



# Buffalo & Erie County Public Library System Profile

Survey Results and Community Implications

## REPORT INFORMATION

Topic: Summer Reading  
Programs: See full list on page 2  
Date Range: None

## BUFFALO & ERIE COUNTY PUBLIC LIBRARY SYSTEM PROFILE SURVEY WORK

Buffalo & Erie County Public Library System Profile conducted surveys to program participants to collect data and insights about how their summer reading services and programs are supporting community needs. Buffalo & Erie County Public Library System Profile surveyed patrons using the Project Outcome Summer Reading Caregiver Survey, which measures the impact of services designed to provide continuous reading and learning opportunities for children between school breaks to limit learning gaps. A total of **357** survey responses were collected.

### Results

A total of **357** survey responses were collected. Of the percentage of parents or caregivers surveyed who either **agreed or strongly agreed** that they benefited from the service or program:

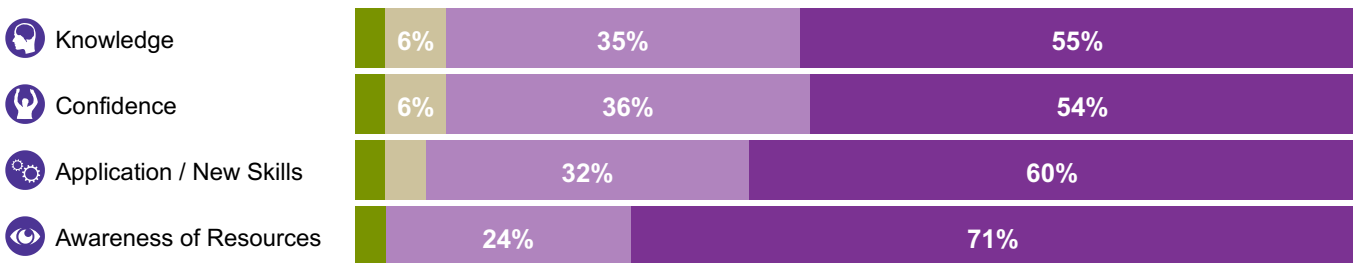
**90%** reported their child maintained or increased their reading skills

**92%** reported their child reads more often

**90%** reported their child is a more confident reader

**95%** reported their child uses the library more often

The full results of the survey(s) are shown below. (Note that due to rounding, percentages may not add up to 100%)



SCORING: Strongly Disagree Disagree Neither Agree Strongly Agree

### Selected Criteria Average

### Summer Reading Topic Averages

	Group	Group	National	Total
Knowledge	4.4	4.3	4.3	4.3
Confidence	4.4	4.3	4.2	4.2
Application / New Skills	4.5	4.3	4.2	4.2
Awareness of Resources	4.6	4.5	4.3	4.3

AVERAGES: Ranges from 1.0 (Strongly Disagree) to 5.0 (Strongly Agree)


Survey topic averages represent all data under the survey topic and type and are based on the library location (e.g. United States, Canada). Selected criteria average represents data under any additional criteria applied to the report, such as date range, program or survey name.

A total of 357 survey responses were collected across 21 surveys. The list of programs surveyed are shown in the table below.

