Buffalo & Erie County Public Library System Profile
Survey Results and Community Implications

REPORT INFORMATION
Topic: Summer Reading, Teen
Programs: See full list on page 2
Date Range: None

BUFFALO & ERIE COUNTY PUBLIC LIBRARY SYSTEM PROFILE SURVEY WORK
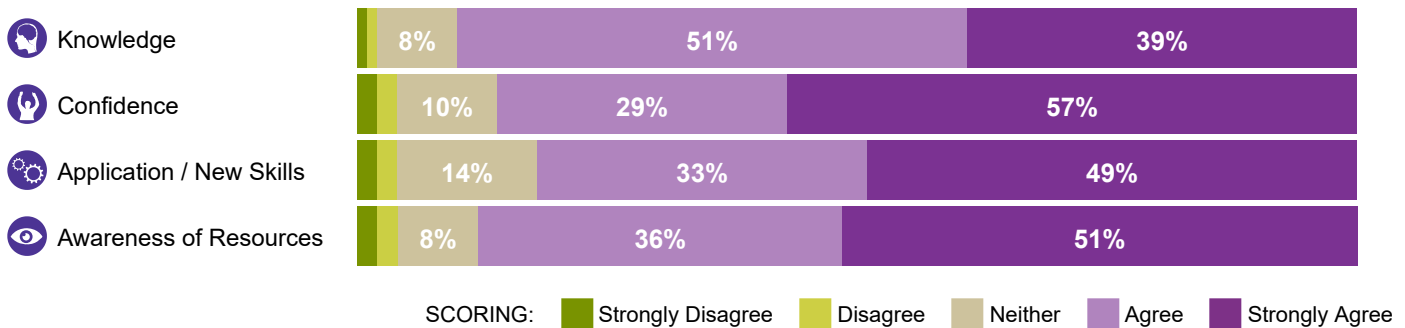
Buffalo & Erie County Public Library System Profile conducted surveys to program participants to collect data and insights about how their summer reading services and programs are supporting community needs. Buffalo & Erie County Public Library System Profile surveyed patrons using the Project Outcome Summer Reading Teen/Child Survey, which measures the impact of services designed to provide continuous reading and learning opportunities for children and teens between school breaks to limit learning gaps. A total of **151** survey responses were collected.

Results

A total of **151** survey responses were collected from **18 libraries**. Of the percentage of children or teens surveyed who either **agreed or strongly agreed** that they benefited from the service or program:

90% learned something new from what they read or experienced

82% read more often

86% enjoy reading more

87% want to use the library more often

The full results of the survey(s) are shown below. *(Note that due to rounding, percentages may not add up to 100%)*

	Strongly Disagree	Disagree	Neither	Agree	Strongly Agree
Knowledge			8%	51%	39%
Confidence			10%	29%	57%
Application / New Skills			14%	33%	49%
Awareness of Resources			8%	36%	51%

SCORING: ■ Strongly Disagree ■ Disagree ■ Neither ■ Agree ■ Strongly Agree

	✔ Selected Criteria Average	🌅 Summer Reading Topic Averages	
	Group	Group	National
Knowledge	4.3	4.3	4.2
Confidence	4.4	4.3	4.3
Application / New Skills	4.3	4.2	4.2
Awareness of Resources	4.3	4.3	4.3

AVERAGES: Ranges from 1.0 (Strongly Disagree) to 5.0 (Strongly Agree)

Survey topic averages represent all data under the survey topic and type and are based on the library location (e.g. United States, Canada). Selected criteria average represents data under any additional criteria applied to the report, such as date range, program or survey name.

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A total of **151** survey responses were collected across **16** surveys. The list of programs surveyed are shown in the table below.

