%         | 283,237          | 218,776          | 29.5%        | -9.8%                  | 37.5%                  |
| Parkside Village                | -              | 965            | -100.0%      | -                | 17,673           | -100.0%      | -100.0%                | -100%                  |
| West Seneca Public              | 18,176         | 20,477         | -11.2%       | 221,500          | 243,274          | -9.0%        | -3.5%                  | 0.0%                   |
| <b>TOTAL CONTRACT LIBS:</b>     | <b>385,115</b> | <b>391,968</b> | <b>-1.7%</b> | <b>4,671,317</b> | <b>5,080,449</b> | <b>-8.1%</b> | <b>-27.5%</b>          | <b>-12.7%</b>          |

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

**SUNDAY CIRCULATION - 2006**

Highlighted weeks: Library was not open in corresponding week of 2005

|          | Central | Merrweather*** | Audubon | J.B.R.** | North Collins | Orchard Park | Reinstein** | Clearfield * | SUNDAY 2006 | SUNDAY 2005 | CHANGE ALL            | CHANGE Libraries Open Same Week in 2005 |
|----------|---------|----------------|---------|----------|---------------|--------------|-------------|--------------|-------------|-------------|-----------------------|---|
| 01/08/06 | 1,329   | N/A            | 1,218   | 554      | 65            | 504          | 318         | 668          | 4,656       | 855         | 444.6%                | -14.3%                                  |
| 01/15/06 | 1,248   | N/A            | 1,150   | 450      | 190           | 520          | 536         | 629          | 4,723       | 891         | 430.1%                | -8.1%                                   |
| 01/22/06 | 1,457   | N/A            | 1,156   | 675      | 151           | 662          | 611         | 584          | 5,296       | 912         | 480.7%                | -19.4%                                  |
| 01/29/06 | 1,186   | N/A            | 1,308   | 511      | 218           | 604          | 659         | 750          | 5,236       | 1,071       | 388.9%                | -9.6%                                   |
| 02/05/06 | 1,143   | N/A            | 1,036   | 480      | 131           | 394          | 552         | 642          | 4,378       | 3,345       | 30.9%                 | 0.0%                                    |
| 02/12/06 | 1,107   | N/A            | 1,150   | 702      | 156           | 669          | 549         | 600          | 4,933       | 3,208       | 53.8%                 | 14.8%                                   |
| 02/19/06 | 1,280   | N/A            | 1,432   | 547      | 141           | 559          | 702         | 734          | 5,395       | 4,017       | 34.3%                 | 3.2%                                    |
| 02/26/06 | 1,465   | N/A            | 1,181   | 502      | 203           | 554          | 876         | 692          | 5,473       | 3,400       | 61.0%                 | 20.4%                                   |
| 03/05/06 | 1,233   | N/A            | 1,425   | 749      | 124           | 607          | 717         | 708          | 5,563       | 3,851       | 44.5%                 | 6.4%                                    |
| 03/12/06 | 1,158   | N/A            | 1,542   | 852      | 149           | 652          | 781         | 918          | 6,052       | 3,842       | 57.5%                 | 15.0%                                   |
| 03/19/06 | 1,008   | N/A            | 1,281   | 768      | 164           | 680          | 645         | 758          | 5,304       | 3,786       | 40.1%                 | 2.8%                                    |
| 03/26/06 | 1,403   | N/A            | 1,391   | 666      | 201           | 550          | 580         | 661          | 5,452       | 0           | Easter Sunday in 2005 |   |
| 04/02/06 | 1,036   | N/A            | 1,041   | 537      | 175           | 555          | 451         | 585          | 4,380       | 2,400       | 82.5%                 | 41.3%                                   |
| 04/09/06 | 1,356   | N/A            | 1,263   | 660      | 207           | 488          | 423         | 488          | 4,885       | 2,839       | 72.1%                 | 33.9%                                   |
| 04/16/06 | Closed  | N/A            | Closed  | Closed   | Closed        | Closed       | Closed      | Closed       | 0           | 2,981       | Easter Sunday in 2006 |   |
| 04/23/06 | 1,264   | N/A            | 1,230   | 216      | 163           | 668          | 454         | 624          | 4,619       | 4,216       | 9.6%                  | -6.3%                                   |
| 04/30/06 | 829     | 123            | 786     | 495      | 181           | 478          | 340         | 452          | 3,684       | 3,598       | 2.4%                  | -24.2%                                  |
| 05/07/06 | 909     | 151            | 902     | 343      | 147           | 342          | 404         | 696          | 3,894       | 1,986       | 96.1%                 | 50.9%                                   |
| 05/14/06 | 784     | 82             | 617     | 295      | 94            | 378          | 296         | 487          | 3,033       | 3,254       | -6.8%                 | -27.5%                                  |
| 05/21/06 | 1,344   | 150            | 1,149   | 542      | 179           | 604          | 448         | 637          | 5,053       | 2,851       | 77.2%                 | 37.3%                                   |
| 09/10/06 | 639     | 76             | 1,019   | 285      | 152           | 502          | 188         | Closed       | 2,861       | 0           |                       |   |
| 09/17/06 | 549     | 95             | 662     | 357      | 103           | 385          | 186         | Closed       | 2,337       | 0           |                       |   |
| 09/24/06 | 846     | 81             | 753     | 387      | 81            | 404          | 241         | 390          | 3,183       | 2,635       | 20.8%                 | 8.6%                                    |
| 10/01/06 | 903     | 83             | 881     | 504      | 115           | 381          | 303         | 549          | 3,719       | 3,007       | 23.7%                 | 10.8%                                   |
| 10/08/06 | 905     | 132            | 615     | 262      | 121           | 371          | 306         | 432          | 3,144       | 3,392       | -7.3%                 | -20.2%                                  |
| 10/15/06 | Closed  | Closed         | Closed  | Closed   | 143           | Closed       | Closed      | Closed       | 143         | 3,786       | -96.2%                | -96.2%                                  |
| 10/22/06 | 874     | 74             | 857     | 496      | 215           | 457          | 237         | 531          | 3,741       | 3,735       | 0.2%                  | -8.2%                                   |
| 10/29/06 | 1,005   | 119            | 967     | 487      | 166           | 446          | 315         | 555          | 4,060       | 3,232       | 25.6%                 | 12.2%                                   |
| 11/05/06 | 744     | 74             | 804     | 470      | 173           | 503          | 449         | 392          | 3,609       | 3,759       | -4.0%                 | -17.9%                                  |
| 11/12/06 | 1,055   | 62             | 1,047   | 638      | 228           | 553          | 712         | 733          | 5,028       | 3,993       | 25.9%                 | 6.5%                                    |
| 11/19/06 | 1,111   | 106            | 1,048   | 549      | 164           | 497          | 437         | 489          | 4,401       | 3,725       | 18.1%                 | 3.6%                                    |
| 11/26/06 | 1,256   | 56             | 835     | 571      | 161           | 466          | 530         | 656          | 4,531       | 3,500       | 29.5%                 | 12.7%                                   |