Program Name	Survey Name	Attendance	Response Rate
ALD - Summer Reading 2019 - Caregiver - 6/6/2019	ALD - Summer Reading 2019 - Caregiver	0	N/A
ANG - Summer Reading 2019 - Caregiver - 6/6/2019	ANG - Summer Reading 2019 - Caregiver	0	N/A
AUD/CFD/EGG/WIL - Summer Reading 2019 - Caregiver - 6/6/2019	AUD/CFD/EGG/WIL - Summer Reading 2019 - Caregiver	0	N/A
BOS - Summer Reading 2019 - Caregiver - 6/6/2019	BOS - Summer Reading 2019 - Caregiver	0	N/A
CEN/City - Summer Reading 2019 - Caregiver - 6/6/2019	CEN/City - Summer Reading 2019 - Caregiver	0	N/A
CLA - Summer Reading 2019 - Caregiver - 6/6/2019	CLA - Summer Reading 2019 - Caregiver	0	N/A
COL - Summer Reading 2019 - Caregiver - 6/6/2019	COL - Summer Reading 2019 - Caregiver	0	N/A
CON - Summer Reading 2019 - Caregiver - 6/6/2019	CON - Summer Reading 2019 - Caregiver	0	N/A
EAU - Summer Reading 2019 - Caregiver - 6/6/2019	EAU - Summer Reading 2019 - Caregiver	0	N/A
EDN - Summer Reading 2019 - Caregiver - 6/6/2019	EDN - Summer Reading 2019 - Caregiver	0	N/A
ELM - Summer Reading 2019 - Caregiver - 6/7/2019	ELM - Summer Reading 2019 - Caregiver	0	N/A
GRI - Summer Reading 2019 - Caregiver - 6/7/2019	GRI - Summer Reading 2019 - Caregiver	0	N/A
HAM/LSH - Summer Reading 2019 - Caregiver - 6/7/2019	HAM/LSH - Summer Reading 2019 - Caregiver	0	N/A
JBR/REI - Summer Reading 2019 - Caregiver - 6/6/2019	JBR/REI - Summer Reading 2019 - Caregiver	0	N/A
KNM/KNL - Summer Reading 2019 - Caregiver2 - 6/6/2019	KNM/KNL - Summer Reading 2019 - Caregiver3	0	N/A
LCW - Summer Reading 2019 - Caregiver - 6/7/2019	LCW - Summer Reading 2019 - Caregiver	0	N/A
LNC - Summer Reading 2019 - Caregiver - 6/7/2019	LNC - Summer Reading 2019 - Caregiver	0	N/A
MAR - Summer Reading 2019 - Caregiver - 6/7/2019	MAR - Summer Reading 2019 - Caregiver	0	N/A
NCO - Summer Reading 2019 - Caregiver - 6/7/2019	NCO - Summer Reading 2019 - Caregiver	0	N/A
NST - Summer Reading 2019 - Caregiver - 6/7/2019	NST - Summer Reading 2019 - Caregiver	0	N/A
OPK - Summer Reading 2019 - Caregiver - 6/7/2019	OPK - Summer Reading 2019 - Caregiver	0	N/A
TON - Summer Reading 2019 - Caregiver - 6/7/2019	TON - Summer Reading 2019 - Caregiver	0	N/A
WSE - Summer Reading 2019 - Caregiver - 6/7/2019	WSE - Summer Reading 2019 - Caregiver	0	N/A

### Additional Survey Information

The library also asked the following questions:

 Topic: Summer Reading  
 Survey Type: Caregiver | Report Created On: 10/3/2019

## Additional Survey Information

The library also asked the following questions:

1. What did your child like most about the program/service?
2. What could the library do to help your child continue to learn more?
3. Do you have a library card?  
**Yes: 50% | No: 46% | Don't know: 2%**
4. On average, how often do you visit the library?  
**Daily: 2% | Weekly: 73% | Monthly: 18% | Less than once a month: 4% | Never: 0%**
5. On a scale of 1-10, with 10 being the most likely, how likely is it that you would recommend this program to a friend or colleague?  
**1: 0% | 2: 0% | 3: 0% | 4: 0% | 5: 0% | 6: 0% | 7: 1% | 8: 3% | 9: 4% | 10: 87%**



## Overview

Wherever public libraries are working, possibility lives. People who work in public libraries know that library services open new opportunities for anyone who enters – putting people on the path to literacy, technological know-how, or a better job. Libraries see evidence of this every day – what they are often missing is the data to support it. Measuring outcome data helps libraries demonstrate the good they are doing and the value their impact is having in the community. For example, the Project Outcome: Year in Review 2016 Annual Report sites that nearly 80% of library users surveyed report that library programs and services have had some kind of positive impact on their lives in the last year, with a majority of patrons reporting that the educational aspect of these programs and services is what they like most. And these patron benefits are in high demand. Patrons most commonly suggested improvement for the library is new, more, or more frequent classes and programs.<sup>i</sup>

## About the Surveys

The Project Outcome surveys were developed by the Public Library Association's Performance Measurement Task Force, which is comprised of a diverse group of public and state library leaders, consultants, data researchers and analysts. The surveys are designed to help libraries measure the outcomes of programs and services and the impact they have on patrons. The results are intended to show a direction of change, not rigorous statistical proof of change. To learn more about Project Outcome, visit [www.projectoutcome.org](http://www.projectoutcome.org) (<https://www.projectoutcome.org>).