Program Name	Survey Name	Attendance	Response Rate
Summer Reading 2018 - ALD - Teen - 6/22/2018	Summer Reading 2018 - ALD - Teen	0	N/A
Summer Reading 2018 - Amherst - Teen - 6/22/2018	Summer Reading 2018 - Amherst - Teen	0	N/A
Summer Reading 2018 - ANG - Teen - 6/22/2018	Summer Reading 2018 - ANG - Teen	0	N/A
Summer Reading 2018 - BOS - Teen - 6/22/2018	Summer Reading 2018 - BOS - Teen	0	N/A
Summer Reading 2018 - CEN & City - Teen - 6/15/2018	Summer Reading 2018 - CEN & City - Teen2	0	N/A
Summer Reading 2018 - Cheektowaga - Teen - 6/23/2018	Summer Reading 2018 - Cheektowaga - Teen	0	N/A
Summer Reading 2018 - CLA - Teen - 6/22/2018	Summer Reading 2018 - CLA - Teen	0	N/A
Summer Reading 2018 - COL - Teen - 6/22/2018	Summer Reading 2018 - COL - Teen	0	N/A
Summer Reading 2018 - CON - Teen - 6/22/2018	Summer Reading 2018 - CON - Teen	0	N/A
Summer Reading 2018 - EAU - Teen - 6/22/2018	Summer Reading 2018 - EAU - Teen	0	N/A
Summer Reading 2018 - EDN - Teen - 6/22/2018	Summer Reading 2018 - EDN - Teen	0	N/A
Summer Reading 2018 - ELM - Teen - 6/22/2018	Summer Reading 2018 - ELM - Teen	0	N/A
Summer Reading 2018 - GRI - Teen - 6/22/2018	Summer Reading 2018 - GRI - Teen	0	N/A
Summer Reading 2018 - Hamburg - Teen - 6/22/2018	Summer Reading 2018 - Hamburg - Teen	0	N/A
Summer Reading 2018 - LCW - Teen - 6/22/2018	Summer Reading 2018 - LCW - Teen	0	N/A
Summer Reading 2018 - LNC - Teen - 6/22/2018	Summer Reading 2018 - LNC - Teen	0	N/A
Summer Reading 2018 - MAR - Teen - 6/22/2018	Summer Reading 2018 - MAR - Teen	0	N/A
Summer Reading 2018 - NCO - Teen - 6/22/2018	Summer Reading 2018 - NCO - Teen	0	N/A
Summer Reading 2018 - NST - Teen - 6/22/2018	Summer Reading 2018 - NST - Teen	0	N/A
Summer Reading 2018 - OPK - Teen - 6/22/2018	Summer Reading 2018 - OPK - Teen	0	N/A
Summer Reading 2018 - TON - Teen - 6/22/2018	Summer Reading 2018 - TON - Teen	0	N/A
Summer Reading 2018 - Town of Tonawanda - Teen - 6/22/2018	Summer Reading 2018 - Town of Tonawanda - Teen	0	N/A
Summer Reading 2018 - WSE - Teen - 6/22/2018	Summer Reading 2018 - WSE - Teen	0	N/A

Additional Survey Information

The library also asked the following questions:

1. What could the library do to help you continue to learn more?

Topic: Summer Reading
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Additional Survey Information

The library also asked the following questions:

2. What did you like most about the program/service?

Open-Ended Responses

Open-ended responses are listed in chronological order and grouped by survey and then by question.

Summer Reading 2018 - Cheektowaga - Teen

1. What could the library do to help you continue to learn more?

- Keep getting more different books
- The library could teach you to use your inside voice
- Have a larger young adult selection

2. What did you like most about the program/service?

- The movie and getting some books
- The movie and pizza
- Volunteering

3. What is the name of your or your child's school?

- Depew Middle School
- Depew Middle School
- Maryvale
- Maryvale
- Maryvale High School
- Air Force, no college

4. What program did you attend today?

- Battle of the books pizza party
- Battle of the Books
- BOB
- Battle of the Books

Summer Reading 2018 - Town of Tonawanda - Teen

1. What could the library do to help you continue to learn more?

- Hold this again
- It's already perfect
- Nothing
- host more co
- More books
- ??? Get more available books
- Get more books that are non fiction
- Read and get books

2. What did you like most about the program/service?

- Trying it

Topic: Summer Reading
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- Everything
- When I got answers right
- Reading
- The competition
- That get to hangout at the Libray
- The competition/the Jepordy
- Jepordy
- I knew (almost) all of the answers

3. What is the name of your or your child's school?

- City Honors
- St. Amelia's
- Mount St. Mary Academy
- Mount Saint Mary's Academy
- City Honors School
- Hoover Middle School
- Kenmore West High School
- Hoover Middle
- Franklin Middle School
- Hoover Middle School
- Hoover Middle

4. What program did you attend today?

- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books

Summer Reading 2018 - NCO - Teen

1. What could the library do to help you continue to learn more?

- Have more activities
- Keep encouraging kids to keep reading and some more teen romance novels

2. What did you like most about the program/service?

- not sure
- That I got deeply involved in what I was reading?