**Y-T-D**

|               |        |       |        |        |       |        |        |        |         |        |       |       |
|---------------|--------|-------|--------|--------|-------|--------|--------|--------|---------|--------|-------|-------|
| <b>TOTALS</b> | 32,426 | 1,464 | 31,746 | 15,550 | 4,861 | 15,433 | 14,246 | 17,040 | 132,766 | 88,067 | 50.8% | 32.9% |
|---------------|--------|-------|--------|--------|-------|--------|--------|--------|---------|--------|-------|-------|

The 2006 B&ECPL operating budget funds Sunday open hours at the Central, Audubon, North Collins and Orchard Park libraries.

\*Sunday hours at the Clearfield (Amherst) Library are provided as a result of volunteer fund-raising efforts.

\*\*The Town of Cheektowaga funds Sunday hours at the J.B.R. and Reinstein libraries.

\*\*\*The Frank E. Merrweather, Jr. Library commenced Sunday hours on April 30, 2006.

**FOOTNOTES**

2006

SYSTEM-WIDE: Several libraries reduced operating hours in 2006 due to budget cutbacks. These reductions are in addition to service hour reductions that occurred in January 2005. Fewer service hours affected circulation at many libraries. Refer to January 2006 circulation report for details of service hour reductions at individual locations.

2005

SYSTEM-WIDE: 2005 budget reductions had a negative impact on circulation activity throughout the B&ECPL. Refer to January 2005 circulation report for details of service hour reductions at individual locations. Library materials purchasing was severely curtailed, which adversely impacted circulation as well.

Central Library: Beginning 11/4/2005 BS&T, Children's Room and Grosvenor Room are closed all day on Fridays. These departments also have later opening hours, opening at 10 AM rather than 8:30 AM.

Cazenovia Branch: Permanently closed on 11/18/2005.

Fronczak Branch: Discontinued circulation of materials on 11/16/2005 in preparation for closing on December 16th.

Kensington Branch: Permanently closed on 11/18/2005.

M.L. King Branch: Discontinued circulation of materials on 11/18/2005 in preparation for closing on December 16th.

Northwest Branch: Permanently closed on 11/18/2005.

Angola Public: Closed all day 11/17/2005 due to winter storm conditions.

Cheektowaga Public:

BUFFALO AND ERIE COUNTY PUBLIC LIBRARY: CIRCULATION STATISTICS

North Cheektowaga: Permanently closed on 11/1/2005.  
Hamburg Public:  
Blasdell Branch: Closed all day 11/17/2005 due to winter storm conditions.  
Permanently closed on 11/30/2005.  
Lake Shore: Closed all day 11/17/2005 due to winter storm conditions.  
Lancaster Public:  
Depew Branch: Discontinued circulation of materials on 11/18/2005 in preparation for closing on December 17th.  
Tonawanda City: Closed all day 11/7/2005 due to a power outage.  
Town of Tonawanda:  
Brighton: Permanently closed on 11/1/2005.  
Parkside Village: Discontinued circulation of materials on 11/28/2005 in preparation for closing on December 24th.