## Implications for Community Impact

Summer reading programs are an essential public library service that benefits a range of patrons from children, teens and adults. Public libraries intend summer reading programs to be engaging and fun while providing structure that supports ongoing learning opportunities for adults and protects against literacy backsliding for children out of school.

- Summer reading programs are particularly important for children transitioning from "learning to read" to "reading to learn" education levels. According to a three-year study by Dominican University's Graduate School of Library and Information Studies, students who participate in their local library's summer reading program significantly improve their reading skills.<sup>ii</sup>
- Children who participate in summer reading programs end up ahead of those who don't. The Lexile Framework provides a way to match a reader with an appropriate text within their reading level. Research shows that there is a 52 Lexile point gain for children who participate in summer reading programs.<sup>iii</sup> Summer reading programs reduce summer learning loss. Instead of losing knowledge and skills during the summer months, kids who attend summer reading programs actually show gains.
- Summer reading programs improve more than reading skills. In the Dominican University study, teachers report that children who participate in summer reading programs return to school with a more positive attitude about reading and higher level of confidence in the classroom, read beyond what is required, and perceive reading as important.<sup>iv</sup>
- Most people in the United States view public libraries as an integral part of the education system by providing resources to everyone, while also being advocates of digital and information literacy. A recent report produced by the Pew Research Institute found that those over the age of 15 feel that public libraries have an important role in fulfilling the educational needs of the community they serve. Specifically, 85% of the surveyed population feel that public libraries need to coordinate with schools in literacy programs and resources provided to children. In addition, 78% feel libraries adequately encourage literacy and an enthusiasm for reading.<sup>v</sup>



## SOURCES

<sup>i</sup>Project Outcome. "Project Outcome: A Year in Review 2016 Annual Report," Accessed March 23, 2017.

<https://www.projectoutcome.org/annual-report> (<https://www.projectoutcome.org/annual-report>)

<sup>ii</sup>Susan Roman, Deborah T. Carran and Carole D. Fiore. "Public Library Summer Reading Programs Close the Reading Gap," (San Rafael: Dominican University Graduate School of Library & Information Science, 2010). Accessed March 30, 2017.

<https://www.oregon.gov/osl/LD/youthsvcs/srp.certificates/dominicanstudy.pdf>

(<https://www.oregon.gov/osl/LD/youthsvcs/srp.certificates/dominicanstudy.pdf>)

<sup>iii</sup>[www.lexile.com](http://www.lexile.com)

<sup>iv</sup>Roman, Carragan, and Fiore. "Public Library Summer Reading Programs"

<sup>v</sup>John B. Horrigan, Lee Rainie, and Dana Page. "Libraries at the crossroads." Pew Research Center (2015). Accessed October 23, 2015.

<http://www.pewinternet.org/files/2015/09/2015-09-15librariesFINAL.pdf> ([http://www.pewinternet.org/files/2015/09/2015-09-](http://www.pewinternet.org/files/2015/09/2015-09-15librariesFINAL.pdf)

[15librariesFINAL.pdf](http://www.pewinternet.org/files/2015/09/2015-09-15librariesFINAL.pdf))



## Summer Reading 2019 - System-Wide Caregiver Open-Ended Responses

### What could the library do to help your child continue to learn more?

Please continue programs

Please continue programs :)

Continue to do storyhours and activities

Continued programs and activities

Offer child courses in the evening

Keep doing storytime

Continue offering free morning (or early evening 4/4:30)

Keep offering great programs

Night time Preschool storytime

I wish it would stay in the AM

Continue to offer these activities!

These programs are fantastic for creativity and listening to different adults in the community

Keep having these great activities!

Good program like this

Keep doing this

Our library has so much to offer that it is hard to think of anything more.

The same

I love it and I'm not sure what to add

Just keep these programs going. The twins are so eager to participate

More science activities for grades 5+

Keep on keeping on!

More activities

Continue with program

Continue being your awesome selves

Family time

More programs like these

Keep this reading program

Doing a great job already!