3. What is the name of your or your child's school?

- Saints Peter and Paul
- North Collins Jr./Sr. High School

4. What program did you attend today?

- battle of the books
- 20th Annual Battle of the Books

Topic: Summer Reading
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Summer Reading 2018 - NST - Teen

1. What could the library do to help you continue to learn more?

- Help join some programs
- More current books on Archeology
- I don't know

2. What did you like most about the program/service?

- review some of the books.
- the book
- conversations

3. What is the name of your or your child's school?

- Akron HS
- Akron
- Akron Central School
- Akron Central

4. What program did you attend today?

- Battle of the Books
- Battle of the books
- Teen book club
- Teen book club

Summer Reading 2018 - LNC - Teen

1. What could the library do to help you continue to learn more?

- get books. educational books
- keep books/get more
- More activities
- Check out things
- What it's already doing. It's amazing the way it is.
- Get WOF and Warrior books
- Turn the a.c. down so I can focus without freezing.
- More Books
- advertise (promote) nothing else really!
- improve on your vocabulary in books advertise make you smarter

2. What did you like most about the program/service?

- reading because quizlet had nothing for me
- reading
- Snack
- I got food
- I liked the mock battle.
- Mock Battle
- I get a snack after reading
- Mock Battle
- Fun, got to hang w/ people who love books like me!
- Reading books

Topic: Summer Reading
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3. What is the name of your or your child's school?

- SME
- Lancaster
- Lancaster High
- OLBS
- Lancaster Middle School
- Lancaster Middle
- Lancaster High School
- OLBS
- Lancaster High School
- Lancaster High School

4. What program did you attend today?

- battle of the books
- Battle
- Battle
- Battle of the Books
- Battle of the Books
- Battle of the books
- Battle of the Books
- Battle of the Books
- Battle of the Books 2018
- Battle of the Book

Summer Reading 2018 - LCW - Teen

1. What could the library do to help you continue to learn more?

- Nothing

2. What is the name of your or your child's school?

- Lackawanna Middle School

3. What program did you attend today?

- Battle of the Books

Summer Reading 2018 - Hamburg - Teen

1. What could the library do to help you continue to learn more?

- Idk
- Buy more books I like!
- keep doing what they do best.
- not really anything

2. What did you like most about the program/service?

- more about the book
- Doing this survey! :)
- Battle of the books, and how you learn about iran/irac
- I got to talk a lot and there was snacks.

Topic: Summer Reading
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3. What is the name of your or your child's school?

- HHS
- Hamburg High School
- Hamburg High School
- Hamburg High School
- Southtowns Catholic
- Southtowns catholic
- Hamburg Middle School

4. What program did you attend today?

- Battle of the Books
- Battle of the books
- battle of the books

Summer Reading 2018 - GRI - Teen

1. What could the library do to help you continue to learn more?

- Get an expansion/more books
- more activities
- Continue buying/geting more books
- ?
- Expand in size
- Get bigger
- Nothing, buy more books!
- Get more books
- I'm good.
- study

2. What did you like most about the program/service?

- Talking to friends
- Team play
- Kahoot
- Kahoot
- Interacting w/ friends
- Kahoot / snack
- I got to read books I don't usually read.
- Kahoot - winning!
- kahoot
- kahoot

3. What is the name of your or your child's school?

- VCMS
- GIHS
- Veronica E. Conner Middle School
- GIHS
- VCMS
- VCMS
- VCMS
- Grand Island High School
- St. Stephen
- VCMS

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4. What program did you attend today?