Love the story times

? IDK

Continue activities like this

More events at different times

Keep up the great programs & environment

Programs like this one

Continue their programs

Come more often

More reading programs

Continue to bring in outside orgs to do activities

Suggest books/picture books that go with presentation

The library is wonderful the way it is - very interactive  
Have more activities  
Keep up the great work  
Reading, activities  
None  
Fun math & reading tutoring  
Read more  
Yes  
Create themes that children can relate to  
Tablets  
Childrens computer class  
Our weekly story time  
Continue storytime  
Storytime  
Computer program for children  
Computer class  
More Legos  
Keep reading programs  
Reading program  
Keep up the great work!  
Be open more often  
Continue w/ these wonderful activities  
Always activities to do  
Crane is wonderful - love the encouragement to read w/ prize  
Easier to browse young kids books  
Offer book suggestions based on age  
Keep on Miss Nicole  
Keep programs like this!  
Continue classes  
Maybe the "class teachers" can show them the rows of child books?  
Continue classes for the kids  
?  
Continue programs like this  
This library does sooo much already!  
Continue these programs  
Open more sessions  
keep offering this wonderful class :)  
Just keep doing the good things you do  
continue programs  
More evening family activities  
Interacting!  
Continue these toddler classes

Continue programs for young ones  
More classes for her age  
Activities for 1 year old  
Continue w/ reading days for children  
Continue to offer this program  
Continue these activities  
Keep story time!  
Keep having this program  
More programs  
Lots of programs  
Continue to provide fun & educational programs  
Continue to program!  
Doing great  
Continue to provide fun programs  
I need program for 2 yr old  
Continued enrichment programs  
More children's activity, such as space case activity on Aug. 1, 2019 at Clearfield Library  
More programs  
More daily reading  
More children 2 yr time  
Continue storytime  
Keep doing what you do  
Do more shows pls.  
motivators  
It would be great if the library offered more after school programs  
Keep having fun programs!  
Continue things like this  
It would be awesome if yoga was a weekly activity here.  
There were so many activities. We love it!  
Keep doing programs  
Keep having programs  
?  
Reading contests/programs  
Continue the programming.  
More programs!  
Stagger event days & times  
Keep this program going.  
More reading throughout the week like this program  
More activities (love coming to the events)  
More writing classes.  
Love all the learning classes  
We love the programs that the Library has to offer!



Offer this class again  
Provide Homeschooling programs/support  
Continue to offer wonderful children's programs  
Keep doing what you are doing  
Continue to provide fun activities  
More kids activities  
All is well now  
Kids events  
Interactive smartboard early literacy night.  
Continue story time  
I think they're doing great  
Keep up the amazing work!  
These programs are great  
Continue the program  
This is a great program  
Keep up with the great programs for little ones!  
Continue to offer storytime  
Similar classes  
Weekend story time during school year  
This activity is great  
Continue story time for toddlers & babies  
More programs for babies  
events like this during weekends/evenings  
continue these programs :)  
continue program  
keep doing what you are doing  
more programs related to specific childrens books  
Continue to have Saturday programs  
I would do second book reading  
Hold more activities during the weekends  
Keep introducing fun stories & concepts  
Continue w/ these great programs  
Keep up the amazing programming  
Storytime  
Another books birthday  
Keep it up!  
It's already great  
Read more  
More of the same! He still talks about the opossum eating grapes!  
Nothing I can think of - storytime is amazing!  
Keep up with the activities  
More time with children activities

Continue this program. More interactive tot program

All's well - no suggestions - great - awesome

Keep adding programs

More toddler time or for younger kids 5-8 activities

Offer a program for 3 and 4 year olds twice a week

Keep offering toddler time

Continue toddler class. Loves to see other children participate

Nothing

Continue activities for children

You

I'd love to know about more programs throughout the school year. Partner with the school for a reading incentive program?

Expand!

Expand this branch

Keep doing storytime! Read a book, even if there is only one kiddo :)

Would like an adult reading program

Enriching field trips (like museum etc)

Keep doing activities

Offer more programs throughout the year

Have more children's activities throughout the year

Continue this program

Keep up the good program

Keep doing good programs

Keep hosting these wonderful programs!

Keep doing what you are doing!

Nothing. It's all great!

Nothing

More classes

Have more programs in the teenage range

Have more story times with Miss Michelle

Keep doing exactly what is already being done!

More classes

Have more classes :)

Nothing

We love rhythm learning (poems/songs/instruments)

Let Ms. Michelle keep being fabulous :)

Continue programs like these

Doing great!

Doing awesome

Keep up these wonderful programs

book related activity

More evening activities

?

Keep doing great activities!

Keep doing these fun events

Kids programs

Continue programs

Con't with the great programs

Nothing :)

Keep story hour

Minimize parents chatting, encourage parents to model "on task" behavior

Not take time off from the kid program :)

Continue story hour

Miss Ashley is great :)

Keep having free activities

Programs are so helpful for socialization and getting comfortable in library

More story times! We love it!

Keep this program :)

? Not sure

Keep these storytimes

### **What did your child like most about the program/service?**

Snack :)

Make own constellations :)

Loves to do crafts

Loves outer space and stars!

Songs

Interacting w/ other kids

Everything!

Songs & playing

The music :)

Positive bright atmosphere - addressed different learning styles

Miss Allison

Hands-on activity

Singing along to the story/songs

Everything. Family story time is very well done - Alison is terrific!

Book reading time.

Music

It was something different we have never done. (Seahorse painting)

Being creative

That it's something we never did before

Being around kids with something new to do

Good programs

Word games

Spending time with friends @ the library, sharing good books.

Reading

I like finding new books to read and Miss Julia

I don't know because I am almost deaf but their enthusiasm tells it all!

1 child - reading new books. 1 child - coming to Library

Being prompted to read more

Enjoying an old book (already read)

Fun

The table activity

Splashing into the pool

Reading outside & craft

Water & outside time

Enjoys it all

The craft & puppet

The tinkering and arts & crafts

Songs

Counting the fish in the ocean

Singing

Interaction (sounds & movement)

Egg shaker song

Activity at the end

Fun stories - great storyteller!

The songs

Donna Jo's silly voices

The craft

The drum

The crafts

The snacks

Painting with the instructor Sue

Great [???] of reading and activity

We loved it!

The ability to learn using all sense

Touching the aquarium animals

Hands on and a great experience

It was educational

The facts they learned

Singing, reading, crafts, everything

The song and dance

Make cupcake

Story time

Entertaining, fun, engaging, different

The guy jumping in the balloon

Yes

The art activities

Reading the books

Ms. Nancy

The dinosaur book

Ms. Nancy

Craft

Pigeon book

Doing Mr. Sun  
Ms. Nancy  
dancing  
The toys  
Baby books  
Making things  
Science bugz  
Legos  
Librarian stories  
Ms. Jackie's craft  
To be creative  
Craft night  
The interactiveness!  
Meeting other kids  
Art craft  
Being w/ other kids  
Playing with legos and other kids  
The craft  
Great story selection  
Painting  
The ice cream book  
Ice cream cone & reading books  
We read stories, called our names ice cream county  
Themed stories w/ related activity  
Book reading  
Dancing & reading  
dancing!  
Craft  
She has liked coming here since our first class as a baby  
Loves coming, seeing friends, and doing all activities the class offers.  
Assembly of things w/ glue  
Everything!  
Movies  
He loves the Pete the Cat books!  
Being able to create her own button design and being proud of coloring in the lines :)  
Making the craft & reading books  
Craft  
The crafts  
The stories and the art projects  
feeling like she is a part of a classroom  
Crafts, stories & playing w/ friends  
He always looks forward to the craft & will talk about the book read  
Craft time  
bubbles  
bubbles  
teaching following directions, craft, listening/interacting w/ stories  
Everything

All activities are fun  
Bubbles  
Story  
Bubbles!  
Socialization  
Patience  
Chasing after bubbles  
Songs  
All the interactive multiple activities  
Bubbles, storytime & surprise  
Toy time  
Bubbles  
Craft, music  
Crafts  
The stories & marching band  
Marching  
Bubbles  
Music, bubbles  
The dog  
Animals  
Craft  
Hands on learning  
Making moon sand. Learning about planets.  
Moon sand  
Creating the moon sand  
Songs & Stories  
Story time  
Teddy bear song & dance  
Singing Teddy Bear Picnic  
Songs/story  
Story Art Free Play. I love taking my grandkids to my library story time  
Playtime & songs & instruments  
The music & art & craft  
The music  
Activities and play  
Lego, drawing  
Well planned  
The singing & dancing  
The NU students acting & reading story time  
Play & interactive reading  
Play NURT  
Interactive books  
Punkin the Clown  
FUN - Big balloon & jumping  
Magic tricks  
Interactive  
Reading, socialization, bonding with parents and library staff