- Battle
- BOTB
- battle of the books
- Battle of the Books
- Battle
- Battle
- Battle
- Battle of the Books
- Battle
- battle

Summer Reading 2018 - ELM - Teen

1. What could the library do to help you continue to learn more?

- To study more details in books
- Keep the books! :)
- Keep having educational/learning opportunities.
- Just by being a lybraire [sic]

2. What did you like most about the program/service?

- Everything
- five corners
- I liked being able to answer questions correctly
- The coaches make everything (learning) fun!
- The games
- how much fun Battle is
- Everyone is nice. They improve on the books

3. What is the name of your or your child's school?

- Immaculate Conception
- Iroquois Middle School
- Homeschool
- JCS
- Iroquois Central
- Chestterton Academy
- Canisius High School
- Iroquois Middle

4. What program did you attend today?

- Battle of the Books
- battle of books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle
- Battle of the Books practice
- Battle of the Books

Summer Reading 2018 - EDN - Teen

Topic: Summer Reading
Survey Type: Teen/Child | Report Created On: 10/8/2018

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1. What could the library do to help you continue to learn more?

- Offer more of these programs
- More interactive things
- Does a good job already
- It already dose a good job
- Nothing, it's already amazing

2. What did you like most about the program/service?

- I get to learn new music
- The music
- Fun games
- Acting out and guessing what we are.
- How fun it was, it wasn't awkward at all

3. What is the name of your or your child's school?

- Eden Jr/Sr High School
- Eden Jr/Sr High School
- Eden Middle & High School
- Eden Middle/High School
- Eden Middle/High School

4. What program did you attend today?

- Samba Drumming
- Samba Drumming
- Battle of the Books
- BOTB
- Battle of the Books

Summer Reading 2018 - CON - Teen

1. What did you like most about the program/service?

- I enjoyed playing the games

2. What is the name of your or your child's school?

- Springville Middle
- Springville Middle School

3. What program did you attend today?

- Gaming Unplugged
- Gaming Unplugged

Summer Reading 2018 - CLA - Teen

1. What could the library do to help you continue to learn more?

- borrow more books
- More snacks
- Nothing, I'm a lost cause
- Keep teaching new things
- It can give me resources to learn more about things
- The Library provides books which we can learn from

Topic: Summer Reading
Survey Type: Teen/Child | Report Created On: 10/8/2018

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- Get more copies of books
- Have books needed for school
- Provide Books
- Not much because I'm leaving for college soon
- Continue this program
- Nothing else

2. What did you like most about the program/service?

- reading
- Reading
- The rotations
- Learning new things about different books
- Mock Battles (Aint So Awful Falafal)
- The Battles
- Working as a team
- The Battles
- It was fun
- Playing D+D
- I learned more about DND
- The roleplaying

3. What is the name of your or your child's school?

- Clarence High School
- Clarence Middle School
- CMS
- Nardin
- Clarence Middle School
- Clarence Middle School
- Clarence Middle School
- Clarence High School
- Clarence Middle
- RIT
- CHS
- Clarence Middle School
- Clarence High School

4. What program did you attend today?

- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Dungeons & Dragons
- D+D
- DND
- D+D

Summer Reading 2018 - BOS - Teen

Topic: Summer Reading
Survey Type: Teen/Child | Report Created On: 10/8/2018

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1. What could the library do to help you continue to learn more?

- I don't know
- add more foreign country books
- lend me books

2. What did you like most about the program/service?

- the questions
- Writing questions beforehand
- Watching lightening round
- The challenge of answering questions
- The snack
- the snack
- Battle of the Books

3. What is the name of your or your child's school?

- Nardin Academy
- Hamburg Middle School
- Mount Mercy Academy
- Springville Griffith High School
- Hamburg Middle School
- Orchard Park Middle
- homeschool
- OP Middle School

4. What program did you attend today?

- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- battle of the books
- Battle of the Books

Summer Reading 2018 - EAU - Teen

1. What could the library do to help you continue to learn more?

- ?
- nothing
- drawing
- ?
- get more cartooning books
- Learning activities like drawing old precadents
- It all ready does a great job
- Keep having programs
- Don't know.
- More activities like this
- The Library helped me learn already
- it all ready dose enoff
- Have a list of Recommended books depending on your age
- tell me cool things
- reading

Topic: Summer Reading
Survey Type: Teen/Child | Report Created On: 10/8/2018

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- get more books
- read more books.