Different  
Having fun  
Fun  
"Everything"  
different poses for yoga  
Learning something new  
Playing w/ friends  
Animal poses  
Loved practicing yoga in the library. Our favorite community space.  
Music w/ reading  
It was very entertaining. The singing  
Puppets  
Storytime & songs  
Lots of activities  
Earth moves  
New activity, never done before.  
Loved learning about the reptiles  
Seeing new animals  
Learning about new species  
They love the story & the craft  
Making the sheep with cotton balls!  
The story selection  
Participating through song & movement  
Trying new things!  
the music!  
She learned about space and loved it!  
Having fun - trendy song  
The Reading Club is amazing! Thank you!  
She has loved all of the activities & the opportunity to learn about space.  
Interaction/learning with other children  
Social interaction, teamwork  
Circus show  
Making slime  
Learning  
Activities  
They honestly loved all activities throughout the entire summer. Keep up the great job!  
They love Ms. Kasey! She does a great job  
Sing/dance/readaloud craft!  
Dancing  
Music, art, craft  
Doing the craft  
Singing/dance  
Bubbles!  
music & dancing/lapsit  
Bubbles  
Bubbles  
Dancing to the songs

We love baby storytime!  
Scarf to canape activity  
Joining in with other kids  
Interaction  
All variety of age appropriate fun activities  
Ms. Casey is the best! We live in EA & MUCH PREFER this class over the EA's library class for toddlers. Thank you  
The songs and crafts  
The sticks sing along  
Interactive stuff  
Parachute  
Music/dance/stories  
Bubbles!!!  
the chips and salsa and books  
craft related to the book  
crafts  
crafts!  
Such a fun way to incorporate the story into playtime and imagination  
the crafts  
The variety of hands on art  
Painting craft  
Making activities that have to do with space  
Action figures  
Books  
Crafts  
Blocks!  
Cupcakes  
The cupcake and book  
Hole punch  
Ms. Meg  
Checkers and Snoozer  
My child like ball  
Ocean theme!! shark!  
The craft project  
Hands-on activities  
The class games  
Creating projects/artwork  
The creativity in the activities  
Teachers are kind & teach great stories/poems  
The sea animals  
Songs/crafts  
Crafts and singing activities  
The craft activity  
Craft, music, bubbles  
Singing/craft  
Songs  
Singing and playing along and doing crafts  
Art at Toddler Time



Songs

The songs

The story

Book

The prizes really motivate him (summer reading program)

Magic / She got a copy of Checker's book to keep. / Also space facts.

Crafts

Learning a/t colonizing the moon

That it was interactive

Dancing!

All summer reading program got prizes for reading

Dance

Books about women!

Craft

Everything

Story time

Hokey pokey

Reading

Reading

Moon painting

Crafts

The volcano

Stars

Craft

One child did reading tutoring and my other children read

Sand

Stories and crafts

My child is 3 1/2 and comes out with a huge smile every time!

They look forward with much excitement and anticipation to their weekly practices. They enjoyed baking for Battle, and in general preparing for battle by practicing the questions and getting together with their peers.

Reading together

Miss Michelle! (Mrs. Hurley) She is engaged with all the children

Singing/moving

The fun teacher and interactive songs

Listening to the stories, singing songs

Singing

Ms. Michelle always is so personable and interactive - she always knows everyone's name

Participation

Eating healthy treats

Trying new things

An opportunity to see Zoo animals that they would not have otherwise; also, more experience sitting & listening to a story with a group to prepare for pre-k and k.

The animals

Lizard

hands on activity and dancing

Games - movement

The games

Glue, Legos  
Age appropriate interactions!  
The different learning stations  
Experiments  
Reading. Art. All kids classes  
Loved theme & reading  
Crafts and programs  
Miss Laurie's interaction  
He & she love the library & how awesome Miss Laurie is with the kids :)  
Celery! Crafts, music  
Songs & dancing, the craft. We <3 Ms. Laurie!  
Very interactive, fun craft/book  
The Celery book  
Celery stories crafts  
Sensory activities  
Songs  
Sensory play  
songs  
Sensory  
Craft time  
The songs  
Crafts & group songs  
Craft project and story  
Love the songs & crafts  
The energetic and engaging songs  
She & he love Mrs. Laurie :) Crafts & all!  
Craft  
Craft  
The energy & creativity the teacher exhibits