2. What did you like most about the program/service?

- drawing
- it was all fun
- drawing my picture
- drawing
- Making a new kariktor
- making a cartoon character of my own
- finding out my titel
- Creative
- Crafting
- that we made quilts.
- You could pick your title
- The instructor was very nice
- I got to show my creative side.
- making your quilt
- Finding out possible books to read
- talking about books
- reading books I like
- Reading
- Telling the story
- reading
- I liked that everyone got to share interesting books.
- Talking about the book I read
- reading
- reading and telling people about books.

3. What is the name of your or your child's school?

- pakdle
- Homeschool
- home school
- Boston Valley
- Delvan Elamentry
- out of school
- East Aurora
- Parkdale
- Immaculate Conception
- Iroquios
- Akron Central
- Delavan Elementary
- Immaculate Conception School
- Middle
- East Aurora
- Middleberry
- Memorial Middle (MMS)
- Immaculate Conception School
- Memorial Middle School
- Immaculate Conception School
- Parkdale Elementary
- Parkdale Elementary

Topic: Summer Reading
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4. What program did you attend today?

- comic drawing
- cartooning
- cartooning
- cartooning
- Cartooning
- Quilt square
- quilt square
- Library Quilt
- design a Library quilt square
- The Quilt Square
- quilting square
- Library Quilt Square
- Quilt square
- Reading Club
- Reading Club
- Reading Club
- Reading Club
- reading club
- reading club
- Book club
- reading club
- Reading Club
- reading club

Summer Reading 2018 - Amherst - Teen

1. What could the library do to help you continue to learn more?

- more activities
- More activities
- Maybe try to have educational days where they experience diff. subjects like science, history. Also having a cultural diversity day would be nice
- Have more activities
- Improve its website capabilities
- Add more activities
- Have more books
- Nothing, everything is fine
- Keep doing these programs
- ?
- Expand the collection of books
- Battle of the book!
- Offer incentives
- Do more Battle of the Book comps
- Not try to make us read 5 books at once.
- Put more clubs in the winter
- Get books
- ??
- Get more books
- Join more camps
- read books

Topic: Summer Reading
Survey Type: Teen/Child | Report Created On: 10/8/2018

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2. What did you like most about the program/service?

- It was fun
- Helping
- Interacting with the kids and seeing what they created during the craft time
- I got to meet new people
- The activity was fun and interactive
- Helping others
- The Bingo Game
- How involved everyone was
- learning about nature
- The crafts
- Playing with children
- The battle
- The friendly competition and pizza
- Working together with my team
- Yes
- I liked
- Getting Stressed
- The competition
- The Thunderound.
- I get to have my own website
- The writing of code
- Most coding camps use drag and drop coding, but I like this camp because I actually learn how to code in HTML.
- ??
- Coloring the background
- Learning how to code
- learning how to code

3. What is the name of your or your child's school?

- Casey Middle
- Williamsville East High School
- Williamsville North
- Transit Middle
- Williamsville East High School
- Williamsville East High School
- Williamsville East
- Williamsville East
- Sweet Home High School
- Williamsville East
- Williamsville East
- Williamsville East
- Homeschooler
- Clevehill high school
- Heim Middle School
- Transit Middle
- Transit Middle School
- Heim Middle
- Transit Middle
- Transit Middle
- Heim Middle
- Sweet Home Middle School
- Homeschool

Topic: Summer Reading
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- I'm homeschooled
- I'm not telling you
- Sweet Home
- Amherst Middle School
- Mill Middle School

4. What program did you attend today?

- Summer Fun Club
- Summer Fun Club
- Summer Fun Club
- Summer Fun Club
- Eggertsville Snyder Summer Fun Club
- Summer Fun Club
- Summer Fun Club
- Summer Fun Club
- nature
- Crafts Club
- Children's Summer Club
- botb
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of the Books
- Battle of Books
- Battle of the Books
- Programming
- Lake Shore + Audubon Public Libraries Coding Camp
- Coding
- Coding

Summer Reading 2018 - CEN & City - Teen2

1. What could the library do to help you continue to learn more?

- Yes
- ?
- IDK
- Nothing
- Nothing I can think of! :)
- Read more
- Poetry

2. What did you like most about the program/service?

- Food
- I liked the whole thing, but I liked the snacks & beating Zeke
- Questions and snacks
- Answering questions on the books
- The crafts
- Seeing the people
- Crafting
- Craffting
- food

- Everything

3. What is the name of your or your child's school?

- Homeschool
- I'm homeschooled
- Homeschool
- I'm a homeschooled human
- City Honors
- I'm homeschooled
- I homeschool :/
- JFK
- Benett
- Buffalo Academy of Visual & Performing Arts

4. What program did you attend today?

- TAG/Manga
- Battle of the Books
- BOB
- Teen Thursday and Battle of the Books
- Manga
- T.A.G. and Manga Club
- Manga
- Manga
- T.A.G Manga
- TAG & Manga

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Overview

Wherever public libraries are working, possibility lives. People who work in public libraries know that library services open new opportunities for anyone who enters – putting people on the path to literacy, technological know-how, or a better job. Libraries see evidence of this every day – what they are often missing is the data to support it. Measuring outcome data helps libraries demonstrate the good they are doing and the value their impact is having in the community. For example, the Project Outcome: Year in Review 2016 Annual Report sites that nearly 80% of library users surveyed report that library programs and services have had some kind of positive impact on their lives in the last year, with a majority of patrons reporting that the educational aspect of these programs and services is what they like most. And these patron benefits are in high demand. Patrons most commonly suggested improvement for the library is new, more, or more frequent classes and programs.[i]

About the Surveys

The Project Outcome surveys were developed by the Public Library Association's Performance Measurement Task Force, which is comprised of a diverse group of public and state library leaders, consultants, data researchers and analysts. The surveys are designed to help libraries measure the outcomes of programs and services and the impact they have on patrons. The results are intended to show a direction of change, not rigorous statistical proof of change. To learn more about Project Outcome, visit www.projectoutcome.org (https://www.projectoutcome.org).

Implications for Community Impact

Summer reading programs are an essential public library service that benefits a range of patrons from children, teens and adults. Public libraries intend summer reading programs to be engaging and fun while providing structure that supports ongoing learning opportunities for adults and protects against literacy backsliding for children out of school.

- Summer reading programs are particularly important for children transitioning from "learning to read" to "reading to learn" education levels. According to a three-year study by Dominican University's Graduate School of Library and Information Studies, students who participate in their local library's summer reading program significantly improve their reading skills.[ii]
- Children who participate in summer reading programs end up ahead of those who don't. The Lexile Framework provides a way to match a reader with an appropriate text within their reading level. Research shows that there is a 52 Lexile point gain for children who participate in summer reading programs.[iii] Summer reading programs reduce summer learning loss. Instead of losing knowledge and skills during the summer months, kids who attend summer reading programs actually show gains.
- Summer reading programs improve more than reading skills. In the Dominican University study, teachers report that children who participate in summer reading programs return to school with a more positive attitude about reading and higher level of confidence in the classroom, read beyond what is required, and perceive reading as important.[iv]
- Most people in the United States view public libraries as an integral part of the education system by providing resources to everyone, while also being advocates of digital and information literacy. A recent report produced by the Pew Research Institute found that those over the age of 15 feel that public libraries have an important role in fulfilling the educational needs of the community they serve. Specifically, 85% of the surveyed population feel that public libraries need to coordinate with schools in literacy programs and resources provided to children. In addition, 78% feel libraries adequately encourage literacy and an enthusiasm for reading.[v]

Topic: Summer Reading
Survey Type: Teen/Child | Report Created On: 10/8/2018

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SOURCES

[i]Project Outcome. "Project Outcome: A Year in Review 2016 Annual Report," Accessed March 23, 2017.

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[ii]Susan Roman, Deborah T. Carran and Carole D. Fiore. "Public Library Summer Reading Programs Close the Reading Gap," (San Rafael:

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Topic: Summer Reading
Survey Type: Teen/Child | Report Created On: 10/8/2018

project | **OUTCOME**
MEASURING THE TRUE IMPACT
OF PUBLIC LIBRARIES

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